# DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

# A Diplomatic Council hospitalscout.com & Temos International Project







The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.









# Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council

## Temos stands for:

Trust. effective medicine. optimized services.

Temos International accredits the world's best medical facilities as well as medical travel coordination.

After a long preparation phase and a quality check including an onsite visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.

The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.







# Primary Care Facilities







### **Global Doctor Chongqing Medical Center (FU LE Clinic)** Address of facility Languages spoken by staff Street: Jinkai Avenue English No: 343 Spanish ZIP code: 401147 Portuguese Japanese Town: Chongqing Korean Country: China Website: www.globaldoctor.com.cn Malay Email: chongqing@globaldoctor.com.cn Phone reception: +86 (23) 63085550 National / international certificates, **Contact details** for Diplomatic Council requests accreditations, awards Name: Ms. Mia Temos "Quality in International Patient Care" Phone: +86 17623260019 Mobile: +86 17623260019 Email: mia@globaldoctor.com.cn Services for international patients **Medical disciplines** Dental clinic • International Department Dental surgery • Single patient rooms Internet access Dermatology • Ear, nose and throat (ENT) • Pre-travel support • General medicine Transport assistance General surgery Translation services Internal medicine Gym, fitness, rehab Obstetrics and gynaecology • Post-discharge support • Orthopaedic surgery • Detailed invoices Paediatrics Provision of discharge report in understood Physiotherapy language CT scan **Further main services:** Ultrasound Angiography (coronary, 24/7) To be discussed due to the market. Arthroscopy Bronchoscopy **Centers of Excellence** Echocardiography FCG We're the 1st medical facility to provide ERCP western standard medical services in GIT endoscopy Chongqing, we provide the excellent Holter ECG primary medical care to the expats and Laparaoscopy Scintigrraphy local community, and there is always a Stress test good reputation and we demanding a

high customer satisfaction.







# **Rethymno Medical Assistance**

English German

French

Russian

Italian Polish

Languages spoken by staff

Address of facility

Street: Adelianos Kampos

No: 75

ZIP code: 74100 Town: Rethymnon Country: Greece

Website:

www.rethymnomedicalassistance.com

Email: info@rma.gr

Phone reception: +30 28 31 07 1300

Contact details National / international certificates, accreditations,

for Diplomatic Council requests awards

Name: Marina Chalkiadaki

Position: Administration Manager

Phone: +30 28 3107 1300 Email: mcahlkiadaki@rma.gr Temos "Quality in International Patient Care"

# **Medical disciplines**

- Cardiology
- Ear, nose and throat (ENT)
- Gastroenterology
- General medicine
- General surgery
- Internal medicine
- Obstetrics and gynaecology
- Ophthalmology
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Psychology
- Traumatology
- Urology
- ECG

### Services for international patients

- International Department
- Gender specific care
- Single patient rooms
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language







# **Suez Canal Container Terminal – First Aid Clinic Address of facility** Languages spoken by staff Street: PortSaid East English Arabic No: Port Authority ZIP code: 42511 Town: Port Said Country: Egypt Website: www.scctportsaid.com Phone reception: 0020 6634 027 03 **Contact details** National / international certificates, accreditations, for Diplomatic Council requests awards Name: Ali Adel Elkotaby Temos "Quality in International Patient Care" Position: HSE Team Leader Phone: 0020 1022 228 405 Email: Ali.adel@scctportsaid.com Name: Ramzy Maher Position: HSE Team Leader Phone: 00201024028606 Email: Ramzy.Maher@scctportsaid.com Name: Mohamed Atef Position: HSE Team Leader Phone: 00201029170999

	•
First aid services	<ul> <li>Translation services</li> </ul>

Provision of discharge report in understood language

**Services for international patients** 

Post-discharge support

Email: Mohamed.atef@scctportsaid.com

**Further main services** 







# **Secondary Care Hospital**







Alanya Anatolia Hospital	
Address of facility  Street: Stad Caddesi No: 28/A  ZIP code: 07400  Town: Alanya Country: Turkey Website: www.anatoliahospital.com.tr  Email: alanyainfo@anatoliahospital.com.tr Phone reception: +90 242 5226262 / 6722  Fax: +90 2425220111  Contact details for Diplomatic Council requests  Name: Dr. Hasan Peksel	Languages spoken by staff English German Russian  National / international certificates, accreditations, awards  • Temos "Quality in International Patient Care"
Position: General Manager Phone: +90 5302802211 Mobile: +90 5302802211 Email: hasan.peksel@anatoliahospital.com	<ul> <li>SKS-Hospital Service Quality Standards of the Turkish Ministry of Health</li> <li>ISO 9000/9001</li> </ul>
<ul> <li>Medical disciplines</li> <li>Anesthesiology</li> <li>Cardiothoracic Surgery</li> <li>Cardiology</li> <li>Dental surgery</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>General Surgery</li> <li>Haemodialysis</li> <li>Infectious and tropical diseases</li> <li>Internal Medicine</li> <li>Neurology</li> <li>Neurosurgery</li> <li>Ophthalmology</li> <li>Oral and maxillofacial surgery</li> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherapy</li> <li>Plastic surgery</li> <li>Pneumology</li> <li>Psychology</li> <li>Traumatology</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>







# Alanya Anatolia Hospital (continued)

# **Medical disciplines**

- Urology
- Vascular surgery
- Conventional and complementary medicine
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

### **Centers of Excellence**

We have planned and well organized Centers of Excellence consist of mainly the following team

- Tunahan Gerekli Quality Coordinator of Group Hospitals
- Ayşe Demir Quality Control Nurse
- Tuba İşgören Head Nurse
- Dr. Hasan Peksel General Manager







Antalya Life Hospital	
Address of facility  Street: Şirinyalı Mah. 1487 street No: 4 ZIP code: 07160 Town: Muratpaşa Country: Turkey  Website: www.yasamhastaneleri.com/en Email: info@lifehospital.com.tr Phone reception: +90 2423108080  Contact details for Diplomatic Council requests  Name: Mr. Fadil Aksu Phone: +90 2423108080/155 Mobile: +90 5357793218 Email: fadilaksu@antalyalifehospital.com	Languages spoken by staff  English German Swedish French Russian Arabic  National / international certificates, accreditations, awards  • Temos "Quality in International Patient Care"  • ISO 9000/9001
Medical disciplines  Diagnosis and therapy units:  Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endicrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Nephrology Neurology Neurosurgery Obestetrics and Gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery	Services for international patients  International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language  Further main services: Internet Safe Cafeteria Loundry (outsourced) Hairdresser (outsourced)



ScintigrraphyStress test





# **Antalya Life Hospital (continued) Medical disciplines** • Paediatrics • Plastic surgery Psychology Traumatology Urology Vascular surgery CT scan • MRI Ultrasound • Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography • ECG ERCP GIT endoscopy Holter ECG Laparaoscopy







Aseel Me	dical Care Hospital
Address of facility	Languages are spoken by staff
Street: Hadaba No: 9 Taksim Kamar ZIP code: 84511 Town: Hurghada Country: Egypt  Website: www.amc-redsea.com Phone reception: +20 1111107006  Contact details for Diplomatic Council requests  Name: Dr. Ghada Ramses Position: Quality Manager Phone: +20 1111125584 Email: ghada.ramses@amc_redsea.com	English French German Russian  National / international certificates, accreditations, awards  Temos "Quality in International Patient Care"
<ul> <li>Medical disciplines</li> <li>Orthopedic surgery</li> <li>General surgery</li> <li>Vascular surgery</li> <li>ICU –intensive care unit</li> <li>Catheter</li> <li>Obstetrics and Gynecology</li> <li>Ophthalmology</li> <li>Dental</li> <li>Neurology</li> <li>Neuro surgery</li> <li>Nephrology</li> <li>Internal medicine</li> <li>Pediatrics</li> <li>ENT</li> <li>Anesthesiology</li> <li>Dermatology</li> <li>Emergency medicine</li> <li>Psychiatry</li> <li>Radiology</li> <li>Physiotherapy</li> <li>Cardiology</li> </ul>	Services for international patients  International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language







# Poliklinika Bagatin

**Address of facility** 

Street: Kneza Viseslava

No: 14

ZIP code: 10000 Town: Zagreb Country: Croatia

Website:

https://www.poliklinikabagatin.hr/eng

Email: info@bagatin.hr

Phone reception (incl. country code):

+385 1 46 10 225 Fax: +385 16061350 Languages are spoken by staff

English German Italian Slovenian

**Contact details** 

for Diplomatic Council requests

Name: Andrea Stipanić Phone: +385 14610225 Mobile: +385 91 461 0058

Email: andrea.stipanic@bagatin.hr

National / international certificates, accreditations, awards

- Temos "Excellence in Medical Tourism"
- Temos "Quality in International Patient Care"
- ISO 9000/9001

**Medical disciplines** 

Anaesthsiology

Dental clinic

Dental surgery

Dermatology

• Ear, nose and throat (ENT)

Oral and maxillofacial surgery

Plastic surgery

Services for international patients

• International Department

Gender specific care

• Single patient rooms

• Private bathroom

Internet access

• Pre-travel support

• Transportation assistance

Translation services

• Post-discharge support

• Transparent billing

Detailed invoices

Provision of discharge report in clear language

**Centers of Excellence** 

Cosmetic surgery

Aesthetic medicine

• Reconstructive dentistry

**Further main services:** 

Hotel reservation

• Free airport transfer

Patient Coordinator

Guiding the patient throughout the whole

journey







# **Burjeel Hospital for Advanced Surgery**

# **Address of facility**

Street: Sheikh Zayed Road, PO Box 114448

Town: Dubai

Country: United Arab Emirates

Website: <a href="http://www.burjeelspecialty.com/">http://www.burjeelspecialty.com/</a>

Phone reception: +971 4 407 0100

# Languages are spoken by staff

Albanian, Algerian, Arabic, Banso, Bisaya, English, Filipino, French, Hindi, Ilocano, Italian, Kapangpangan, Konkani, Mandarin, Manipuri,

Marathi, Moroccan, Punjabi, Russian, Swahili, Turkmen, Turkish, Urdu

ruikilleli, ruikisii, Oro

# Contact details for Diplomatic Council requests

Name: Ms. Ikram Boukili

Position: International Patients Manager

Phone: +971 564141361

Email: ikram@burjeelspecialty.com

# National / international certificates, accreditations, awards

- TEMOS "Excellence in Medical Tourism
- TEMOS "Quality in International Patient Care"
- Joint Commission International Accreditation

### **Medical disciplines**

- Joint replacement
- Spinal unit
- Hand Surgery
- Sport medicine
- Pain management
- Anesthesia
- Vascular Surgery
- Foot and Ankle
- Physiotherapy

# Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

# **Centers of Excellence**

Centre of Excellence in MRI" in the Gulf & North Africa Region by Philips Healthcare (2015)







Creta Interclinic S.A.	
Address of facility	Languages spoken by staff
Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece Website: www.cic.gr Email: info@cic.gr Phone reception: +30-2810 373800 Fax: +30 2810314900	English German French Italian Dutch
Contact details for Diplomatic Council requests  Name: Mr. Charkiolakis Panagiotis Position: Administration Manager Phone: +30 2810373809-810 Mobile: +30 6936942926 Email: info@cic.gr	National / international certificates, accreditations, awards  • Temos "Quality in International Patient Care"  • ISO 9000/9001
<ul> <li>Medical disciplines</li> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General surgery</li> <li>Haematology</li> <li>Haematology</li> <li>Haemodialysis</li> <li>Hepatology</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Nephrology</li> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> <li>Oncology (in progress)</li> <li>Ophthalmology</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Transport assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in understood language</li> </ul>







# **Creta Interclinic S.A.** (continued)

# **Medical disciplines**

- Physiotherapy
- Plastic surgery
- Pneumology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test

### **Further main services:**

- Supply of personal items for the first day (bag with all the necessary -pyjamas, toothpaste, shampoo etc.)
- Safe deposit boxes for the storage of cash & valuables
- Beauty services (hairdresser, hand and feet care)







El Gouna Hospital	
Address of facility	Languages are spoken by staff
Street: El Gouna Hospital, El Gouna ZIP code: 84513 Town: Hurghada, Red Sea Country: Egypt Website: www.elgounahospital.com.eg Phone reception: +20653580012 -18	English German French
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Ahmed Abdel Aaty Position: GM & CEO Phone: +21 222196097 Email: ahmed.aaty@elgounahospital.com.eg	<ul> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9001</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Internist</li> <li>Cardiologist</li> <li>General Surgery</li> <li>Neurosurgery</li> <li>Orthopedic Surgery</li> <li>Ophthalmologist</li> <li>Dermatologist</li> <li>Gyn. &amp; Obs.</li> <li>Pediatrician</li> <li>ENT Specialist</li> <li>Dentist</li> <li>Urologist</li> <li>Nephrologist</li> <li>Vascular Surgery</li> <li>Physiotherapist</li> </ul>	<ul> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul>
Centers of Excellence  Emergency 24/7 with on call Neurosurgery, Orthopedic surgery, General Surgery Cardiology consultants	Provision of discharge report in clear language







# **Genesis - Obstetrics Gynecology Surgery Hospital**

Address of facility	Languages spoken by staff
Street: 17th Noemvri Str - Pylaia	Mainly English
ZIP code: 54301	
Town: Pylaia Thessaloniki	German
Country: Greece	Russian
Website: www.genesishospital.gr	Italian
Email: info@genesishospial.gr	Arabian
Phone reception: +30 2310984000	Armenian
Email: +30 2310984460	Georgian
Contact details	National / international certificates, accreditations,
for Diplomatic Council requests	awards
Name: Dimos Kostoulas	Temos "Quality in International Patient Care"
Position: Quality Manager	• ISO 15224
Phone: +30 2310984000	• ISO 9000/9001
Mobile: +30 6944943426	• ISO 15189-2012 (Labs)
Email: d.kostoulas@genesishospital.gr	
	Services for international patients
Medical disciplines	International Department
<ul> <li>Anaesthesiology</li> </ul>	Special food (different diets, kosher, halal,
<ul> <li>Cardiology</li> </ul>	etc.)
<ul> <li>Gastroenterology</li> </ul>	Single patient rooms
General Surgery	Private bathroom
Neonatology	Internet access
Obstetrics and gynaecology     Plastic surgery	Pre-travel support
<ul><li>Plastic surgery</li><li>Psychology</li></ul>	Transport assistance
<ul><li>Neonatal intensive care unit (NICU)</li></ul>	Transport assistance     Translation services
Intensive care unit (ICU)	Post-discharge support
Fetal/Maternal medicine and prenatal	Transparent billing
screening	Detailed invoices
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Detailed invoices

language

Provision of discharge report in understood

# to be continued

Osteoporosis

scans

Breast center/Digital

mammography/Breast ultrasound







# **Genesis - Obstetrics Gynecology Surgery Hospital (continued)**

# **Medical disciplines**

- CT scan
- MRI
- Ultrasound
- Echocardiography
- ECG

### **Further main services**

- Rooming in Service / Baby friendly Hospital
- Continuous consultation through special seminars
- Ambulance services
- Free wi-fi and Internet point with printing facilities
- Supervised Children Playroom
- Café restaurant / Flower Shop / Jewellery / FrezydermCoiffure & Massage / Frezyderm Baby Room / Gifts for babies / Pastry shop
- Automatic Transactions Machine

GENESIS is located near the ring road, only 15 minutes drive from Thessaloniki's International Airport and only a few minutes away from the city's center. There are 220 available parking lots (free parking), a bus stop for public transportation and a permanent taxi stand outside the Hospital.

GENESIS is a member of Euromedica Group, the largest private Healthcare group in Greece (based on numbers of beds).

GENESIS is a founding member of ELITOUR, the first Greek "cluster" related with Medical Tourism and a member of the Global Health Travel Council.







### **Medical Diagnostic and Treatment Center (MDTC) Address of facility** Languages spoken by staff Street: V. Grybo English, Russian Polish No: 32A ZIP code: 10318 German Town: Vilnius French Country: Lithuania Serbian Website: www.medcentras.lt Latvian Email: info@medcentras.lt Spanish Phone reception: +370 52 333 000; Belarussian +370 698 00000 **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Ms Amit Belaité • Temos: Quality in International Patient Care Position: Project Manager **Excellence in Medical Tourism** Mobile: +370 69227326 • **JCI** (Joint Commission International) Email: amit.belaite@medcentras.lt TAA (Treatment Abroad Accredited) • ISO 15189 Medical laboratory requirements for quality and competence GCR (Global Clinic Rating) Services for international patients **Medical disciplines** Anaesthesiology **International Department** Cardiology Special food (kosher, halal, diabetes, etc.) Dermatology Single patient rooms • Ear, nose and throat (ENT) Private bathroom Endocrinology Internet access Gastroenterology Pre-travel support • General medicine Transport assistance General surgery Translation services Haematology Post-discharge support Hepatology Transparent billing Infectious and tropical diseases **Detailed invoices** Internal medicine Nephrology Provision of discharge report Neurology in understood language Obstetrics and gynaecology Oncology **Further main services** Ophthalmology Visa support, accommodation assistance.

## To be continued

Oral and maxillofacial surgery







# Medical Diagnostic and Treatment Center (MDTC) (continued)

# **Medical disciplines**

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pnemology
- Psychiatry
- Psychology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Arthroscopy
- Bronchoscopy
- ECG
- Holter ECG
- Laparaoscopy







### **National Hospital Abu Dhabi** Address of facility Languages are spoken by staff English Street: Electra Street, Landmark: Behind Honda Showroom, Abu Arabic Hindi Dhabi, UAE ZIP code: 30666 Tamil Town: Abu Dhabi Malayalam Country: U.A.E. Russian Website: <a href="http://www.nationalhospital.ae">http://www.nationalhospital.ae</a> Phone reception: +971 26711000 **Contact details** National / international certificates, accreditations, awards for Diplomatic Council requests Name: Dr. Ravipreet Singh Temos "Quality in International Patient Care" Position: GM Phone: +971 553669634 Email: ravipreet.singh@nationalhospital.ae **Medical disciplines** Services for international patients Anesthesia International Department General Medicine Special food (different diets, kosher, halal, **General Surgery** etc.) Dentistry Religious facilities Obstetrics & Gynecology Gender specific care • Internal Medicine Single patient rooms Physiotherapy Private bathroom Otolaryngology / ENT Internet access Orthopedic Surgery Pre-travel support Pathology Transport assistance Pediatrics Translation services Dermatology Ophthalmology Gym, fitness, rehab Urology Post-discharge support Rheumatology Transparent billing Radiology **Detailed invoices** Provision of discharge report in clear **Centers of Excellence** language Not yet onboard, it is planned to have in 2019 the following centers of excellence: Urology, Gynaecology MIS Gastroenterology Orthopedics Rheumatology







# Tertiary Care Hospitals







Antalya Anatolia Hospital	
Address of facility  Street: Çaybaşı Mah. 1352 Sk.  No: 8  ZIP code: 07100  Town: Antalya  Country: Turkey  Website: www.anatoliahospital.com  Email: antalyainfo@anatoliahospital.com  Phone reception: +90-2422493300	Languages spoken by staff German English Russian
Contact details for Diplomatic Council requests  Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: pinar.ergun@anatoliahospital.com	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000/9001</li> <li>SKS Hospital Service Quality Standards of the Turkish Ministry of Health</li> </ul>
Medical disciplines  Anesthesiology Cardiothoracic surgery Cardiology Ear. nose and throat (ENT) Gastroenterology General medicine General surgery Infectious and tropical diseases Internal medicine Invasive radiology services Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Plastic surgery Traumatology Urology Vascular surgery Algology Integrative medicine/Ozon treatment	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>







# **Antalya Anatolia Hospital (continued)**

# **Medical disciplines**

- Paediatric neurology
- Gynaecology oncology
- Cardiac electrophysiology
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







# **Aspendos Anatolia Hospital**

# **Address of facility**

Street: Belek Cad.

No: 100/1

ZIP code: 07500 Town: Belek

Country: Antalya / Turkey

Website: http://anatoliahospital.com/en/our-

hospitals/aspendos-anatolia-hospital/

Email: aspendosinfo@anatoliahospital.com

Phone reception: +90 242 722 53 53

### **Contact details**

# for Diplomatic Council requests

Name: Dr. Tolga Dinmezel Position: General Manager

Phone: +90 2427225353 Mobile: +90 5337052906

Email: tolga.dinmezel@anatoliahospital.com

# Languages spoken by staff

English German

Russian Arabic

Persian

French

# National / international certificates, accreditations, awards

- Temos "Quality in International Patient Care"
- ISO 9000/9001
- SKS Hospital Service Quality Standards of the Turkish Ministry of Health

### Medical disciplines

- Anesthesiology
- Cardiology
- Dental clinic
- Ear, nose and throat (ENT)
- General medicine
- General Surgery
- Internal medicine
- Neurosurgery
- Obstetrics and gynaecology
- Ophthalmology
- Oral ans maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Traumatology
- Urology

### Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportion assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices

Provision of discharge report in clear language







# **Aspendos Anatolia Hospital (continued)**

# Medical disciplines

- CT scan
- MRI
- Ultrasound
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- Holter ECG
- Laparaoscopy
- Stress test







# **Athens Medical Center**

# Address of facility

Street: Distomou

No: 5-7

ZIP code: 15125 Town: Athens Country: Greece Website:

http://athensmedicalgroup.com/

http://www.iatriko.gr/

internationalpatient@iatriko.gr Phone reception: +30 210 68 62 000

# Languages spoken by staff

Greek, English, French, German, Spanish, Russian, Italian, Arabian

### **Contact details**

### for Diplomatic Council requests

Name: Ms. Marina Zarri Phone: +30 2106991037 Mobile: +30 6977808247

m.zarri@iatriko.gr/assistance@iatriko.

<u>gr</u>

### **Medical disciplines**

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterlogy
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery

# National / international certificates, accreditations, awards

MANAGEMENT SYSTEM AS PER EN ISO 9001:2015, QUALITY MANAGEMENT SYSTEMSREQUIREMENTS. Organization and Management of Private Clinic Services Nursing, Medical Laboratory and Imaging Processes of Health Care Provision in Internal Medicine, Surgery and Obstetric Departments and Special Units. Management, Administrative and Technical Support Processes.

**MANAGEMENT SYSTEM AS PER EN ISO 15224:2017, QUALITY**MANAGEMENT SYSTEMSREQUIREMENTS.

**FOOD SAFETY MANAGEMENT SYSTEM AS PER EN ISO 22000:2005,** provision of food services to patients and employees of Athens Medical Center (supply, receipt, storage, process, preparation and service of food).

**MANAGEMENT SYSTEM AS PER EN ISO 14001,** Organization, operation and provision of private clinic services. Preparation and provision of meals. Facilities and equipment operation and maintenance.

### TEMOS, QUALITY IN INTERNATIONAL PATIENT CARE

Worldwide. Medical care for international patients worldwide, proving that the Center meets the high-quality standards of this International Organization and the specifications for the provision of integrated healthcare services to travelers and foreign patients worldwide.







# **Athens Medical Center (continued)**

### **Medical disciplines**

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic surgery (General surgery, Urology, Gynaecology, Orthipaedics)
- Hybrid operating theater
- Physical therapy and sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis Department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paediatrics specialities
- Pathology
- Cosmetic surgery
- Preventive medicine
- Rheumatology
- Hipec
- Brachytherapy
- Bariatrics
- Mininmal invasive surgery
- PET CT
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

### National / international certificates, accreditations, awards

**TEMOS, EXCELLENCE IN MEDICAL TOURISM** for its exceptional services to medical tourists and their complete care cycle. Our Hospitals provide high quality and outstanding non-clinical services for international patients.

It has been also awarded the "Best Hospitals Worldwide 2014, 2015"

AMG awarded with Healthcare Business Awards 2016, 2017, 2018: Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education

### Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportion assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language (English)

### **Further main services**

Free personal assistant before, during and after the hospitalization.







### Clinica de Occidente Address of facility Languages are spoken by staff Street: Calle 18 Norte English No: 5N-34 ZIP code: 760001 Town: Cali Country: Colombia Website: www.clinicadeooccidente.com.co Email: international.division@clinicadeoccidente.com Phone reception: 6603000 ext 895 **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Dr. Jose Bilfredo Chavez Chaves ISO 9000/9001 Phone: + 57 6603000 ext. 895 Temos "Excellence in Medical Tourism" Mobile: +57 3168752840, 3145463554 Temos "Quality in International Patient Email: Care" medicojosechavez@clinicadeoccidente.com.co **Medical disciplines** Services for international patients Anaestesiology International Department Cardiothoracic surgery • Special food (different diets, kosher, halal, Cardiology etc.) • Religious facilities Dental clinic • Single patient rooms Dental surgery • Private bathroom Darmatology Internet access • Ear, nose and throat (ENT) Gastroenterology Pre-travel support Transport assistance General medicine • Translation services General surgery • Gym, fitness, rehab Haematology • Post-discharge support Haemodialysis Transparent billing • Infectious and tropical diseases Detailed invoices Internal medicine Provision of discharge report in clear Invasive radiology services Neonatology language







# Clinica de Occidente (continued)

# **Medical disciplines**

- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pnemology
- Psychiatry
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Palliative care management
- Hemodynamics
- Surgical oncology
- Rheumatology
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







# **European Interbalkan Medical Center**

# Address of facility

Street: Asklipiou

No: 10

ZIP code: 57001 Town: Thessaloniki Country: Greece

Website: www.iatrikodiavalkaniko.gr

www.athensmedicalgroup.com

Email: international@interbalkan-hosp.gr Phone reception: +30 2310400000

# **Contact details** for Diplomatic Council requests

Name: Theodora Nerantzi

Phone: +30 2310400989, + 302310400499

Mobile: +30 6984495924

Email: d.nerantzi@interbalkan-hosp.gr

# Languages spoken by staff

Greek, English Russian, French Spanish, Turkish Italian, Jewish Romanian

# National / international certificates, accreditations, awards

- Temos Excellence in Medical Tourism
- **Temos** Quality in International Patient Care
- ISO 9001:2015 (organization and management of private clinic services: nursing, medical laboratory and imaging processes of health care provision in internal medicine, surgery and obstetric departments and special units. Management, administrative and technical processes)
- ISO 15224
- ISO 22000:2005 (provision of food services to patients and employees. Supply, receipt, storage, process, preparation and service of food).
- ISO 14001:2015 (Organization, operation and provision of private clinic services. Preparation and provision of meals. Facilities and equipment operation and maintenance)
- IVFisaccredited with 15224:2016 by Swiss Approval
- FIMS since 2016 (Physiotherapyand Rehabilitation Department)
- GHA since 2017
- AMG awarded with Healthcare Business Awards2016,2017,2018: Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education







# **European Interbalkan Medical Center (continued)**

# **Medical disciplines**

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic Surgery (General Surgery, Gynecology, Urology, Orthopaedics)
- Lithotripsy Unit
- Breast Surgery

# Services for international patients

- International department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language







# **European Interbalkan Medical Center (continued)**

# **Medical disciplines**

- Microsurgery
- Paediatric Orthopaedics
- Cosmetic Surgery
- Hipec
- Bariatrics
- Minimal Invasive Surgeries
- Medicine IVF
- Rheumatology
- Brachytherapy OccupationalMedicine,
- Diabetology
- Rheumatology
- Physical Therapy & Sports Medicine
- Allergiology
- Breast Center Specialists
- Microbiology
- Microsurgery
- Multiple Sclerosis Dpt
- Neonatal Intensive Care Units (3levels)
- Neonatology
- Paediatrics specialties
- Pathology
- Cosmetic Surgery
- Preventive Medicine
- Reproductive

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







# IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic

# **Address of facility**

Street: Kifissias Avenue

No: 37-39
ZIP code: 15123
Town: Athens
Country: Greece
Email: info@iaso.gr
Website: www.iaso.gr

Phone reception: +30 210 6184000 (24/7)

# **Contact details for Diplomatic Council**

requests

Name: Milioni Georgia (Mrs)

Position: Top Management Secretariat

Phone: +30 210 63 83 703, -3 705

Email: gmiaso@iaso.gr

# Languages spoken by staff

Greek, English, German, French, Italian, Arabic, Albanian, Romanian, Russian, Spanish, Finish, Polish, Swedish, Turkish, Chinese, Hungarian, Vietnamese, Bulgarian, Greek Sign Language. Other languages by use of translators.

# National / international certificates, accreditations, awards

- Temos International Health Accreditation "Quality in International Patient Care"
- ISO 9000/9001
- ISO 15224
- EN 15224:2016
- Temos "Quality in International Reproductive Care" (for IVF Department),
- HACCP ISO 22000 (for the food services to patients and employees)

### **Medical disciplines**

- Anaesthesiology
- Cardiology
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Internal medicine
- Invasive radiology services
- Neonatology
- Neurology
- Obstetrics and gynaecology
- Oncology
- Paediatrics
- Plastic surgery
- Radiotherapy
- Urology

### Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab (main: lymphaedema, Pediatric: Physiotherapy)
- Post-discharge support
- Transparent billing
- Detailed invoices where available according legislation
- Provision of discharge report in understood language







# IASO Private General, Obestetric - Gynaecological & Paediatrics Clinic (continued)

### **Centers of Excellence**

- Vascular surgery
- Nuclear medicine
- Pathology
- Cytology
- Breast Surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Endoscopy
- ICU (Interists)
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy

# **Further main services:**

Restaurant, Coffee shop, Flower shop, Gift shop, two Banks, Hair dresser

### **Centers of Excellence**

### **IASO** pediatrics:

- General surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization laboratory
- Hand surgery
- Anesthesia by physician
- Gastroenterlogy
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- ENT
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Pediatrics
- Psychiatry
- Physiotherapy
- Bronchoscopy
- Development therapists
- Neurosurgery







## IASO Thessalias General Clinic – Private Obstetrics S.A.

## Address of facility

Street: 8th km. O.N.R. Larissa Athens

ZIP code: 41 500 Town: Larissa Country: Greece

Email: thessalias@iaso.gr

Website: www.iasothessalias.gr

Phone reception: +30 2410 996 000 (24/7)

## Languages spoken by staff

Greek, English, German, French, Spanish, Italian, Romanian, Albanian, Greek Sign language

### **Contact details**

for Diplomatic Council requests

Name: Irini Trifylli (Ms.) Phone: +30 2410 996 110

Email: marketing, thessalias@iaso.gr

## National / international certificates, accreditations, awards

- Temos International Healthcare Accreditation "Quality in International Patient Care"
- ISO 9000:9001
- ISO 15224
- EN 15224:2016 (for IVF Department)
- HACCP ISO 22000

## **Medical disciplines**

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology

## Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc. )
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Rehabilitation
- Post-discharge support
- Transparent billing
- Detailed invoices where available according legislation
- Provision of discharge report in understood language

### **Further main services:**

Coffee shop, Gift store, Flower shop, Bank Services: ATM, lower prices taxi company

## to be continued







## IASO Thessalias General Clinic – Private Obstetrics S.A. – (continued)

- Orthopaedic surgery
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Abdominal surgery
- Eye surgery
- Upper hand surgery
- Maxillofacial surgery
- Gynaecological surgery
- Spine surgery
- Infectious diseases
- Cytology
- Histopathology
- Nuclear medicine
- Diabetic clinic
- Pain management
- Endoscopy
- Cardiac cathetirization laboratory (interventional cardiology)
- Oncology pathology
- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic Gynaecological surgeries
- IVF
- Total arthroplasty (hip and knee)
- Sports injuries
- Medical imaging
- Biopathology laboratories

## **Centers of Excellence**

- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic gynaecological surgeries
- In Vitro Fertilization (IVF)
- Eye surgery
- Radiotherapy oncology department
- Oncology pathology department
- Total arthroplasty (hip & knee)
- Hand Upper extremity surgery (microsurgery)
- Spine surgery
- Sports injuries
- General endoscopic and Laparoscopic surgery
- Cardiac cathetirization laboratory (Interventional cardiology)
- Thoracic and cardiac surgery

## **Medical disciplines**

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







Lara Anatolia Hospital		
Address of facility  Street: Güzeloba Mahallesi 2246 Sokak  No: 5  ZIP code: 07230, Town: Antalya  Country: Turkey  Website: www.anatoliahospital.com	Languages spoken by staff  English German French Russian Netherlands	
Email: larainfo@anatoliahospital.com Phone reception: o(242) 349 40 40		
Contact details for Diplomatic Council requests  Name: Aylin Yilmaz Phone: +90 5330219162 Email: aylin.yilmaz@anatoliahospital.com	National / international certificates, accreditations, awards  Temos "Quality in International Patient Care"  ISO 9000:9001 QMS Hospital Service Quality Standards of the Turkish	
Medical disciplines  Anaesthesiology Cardiothoracic surgery Cardiology Dental clinic Dental surgery Ear, nose and throat (ENT Endocrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Pneumology Psychiatry Psychology Traumatology Traumatology	Ministry of Health  Services for international patients  International Department Special Food (Different Diets, Kosher, Halal, Etc.) Religious Facilities Gender Specific Care Single Patient Rooms Private Bathroom Internet Access Pre-Travel Support Transport Assistance Translation Services Gym, Fitness, Rehab Post-Discharge Support Transparent Billing Detailed Invoices Provision of Discharge Report In clear Language	

## To be continued







## Lara Anatolia Hospital - continued

## **Medical disciplines**

- Urology
- Vascular surgery
- Bariatrics surgery
- Dieticean
- Emergency
- Pediatric surgery
- Pediatric endocrinology
- Algology

## **Further main services**

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







### Metropolitan General Hospital S.A. **Address of facility** Languages spoken by staff Street: Mesogeion Avenue Greek, English, German, French, Arabic, Albanian, No: 264 Italian, ZIP code: 155 62 Spanish, Russian, Polish, Dutch, Ukranian, Finnish, Town: Holargos, Athens Greek Sign Language Country: Greece Email: infogeneral@metropol-general.gr Website: www.metropol-general.gr Phone reception: +30 210 650 2000 (24/7) **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Katerina Kourouti Temos "Quality in International Patient Care" • ISO 9000:9001 Phone: +30 211 9904353 Emal: k.kourouti@metropolitan-• ISO 15189 Pathology lab hospital.gripdgeneral@metroploitan-• HACCP ISO 22000 (by the catering hospital.gr subcontractor certified) **Medical disciplines** Services for international patients Anaesthesiology International Department Cardiothoracic surgery Special food (different diets, kosher, halal, Cardiology etc. • Religious facilities Dermatology • Single patient rooms • Ear, nose and throat (ENT • Private bathroom Endocrinology Internet access Gastroenterology • General medicine Translation services Rehabilitation General surgery Haematology Post-discharge support Haemodialysis • Transparent billing • Detailed invoices Hepatology • Provision of discharge report in understood • Infectious and tropical diseases language • Internal medicine Invasive radiology services **Further main services:** Nephrology Neurology Coffee Shop, Bank Neurosurgery Obstetrics and gynaecology Oncology Ophthalmology Orthopaedic surgery

## Physiotherapy To be continued







## Metropolitan General Hospital S.A. (continued)

- Plastic surgery
- Pneumology
- Psychology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG

## **Centers of Excellence**

- Orthopedic Surgery (e.g. hip & knee replacement, spinal surgery)
- Cardiac Surgery-Heart Failure Treatment Center (e.g. coronary artery bypass with and without extracorporeal circulation)
- Cosmetic Plastic Surgery (e.g. rhinoplasty, breast augmentation, lipoplasty, facelift)
- Reconstructive Plastic Surgery
- Neurosurgery
- Epilepsy Surgery
- Obesity Surgery (e.g. gastric bypass, sleeve gastrectomy, gastric band)
- Vascular Surgery
- General Surgery
- Eye Surgery (e.g. cataract surgery)
- ENT Surgery
- Plastic Surgery Germ-urethral male (e.g. hypospadias surgery, circumcisions)
- Cath Lab & Electrophysiology (e.g. rotablation, ablation, coronary angioplasty)
- Urology-Prostate Treatment Center
- Physiotherapy Department
- Renal Dialysis







## Metropolitan Hospital Perseus Healthcare S.A.

## **Address of facility**

Street: Ethnarhou Makariou

No: 9

ZIP code: 18547

Town: Neo Faliro, Piraeus

Country: Greece

Website: https://www.metropolitan-

hospital.gr/

Email: information@metropolitan-hospital.gr

Phone reception: +30 210 480 9000

Fax: +30 210 480 9336

## Languages spoken by staff

English
Italian
German
Arabic
Russian
Ukrainian

Romanian

## Contact details

## for Diplomatic Council requests

Name: Zaki Antar

Position: International Patients Department

Manager

Phone: +30 210 480 9360 Mobile: +30 6982961978

Email: intlpatients@metropolitan-hospital.gr

## National / international certificates, accreditations, awards

- Temos "Excellence in Medical Tourism"
- Temos "Quality in International Patient Care"
- ISO 9000/9001 by Bureau Veritas
- ISO 22000 by Loyds Register
- ISO 15189 by ESYD

## **Medical disciplines**

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dental clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Nephrology
- Neurology
- Neurosurgery

## Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language

### **Further main services:**

- Air ambulance services
- Accommodation support with different star rating hotels

Assistance and support for entry visa, if needed

## To be continued







## Metropolitan Hospital Perseus Healthcare S.A.

## **Medical disciplines**

- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Gynecology
- ICU
- CCU
- Stroke Unit
- Orthopedic robotic surgery(Makoplasty)
- Sportscenter
- Hyperbaric Oxygen Therapy.
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

## **Centers of Excellence**

- Orthopedic Makoplasty
- Da Vinci Robotics for cancer of prostate
- Oncology
- Breast Center

**Sports Center** 







### **RAK HOSPITAL** Address of facility Languages are spoken by staff Street: Al Quisaida English, Arabic, Hindi, ZIP code: 11393 Russian, German, French, Town: Ras Al Khaimah Malayalam, Telugu, Kannada, Country: United Arab Emirates Tamil, Srilankan, Bangali, Polish, Danish, Yoruba Website: https://www.rakhospital.com/ Email: mail@rakhospital.com Phone reception: +971 568332205 Fax: +971 2074455 **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Dr. Nithya Aiyanar Temos: Excellence in Medical Tourism Mobile: +971 568332205 • Temos: Quality in International Patient Care Email: nithya.a@rakhospital.com EFQM (European Foundation for Quality Management) JCI **Medical disciplines** Services for international patients • International office, international patient dep. Anaesthesiology • Special food (different diets, kosher, halal, etc.) Cardiothoracic surgery • Religious facilities Cardiology • Gender specific care Dental clinic • Single patient rooms Dental surgery • Private bathroom Dermatology Internet access Ear, nose and throat (ENT Pre-travel support Endocrinology Transport assistance Gastroenterology • Translation services General medicine • Gym, fitness, rehab General surgery • Post-discharge support Transparent billing Haemodialysis • Detailed invoices Infectious and tropical diseases • Provision of discharge report in clear language Internal medicine Invasive radiology services Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Orthopaedic surgery **Paediatrics**

## To be continued







## **RAK HOSPITAL (continued)**

## **Medical disciplines**

- Physiotherapy
- Plastic surgery
- Psychiatry
- Psychology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test

## **Centers of Excellence**

- Cardiac Science
- Orthopedic and Rehabilitation
- Surgery (Minimal Invasive Surgeries)
- Cosmetic Surgery
- Neuro Science







## Samara Regional Clinical Oncology Dispensary

## **Address of facility**

Street: Solnechnaya

No: 50

ZIP code: 443031 Town: Samara Country: Russia

Email: info@samaraonko.ru
Website: http://samaraonko.ru
Phone reception: +7 846 9940699

## Languages are spoken by staff

English German

## **Contact details**

for Diplomatic Council requests

Name: Taisija Podusova

Position: Deputy chief physician for clinical, expert and pre-hospital work

Phone: (846) 994 73 53

Email: PodusovaTN@samaraonko.ru

## **Medical disciplines**

- Anaesthesiology
- Invasive radiology services
- Neurosurgery
- Oncology
- Plastic surgery
- Radiotherapy
- Urology
- Surgical department of general oncology
- Abdominal surgery
- Gynecologic oncology
- Chemotherapy
- Thoracic surgery
- Palliative care
- Rehabilitation
- Department of interventional methods of diagnosis and treatment
- Medical prevention
- Department of head and neck tumors

## National / international certificates, accreditations, awards

- Temos "Quality in International Patient Care"
- ISO 9000:9001
- International Cancer Center

## Services for international patients

- International Department
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Transport assistance
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

## to be continued







## Samara Regional Clinical Oncology Dispensary (continued)

## **Medical disciplines**

- CT scan
- MRI
- Ultrasound
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy

## **Centers of Excellence**

Providing all types of specialized high-technology medical care to oncological patients, including:

- Prevention work and early detection of malignant neoplasms;
- All types of diagnostic procedures;
- High-technology treatment
- Rehabilitation







Saudi German Hospital Cairo		
Address of facility  Street: Joseph Tito No: 47 ZIP code: Town: Cairo Country: Egypt	Languages are spoken by staff Arabic English Tagalog Urdu French Germany	
Website: <a href="https://www.sghcairo.com">www.sghcairo.com</a> Phone reception: (+202) 26252400  Contact details	National / international certificates,	
for Diplomatic Council requests  Name: Mohamed Ahmed Hablas  Position: Chief Executive Officer  Phone: (+202) 26252400 Ext. 5501  Email: ceo.cai@sghgroup.net	<ul> <li>accreditations, awards</li> <li>Temos "Excellence in Medical Tourism"</li> <li>Temos "Quality in International Patient Care"</li> <li>JCI</li> </ul>	
Medical disciplines Tertiary care level Centers of Excellence	Services for international patients  • International Department  • Special food (different diets, kosher, halal,	
We are preparing for Center of excellence in two main services but still not certified  • Management of Stroke  • Management of Ischemic Heart Diseases.	etc.)  Religious facilities  Gender specific care  Single patient rooms  Private bathroom  Internet access  Pre-travel support  Transport assistance  Translation services  Gym, fitness, rehab  Post-discharge support  Transparent billing  Detailed invoices  Provision of discharge report in clear language  Further main services:	
	<ul><li>Arranged Tourism Services</li><li>Social Working Services</li><li>Nutritional Services</li><li>Educational Services</li></ul>	







Sido Anatolia Hospital		
Side Anatolia Hospital		
Address of facility	Languages spoken by staff	
Street: Yali Mh. Side Bulvari No: 55 ZIP code: 07330 Town: Antalya Country: Turkey Email: sideinfo@anatoliahospital.com Website: www.anatoliahospital.com Phone reception: +90 242 744 02 02	German English French	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Jasmin İnal Position: Manager of Foreign Affairs Phone: +90 2427440202 Email: jasmininal@anatoliahospital.com	<ul> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000/9001</li> <li>Hospital Service Quality Standards of the Turkish Ministry of Health</li> </ul>	
Medical disciplines  Anaesthesiology Cardiothoracic surgery Cardiology Ear, nose and throat (ENT General medicine General surgery Infectious and tropical diseases Internal medicine Invasive radiology services Neurosurgery Obstetrics and gynaecology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Pneumology Traumatology Vascular surgery Ozon therapy unit	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in understood language</li> <li>Further main services:</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>GIT endoscopy</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Scintigrraphy</li> <li>Stress test</li> </ul>	







## **Dental Practices & Clinics**







Cosmodent Dental Clinic	
Address of facility	Languages spoken by staff:
Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary  Website: www.cosmodent.hu Email: info@cosmodent.hu Phone reception: +36 1 200 13 78	German English Danish
Contact details for Diplomatic Council requests  Name: Gabriella Pelsoczi Phone: + 36 1 200 13 78  Mobile: +36301414217  Email: info@cosmodent.hu	National / international certificates, accreditations, awards  Temos "Excellence in Dental Tourism" Temos "Quality in International Dental Care"
<ul> <li>Medical disciplines</li> <li>Dental Clinic</li> <li>Dental surgery</li> <li>Oral and maxillofacial surgery</li> <li>CT scan</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul>
Centers of Excellence  Specialists for:	







## **Dental Care Egypt Dr Tamer Badr**

**Address of facility** Languages are spoken by staff Street: ELHEGAZ ST.-HELIOPOLIS Arabic

No: 58 **English** French ZIP code: 11361 Town: Cairo Country: Egypt

Website: <u>www.dentalcareegypt.com</u> Phone reception (incl. country code):

+20 1111116318

Contact details National / international certificates, for Diplomatic Council requests accreditations, awards

Name: Mohamed Fahim Temos: Quality in International Dental Care

Position: Manager of Dentalcare Center Phone (incl. country code): +20 1111116318 Email: dentalcare.drtamerbadr@gmail.com

### **Medical disciplines** Services for international patients

- Esthetic dentistry • International Department
- Endodontia • Gender specific care
- Periodontics Internet access
- Implantology • Pre-travel support
- Prosthodontics • Translation services
- Orthodontics
  - Post-discharge support
- Functional diagnosticand therapy • Transparent billing
- Detailed invoices Pediatric dentistry
- Oral surgery • Provision of discharge report in clear language

### **Centers of Excellence**

- Implantology
- Oral Surgery
- Esthetic dentistry
- Prosthodontics







Eurodentica	
Address of facility	Languages spoken by staff
Street: Patission Ave.  No: 150  ZIP code: 11257  Town: Athens  Country: Greece  Website: www.eurodentica.gr  www.dentaltourismgreece.com  Email: info@eurodentica.gr  Phone reception: +30 2108257050 / 060  Fax: +20 210 8257050	German French
Contact details for Diplomatic Council requests  Name: Sofia Mougou  Position: Quality Manager & International  Patients Department Manager  Phone: +30 2108257060  Email: info@eurodentica.gr	National / international certificates, accreditations, awards Temos "Quality in International Dental Care"
<ul> <li>Medical disciplines</li> <li>Aesthetic Dentist</li> <li>Endodontologist</li> <li>Periodontologist</li> <li>Prosthetic Dentistry and a Cad-Cam Dentistry</li> <li>Maxillofacial Surgeon - Implantologist</li> <li>Orthodontist</li> <li>Paediatric Dentistry</li> <li>Dentistry for Disabled Patients</li> </ul>	<ul> <li>International Department</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Further main services:</li> <li>Disabled patient's special dental assistance and specialized Dentist, Anesthesiologist since 1998.</li> <li>More than 7000 sedations with the same parasitologist.</li> </ul>







European Dental Center	
Address of facility	Languages spoken by staff
Street: Paris St. Town: Amman Country: Jordan  Website: www.eurodentalcenter.com Email: customercare@eurodentalcenter.com Phone reception: +962 797377375	Arabic English French German
Contact details for Diplomatic Council requests  Name: Dr. Mohannad Adie	National / international certificates, accreditations, awards  Temos "Quality in International Dental Care"
Position: Managing director Phone: +962 796611561 Email: Mohannad_adie@yahoo.co.uk	
<ul> <li>Medical disciplines</li> <li>Dental Clinic</li> <li>Dental surgery</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>







HD-Dental	
Address of facility	Languages are spoken by staff
Street: Kert utca No: 21 ZIP code: 9200 Town: Mosonmagyovar Country: Hungary  Website: www.hd-dental.net Email: info@hd-dental.net Phone reception: +36 20211 Fax: +36 96566473	German English Hungarian Korean Chinese Russian Portuguese
Contact details for Diplomatic Council requests  Name: Frank Kannmann Position: Clinic Owner Mobile: + 43 69917147303 Email: info@hd-dental.net	National / international certificates, accreditations, awards  Temos "Quality in International Dental Care" ISO 9000/9001 Internationalaccredited Clinic by GCR Trusted Dentist feefo Gold trusted Service
<ul> <li>Medical disciplines</li> <li>Implantology</li> <li>Esthetic dentistry</li> <li>Prothodontic dentistry</li> <li>Conservative dentistry</li> <li>CT scan</li> </ul> Centers of Excellence	<ul> <li>Services for international patients</li> <li>Single patient rooms</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>
GCR	languages







Kalmar Implant Dentistry		
Address of facility	Languages are spoken by staff	
Street: Ljubljanska cesta No: 6 ZIP code: 51000 Town: Rijeka Country: Croatia  Email: info@kalmardent.com Website: www.kalmardent.com Phone reception: +385 51 262 363	Nurse, doctors: Italian, English, German  Administration staff: Italian, English, German, French Russian basics	
Contact details for Diplomatic Council requests  Name: Suzana Baljak Position: Sales Department Referent Mobile: +385 911788005 Email: suzana@kalmardent.com	National / international certificates, accreditations, awards  • Temos "Quality in International Dental Care"  • ISO 9000: 9001	
<ul> <li>Medical disciplines</li> <li>Dental clinic</li> <li>Dental surgery</li> <li>Oral and maxillofacial surgery</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul>	







## **Reproductive Care Centers**







## Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO

French

Italian

Spanish

Private General, Obstetric-Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A.		
Address of facility	Languages spoken by staff	
Street: Kiffisias Avenue	Greek	
No: 37-39	English	
ZIP code: 15123	German	

ZIP code: 15123 Town: Athens Country: Greece

Website: www.iolife.eu, www.iolife.gr Phone reception: +30 210 618 4000, 210

6184030, 210 6184022

## **Contact details** for Diplomatic Council requests

Name: Dr. Mantzavinos Themistocles Position: Medical Director of IVF of IASO Phone: +30 2106184022, +30 2106184030

Mobile: +30 694 4830063

Email: mantzathemis@gmail.com,

thmantzavinos@iolife.eu

## National / international certificates, accreditations, awards

Any other language (translator)

- Temos "Quality in International Reproductive Care"
- ISO 9001:2015
- EN 15224:2016
- HCCP ISO 22000 (by the catering subcontractor)

## **Medical disciplines**

- Anaesthesiology
- Cardiology
- Dermatology
- Ear, nose, and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Internal medicine
- Invasive radiology services
- Neonatology
- Neurology
- Obstetrics/gynecology
- Oncology
- **Paediatrics**
- Plastic surgery

## Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities: Space supplied upon request
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Gym, fitness, rehab
- Transparent billing
- **Detailed** invoices
- Provision of discharge report in understood language

## to be continued







## Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

## **Medical disciplines**

- Radiotherapy
- Urology
- Vascular surgery

### Others

- Nuclear medicine
- Pathology
- Cytology
- Breast surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Endoscopy
- ICU (Interists)

## IASO Pediatrics:

- General Surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Neurosurgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catherterization laboratory
- Hand surgery
- Anesthesia by physicians of IASO
- Gastroenterology
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Psychiatry
- Physiotherapy
- Bronchoscopy
- Development therapists

## **Further main services**

- Restaurant
- Coffee shop
- Flower shop
- Gift shop
- Bank
- Hair dresser

### **Centers of Excellence**

- Intrauterine insemination (IUI)
- In vitro fertilization (IVF)
- Intracytoplasmatic sperm injection (ICSI)
- Blastocyst transfer
- Cryopreservation of oocytes, zygotes, embryos
- Gamete donation
- Surrogacy
- Egg donation
- Semen Analysis
- Advanced Semen Analysis:
  - o Oxidative stress
  - o DNA fragmentation
  - o HBA (Hyaluronan binding assay)
- Preimplantation Genetic testing:
  - o PGD-A (Preimplantation genetic testing-Aneuploidy)
  - PGT-M (Preimplantation genetic testing-Monogenic diseases)
  - PGT-SR (Preimplantation genetic testing-Structural re-arrangements)
- TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction
- Oocyte vitrification, Ovarian tissue freezing







## DEA Maternity Hospital Fortility Unit

REA Maternity Hospital – Fertility Unit	
Address of facility	Languages spoken by staff
Street: Siggrou Ave. No: 383 ZIP code: 17564 Town: Athens Country: Greece	English German French Italian Spanish Russian Romanian
Website: <a href="https://www.reamaternity.gr">www.reamaternity.gr</a> Phone reception:+30 210 9495172	Georgian Ukranian
Contact details for Diplomatic Council requests  Name: Mrs Diamanti Penelope Position: Quality Coordinator Phone:+30 2109495679 Email: PDiamanti@reamaternity.gr	National / international certificates, accreditations, awards  • Temos "Quality in International Reproduction Care"  • ISO 9001:2015  • BS EN 15224:2012
<ul><li>Medical disciplines</li><li>Autologous Intrauterine Insemination</li></ul>	Services for international patients

- Autologous Intrauterine Insemination (IUI) Stimulated
- Immune and Anti-Coagulant Therapy
- In-Vitro Fertilisation (IVF)
- Intra Cytoplasmic Sperm Injection (ICSI)
- Imsi
- In Vitro Maturation (IVM)
- Blastocyst Embryo Transfer
- Laser Assisted Hatching (AH)
- Time laps
- Surgical sperm retrieval (PESA; TESA; MESA)
- Sperm Donation
- Egg Donation
- Embryo Donation
- Surrogacy
- Preimplantation genetic diagnosis

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- **Detailed** invoices
- Provision of discharge reporting understood language







Reproductive Health Clinic "ECO"	
Address of facility	Languages are spoken by staff
Street: Karl Marks Avenue No: 6 ZIP code: 443030 Town: Samara Country: Russia Website: www.2poloski.ru Phone reception: +78462479001	English Russian German
Contact details for Diplomatic Council requests  Name: Olga Ivanova Position: Manager of the International Department Phone: +79270007470 Email: info@2poloski.ru	National / international certificates, accreditations, awards  • Temos "Quality in International Reproductive Care" • National Russian Quality Award in Medicine (2014) • Russian "Crystal Test Glass" Diploma (best results in IVF, 2012)
<ul> <li>Medical disciplines</li> <li>Infertility (IVF, ICSI)</li> <li>Prenatal care Ultrasonography</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> <li>Further main services:</li> <li>Free airport transfer Discounts for returning clients</li> <li>24/7 medical staff support</li> </ul>







## **Rehabilitation Centers**







## Special hospital for medical rehabilitation Stubicke Toplice

## **Address of facility**

Street: Park Matije Gupca

No: 1

ZIP code: 49244

Town: Stubičke Toplice

Country: Croatia

Website: <a href="http://sbst.hr/?lang=en">http://sbst.hr/?lang=en</a>
Phone reception: +385 49 201 001

Email: info@sbst.hr

## Languages are spoken by staff

English German Slovenian

## Contact details for Diplomatic Council requests

Name: Ms. Zorica Capar

Position: Head of marketing and sales

Phone: +385 49 201 001 Email: smjestaj@sbst.hr

## National / international certificates, accreditations, awards

Temos "Quality in International Rehabilitation Care"

## **Medical disciplines**

- Invasive radiology services
- Neurology
- Physiotherapy
- Internist-cardiologist

## Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc. )
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language







## **Medical Travel Coordinator**







## CrossBorderMedCare

## **Address of facility**

Street: Marinou Geroulanou Str.

No: 13

ZIP code: 11524 Town: Athens Country: Greece

Company established in: Sweden

Website: www.crossbordermedcare.com

Phone reception: +302106912111

## u Str. Greek Englisi

English Swedish French Polish

Spanish

## **Contact details**

for Diplomatic Council requests

Name: Dr. Georgios Stylianidis Position: Managing Director Phone: +30 210 6912111

Email:

gstylianidis@crossbordermedcare.com

## National/international certificates, accreditations, awards

Languages spokenbystaff

- Temos "Quality in International Medical Travel
- Coordination"
   ISO 9001:2015

## **Key performances**

### MEDICAL EMERGENCY

Travelers in Greece in need of medical care

### **EXPATRIATES IN GREECE**

Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care

### **MEDICAL ESCORT SERVICES**

Nurse, Doctor Escort, Portable Oxygen Concentrator (POC) in case of medical repatriation

### **MEDICAL TRAVEL**

Individuals seeking high quality planned medical care

**DENTAL CARE** 

## Main cooperating hospitals and clinics

We cooperate with all hospitals & clinics nationwide

## **Services for international patients**

- Gender specific care
- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices







## **Dental Travel**

## **Address of facility**

Street: Im Hagenbrünneli

No: 8

ZIP code: 8046 Town: Zürich

Country: Switzerland

Website:

www.dentaltravel.ch/en/index.php Phone reception: +44 945 14 39

## **Contact details**

for Diplomatic Council requests

Name: Bernadett Gyuricza

Position: Business Development Manager

Phone: +49 711 470 42 88

Email: b.gyuricza@firstmed-services.de

## Languages spoken by staff

German Hungarian English Italian French

## National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination"

## **Key performances**

FirstMed has offered dental treatments in Hungary since 1997. For this reason we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organisation of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price.

We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organisation of the travel documents and accommodation.

## Main cooperating hospitals and clinics

CosmoDent Clinik Budapest, Hungary

## Services for international patients

- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices







## FirstMed Services

**Address of facility** 

Street: Am Park

No: 7

ZIP code: 14476 Town: Potsdam Country: Germany

Company established in: Stuttgart/Germany

Website: <a href="www.Firstmed-services.de">www.Firstmed-services.de</a>
Phone reception: +49 711 470 42 88
Email: info@firstmed-services.de

Languages spoken by staff

German Hungarian

English Italian

French Mandarin

**Contact details** 

for Diplomatic Council requests

Name: Eszter Jopp Position: CEO

Mobile: +49 171 6739999, 171 6738888

Email: e.jopp@firstmed.de

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel

Coordination"

## **Key performances**

FirstMed has offered dental treatments in Hungary since 1997. For this reason we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 220 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organisation of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price.

We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organisation of the travel documents and accommodation.

## Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support

## Main cooperating hospitals and clinics

- CosmoDent Clinic, Budapest/Hungary
- CompletDent Clinic, Budapest/Hungary
- Hillside Klinik, Sopron/Hungary
- Hillside Gödöllö, Hungary
- HD Dent, Mosonmagyarovar/Hungary







## **GD** Assist Limited

## Address of facility

Street: Mohakhali, Green Delta Aims Tower

(6<sup>th</sup> floor) No: 51-52

ZIP code: 1212 Town: Dhaka

Country: Bangladesh

Website: <a href="www.gdassist.com">www.gdassist.com</a>
Email: <a href="gdassist@green-delta.com">gdassist@green-delta.com</a>
Phone reception: +880 1617666888

## Languages spoken by staff

English Hindi

## **Contact details**

## for Diplomatic Council requests

Name: Mr. Syed Moinuddin Ahmed

Position: Managing Director Mobile: +880 1730029758

Email: ahmed.moin@green-delta.com

## National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination" ISO 9001:2015

## **Key performances**

GD Assist is the only one Corporate Company in Bangladesh who is working as Medical Tourism Company. Our medical network spans the healthcare tourism hubs of India, Malaysia, Singapore, Thailand & Turkey. We understand that speed is of essence in case of emergencies, and hence can activate visa-related procedures and doctor appointments in the fastest possible way. In effect, we can provide highly customized itineraries based on customer requirements, ensuring the best possible health outcomes. This also differentiates us from the others, as our response times are much faster, providing assurance to our customers.

## Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Gender specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support
- Local hospital appointments
- Cashless service in hospitals
- Tele-video consultation with local doctors
- Home delivery medicine service
- Medcines from abroa
- Home ECG & X-ray services

## To be continued







## **GD Assist Limited (continued)**

## **Key performances**

We have always placed customer trust and transparency on the highest pedestal. Hence, we ensure correct guidance on affordability under our medical tourism programs, backing this with prompt services at an expected price, which increases efficiency and helps save costs.

We also provide Tele-video consultation with local doctors, also with India, Thailand, Malaysia, Singapore & Turkey, Home delivery Medicine service, Medicines from abroad, Home ECG & X-ray services, Home sample collection, Home Covid-19 sample collection, Nany/caregiver service, Oxygen cylinder service, Air tickets, hotel accommodation, Air Ambulance, Ground Ambulance, Meet & Greet services and our valued clients can get these services through online payment at 0% EMI rate.

Corporate wellness service: We organize comprehensive corporate wellness programs. As a part of this platform, we assist organizations from abroad in conducting health awareness campaigns across various corporate houses in Bangladesh. These health awareness programs will help your employees to understand the importance of sustaining good health, while remaining stress-free.

## Main cooperating hospitals and clinics

- Evercare Bangladesh
- United Hospital
- Square Hospital
- Praava Health

Bangladesh Specialized Hospital

## Services for international patients

- Home sample collection (incl. COVID-19)Nany/caregiver service
- Oxygen cylinder service
- Air tickets
- Hotel accommodation
- Air Ambulance
- Ground ambulance
- Meet & Greet services

We also work as a Third-party administrator:

It's currently involved in bringing a new dimension to healthcare services by way working as a Third-Party Administrator (TPA). We process health insurance claims.

We handle the claims processing for an employer that self-insures its employees. We also manage insurance company's claims processing that includes providing medical documents, time to time patient's update and medical bill. Though patient can take cashless treatment, we provide Guarantee of Payment (GOP) to the hospital on the behalf of the patient.

Now as a TPA we are working with Global medical facilitator like: International SOS, AMA Global Assistance, BUPA, Mayfair, World Travel Protection, International Assistance Group, Global Benefits Group and also with national Corporate.







## MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)

Address of facility	Languages spoken by staff
Street: Tomtom Mah. Nuri Sok, Nuri Ziya	Turkish
Ap. No 16, Kat 5	English
ZIP code: 34433	German
Town: Beyoglu	Russian
Country: Turkey	Dutch
Website: www.mcanhealth.com	French
Email: info@mcanhealth.com,	Spanish
support@mcanhealth.com,	
followup@mcanhealth.com	
Phone reception: +90 5459701545	
Contact details	National/international certificates,
for Diplomatic Council requests	accreditations, awards
Name: Ms. Gülsultan Dogan, Ms. Neslihan Ayik Position: Founder/CEO, Quality Manager Phone: +90 2129123270 Mobile: +90 5322531893 Email: gul@mcanhealth.com, neslihan@mcanhealth.com	<ul> <li>Temos "Quality in International Medical Travel Coordination"</li> <li>Republic of Turkey Ministry of Health "International Health Tourism Authorization Certificate"</li> <li>Association of Turkish Travel Agencies "Type A Agency Certificate"</li> <li>Republic of Turkey Ministry of Trade "Top 500 Service Exporters Success Certificate"</li> <li>What Clinic "Best Customer Award 2016 – 2018 for Hair Transplant and Plastic Surgery"</li> <li>What Clinic "Best Customer Award 2019 for Plastic Surgery</li> <li>Mood Magazin "Best Medical Travel Company of Turkey 2018</li> </ul>

## To be continued







## MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health) (continued)

## Main cooperating hospitals and clinics

- Türkiye Hastanesi, İstanbul (Türkey)
- MCAN Medical Aesthetic Clinic, Istanbul (Turkey)
- Dent Group, Istanbul (Turkey)
- Dr. Ömer Sagir Estetik ve Plastik Cerrahi Uzmani Muayenehanesi, Istanbul (Turkey)
- Dr. Habib Baskurt Plastik Rekonstrüktif ve Estetic Cerrahi Muayenehanesi, Istanbul (Turkey)

## Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Spiritual/religious support during stay
- Gender-specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support
- Medical travel insurance

## **Key performances**

- Qualified, strong employee base
- High technology
- **Excellent CRM tool**
- Data protection KVKK compliant
- Experience, Professionalism
- Has checkpoints and works to improve its original quality of care
- Has continuous patient follow-up
- Uses quality control indicators to improve processes
- Legal and ethical adherence
- Patient rights and well being in the center of all company principles
- Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.)







## **Marm Assistance**

## Address of facility

Street: Ankara Caddesi

No: 486

ZIP code: 34912 Town: Istanbul Country: Turkey

Website: <a href="https://www.marmassistance.com">www.marmassistance.com</a> Phone reception: +90 216 560 07 24

## Contact details for Diplomatic Council requests

Name: Ms. Ilke Saglamer

Position: Quality Management

Representative/Director Billing & Contract

Management

Phone: +90 216 560 07 24 Mobile: +90 5380521094 Email: <u>ilkes@marm.com.tr</u>

## Languages are spoken by (medical) staff

Turkish, English, German Russian, Persian, Arabic French, Azerbaijani

## National/international certificates, accreditations, awards

- Temos "Quality in International Medical Travel Coordination"
- ISO 27001:2013
- ISO 9001 2015
- International Health Tourism Authorization Certificate

## **Key performances**

- Reasonable cost
- General quality level
- Dedicated & tailor made solutions
- Highly skilled team
- Financial strength and agility
- Certified quality and 24/7/265 capability
- Onhouse full time doctors & nurses
- Upgraded state of the art IT systems and highly skilled IT team

## Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Spiritual/religious support during stay
- Gender specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support

### Main cooperating hospitals and clinics

- Acibadem Hospital Group
- Medipol Hospital Group
- Medical Park Hospital Group
- Medicana Hospital Group
- Anadolu Hospitals

### Other services

All medical & travel assistance and concierge services

- Escort
- Nursing
- Air ambulance
- Ground ambulance
- Hotel
- etc.







Qunomedical GmbH	
Address of facility  Street: Chausseestraße , No: 8  ZIP code: 10115 Town: Berlin  Country: Germany  Company established in: 04/2016  Website: www.qunomedical.com  Phone reception: +49 30 200 042 054  Contact details  for Diplomatic Council requests  Name: Christoph Wülfing  Position: Business Development Manager  Phone: +49 151 27027804	Languages spoken by staff  German English Italian Norwegian Spanish Chinese Portuguese  National/international certificates, accreditations, awards  Temos "Quality in International Medical Travel Coordination"
<ul> <li>Email: christoph@qunomedical.com</li> <li>Key performances</li> <li>Patients first!</li> <li>24/7 Qunomedical Patient Manager availability</li> <li>Guiding the patient through the entire journey</li> <li>Transparent pricing for the patients including packages w/ accommodation – &gt; no hidden costs</li> <li>Strict hospital quality certification process -&gt; Hand selected partner hospitals</li> <li>Data &amp; research driven: understanding the markets as well as the patient and the hospital needs</li> </ul>	Services for international patients  Religious care Gender specific care Special service for handicapped people Pre-travel support Transport assistance Translation services Touristic programs Post-discharge support Transparent billing Detailed invoices  Further main services:  -Full 24/7 support hotline, reachable
Main cooperating hospitals and clinics:  The list of all hospital partners can be found on: <a href="https://www.qunomedical.com">www.qunomedical.com</a> We are currently partnering in with approved clinics in: Turkey, Hungary, Poland, Thailand, India, Mexico, Germany, Greece, Croatia Czech Republic, Lithuania, Malaysia,	<ul> <li>via phone but also different channels such as WhatsApp, Facebook and email.</li> <li>Offering special package deals incl. accommodation and ground transportation</li> <li>Guiding the patient throughout the whole journey</li> </ul>

Portugal







## DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

# A Diplomatic Council hospitalscout.com & Temos International Project











