DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

A Diplomatic Council hospitalscout.com & Temos International Project







The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.









Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council

Temos stands for:

Trust. effective medicine. optimized services.

Temos International accredits the world's best medical facilities as well as medical travel coordination.

After a long preparation phase and a quality check including an onsite visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.

The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.







Primary Care Facilities







Global Doctor Chongqing Medical Center (FU LE Clinic)

Global Doctor Chongqing I	Medical Center (FU LE Clinic)
Address of facility	Languages spoken by staff
Street: Jinkai Avenue No: 343 ZIP code: 401147 Town: Chongqing Country: China Website: www.globaldoctor.com.cn Email: chongqing@globaldoctor.com.cn Phone reception: +86 (23) 63085550	English Spanish Portuguese Japanese Korean Malay
Contact details	National / international certificates,
for Diplomatic Council requests Name: Ms. Mia Phone: +86 17623260019 Mobile: +86 17623260019 Email: mia@globaldoctor.com.cn	accreditations, awards Temos "Quality in International Patient Care"
Medical disciplines Dental clinic Dental surgery Dermatology Ear, nose and throat (ENT) General medicine General surgery Internal medicine Obstetrics and gynaecology Orthopaedic surgery Paediatrics Physiotherapy CT scan Ultrasound	Services for international patients International Department Single patient rooms Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Detailed invoices Provision of discharge report in understood language Further main services:
 Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy Stress test 	To be discussed due to the market.

Centers of Excellence

We're the 1st medical facility to provide western standard medical services in Chongqing, we provide the excellent primary medical care to the expats and local community, and there is always a good reputation and we demanding a high customer satisfaction.







Rethymno Medical Assistance

English

German

French

Russian

Italian Polish

Address of facility Languages spoken by staff

Street: Adelianos Kampos

No: 75

ZIP code: 74100 Town: Rethymnon Country: Greece

Website:

www.rethymnomedicalassistance.com

Email: info@rma.gr

Contact details

Phone reception: +30 28 31 07 1300

for Diplomatic Council requests

Name: Marina Chalkiadaki

Position: Administration Manager

Phone: +30 28 3107 1300 Email: mcahlkiadaki@rma.gr National / international certificates, accreditations, awards

Temos "Quality in International Patient Care"

Medical disciplines

- Cardiology
- Ear, nose and throat (ENT
- Gastroenterology
- General medicine
- General surgery
- Internal medicine
- Obstetrics and gynaecology
- Ophthalmology
- Orthopaedic surgery
- **Paediatrics**
- Physiotherapy
- Psychology
- Traumatology
- Urology
- **ECG**

Services for international patients

- International Department
- Gender specific care
- Single patient rooms
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- **Detailed** invoices
- Provision of discharge report in understood language







Suez Canal Container Terminal – First Aid Clinic

Suez Canal Container Terminal – First Aid Clinic		
Address of facility	Languages spoken by staff	
Street: PortSaid East	English	
No: Port Authority	Arabic	
ZIP code: 42511		
Town: Port Said		
Country: Egypt		
Website: www.scctportsaid.com		
Phone reception: 0020 6634 027 03		
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Ali Adel Elkotaby	Temos "Quality in International Patient Care"	
Position: HSE Team Leader		
Phone: 0020 1022 228 405		
Email: Ali.adel@scctportsaid.com		
Name: Ramzy Maher		
Position: HSE Team Leader		
Phone: 00201024028606		
Email: Ramzy.Maher@scctportsaid.com		
Name: Mohamed Atef		
Position: HSE Team Leader		
Phone: 00201029170999		
Email: Mohamed.atef@scctportsaid.com		
Further main services	Services for international patients	
First aid services	Translation services	
	Post-discharge support	
	Provision of discharge report in understood language	







Secondary Care Hospital







Alanya Anatolia Hospital Address of facility Languages spoken by staff Street: Stad Caddesi **English** No: 28/A German ZIP code: 07400 Russian Town: Alanya Country: Turkey Website: www.anatoliahospital.com.tr Email: alanyainfo@anatoliahospital.com.tr Phone reception: +90 242 5226262 / 6722 Fax: +90 2425220111 National / international certificates, **Contact details** for Diplomatic Council requests accreditations, awards Name: Dr. Hasan Peksel Temos "Quality in International Patient Care" Position: General Manager • SKS-Hospital Service Quality Standards of Phone: +90 5302802211 the Turkish Ministry of Health Mobile: +90 5302802211 ISO 9000/9001 Email: hasan.peksel@anatoliahospital.com **Medical disciplines** Services for international patients Anesthesiology International Department Cardiothoracic Surgery • Special food (different diets, kosher, halal, Cardiology etc.) Dental surgery · Religious facilities • Gender specific care Dermatology Single patient rooms • Ear, nose and throat (ENT) • Private bathroom General Surgery Haemodialysis Internet access • Infectious and tropical diseases Pre-travel support • Transport assistance Internal Medicine Translation services Neurology Neurosurgery Post-discharge support • Transparent billing Ophthalmology Detailed invoices Oral and maxillofacial surgery Provision of discharge report in clear Orthopaedic surgery Paediatrics language Physiotherapy Plastic surgery Pneumology Psychology Traumatology

To be continued







Alanya Anatolia Hospital (continued)

Medical disciplines

- Urology
- Vascular surgery
- Conventional and complementary medicine
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- FCC
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

Centers of Excellence

We have planned and well organized Centers of Excellence consist of mainly the following team

- Tunahan Gerekli Quality Coordinator of Group Hospitals
- Ayşe Demir Quality Control Nurse
- Tuba İşgören Head Nurse
- Dr. Hasan Peksel General Manager







Azztal a	Life Heavitel		
Antalya Life Hospital			
Address of facility	Languages spoken by staff		
Street: Şirinyalı Mah. 1487 street	English		
No: 4	German		
ZIP code: 07160	Swedish		
Town: Muratpaşa	French		
Country: Turkey	Russian		
Website: www.yasamhastaneleri.com/en	Arabic		
Email: info@lifehospital.com.tr			
Phone reception: +90 2423108080			
Contact details	National / international certificates,		
for Diplomatic Council requests	accreditations, awards		
Name: Mr. Fadil Aksu	• Temos "Quality in International Patient Care"		
Phone: +90 2423108080/155	• ISO 9000/9001		
Mobile: +90 5357793218			
Email: fadilaksu@antalyalifehospital.com			
Medical disciplines	Services for international patients		
Diagnosis and therapy units:	International Department		
Anaesthesiology	• Special food (different diets, kosher, halal, etc.)		
Cardiothoracic surgery	Religious facilities		
Cardiology	Gender specific care		
Dermatology	Single patient rooms		
Ear, nose and throat (ENT)	Private bathroom		
Endicrinology	Internet access		
Gastroenterology	Pre-travel support		
General medicine	Transport assistance		
General surgery	Translation services		
Haemodialysis	Post-discharge support		
Infectious and tropical diseases	Transparent billing		
Internal medicine	Detailed invoices		
Invasive radiology services	Provision of discharge report in clear language		
Neonatology			
Nephrology	Further main services:		
Neurology	• Internet		
Neurosurgery	• Safe		
Obestetrics and Gynaecology	Cafeteria		
Ophthalmology	Loundry (outsourced)		
Oral and maxillofacial surgery	Hairdresser (outsourced)		
Orthopaedic surgery			

to be continued







Antalya Life Hospital (continued)

Medical disciplines

- Paediatrics
- Plastic surgery
- Psychology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







Aseel Medi	cal Care Hospital		
Address of facility	Languages are spoken by staff		
Street: Hadaba No: 9 Taksim Kamar ZIP code: 84511 Town: Hurghada Country: Egypt Website: www.amc-redsea.com Phone reception: +20 1111107006	English French German Russian		
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards		
Name: Dr. Ghada Ramses Position: Quality Manager Phone: +20 1111125584 Email: ghada.ramses@amc_redsea.com	Temos "Quality in International Patient Care"		
Medical disciplines	Services for international patients		
 Orthopedic surgery General surgery Vascular surgery ICU -intensive care unit Catheter Obstetrics and Gynecology Ophthalmology Dental Neurology Neuro surgery Nephrology Internal medicine Pediatrics ENT Anesthesiology Dermatology Emergency medicine Psychiatry Radiology Physiotherapy Cardiology 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 		







Poliklinika Bagatin

Address of facility

Street: Kneza Viseslava

No: 14

ZIP code: 10000 Town: Zagreb Country: Croatia

Website:

https://www.poliklinikabagatin.hr/eng

Email: info@bagatin.hr

Phone reception (incl. country code):

+385 1 46 10 225 Fax: +385 16061350

Languages are spoken by staff

English German Italian Slovenian

Contact details

for Diplomatic Council requests

Name: Andrea Stipanić Phone: +385 14610225 Mobile: +385 91 461 0058

Email: andrea.stipanic@bagatin.hr

National / international certificates, accreditations, awards

- Temos "Excellence in Medical Tourism"
- Temos "Quality in International Patient Care"
- ISO 9000/9001

Medical disciplines

- Anaesthsiology
- Dental clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT)
- Oral and maxillofacial surgery
- Plastic surgery

Services for international patients

- International Department
- Gender specific care
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

Centers of Excellence

- Cosmetic surgery
- Aesthetic medicine
- Reconstructive dentistry

Further main services:

- Hotel reservation
- Free airport transfer
- Patient Coordinator
- Guiding the patient throughout the whole journey





Burjeel Hospital for Advanced Surgery



Address of facility Languages are spoken by staff Street: Sheikh Zayed Road, PO Box 114448 Albanian, Algerian, Arabic, Banso, Bisaya, English, Town: Dubai Filipino, French, Hindi, Ilocano, Italian, Country: United Arab Emirates Kapangpangan, Konkani, Mandarin, Manipuri, Website: http://www.burjeelspecialty.com/ Marathi, Moroccan, Punjabi, Russian, Swahili, Phone reception: +971 4 407 0100 Turkmen, Turkish, Urdu National / international certificates, **Contact details for Diplomatic Council** accreditations, awards requests Name: Ms. Ikram Boukili TEMOS "Excellence in Medical Tourism TEMOS "Quality in International Patient Care" Position: International Patients Manager Joint Commission International Accreditation Phone: +971 564141361 Email: ikram@burjeelspecialty.com **Medical disciplines** Services for international patients Joint replacement **International Department** Special food (different diets, kosher, halal, etc.) Spinal unit **Hand Surgery**

Vascular Surgery

Anesthesia

Sport medicine

Pain management

- Foot and Ankle
- Physiotherapy

Centers of Excellence

Centre of Excellence in MRI" in the Gulf & North Africa Region by Philips Healthcare (2015)

- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- **Detailed invoices**
- Provision of discharge report in clear language







Creta Int	erclinic S.A.
Address of facility Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece Website: www.cic.gr Email: info@cic.gr Phone reception: +30-2810 373800 Fax: +30 2810314900	English German French Italian Dutch
Contact details for Diplomatic Council requests Name: Mr. Charkiolakis Panagiotis Position: Administration Manager Phone: +30 2810373809-810 Mobile: +30 6936942926 Email: info@cic.gr	National / international certificates, accreditations, awards • Temos "Quality in International Patient Care" • ISO 9000/9001
 Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General surgery Haematology Haemodialysis Hepatology Internal medicine Invasive radiology services Nephrology Neurology Neurosurgery Obstetrics and gynaecology Oncology (in progress) Ophthalmology Orthopaedic surgery 	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Gender specific care Single patient rooms Private bathroom Internet access Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in understood language

to be continued







Creta Interclinic S.A. (continued)

Medical disciplines

- Physiotherapy
- Plastic surgery
- Pneumology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test

Further main services:

- Supply of personal items for the first day (bag with all the necessary -pyjamas, toothpaste, shampoo etc.)
- Safe deposit boxes for the storage of cash & valuables
- Beauty services (hairdresser, hand and feet care)







El Gouna Hospital		
Address of facility Street: El Gouna Hospital, El Gouna ZIP code: 84513 Town: Hurghada, Red Sea Country: Egypt Website: www.elgounahospital.com.eg Phone reception: +20653580012 -18	Languages are spoken by staff English German French	
Contact details for Diplomatic Council requests Name: Dr. Ahmed Abdel Aaty Position: GM & CEO Phone: +21 222196097 Email: ahmed.aaty@elgounahospital.com.eg	National / international certificates, accreditations, awards • Temos "Quality in International Patient Care" • ISO 9001	
 Medical disciplines Internist Cardiologist General Surgery Neurosurgery Orthopedic Surgery Ophthalmologist Dermatologist Gyn. & Obs. Pediatrician ENT Specialist Dentist Urologist Nephrologist Vascular Surgery Physiotherapist Centers of Excellence	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 	
Emergency 24/7 with on call Neurosurgery, Orthopedic surgery, General Surgery Cardiology consultants		







Genesis - Obstetrics Gynecology Surgery Hospital

Address of facility	Languages spoken by staff		
Street: 17th Noemvri Str - Pylaia	Mainly English		
ZIP code: 54301			
Town: Pylaia Thessaloniki	German		
Country: Greece	Russian		
Website: www.genesishospital.gr	Italian		
Email: info@genesishospial.gr	Arabian		
Phone reception: +30 2310984000	Armenian		
Email: +30 2310984460	Georgian		
Contact details	National / international certificates, accreditations,		
for Diplomatic Council requests	awards		
Name: Dimos Kostoulas	Temos "Quality in International Patient Care"		
Position: Quality Manager	• ISO 15224		
Phone: +30 2310984000	• ISO 9000/9001		
Mobile: +30 6944943426	• ISO 15189-2012 (Labs)		
Email: d.kostoulas@genesishospital.gr			
	Services for international patients		
Medical disciplines	International Department		
 Anaesthesiology 	Special food (different diets, kosher, halal,		
 Cardiology 	etc.)		
 Gastroenterology 	Single patient rooms		
General Surgery	Private bathroom		
Neonatology Obstatrics and gungosplagu	Internet access		
Obstetrics and gynaecologyPlastic surgery	Pre-travel support		
Psychology	Transport assistance		
 Neonatal intensive care unit (NICU) 	Translation services		
Intensive care unit (ICU)	Post-discharge support		
• Fetal/Maternal medicine and prenatal	Transparent billing		
screening	Detailed invoices		
Breast center/Digital The second of th	Provision of discharge report in understood		
mammography/Breast ultrasound scans	language		
scaris	iaiiguage		

to be continued

Osteoporosis







Genesis - Obstetrics Gynecology Surgery Hospital (continued)

Medical disciplines

- CT scan
- MRI
- Ultrasound
- Echocardiography
- ECG

Further main services

- Rooming in Service / Baby friendly Hospital
- Continuous consultation through special seminars
- Ambulance services
- Free wi-fi and Internet point with printing facilities
- Supervised Children Playroom
- Café restaurant / Flower Shop / Jewellery / FrezydermCoiffure & Massage / Frezyderm Baby Room / Gifts for babies / Pastry shop
- Automatic Transactions Machine

GENESIS is located near the ring road, only 15 minutes drive from Thessaloniki's International Airport and only a few minutes away from the city's center. There are 220 available parking lots (free parking), a bus stop for public transportation and a permanent taxi stand outside the Hospital.

GENESIS is a member of Euromedica Group, the largest private Healthcare group in Greece (based on numbers of beds).

GENESIS is a founding member of ELITOUR, the first Greek "cluster" related with Medical Tourism and a member of the Global Health Travel Council.







JSC SK Impeks Medicinos Diagnostikos Centras

Address of facility	Longton des an alson houst-ff	
Address of facility	Languages spoken by staff	
Street: V. Grybo	English, Russian	
No: 32A	Polish	
ZIP code: 10318	German	
Town: Vilnius	French	
Country: Lithuania	Serbian Latvian	
Website: www.medcentras.lt Email: info@medcentras.lt		
Phone reception: +370 52 333 000;	Spanish Belarussian	
+370 698 00000	Delai ussiaii	
Contact details	National / international certificates,	
for Diplomatic Council requests	accreditations, awards	
Name: Ms Amit Belaité	Temos: Quality in International Patient Care	
Position: Project Manager	Excellence in Medical Tourism	
Mobile: +370 69227326	JCI (Joint Commission International)	
Email: amit.belaite@medcentras.lt	TAA (Treatment Abroad Accredited)	
	ISO 15189 Medical laboratory requirements	
	for quality and competence	
	GCR (Global Clinic Rating)	
Medical disciplines	Services for international patients	
 Anaesthesiology 	International Department	
Cardiology	• Special food (kosher, halal, diabetes, etc.)	
 Dermatology 	Single patient rooms	
Ear, nose and throat (ENT)	Private bathroom	
Endocrinology	Internet access	
Gastroenterology	Pre-travel support	
General medicine	Transport assistance	
General surgery	Translation services	
Haematology	Post-discharge support	
Hepatology	Transparent billing	
Infectious and tropical diseases	Detailed invoices	
Internal medicine	Provision of discharge report	
Nephrology	in understood language	
Neurology Obstation and managed are	Further main services	
Obstetrics and gynaecology	Visa support, accommodation assistance.	
Oncology Only the last state	Tisa support, accommodation assistance.	
 Ophthalmology 	·	
 Oral and maxillofacial surgery 		

To be continued







Medical Diagnostic and Treatment Center (MDTC) (continued)

Medical disciplines

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pnemology
- Psychiatry
- Psychology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Arthroscopy
- Bronchoscopy
- ECG
- Holter ECG
- Laparaoscopy







National Hospital Abu Dhabi Languages are spoken by staff Address of facility Street: Electra Street, English Arabic Landmark: Behind Honda Showroom, Abu Hindi Dhabi, UAE ZIP code: 30666 Tamil Town: Abu Dhabi Malayalam Country: U.A.E. Russian Website: http://www.nationalhospital.ae Phone reception: +971 26711000 **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Dr. Ravipreet Singh Temos "Quality in International Patient Care" Position: GM Phone: +971 553669634 Email: ravipreet.singh@nationalhospital.ae **Medical disciplines** Services for international patients Anesthesia International Department General Medicine Special food (different diets, kosher, halal, General Surgery etc.) Dentistry Religious facilities Obstetrics & Gynecology Gender specific care • Internal Medicine Single patient rooms Physiotherapy Private bathroom Otolaryngology / ENT Internet access Orthopedic Surgery Pre-travel support Pathology Transport assistance Pediatrics Translation services Dermatology Ophthalmology Gym, fitness, rehab Urology Post-discharge support Rheumatology Transparent billing Radiology **Detailed invoices** Provision of discharge report in clear **Centers of Excellence** language Not yet onboard, it is planned to have in 2019 the following centers of excellence: Urology, Gynaecology MIS Gastroenterology Orthopedics

Rheumatology







Tertiary Care Hospitals







Antalya Anatolia Hospital			
Address of facility Street: Çaybaşı Mah. 1352 Sk. No: 8 ZIP code: 07100 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: antalyainfo@anatoliahospital.com Phone reception: +90-2422493300	Languages spoken by staff German English Russian		
Contact details for Diplomatic Council requests Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: pinar.ergun@anatoliahospital.com	National / international certificates, accreditations, awards • Temos "Quality in International Patient Care" • ISO 9000/9001 • SKS Hospital Service Quality Standards of the Turkish Ministry of Health		
 Medical disciplines Anesthesiology Cardiothoracic surgery Cardiology Ear. nose and throat (ENT) Gastroenterology General medicine General surgery Infectious and tropical diseases Internal medicine Invasive radiology services Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Plastic surgery Traumatology Urology Vascular surgery Algology Integrative medicine/Ozon treatment 	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 		

To be continued







Antalya Anatolia Hospital (continued)

Medical disciplines

- Paediatric neurology
- Gynaecology oncology
- Cardiac electrophysiology
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







Aspendos Anatolia Hospital

English

German

Russian

Arabic

Persian

French

Addr	ess	Ot	tacı	lity

Street: Belek Cad.

No: 100/1

ZIP code: 07500 Town: Belek

Contact details

Country: Antalya / Turkey

Website: http://anatoliahospital.com/en/our-

hospitals/aspendos-anatolia-hospital/ Email: aspendosinfo@anatoliahospital.com

Phone reception: +90 242 722 53 53

for Diplomatic Council requests

National / international certificates,

Languages spoken by staff

- Temos "Quality in International Patient Care"
- ISO 9000/9001

accreditations, awards

 SKS Hospital Service Quality Standards of the Turkish Ministry of Health

Name: Dr. Tolga Dinmezel

Position: General Manager Phone: +90 2427225353 Mobile: +90 5337052906

Email: tolga.dinmezel@anatoliahospital.com

Medical disciplines

- Anesthesiology
- Cardiology
- Dental clinic
- Ear, nose and throat (ENT)
- General medicine
- General Surgery
- Internal medicine
- Neurosurgery
- Obstetrics and gynaecology
- Ophthalmology
- Oral ans maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Traumatology
- Urology

Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportion assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices

Provision of discharge report in clear language

To be continued







Aspendos Anatolia Hospital (continued)

Medical disciplines

- CT scan
- MRI
- Ultrasound
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- Holter ECG
- Laparaoscopy
- Stress test







Athens Medical Center

Address of facility

Street: Distomou

No: 5-7

ZIP code: 15125 Town: Athens Country: Greece

Website: http://athensmedicalgroup.com/

http://www.iatriko.gr/

internationalpatient@iatriko.gr Phone reception: +30 210 68 62 000

Contact details

for Diplomatic Council requests

Name: Ms. Marina Zarri Phone: +30 2106991037 Mobile: +30 6977808247

m.zarri@iatriko.gr/assistance@iatriko.gr

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterlogy
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery

to be continued

Languages spoken by staff

Greek, English, French, German, Spanish, Russian, Italian, Arabian

National / international certificates, accreditations, awards

MANAGEMENT SYSTEM AS PER EN ISO 9001:2015,

QUALITY MANAGEMENT SYSTEMSREQUIREMENTS. Organization and Management of Private Clinic Services Nursing, Medical Laboratory and Imaging Processes of Health Care Provision in Internal Medicine, Surgery and Obstetric Departments and Special Units.

Management, Administrative and Technical Support

Processes.

MANAGEMENT SYSTEM AS PER EN ISO 15224:2017, QUALITY MANAGEMENT SYSTEMSREQUIREMENTS.

FOOD SAFETY MANAGEMENT SYSTEM AS PER EN ISO

22000:2005, provision of food services to patients and employees of Athens Medical Center (supply, receipt, storage, process, preparation and service of food).

MANAGEMENT SYSTEM AS PER EN ISO 14001,

Organization, operation and provision of private clinic services. Preparation and provision of meals. Facilities and equipment operation and maintenance.

TEMOS, QUALITY IN INTERNATIONAL PATIENT CARE

Worldwide. Medical care for international patients worldwide, proving that the Center meets the high-quality standards of this International Organization and the specifications for the provision of integrated healthcare services to travelers and foreign patients worldwide.

TEMOS, EXCELLENCE IN MEDICAL TOURISM for its exceptional services to medical tourists and their complete care cycle. Our Hospitals provide high quality and outstanding non-clinical services for international patients.

It has been also awarded the "Best Hospitals Worldwide 2014, 2015"

AMG awarded with Healthcare Business Awards 2016, 2017, 2018: Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education







Athens Medical Center (continued)

Medical disciplines

- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic surgery (General surgery, Urology, Gynaecology, Orthipaedics)
- Hybrid operating theater
- Physical therapy and sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis Department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paediatrics specialities
- Pathology
- Cosmetic surgery
- Preventive medicine
- Rheumatology
- Hipec
- Brachytherapy
- Bariatrics
- Mininmal invasive surgery
- PET CT
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportion assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language (English)

Further main services

Free personal assistant before, during and after the hospitalization.







Clinica de Occidente Address of facility Languages are spoken by staff Street: Calle 18 Norte **English** No: 5N-34 ZIP code: 760001 Town: Cali Country: Colombia Website: www.clinicadeooccidente.com.co Email: international.division@clinicadeoccidente.com Phone reception: 6603000 ext 895 National / international certificates, **Contact details** for Diplomatic Council requests accreditations, awards Name: Dr. Jose Bilfredo Chavez Chaves ISO 9000/9001 Phone: + 57 6603000 ext. 895 Temos "Excellence in Medical Tourism" Mobile: +57 3168752840, 3145463554 Temos "Quality in International Patient Email: Care" medicojosechavez@clinicadeoccidente.com.co **Medical disciplines** Services for international patients • International Department Anaestesiology • Cardiothoracic surgery • Special food (different diets, kosher, halal, Cardiology etc.) • Religious facilities Dental clinic • Single patient rooms Dental surgery Darmatology Private bathroom • Ear, nose and throat (ENT) Internet access • Pre-travel support Gastroenterology • Transport assistance General medicine • Translation services General surgery • Gym, fitness, rehab Haematology

• Post-discharge support

• Provision of discharge report in clear

Transparent billing

Detailed invoices

language

to be continued

Haemodialysis

NeonatologyNephrologyNeurology

• Internal medicine

• Infectious and tropical diseases

• Invasive radiology services







Clinica de Occidente (continued)

Medical disciplines

- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pnemology
- Psychiatry
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Palliative care management
- Hemodynamics
- Surgical oncology
- Rheumatology
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







European Interbalkan Medical Center

Address of facility

Street: Asklipiou

No: 10

ZIP code: 57001 Town: Thessaloniki Country: Greece

Website: www.iatrikodiavalkaniko.gr

www.athensmedicalgroup.com

Email: international@interbalkan-hosp.gr
Phone reception: +30 2310400000

Languages spoken by staff

Greek, English Russian, French Spanish, Turkish Italian, Jewish Romanian

Contact details

for Diplomatic Council requests

Name: Theodora Nerantzi

Phone: +30 2310400989, + 302310400499

Mobile: +30 6984495924

Email: d.nerantzi@interbalkan-hosp.gr

National / international certificates, accreditations, awards

- Temos Excellence in Medical Tourism
- Temos Quality in International Patient Care
- ISO 9001:2015 (organization and management of private clinic services: nursing, medical laboratory and imaging processes of health care provision in internal medicine, surgery and obstetric departments and special units. Management, administrative and technical processes)
- ISO 15224
- **ISO 22000:2005** (provision of food services to patients and employees. Supply, receipt, storage, process, preparation and service of food).
- ISO 14001:2015 (Organization, operation and provision of private clinic services. Preparation and provision of meals. Facilities and equipment operation and maintenance)
- IVFisaccredited with 15224:2016 by Swiss Approval
- FIMS since 2016 (Physiotherapyand Rehabilitation Department)
- GHA since 2017
- AMG awarded with Healthcare Business
 Awards2016,2017,2018: Development, Quality of
 Services, Human Resources, Hospital environmental
 friendly, Social Sensitivity, Education

to be continued







European Interbalkan Medical Center (continued)

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic Surgery (General Surgery, Gynecology, Urology, Orthopaedics)
- Lithotripsy Unit
- Breast Surgery

Services for international patients

- International department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language

to be continued







European Interbalkan Medical Center (continued)

Medical disciplines

- Microsurgery
- Paediatric Orthopaedics
- Cosmetic Surgery
- Hipec
- Bariatrics
- Minimal Invasive Surgeries
- Medicine IVF
- Rheumatology
- Brachytherapy Occupational Medicine,
- Diabetology
- Rheumatology
- Physical Therapy & Sports Medicine
- Allergiology
- Breast Center Specialists
- Microbiology
- Microsurgery
- Multiple Sclerosis Dpt
- Neonatal Intensive Care Units (3levels)
- Neonatology
- Paediatrics specialties
- Pathology
- Cosmetic Surgery
- Preventive Medicine
- Reproductive

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic

Address of facility

Street: Kifissias Avenue

No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Email: info@iaso.gr Website: www.iaso.gr

Phone reception: +30 210 6184000 (24/7)

Contact details for Diplomatic Council

requests

Name: Milioni Georgia (Mrs)

Position: Top Management Secretariat

Phone: +30 210 63 83 703, -3 705

Email: gmiaso@iaso.gr

Languages spoken by staff

Greek, English, German, French, Italian, Arabic, Albanian, Romanian, Russian, Spanish, Finish, Polish, Swedish, Turkish, Chinese, Hungarian, Vietnamese, Bulgarian, Greek Sign Language. Other languages by use of translators.

National / international certificates, accreditations, awards

- Temos International Health Accreditation "Quality in International Patient Care"
- ISO 9000/9001
- ISO 15224
- EN 15224:2016
- Temos "Quality in International Reproductive Care" (for IVF Department),
- HACCP ISO 22000 (for the food services to patients and employees)

Medical disciplines

- Anaesthesiology
- Cardiology
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Internal medicine
- Invasive radiology services
- Neonatology
- Neurology
- · Obstetrics and gynaecology
- Oncology
- Paediatrics
- Plastic surgery
- Radiotherapy
- Urology

Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab (main: lymphaedema, Pediatric: Physiotherapy)
- Post-discharge support
- Transparent billing
- Detailed invoices where available according legislation
- Provision of discharge report in understood language

to be continued







IASO Private General, Obestetric - Gynaecological & Paediatrics Clinic (continued)

Centers of Excellence

- Vascular surgery
- Nuclear medicine
- Pathology
- Cytology
- Breast Surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Endoscopy
- ICU (Interists)
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy

Further main services:

Restaurant, Coffee shop, Flower shop, Gift shop, two Banks, Hair dresser

Centers of Excellence

IASO pediatrics:

- General surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization laboratory
- Hand surgery
- Anesthesia by physician
- Gastroenterlogy
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- ENT
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Pediatrics
- Psychiatry
- Physiotherapy
- Bronchoscopy
- Development therapists
- Neurosurgery







IASO Thessalias General Clinic - Private Obstetrics S.A.

IASO Thessalias General Clinic – Private Obstetrics S.A.	
Address of facility	Languages spoken by staff
Street: 8 th km. O.N.R. Larissa Athens ZIP code: 41 500 Town: Larissa Country: Greece Email: thessalias@iaso.gr Website: www.iasothessalias.gr Phone reception: +30 2410 996 000 (24/7)	Greek, English, German, French, Spanish, Italian, Romanian, Albanian, Greek Sign language
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Irini Trifylli (Ms.) Phone: +30 2410 996 110 Email: marketing,thessalias@iaso.gr	 Temos International Healthcare Accreditation "Quality in International Patient Care" ISO 9000:9001 ISO 15224 EN 15224:2016 (for IVF Department) HACCP ISO 22000
 Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT Endocrinology Gastroenterology General medicine General surgery Haematology Haemodialysis Hepatology Internal medicine Invasive radiology services Neonatology Nephrology 	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Rehabilitation Post-discharge support Transparent billing Detailed invoices where available according legislation Provision of discharge report in understood
NeurologyNeurosurgeryObstetrics and gynaecology	Further main services: Coffee shop, Cift store, Flower shop, Rank
_ ,	LI OTTOO COOD I ITT CTORO LIOUVOR COOD Paris

to be continued

• Ophthalmology

Oncology

Coffee shop, Gift store, Flower shop, Bank

Services: ATM, lower prices taxi company







IASO Thessalias General Clinic – Private Obstetrics S.A. – (continued)

- Orthopaedic surgery
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Abdominal surgery
- Eye surgery
- Upper hand surgery
- Maxillofacial surgery
- Gynaecological surgery
- Spine surgery
- Infectious diseases
- Cytology
- Histopathology
- Nuclear medicine
- Diabetic clinic
- Pain management
- Endoscopy
- Cardiac cathetirization laboratory (interventional cardiology)
- Oncology pathology
- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic Gynaecological surgeries
- IVF
- Total arthroplasty (hip and knee)
- Sports injuries
- Medical imaging
- Biopathology laboratories

Centers of Excellence

- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic gynaecological surgeries
- In Vitro Fertilization (IVF)
- Eye surgery
- Radiotherapy oncology department
- Oncology pathology department
- Total arthroplasty (hip & knee)
- Hand Upper extremity surgery (microsurgery)
- Spine surgery
- Sports injuries
- General endoscopic and Laparoscopic surgery
- Cardiac cathetirization laboratory (Interventional cardiology)
- Thoracic and cardiac surgery

Medical disciplines

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







Lara Anatolia Hospital		
Address of facility Street: Güzeloba Mahallesi 2246 Sokak No: 5 ZIP code: 07230, Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: larainfo@anatoliahospital.com Phone reception: 0(242) 349 40 40	Languages spoken by staff English German French Russian Netherlands	
Contact details for Diplomatic Council requests Name: Aylin Yilmaz Phone: +90 5330219162 Email: aylin.yilmaz@anatoliahospital.com	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" ISO 9000:9001 QMS Hospital Service Quality Standards of the Turkish Ministry of Health 	
Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Dental clinic Dental surgery Ear, nose and throat (ENT Endocrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Pheumology Psychiatry Psychology	Services for international patients International Department Special Food (Different Diets, Kosher, Halal, Etc.) Religious Facilities Gender Specific Care Single Patient Rooms Private Bathroom Internet Access Pre-Travel Support Transport Assistance Translation Services Gym, Fitness, Rehab Post-Discharge Support Transparent Billing Detailed Invoices Provision of Discharge Report In clear Language	

To be continued







Lara Anatolia Hospital - continued

Medical disciplines

- Urology
- Vascular surgery
- Bariatrics surgery
- Dieticean
- Emergency
- Pediatric surgery
- Pediatric endocrinology
- Algology

Further main services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







Metropolitan General Hospital S.A. Address of facility Languages spoken by staff

Street: Mesogeion Avenue No: 264

ZIP code: 155 62

Town: Holargos, Athens

Country: Greece

Email: infogeneral@metropol-general.gr Website: www.metropol-general.gr Phone reception: +30 210 650 2000 (24/7)

Greek, English, German, French, Arabic, Albanian,

Italian,

Spanish, Russian, Polish, Dutch, Ukranian, Finnish,

Greek Sign Language

Contact details for Diplomatic Council requests

Name: Katerina Kourouti Phone: +30 211 9904353 Emal: k.kourouti@metropolitan-

hospital.gripdgeneral@metroploitan-

hospital.gr

National / international certificates, accreditations, awards

- Temos "Quality in International Patient Care"
- ISO 9000:9001
- ISO 15189 Pathology lab
- HACCP ISO 22000 (by the catering subcontractor certified)

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Orthopaedic surgery
- Physiotherapy

Services for international patients

- International Department
- Special food (different diets, kosher, halal,
- Religious facilities
- Single patient rooms
- Private bathroom
- Internet access
- Translation services
- Rehabilitation
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language

Further main services:

Coffee Shop, Bank

To be continued







Metropolitan General Hospital S.A. (continued)

- Plastic surgery
- Pneumology
- Psychology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG

Centers of Excellence

- Orthopedic Surgery (e.g. hip & knee replacement, spinal surgery)
- Cardiac Surgery-Heart Failure Treatment Center (e.g. coronary artery bypass with and without extracorporeal circulation)
- Cosmetic Plastic Surgery (e.g. rhinoplasty, breast augmentation, lipoplasty, facelift)
- Reconstructive Plastic Surgery
- Neurosurgery
- Epilepsy Surgery
- Obesity Surgery (e.g. gastric bypass, sleeve gastrectomy, gastric band)
- Vascular Surgery
- General Surgery
- Eye Surgery (e.g. cataract surgery)
- ENT Surgery
- Plastic Surgery Germ-urethral male (e.g. hypospadias surgery, circumcisions)
- Cath Lab & Electrophysiology (e.g. rotablation, ablation, coronary angioplasty)
- Urology-Prostate Treatment Center
- Physiotherapy Department
- Renal Dialysis







Metropolitan Hospital Perseus Healthcare S.A.

Address of facility

Street: Ethnarhou Makariou

No: 9

ZIP code: 18547

Town: Neo Faliro, Piraeus

Country: Greece

Website: https://www.metropolitan-

hospital.gr/

Email: information@metropolitan-hospital.gr

Phone reception: +30 210 480 9000

Fax: +30 210 480 9336

Languages spoken by staff

English Italian German Arabic Russian

Ukrainian

Romanian

National / international certificates, accreditations, awards

- Temos "Excellence in Medical Tourism"
- Temos "Quality in International Patient Care"
- ISO 9000/9001 by Bureau Veritas
- ISO 22000 by Loyds Register
- ISO 15189 by ESYD

Contact details for Diplomatic Council requests

Name: Zaki Antar

Position: International Patients Department

Manager

Phone: +30 210 480 9360 Mobile: +30 6982961978

Email: intlpatients@metropolitan-hospital.gr

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dental clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Nephrology
- Neurology
- Neurosurgery

Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language

Further main services:

- Air ambulance services
- Accommodation support with different star rating hotels

Assistance and support for entry visa, if needed

To be continued







Metropolitan Hospital Perseus Healthcare S.A.

Medical disciplines

- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Gynecology
- ICU
- CCU
- Stroke Unit
- Orthopedic robotic surgery(Makoplasty)
- Sportscenter
- Hyperbaric Oxygen Therapy.
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

Centers of Excellence

- Orthopedic Makoplasty
- Da Vinci Robotics for cancer of prostate
- Oncology
- Breast Center

Sports Center







RAK HOSPITAL

Address of facility

Street: Al Quisaida ZIP code: 11393

Town: Ras Al Khaimah

Country: United Arab Emirates

Website: https://www.rakhospital.com/

Email: mail@rakhospital.com
Phone reception: +971 568332205

Fax: +971 2074455

National / international certificates, accreditations, awards

Languages are spoken by staff

English, Arabic, Hindi,

Russian, German, French,

Tamil, Srilankan, Bangali, Polish, Danish, Yoruba

Malayalam, Telugu, Kannada,

• Temos: Excellence in Medical Tourism

• Temos: Quality in International Patient Care

• EFQM (European Foundation for Quality Management)

JCI

Contact details

for Diplomatic Council requests

Name: Dr. Nithya Aiyanar

Phone (incl. country code): +971 504949230

Email: jitendra.p@rakhospital.com

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dental clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haemodialysis
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Ophthalmology
- Orthopaedic surgery
- Paediatrics
- Physiotherapy

Services for international patients

- International office, international patient dep.
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

To be continued







RAK HOSPITAL (continued)

Medical disciplines

- Plastic surgery
- Psychiatry
- Psychology Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test

Centers of Excellence

- Cardiac Science
- Orthopedic and Rehabilitation
- Surgery (Minimal Invasive Surgeries)
- Cosmetic Surgery
- Neuro Science







Samara Regional Clinical Oncology Dispensary

Address of facility

Street: Solnechnaya

No: 50

ZIP code: 443031 Town: Samara Country: Russia

Email: info@samaraonko.ru
Website: http://samaraonko.ru
Phone reception: +7 846 9940699

Languages are spoken by staff

English German

Contact details for Diplomatic Council requests

Name: Taisija Podusova

Position: Deputy chief physician for clinical, expert and pre-hospital work

Phone: (846) 994 73 53

Email: PodusovaTN@samaraonko.ru

Medical disciplines

- Anaesthesiology
- Invasive radiology services
- Neurosurgery
- Oncology
- Plastic surgery
- Radiotherapy
- Urology
- Surgical department of general oncology
- Abdominal surgery
- Gynecologic oncology
- Chemotherapy
- Thoracic surgery
- Palliative care
- Rehabilitation
- Department of interventional methods of diagnosis and treatment
- Medical prevention
- Department of head and neck tumors

National / international certificates, accreditations, awards

- Temos "Quality in International Patient Care"
- ISO 9000:9001
- International Cancer Center

Services for international patients

- International Department
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Transport assistance
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

to be continued







Samara Regional Clinical Oncology Dispensary (continued)

Medical disciplines

- CT scan
- MRI
- Ultrasound
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy

Centers of Excellence

Providing all types of specialized high-technology medical care to oncological patients, including:

- Prevention work and early detection of malignant neoplasms;
- All types of diagnostic procedures;
- High-technology treatment
- Rehabilitation







Saudi German Hospital Cairo		
Address of facility	Languages are spoken by staff	
Street: Joseph Tito No: 47 ZIP code: Town: Cairo Country: Egypt Website: www.sghcairo.com Phone reception: (+202) 26252400	Arabic English Tagalog Urdu French Germany	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Mohamed Ahmed Hablas Position: Chief Executive Officer Phone: (+202) 26252400 Ext. 5501 Email: ceo.cai@sghgroup.net	 Temos "Excellence in Medical Tourism" Temos "Quality in International Patient Care" JCI 	
Medical disciplines	Services for international patients	
Tertiary care level	International Department	
Centers of Excellence We are preparing for Center of excellence in two main services but still not certified Management of Stroke Management of Ischemic Heart Diseases.	 Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 	

Further main services:

- Arranged Tourism Services
- Social Working Services
- Nutritional Services
- Educational Services







Side Anatolia Hospital Address of facility Languages spoken by staff Street: Yali Mh. Side Bulvari German **English** No: 55 ZIP code: 07330 French Town: Antalya Country: Turkey Email: sideinfo@anatoliahospital.com Website: www.anatoliahospital.com Phone reception: +90 242 744 02 02 **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Jasmin İnal • Temos "Quality in International Patient Position: Manager of Foreign Affairs Care" Phone: +90 2427440202 • ISO 9000/9001 Email: jasmininal@anatoliahospital.com Hospital Service Quality Standards of the Turkish Ministry of Health **Medical disciplines** Services for international patients Anaesthesiology International Department Cardiothoracic surgery Special food (different diets, kosher, halal, etc.) Cardiology Religious facilities Gender specific care Ear, nose and throat (ENT General medicine Single patient rooms General surgery • Private bathroom Infectious and tropical diseases Internet access Internal medicine Pre-travel support Invasive radiology services Transport assistance Neurosurgery • Translation services Obstetrics and gynaecology Gym, fitness, rehab Oral and maxillofacial surgery • Post-discharge support Orthopaedic surgery Transparent billing **Paediatrics Detailed invoices** Physiotherapy Provision of discharge report in understood language Plastic surgery **Further main services:** Pneumology CT scan Traumatology MRI Urology Ultrasound Vascular surgery Ozon therapy unit Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy Stress test







Dental Practices & Clinics







Cosmodent Dental Clinic	
Address of facility	Languages spoken by staff:
Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary Website: www.cosmodent.hu	German English Danish
Email: info@cosmodent.hu Phone reception: +36 1 200 13 78	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Gabriella Pelsoczi Phone: + 36 1 200 13 78 Mobile: +36301414217 Email: info@cosmodent.hu	Temos "Excellence in Dental Tourism" Temos "Quality in International Dental Care"
Medical disciplines	Services for international patients
 Dental Clinic Dental surgery Oral and maxillofacial surgery CT scan 	 International Department Internet access Pre-travel support Transport assistance Transparent billing Detailed invoices
Centers of Excellence	
 Specialists for: orthodontics oral surgery/implantology endodontics prosthetics aesthetic dentistry parodontology 	







Dental Care Egypt Dr. Tamer Badr

Address of facility

Street: Elhegaz Street Heliopolis-Masr

No: 58

ZIP code: 11361 Town: Cairo Country: Egypt

Website: www.dentalcareegypt.com Phone reception (incl. country code):

+20 1000488541

Languages are spoken by staff

Arabic English French

Contact details

for Diplomatic Council requests

Name: Mohamed Fahim

Position: CAO

Phone (incl. country code): +20 1111116318

Email: mf1031977@gmail.com

National / international certificates, accreditations, awards

Temos: Quality in International Dental Care

Medical disciplines

- Esthetic dentistry
- Endodontia
- Periodontics
- Implantology
- Prosthodontics
- Orthodontics
- Functional diagnosticand therapy
- Pediatric dentistry
- Oral and maxillofacial surgery
- CT scan

Services for international patients

- Gender specific care
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

Centers of Excellence

- Implantology
- Oral and maxillofacial surgery
- Esthetic dentistry
- Prosthodontics







Eurodentica Address of facility Languages spoken by staff Street: Patission Ave. German French No: 150 ZIP code: 11257 Town: Athens Country: Greece Website: www.eurodentica.gr www.dentaltourismgreece.com Email: info@eurodentica.gr Phone reception: +30 2108257050 / 060 Fax: +20 210 8257050 National / international certificates, **Contact details for Diplomatic Council** requests accreditations, awards Name: Sofia Mougou Temos "Quality in International Dental Care" Position: Quality Manager & International Patients Department Manager Phone: +30 2108257060 Email: info@eurodentica.gr **Medical disciplines** Services for international patients • International Department Aesthetic Dentist Endodontologist Internet access Periodontologist Pre-travel support • Prosthetic Dentistry and a Cad-Cam Transport assistance Dentistry • Translation services • Maxillofacial Surgeon - Implantologist Post-discharge support Orthodontist Transparent billing • Paediatric Dentistry • Dentistry for Disabled Patients Detailed invoices Further main services: Disabled patient's special dental assistance and specialized Dentist, Anesthesiologist since 1998. More than 7000 sedations with the same parasitologist.







European Dental Center	
Address of facility	Languages spoken by staff
Street: Paris St. Town: Amman Country: Jordan Website: www.eurodentalcenter.com Email: customercare@eurodentalcenter.com Phone reception: +962 797377375	Arabic English French German
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Mohannad Adie Position: Managing director Phone: +962 796611561 Email: Mohannad_adie@yahoo.co.uk	Temos "Quality in International Dental Care"
 Medical disciplines Dental Clinic Dental surgery 	 Services for international patients International Department Gender specific care Single patient rooms Private bathroom Translation services Post-discharge support Detailed invoices Provision of discharge report in different languages







HD-Dental		
Address of facility	Languages are spoken by staff	
Street: Kert utca No: 21 ZIP code: 9200 Town: Mosonmagyovar Country: Hungary Website: www.hd-dental.net Email: info@hd-dental.net Phone reception: +36 20211 Fax: +36 96566473	German English Hungarian Korean Chinese Russian Portuguese	
Contact details for Diplomatic Council requests Name: Frank Kannmann Position: Clinic Owner Mobile: + 43 69917147303 Email: info@hd-dental.net	National / international certificates, accreditations, awards Temos "Quality in International Dental Care" ISO 9000/9001 Internationalaccredited Clinic by GCR Trusted Dentist feefo Gold trusted Service	
 Medical disciplines Implantology Esthetic dentistry Prothodontic dentistry Conservative dentistry CT scan Centers of Excellence GCR	Services for international patients Single patient rooms Internet access Pre-travel support Transport assistance Translation services Transparent billing Detailed invoices Provision of discharge report in different languages	







Kalmar Implant Dentistry	
Address of facility	Languages are spoken by staff
Street: Ljubljanska cesta No: 6 ZIP code: 51000 Town: Rijeka Country: Croatia Email: info@kalmardent.com Website: www.kalmardent.com Phone reception: +385 51 262 363	Nurse, doctors: Italian, English, German Administration staff: Italian, English, German, French Russian basics
Contact details for Diplomatic Council requests Name: Suzana Baljak Position: Sales Department Referent Mobile: +385 911788005 Email: suzana@kalmardent.com	National / international certificates, accreditations, awards • Temos "Quality in International Dental Care" • ISO 9000: 9001
 Medical disciplines Dental clinic Dental surgery Oral and maxillofacial surgery 	 Services for international patients International Department Internet access Pre-travel support Transport assistance Translation services Transparent billing Detailed invoices







Reproductive Care Centers







Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

biagnostic, incrapeatie a research center suit	
Address of facility	Languages spoken by staff
Street: Kiffisias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Website: www.iolife.eu, www.iolife.gr Phone reception: +30 210 618 4000, 210 6184030, 210 6184022	Greek English German French Italian Spanish Any other language (translator)
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Mantzavinos Themistocles Position: Medical Director of IVF of IASO Phone: +30 2106184022, +30 2106184030 Mobile: +30 694 4830063 Email: mantzathemis@gmail.com, thmantzavinos@iolife.eu	 Temos "Quality in International Reproductive Care" ISO 9001:2015 EN 15224:2016
Medical disciplines	Services for international patients
 Obstetrics/gynecology Urology Anesthesia Cardiology Other Medical Disciplines of IASO Maternity/Obstetrics, concerning the Assisted Reproduction Unit of IASO: 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities: Space supplied upon request Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support
Surgery (IASO main): General Surgery, Obstetrics/gynecology, anesthesia by physicians of IASO Other Medical Disciplines (IASO main):	 Transport assistance Translation services Post-discharge support Gym, fitness, rehab Transparent billing Detailed invoices
Hematology, Oncology, Diabetology,	 Provision of discharge report in understood

language

to be continued

Dermatology, ENT, Neurology, Pathology







Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Centers of Excellence

- Intrauterine insemination (IUI)
- In vitro fertilization (IVF)
- Intracytoplasmatic sperm injection (ICSI)
- Blastocyst transfer
- Cryopreservation of oocytes, zygotes, embryos
- Gamete donation
- Surrogacy
- Egg donation
- Semen Analysis
- Advanced Semen Analysis:
 - o Oxidative stress
 - o DNA fragmentation
 - o HBA (Hyaluronan binding assay)
- Preimplantation Genetic testing:
 - PGD-A (Preimplantation genetic testing-Aneuploidy)
 - PGT-M (Preimplantation genetic testing-Monogenic diseases)
 - PGT-SR (Preimplantation genetic testing-Structural rearrangements)
- TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction
- Oocyte vitrification, Ovarian tissue freezing

Further main services

- Restaurant
- Coffee shop
- Flower shop
- Gift shop
- Bank
- Hair dresser







REA Maternity Hospital – Fertility Unit

Address of facility	Languages spoken by staff	
Street: Siggrou Ave. No: 383 ZIP code: 17564 Town: Athens Country: Greece Website: www.reamaternity.gr Phone reception:+30 210 9495172	English German French Italian Spanish Russian Romanian Georgian Ukranian	
Contact details	National / international certificates,	
for Diplomatic Council requests	accreditations, awards	
Name: Mrs Diamanti Penelope Position: Quality Coordinator Phone:+30 2109495679 Email: PDiamanti@reamaternity.gr	 Temos "Quality in International Reproduction Care" ISO 9001:2015 BS EN 15224:2012 	
Medical disciplines	Services for international patients	
 Autologous Intrauterine Insemination (IUI) Stimulated Immune and Anti-Coagulant Therapy In-Vitro Fertilisation (IVF) Intra Cytoplasmic Sperm Injection (ICSI) Imsi In Vitro Maturation (IVM) Blastocyst Embryo Transfer Laser Assisted Hatching (AH) Time laps Surgical sperm retrieval (PESA; TESA; MESA) Sperm Donation Egg Donation Embryo Donation Surrogacy Preimplantation genetic diagnosis 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge reporting understood language 	







Reproductive Health Clinic "ECO"	
Address of facility	Languages are spoken by staff
Street: Karl Marks Avenue No: 6 ZIP code: 443030 Town: Samara Country: Russia Website: www.2poloski.ru Phone reception: +78462479001	English Russian German
Contact details for Diplomatic Council requests Name: Olga Ivanova Position: Manager of the International Department Phone: +79270007470 Email: info@2poloski.ru	 National / international certificates, accreditations, awards Temos "Quality in International Reproductive Care" National Russian Quality Award in Medicine (2014) Russian "Crystal Test Glass" Diploma (best results in IVF, 2012)
Medical disciplines • Infertility (IVF, ICSI) • Prenatal care Ultrasonography	Services for international patients International Department Gender specific care Single patient rooms Internet access Pre-travel support Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language Further main services: Free airport transfer Discounts for returning clients 24/7 medical staff support







Rehabilitation Centers







Special hospital for medical rehabilitation Stubicke Toplice

Address of facility

Street: Park Matije Gupca

No: 1

ZIP code: 49244

Town: Stubičke Toplice

Country: Croatia

Website: http://sbst.hr/?lang=en
Phone reception: +385 49 201 001

Email: info@sbst.hr

Languages are spoken by staff

English German Slovenian

Contact details for Diplomatic Council requests

Name: Ms. Zorica Capar

Position: Head of marketing and sales

Phone: +385 49 201 001 Email: smjestaj@sbst.hr National / international certificates, accreditations, awards

Temos "Quality in International Rehabilitation

Care"

Medical disciplines

- Invasive radiology services
- Neurology
- Physiotherapy
- Internist-cardiologist

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language







Medical Travel Coordinator







CrossBorderMedCare

Greek

English

Address of facility Languages spokenbystaff

Street: Marinou Geroulanou Str.

No: 13

ZIP code: 11524 Swedish
Town: Athens French
Country: Greece Polish
Company established in: Sweden Spanish

Website: www.crossbordermedcare.com

Phone reception: +302106912111

Contact details National/international certificates, for Diplomatic Council requests accreditations, awards

Name: Dr. Georgios Stylianidis Position: Managing Director Phone: +30 210 6912111

Email:

gstylianidis@crossbordermedcare.com

 Temos "Quality in International Medical Travel Coordination"

• ISO 9001:2015

Key performances

MEDICAL EMERGENCY

Travelers in Greece in need of medical care

EXPATRIATES IN GREECE

Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care

MEDICAL ESCORT SERVICES

Nurse, Doctor Escort, Portable Oxygen Concentrator (POC) in case of medical repatriation

MEDICAL TRAVEL

Individuals seeking high quality planned medical care

DENTAL CARE

Main cooperating hospitals and clinics

We cooperate with all hospitals & clinics nationwide

- Gender specific care
- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices







Dental Travel

Address of facility

Street: Im Hagenbrünneli

No: 8

ZIP code: 8046 Town: Zürich

Country: Switzerland

Website:

www.dentaltravel.ch/en/index.php Phone reception: +44 945 14 39

Contact details

for Diplomatic Council requests

Name: Bernadett Gyuricza

Position: Business Development Manager

Phone: +49 711 470 42 88

Email: b.gyuricza@firstmed-services.de

Languages spoken by staff

German Hungarian English Italian French

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination"

Key performances

FirstMed has offered dental treatments in Hungary since 1997. For this reason we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organisation of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price.

We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organisation of the travel documents and accommodation.

Main cooperating hospitals and clinics

CosmoDent Clinik Budapest, Hungary

- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices







FirstMed Services

Address of facility

Street: Am Park

No: 7

ZIP code: 14476 Town: Potsdam Country: Germany

Company established in: Stuttgart/Germany

Website: www.Firstmed-services.de Phone reception: +49 711 470 42 88 Languages spoken by staff

German

Hungarian English

Italian

French

Contact details

for Diplomatic Council requests

Name: Eszter Jopp

Position: MD

Phone: +49 711 470 42 88 Email: e.jopp@firstmed.de

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel

Coordination"

Key performances

FirstMed has offered dental treatments in Hungary since 1997. For this reason we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organisation of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price.

We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organisation of the travel documents and accommodation.

Main cooperating hospitals and clinics

CosmoDent Clinik Budapest, Hungary

- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices







GD Assist Limited

Address of facility

Street: Mohakhali, Green Delta Aims Tower

(6th floor) No: 51-52 ZIP code: 1212 Town: Dhaka

Country: Bangladesh

Website: www.gdassist.com

Email: gdassist@green-delta.com
Phone reception: +880 1617666888

Languages spoken by staff

English Hindi

Contact details

for Diplomatic Council requests

Name: Mr. Syed Moinuddin Ahmed

Position: Managing Director Mobile: +880 1730029758

Email: ahmed.moin@green-delta.com

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination" ISO 9001:2015

Key performances

GD Assist is the only one Corporate Company in Bangladesh who is working as Medical Tourism Company. Our medical network spans the healthcare tourism hubs of India, Malaysia, Singapore, Thailand & Turkey. We understand that speed is of essence in case of emergencies, and hence can activate visa-related procedures and doctor appointments in the fastest possible way. In effect, we can provide highly customized itineraries based on customer requirements, ensuring the best possible health outcomes. This also differentiates us from the others, as our response times are much faster, providing assurance to our customers.

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Gender specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support
- Local hospital appointments
- Cashless service in hospitals
- Tele-video consultation with local doctors
- Home delivery medicine service
- Medcines from abroa
- Home ECG & X-ray services

To be continued







GD Assist Limited (continued)

Key performances

We have always placed customer trust and transparency on the highest pedestal. Hence, we ensure correct guidance on affordability under our medical tourism programs, backing this with prompt services at an expected price, which increases efficiency and helps save costs.

We also provide Tele-video consultation with local doctors, also with India, Thailand, Malaysia, Singapore & Turkey, Home delivery Medicine service, Medicines from abroad, Home ECG & X-ray services, Home sample collection, Home Covid-19 sample collection, Nany/caregiver service, Oxygen cylinder service, Air tickets, hotel accommodation, Air Ambulance, Ground Ambulance, Meet & Greet services and our valued clients can get these services through online payment at 0% EMI rate.

Corporate wellness service: We organize comprehensive corporate wellness programs. As a part of this platform, we assist organizations from abroad in conducting health awareness campaigns across various corporate houses in Bangladesh. These health awareness programs will help your employees to understand the importance of sustaining good health, while remaining stress-free.

Main cooperating hospitals and clinics

- Evercare Bangladesh
- United Hospital
- Square Hospital
- Praava Health

Bangladesh Specialized Hospital

Services for international patients

- Home sample collection (incl. COVID-19)Nany/caregiver service
- Oxygen cylinder service
- Air tickets
- Hotel accommodation
- Air Ambulance
- Ground ambulance
- Meet & Greet services

We also work as a Third-party administrator:

It's currently involved in bringing a new dimension to healthcare services by way working as a Third-Party Administrator (TPA). We process health insurance claims.

We handle the claims processing for an employer that self-insures its employees. We also manage insurance company's claims processing that includes providing medical documents, time to time patient's update and medical bill. Though patient can take cashless treatment, we provide Guarantee of Payment (GOP) to the hospital on the behalf of the patient.

Now as a TPA we are working with Global medical facilitator like: International SOS, AMA Global Assistance, BUPA, Mayfair, World Travel Protection, International Assistance Group, Global Benefits Group and also with national Corporate.







MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)

Address of facility	Languages spoken by staff
Street: Tomtom Mah. Nuri Sok, Nuri Ziya Ap. No 16, Kat 5 ZIP code: 34433 Town: Beyoglu Country: Turkey Website: www.mcanhealth.com Email: info@mcanhealth.com,	Turkish English German Russian Dutch French Spanish
support@mcanhealth.com, followup@mcanhealth.com Phone reception: +90 5459701545 Contact details	National/international certificates,
for Diplomatic Council requests	accreditations, awards
Name: Ms. Gülsultan Dogan, Ms. Neslihan Ayik Position: Founder/CEO, Quality Manager Phone: +90 2129123270 Mobile: +90 5322531893 Email: gul@mcanhealth.com, neslihan@mcanhealth.com	 Temos "Quality in International Medical Travel Coordination" Republic of Turkey Ministry of Health "International Health Tourism Authorization Certificate" Association of Turkish Travel Agencies "Type A Agency Certificate" Republic of Turkey Ministry of Trade "Top 500 Service Exporters Success Certificate" What Clinic "Best Customer Award 2016 – 2018 for Hair Transplant and Plastic Surgery" What Clinic "Best Customer Award 2019 for Plastic Surgery Mood Magazin "Best Medical Travel Company of Turkey 2018

To be continued







MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health) (continued)

Main cooperating hospitals and clinics

- Türkiye Hastanesi, İstanbul (Turkey)
- MCAN Medical Aesthetic Clinic, Istanbul (Turkey)
- Dent Group, Istanbul (Turkey)
- Dr. Ömer Sagir Estetik ve Plastik Cerrahi Uzmani Muayenehanesi, Istanbul (Turkey)
- Dr. Habib Baskurt Plastik Rekonstrüktif ve Estetic Cerrahi Muayenehanesi, Istanbul (Turkey)

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Spiritual/religious support during stay
- Gender-specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support
- Medical travel insurance

Key performances

- Qualified, strong employee base
- High technology
- **Excellent CRM tool**
- Data protection KVKK compliant
- Experience, Professionalism
- Has checkpoints and works to improve its original quality of care
- Has continuous patient follow-up
- Uses quality control indicators to improve processes
- Legal and ethical adherence
- Patient rights and well being in the center of all company principles
- Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.)







Marm Assistance

Address of facility

Street: Ankara Caddesi

No: 486

ZIP code: 34912 Town: Istanbul Country: Turkey

Website: www.marmassistance.com Phone reception: +90 216 560 07 24

Contact details for Diplomatic Council requests

Name: Ms. Özgür Dizemen Denizci Position: Executive Assistant Phone: +90 216 560 07 24 Email: ozgurd@marm.com.tr

Languages are spoken by (medical) staff

Turkish, English, German Russian, Persian, Arabic Urdu, Dutch, Azerbaijani

National/international certificates, accreditations, awards

- Temos "Quality in International Medical Travel Coordination"
- ISO 27001
- ISO 9001 2015
- Tursab a Grubu
- Diplomatic Council
- 2013 ITIJ Winner "Cost Containment Company of the Year"
- 2019 ITIJ Finalist "Cost Containment/Claims Management Company of the Year"
- 2019 ITIJ Finalist "Marketing Capaign of the Year"

Key performances

- Case Management
- Second Opinion
- Medical Evacuation and Repatriation
- Medical Escort Services
- Medical Counseling
- Air and Ground Ambulance
- Organizational Services

Main cooperating hospitals and clinics

- Medical Park Group -Turkey
- Acibadem Hospital Group Turkey
- Acibadem Healthcare Group Turkey
- Memorial Hospital Istanbul, Turkey
- Baskent Hospital Alanya, Turkey
- Yeditepe University Hospital Istanbul, Turkey
- Yasam Hospital Antalya, Turkey
- Anadolu Hospital Southern Turkey
- Anadolu Medical Center Hospital (ASM) Istanbul, Turkey

- Religious care
- Gender specific care
- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices







Qunomedical GmbH Address of facility Languages spoken by staff Street: Chausseestraße, No: 8 German ZIP code: 10115 Town: Berlin **English** Country: Germany Italian Company established in: 04/2016 Norwegian Website: www.qunomedical.com Spanish Phone reception: +49 30 200 042 054 Chinese Portuguese **Contact details** National/international certificates, for Diplomatic Council requests accreditations, awards Name: Christoph Wülfing Temos "Quality in International Medical Travel Position: Business Development Manager Coordination" Phone: +49 151 27027804 Email: christoph@qunomedical.com **Key performances** Services for international patients Patients first! • Religious care 24/7 Qunomedical Patient Manager Gender specific care availability Special service for handicapped people Guiding the patient through the entire • Pre-travel support journey Transport assistance Transparent pricing for the patients • Translation services including packages w/ accommodation -• Touristic programs > no hidden costs Post-discharge support Strict hospital quality certification Transparent billing process -> Hand selected partner Detailed invoices hospitals Data & research driven: understanding Further main services: the markets as well as the patient and the hospital needs • -Full 24/7 support hotline, reachable via phone but also different channels such as Main cooperating hospitals and clinics: WhatsApp, Facebook and email. • -Offering special package deals incl. The list of all hospital partners can be found accommodation and ground transportation on: www.qunomedical.com • Guiding the patient throughout the whole We are currently partnering in with journey approved clinics in: Turkey, Hungary, Poland, Thailand, India,

Mexico, Germany, Greece, Croatia Czech Republic, Lithuania, Malaysia,

Portugal







Preferred Partner Hospitals, Clinics and Medical Travel Coordinator

Diplomatic Council hospitalscout.com & Temos International Project





