DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

A Diplomatic Council hospitalscout.com & Temos International Project







The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.









Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council

Temos stands for:

Trust. effective medicine. optimized services.

Temos International accredits the world's best medical facilities as well as medical travel coordination.

After a long preparation phase and a quality check including an onsite visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.

The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.







Primary Care Facilities







Global Doctor Chongqing Medical Center (FU LE Clinic)

Address of facility Street: Jinkai Avenue No: 343 ZIP code: 401147 Town: Chongqing Country: China Website: www.globaldoctor.com.cn Email: chongqing@globaldoctor.com.cn Phone reception: +86 (23) 63085550	English Spanish Portuguese Japanese Korean Malay	
Contact details for Diplomatic Council requests Name: Ms. Mia Phone: +86 17623260019 Mobile: +86 17623260019 Email: mia@globaldoctor.com.cn	National / international certificates, accreditations, awards Temos "Quality in International Patient Care"	
Medical disciplines Dental clinic Dental surgery Dermatology Ear, nose and throat (ENT) General medicine General surgery Internal medicine Obstetrics and gynaecology Orthopaedic surgery Paediatrics Physiotherapy	Services for international patients International Department Single patient rooms Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Detailed invoices Provision of discharge report in understood language	
 CT scan Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography 	Further main services: To be discussed due to the market. Centers of Excellence	
 Echocardiography ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy Stress test 	We're the 1st medical facility to provide western standard medical services in Chongqing, we provide the excellent primary medical care to the expats and local community, and there is always a good reputation and we demanding a high customer satisfaction.	







Rethymno Medical Assistance		
Address of facility	Languages spoken by staff	
Street: Adelianos Kampos No: 75 ZIP code: 74100 Town: Rethymnon Country: Greece Website: www.rethymnomedicalassistance.com Email: info@rma.gr Phone reception: +30 28 31 07 1300	English German French Russian Italian Polish	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Marina Chalkiadaki Position: Administration Manager Phone: +30 28 3107 1300 Email: mcahlkiadaki@rma.gr	Temos "Quality in International Patient Care"	
Medical disciplines	Services for international patients	
 Cardiology Ear, nose and throat (ENT) Gastroenterology General medicine General surgery Internal medicine Obstetrics and gynaecology Ophthalmology Orthopaedic surgery Paediatrics Physiotherapy Psychology Traumatology Urology 	 International Department Gender specific care Single patient rooms Internet access Pre-travel support Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in understood language 	
• ECG		







Suez Canal Container Terminal – First Aid Clinic		
Address of facility	Languages spoken by staff	
Street: East PortSaid No: Port Authority ZIP code: 42534 Town: Port Said Country: Egypt	English Arabic	
Website: www.scct.com.eg Email: hse-health@scctpoersaid.com Phone reception: +20 66325460 Fax: +20 663341000		
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Dr. Mohamed Sobh Position: Consultant doctor Phone: +20 1003136433 Email: mohamed.sobh@scctportsaid.com	 Temos "Quality in International Patient Care" ISO 45001 ISO 14001 	
Further main services	Services for international patients	
Traumatology Diagnostic	Provision of discharge report in understood language	
EGG		







Secondary Care Hospital







Private Ak	Private Akdeniz Hospital		
Address of facility	Languages spoken by staff		
Street: Sorgun Mah. 8151 sok. No: 10 ZIP code: 07600 Town: Antalya/Manavgat Country: Turkey Website: www.akdenizhospital.com Email: info@akdenizhospital.com Phone reception: +90 242 7533737 Fax: +90 242 7535996 Contact details	English German French Arabic Armenian National / international certificates,		
for Diplomatic Council requests Name: Mr. Ilkay Ercagan Position: Deputy Medical Director Phone: +90 242 7460013 Mobile: +90 532 4174284 Email: iercagan@akdenizhospital.com	 accreditations, awards Temos "Quality in International Patient Care" SKS-Hospital Service Quality Standards of the Turkish Ministry of Health 		
 Medical disciplines Anesthesiology Cardiothoracic Surgery Cardiology Dermatology Ear, nose and throat (ENT) Gastroenterology General medicine General Surgery Infectious and tropical diseases Internal Medicine Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Orthopaedic surgery Paediatrics Physiotherapy Pneumology Psychiatry Psychology 	 Services for international patients International office, international patient department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Diagnostics CT scan MRI Ultrasound 		
 Traumatology Urology Vascular surgery 	 Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG GIT endoscopy Holter EGG Laparaoscopy 		







Alanya Anatolia Hospital

Address of facility

Street: Stad Cad.

No: 28/A

ZIP code: 07400 Town: Alanya Country: Turkey

Website: www.anatoliahospital.com.tr Email: alanyainfo@anatoliahospital.com.tr Phone reception: +90 242 5226262 / 6722

Fax: +90 2425220111

Contact details for Diplomatic Council requests

Name: Dr. Hasan Peksel Position: Hospital Director Phone: +90 242 522 62 62 /6850

Mobile: +90 5302802211

Email: <u>hasan.peksel@anatoliahospital.com</u>

Languages spoken by staff

English, German, Russian, Ukranian, Arabic, Polish, Filipino, Persian, Ajerbaijani, Romanian, Sign language

National / international certificates, accreditations, awards

- Temos International Healthcare Accreditation "Quality in International Patient Care"
- Temos COVID-19 Safe
- SKS-Hospital Service Quality Standards of the Turkish Ministry of Health
- ISO 9000/9001

Medical disciplines

- Anesthesiology
- Cardiothoracic Surgery
- Cardiology
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT)
- General Surgery
- Haemodialysis
- Infectious and tropical diseases
- Internal Medicine
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Pneumology
- Psychology

Services for international patients

- International office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages







Alanya Anatolia Hospital (continued)

Medical disciplines

- Traumatology
- Urology
- Vascular surgery
- Conventional and complementary medicine (ozone therapy)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







Antalya Life Hospital		
Address of facility Street: Şirinyalı Mah. 1487 street No: 4 ZIP code: 07160 Town: Muratpaşa Country: Turkey Website: www.yasamhastaneleri.com/en Email: info@lifehospital.com.tr Phone reception: +90 2423108080 Contact details	Languages spoken by staff English German Swedish French Russian Arabic National / international certificates,	
for Diplomatic Council requests Name: Mr. Fadil Aksu Phone: +90 2423108080/155 Mobile: +90 5357793218 Email: fadilaksu@antalyalifehospital.com	 National / International Certificates, accreditations, awards Temos "Quality in International Patient Care" ISO 9000/9001 	
Medical disciplines Diagnosis and therapy units: Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endicrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Neurology Neurology Neurosurgery Obestetrics and Gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language Further main services: Internet Safe Cafeteria Loundry (outsourced) Hairdresser (outsourced) 	



• Stress test





Antalya Life Hospital (continued) Medical disciplines • Paediatrics Plastic surgery Psychology • Traumatology Urology • Vascular surgery • CT scan MRI Ultrasound • Angiography (coronary, 24/7) Arthroscopy Bronchoscopy • Echocardiography • ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy







Aseel Med	lical Care Hospital
Address of facility	Languages are spoken by staff
Street: Hadaba No: 9 Taksim Kamar ZIP code: 84511 Town: Hurghada Country: Egypt Website: www.amc-redsea.com Phone reception: +20 1111107006	English French German Russian
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Ghada Ramses Position: Quality Manager Phone: +20 1111125584 Email: ghada.ramses@amc redsea.com	Temos "Quality in International Patient Care"
Medical disciplines	Services for international patients
 Orthopedic surgery General surgery Vascular surgery ICU -intensive care unit Catheter Obstetrics and Gynecology Ophthalmology Dental Neurology Neuro surgery Nephrology Internal medicine Pediatrics ENT Anesthesiology Emergency medicine Psychiatry Radiology Physiotherapy Cardiology 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language







Poliklinika Bagatin

Address of facility

Street: Kneza Viseslava

No: 14

ZIP code: 10000 Town: Zagreb Country: Croatia

Website:

https://www.poliklinikabagatin.hr/eng

Email: info@bagatin.hr

Phone reception (incl. country code):

+385 1 46 10 225 Fax: +385 16061350

Languages are spoken by staff

English German Italian Slovenian

Contact details

for Diplomatic Council requests

Name: Andrea Stipanić Phone: +385 14610225 Mobile: +385 91 461 0058

Email: andrea.stipanic@bagatin.hr

National / international certificates, accreditations, awards

- Temos "Excellence in Medical Tourism"
- Temos "Quality in International Patient Care"
- ISO 9000/9001

Medical disciplines

- Anaesthsiology
- Dental clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT)
- Oral and maxillofacial surgery
- Plastic surgery

Services for international patients

- International Department
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

Centers of Excellence

- Cosmetic surgery
- Aesthetic medicine
- Reconstructive dentistry

Further main services:

- Hotel reservation
- Free airport transfer
- Patient Coordinator
- Guiding the patient throughout the whole journey







Burjeel Hospital for Advanced Surgery		
Address of facility	Languages are spoken by staff	
Street: Sheikh Zayed Road Zip code: 114448 Town: Dubai Country: United Arab Emirates Website: www.burjeelspecialty.com Email: info@burjeelspecialty.com Phone reception: +971 44070128 Fax: +971 44070101	Albanian, Arabic, English, Filipino, French, Hindi, Italian, Moroccan, Urdu, Tunisian, Tamil, Malayalam, Tagalog	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Ms. Ikram Boukili Position: Guests Relations Manager Phone: +971 552308944 Email: ikram@burjeelspecialty.com	 TEMOS "Excellence in Medical Tourism TEMOS "Quality in International Patient Care" Joint Commission International Accreditation 	
Medical disciplines	Services for international patients	
 Anaestesiology Cardiology General medicine General surgery Internal medicine Neurology Oncology Oral and maxillofacial surgery Orthopaedic sugery Physiotherapy Plastic surgery Vascular surgery Diagnostic CT scan MRI Ultrasound 	 International office, International Patient Department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 	
EchocardiographyECG		







Creta InterClinic S.A.		
Address of facility	Languages spoken by staff	
Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece Website: www.cic.gr Email: info@cic.gr Phone reception: +30-2810 373800 Fax: +30 2810314900	English German French Italian	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Ms. Eva Kanakari Position: Quality Management Coordinator – Management Secretariat Phone: +30 2810373809 Mobile: +30 6947996760 Email: info@cic.gr	 Temos "Quality in International Patient Care" Temos "COVID-19 Safe" ISO 9000/9001 	
Medical disciplines	Services for international patients	
 Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Endocrinology Gastroenterology General surgery Internal medicine Invasive radiology services Nephrology Neurosurgery Oncology Orthopaedic surgery Pneumology Traumatology Urology Vascular surgery Rheumatology 	 International office, International patient department Special food (different diets, kosher, halal, etc.) Single patient rooms Private bathroom Internet access Transportation assistance Translation services Transparent billing Detailed invoices Provision of discharge report in understood language 	







Creta Interclinic S.A. (continued)

Diagnostic equipment

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test

Further main services

- Supply of personal items for the first day (bag with all the necessary -pyjamas, toothpaste, shampoo etc.)
- Safe deposit boxes for the storage of cash & valuables
- Beauty services (hairdresser, hand and feet care)







El Gouna Hospital		
Address of facility Street: El Gouna Hospital, El Gouna ZIP code: 84513 Town: Hurghada, Red Sea Country: Egypt Website: www.elgounahospital.com.eg Phone reception: +20653580012 -18 Contact details	Languages are spoken by staff English German French National / international certificates,	
For Diplomatic Council requests Name: Dr. Ahmed Abdel Aaty Position: GM & CEO Phone: +21 222196097 Email: ahmed.aaty@elgounahospital.com.eg	 accreditations, awards Temos "Quality in International Patient Care" ISO 9001 	
 Medical disciplines Internist Cardiologist General Surgery Neurosurgery Orthopedic Surgery Ophthalmologist Dermatologist Gyn. & Obs. Pediatrician ENT Specialist Dentist Urologist Nephrologist Vascular Surgery Physiotherapist Centers of Excellence	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 	
Emergency 24/7 with on call Neurosurgery, Orthopedic surgery, General Surgery Cardiology consultants		







Genesis Obstetrics, Gynecology and Surgery Hospital

Address of facility

Street: 17th Noemvri Str., Pylaia

ZIP code: 54301

Town: Pylaia Thessaloniki

Country: Greece

Website: www.genesishospital.gr
Email: info@genesishospital.gr
Phone reception: +30 2310984000
Fax reception: +30 2310984460

Languages spoken by staff

Mainly Greek and English German, Russian, Turkish Italian, Arabian, French Armenian

Contact details

for Diplomatic Council requests

Name: Dimos Kostoulas

Position: Quality & Compliance Manager

Phone: +30 2310984025

Email: d.kostoulas@genesishospital.gr

awards

National / international certificates, accreditations,

- Temos International Health Accreditation "Quality in International Patient Care"
- ISO 15224
- ISO 9000/9001
- ISO 15189 (Labs)

Medical disciplines

- Anaesthesiology
- Cardiology
- Gastroenterology
- General Surgery
- Neonatology
- Obstetrics and gynaecology
- Plastic surgery
- In vitro fertilization unit
- Neonatal intensive care unit (NICU)
- Intensive care unit (ICU)
- Fetal/Maternal medicine and prenatal screening
- Breast center/Digital mammography/Breast ultrasound scans
- Radiology/Ultrasonography
- Osteoporosis

Services for international patients

- International office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages







Genesis - Obstetrics Gynecology Surgery Hospital (continued)

Diagnostic equipment and services

- CT scan
- Ultrasound
- ECG
- Laparaoscopy

Further main services

- Rooming in Service / Baby friendly Hospital
- Continuous consultation through special seminars
- Ambulance services
- Free wi-fi and Internet point with printing facilities
- Supervised Children Playroom
- Café restaurant / Flower Shop / Jewellery / FrezydermCoiffure & Massage / Frezyderm Baby Room / Gifts for babies / Pastry shop
- Automatic Transactions Machine







National Hospital Abu Dhabi		
Address of facility Street: Electra Street, Landmark: Behind Honda Showroom, Abu Dhabi, UAE ZIP code: 30666 Town: Abu Dhabi Country: U.A.E. Website: http://www.nationalhospital.ae Phone reception: +971 26711000 Contact details for Diplomatic Council requests	Languages are spoken by staff English Arabic Hindi Tamil Malayalam Russian National / international certificates, accreditations, awards	
Name: Dr. Ravipreet Singh Position: GM Phone: +971 553669634 Email: ravipreet.singh@nationalhospital.ae	Temos "Quality in International Patient Care"	
 Medical disciplines Anesthesia General Medicine General Surgery Dentistry Obstetrics & Gynecology Internal Medicine Physiotherapy Otolaryngology / ENT Orthopedic Surgery Pathology Pediatrics Dermatology Ophthalmology Urology Rheumatology Radiology Centers of Excellence Not yet onboard, it is planned to have in 2019 the following centers of excellence: Urology, Gynaecology MIS Gastroenterology Orthopedics Rheumatology Orthopedics Rheumatology Orthopedics Rheumatology 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 	







Tertiary Care Hospitals







Antalya Anatolia Hospital		
Address of facility Street: Çaybaşı Mah. 1352 Sk. No: 8 ZIP code: 07100 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: antalyainfo@anatoliahospital.com Phone reception: +90-2422493300	Languages spoken by staff German English Russian	
Contact details for Diplomatic Council requests Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: pinar.ergun@anatoliahospital.com	National / international certificates, accreditations, awards • Temos "Quality in International Patient Care" • ISO 9000/9001 • SKS Hospital Service Quality Standards of the Turkish Ministry of Health	
 Medical disciplines Anesthesiology Cardiothoracic surgery Cardiology Ear. nose and throat (ENT) Gastroenterology General medicine General surgery Infectious and tropical diseases Internal medicine Invasive radiology services Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Plastic surgery Traumatology Urology Vascular surgery Algology 	Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language	







Antalya Anatolia Hospital (continued)

Medical disciplines

- Paediatric neurology
- Gynaecology oncology
- Cardiac electrophysiology
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







Aspendos Anatolia Hospital		
Address of facility	Languages spoken by staff	
Street: Belek Cad. No: 100/1 ZIP code: 07500 Town: Belek Country: Antalya / Turkey Website: http://anatoliahospital.com/en/our-hospitals/aspendos-anatolia-hospital/ Email: aspendosinfo@anatoliahospital.com Phone reception: +90 242 722 53 53	English German Russian Arabic Persian French	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Dr. Tolga Dinmezel Position: General Manager Phone: +90 2427225353 Mobile: +90 5337052906 Email: tolga.dinmezel@anatoliahospital.com	 Temos "Quality in International Patient Care" ISO 9000/9001 SKS Hospital Service Quality Standards of the Turkish Ministry of Health 	
Medical disciplines	Services for international patients	
 Anesthesiology Cardiology Dental clinic Ear, nose and throat (ENT) General medicine General Surgery Internal medicine Neurosurgery Obstetrics and gynaecology Ophthalmology Oral ans maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Pneumology Traumatology Urology 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportion assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 	



Stress test





Aspendos Anatolia Hospital (continued) Medical disciplines CT scan MRI Ultrasound Arthroscopy Bronchoscopy Echocardiography ECG Holter ECG Laparaoscopy







Athens Medical Center

Address of facility

Street: Distomou

No: 5-7

ZIP code: 15125 Town: Athens Country: Greece

Website:

http://athensmedicalgroup.com/

http://www.iatriko.gr/

<u>internationalpatient@iatriko.gr</u> Phone reception: +30 210 68 62 000

Languages spoken by staff

Greek, English, French, German, Spanish, Russian, Italian, Arabian

Contact details for Diplomatic Council requests

Name: Ms. Marina Zarri Phone: +30 2106991037 Mobile: +30 6977808247

m.zarri@iatriko.gr/assistance@iatriko.

gr

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterlogy
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery

National / international certificates, accreditations, awards

MANAGEMENT SYSTEM AS PER EN ISO 9001:2015, QUALITY MANAGEMENT SYSTEMSREQUIREMENTS. Organization and Management of Private Clinic Services Nursing, Medical Laboratory and Imaging Processes of Health Care Provision in Internal Medicine, Surgery and Obstetric Departments and Special Units. Management, Administrative and Technical Support Processes.

MANAGEMENT SYSTEM AS PER EN ISO 15224:2017, QUALITYMANAGEMENT SYSTEMSREQUIREMENTS.

FOOD SAFETY MANAGEMENT SYSTEM AS PER EN ISO 22000:2005, provision of food services to patients and employees of Athens Medical Center (supply, receipt, storage, process, preparation and service of food).

MANAGEMENT SYSTEM AS PER EN ISO 14001, Organization, operation and provision of private clinic services. Preparation and provision of meals. Facilities and equipment operation and maintenance.

TEMOS, QUALITY IN INTERNATIONAL PATIENT CARE

Worldwide. Medical care for international patients worldwide, proving that the Center meets the high-quality standards of this International Organization and the specifications for the provision of integrated healthcare services to travelers and foreign patients worldwide.







Athens Medical Center (continued)

Medical disciplines

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic surgery (General surgery, Urology, Gynaecology, Orthipaedics)
- Hybrid operating theater
- Physical therapy and sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis Department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paediatrics specialities
- Pathology
- Cosmetic surgery
- Preventive medicine
- Rheumatology
- Hipec
- Brachytherapy
- Bariatrics
- Mininmal invasive surgery
- PET CT
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test

National / international certificates, accreditations, awards

TEMOS, EXCELLENCE IN MEDICAL TOURISM for its exceptional services to medical tourists and their complete care cycle. Our Hospitals provide high quality and outstanding non-clinical services for international patients.

It has been also awarded the "Best Hospitals Worldwide 2014, 2015"

AMG awarded with Healthcare Business Awards 2016, 2017, 2018: Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education

Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportion assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language (English)

Further main services

Free personal assistant before, during and after the hospitalization.







Clinica de Occidente			
Address of facility	Languages are spoken by staff		
Street: Calle 18 Norte No: 5N-34 ZIP code: 760001 Town: Cali Country: Colombia Website: www.clinicadeooccidente.com.co Email: international.division@clinicadeoccidente.com Phone reception: 6603000 ext 895	English		
Contact details for Diplomatic Council requests Name: Dr. Jose Bilfredo Chavez Chaves Phone: + 57 6603000 ext. 895 Mobile: +57 3168752840, 3145463554 Email: medicojosechavez@clinicadeoccidente.com.co	National / international certificates, accreditations, awards ISO 9000/9001 Temos "Excellence in Medical Tourism" Temos "Quality in International Patient Care"		
 Medical disciplines Anaestesiology Cardiothoracic surgery Cardiology Dental clinic Dental surgery Darmatology Ear, nose and throat (ENT) Gastroenterology General medicine General surgery Haematology Haematology Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology 	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language 		







Clinica de Occidente (continued)

Medical disciplines

- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pnemology
- Psychiatry
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Palliative care management
- Hemodynamics
- Surgical oncology
- Rheumatology

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







European Interbalkan Medical Center

Address of facility

Street: Asklipiou

No: 10

ZIP code: 57001 Town: Thessaloniki Country: Greece

Website: www.iatrikodiavalkaniko.gr

www.athensmedicalgroup.com

Email: international@interbalkan-hosp.gr
Phone reception: +30 2310400000

Languages spoken by staff

Greek, English Russian, French Spanish, Turkish Italian, Jewish Romanian

Contact details for Diplomatic Council requests

Name: Theodora Nerantzi

Phone: +30 2310400989, + 302310400499

Mobile: +30 6984495924

Email: d.nerantzi@interbalkan-hosp.gr

National / international certificates, accreditations, awards

- Temos Excellence in Medical Tourism
- Temos Quality in International Patient Care
- ISO 9001:2015 (organization and management of private clinic services: nursing, medical laboratory and imaging processes of health care provision in internal medicine, surgery and obstetric departments and special units. Management, administrative and technical processes)
- ISO 15224
- **ISO 22000:2005** (provision of food services to patients and employees. Supply, receipt, storage, process, preparation and service of food).
- ISO 14001:2015 (Organization, operation and provision of private clinic services. Preparation and provision of meals. Facilities and equipment operation and maintenance)
- IVFisaccredited with 15224:2016 by Swiss Approval
- FIMS since 2016 (Physiotherapyand Rehabilitation Department)
- GHA since 2017
- AMG awarded with Healthcare Business
 Awards2016,2017,2018: Development, Quality of
 Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education







European Interbalkan Medical Center (continued)

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic Surgery (General Surgery, Gynecology, Urology, Orthopaedics)
- Lithotripsy Unit
- Breast Surgery

Services for international patients

- International department
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language







European Interbalkan Medical Center (continued)

Medical disciplines

- Microsurgery
- Paediatric Orthopaedics
- Cosmetic Surgery
- Hipec
- Bariatrics
- Minimal Invasive Surgeries
- Medicine IVF
- Rheumatology
- Brachytherapy OccupationalMedicine,
- Diabetology
- Rheumatology
- Physical Therapy & Sports Medicine
- Allergiology
- Breast Center Specialists
- Microbiology
- Microsurgery
- Multiple Sclerosis Dpt
- Neonatal Intensive Care Units (3levels)
- Neonatology
- Paediatrics specialties
- Pathology
- Cosmetic Surgery
- Preventive Medicine
- Reproductive

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

Λ - Ι -		- C C-	cility
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Street: Kifissias Avenue

No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Email: info@iaso.gr Website: www.iaso.gr

Phone reception: +30 210 6184000 (24/7) Fax reception: +30 210 61844158 (24/7)

Languages spoken by staff

Albanian, Arabic, Bulgarian, Chinese, English, French, German, Greek, Greek Sign Language, Hungarian, Italian, Polish, Romanian, Russian, Spanish, Turkish, Vietnamese. Other languages by use of translators.

Contact details for Diplomatic Council requests

Name: Nikolaos Vamvakaris

Position: Group Quality Assurance Director Phone: +30 2106184000, +30 2106383903

Mobile: +30 6974441148 Email: n.vamvakaris@iaso.gr

National / international certificates, accreditations, awards

- Temos International Health Accreditation "Quality in Medical Care"
- ISO 9000/9001
- ISO 15224
- EN 15224:2016
- Temos "Quality in International Reproductive Care" (for IVF Department)
- ISO 15189:2012 in molecular laboratory of IASO General laboratories
- HACCP ISO 22000 (for the food services to patients and employees)

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Hepatology
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology

Services for international patients

- International office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Further main services:

Restaurant, Coffee shop, Flower shop, Gift shop, two Banks, Hair dresser







IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Medical disciplines

- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Nuclear medicine
- Pathology
- Cytology
- Breast Surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Physiotherapy (inpatients)
- Endoscopy
- ICU (Interists)

Centers of Excellence

IVF loLife for reproductive care (IVF unit)

Medical disciplines

IASO pediatrics:

- General surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization laboratory
- Hand surgery
- Oral and maxillofacial surgery
- Anesthesia by physician
- Gastroenterlogy
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- ENT
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Pediatrics
- Physiotherapy
- Endoscopy
- Development therapists

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigraphy
- Stress test







IASO Thessalias General Clinic - Private Obstetrics S.A.

Address of facility

Street: 8th klm. O.N.R. Larissa Athens

ZIP code: 41 500 Town: Larissa Country: Greece

Email: thessalias@iaso.gr

Website: www.iasothessalias.gr

Phone reception: +30 2410 996 000 (24/7) Fax reception: +30 2410 555 451 (24/7)

Languages spoken by staff

Greek, English, German, French, Spanish, Italian, Romanian, Albanian, Greek Sign language

Contact details

for Diplomatic Council requests

Name: Marini Orfanou (Ms.)

Position: Operations Director, Head of International Patient Department

Phone: +30 2410 996 108 Mobile: +30 6986 543 290 Email: m.orfanou@iaso.gr

National / international certificates, accreditations, awards

- Temos International Healthcare Accreditation "Quality in Medical Care"
- ISO 9000:9001
- ISO 15224
- EN 15224:2016 (for IVF Department)
- HACCP ISO 22000

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology

Services for international patients

- International office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Further main services:

Coffee shop, Gift store, Flower shop, Bank Services: ATM, lower prices taxi company







IASO Thessalias General Clinic – Private Obstetrics S.A. – (continued)

Medical disciplines

- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Abdominal surgery
- Eye surgery
- Upper hand surgery
- Gynaecological surgery
- Spine surgery
- Infectious diseases
- Cytology
- Histopathology
- Nuclear medicine
- Diabetic clinic
- Pain management
- Endoscopic (intracorporal) lithrotripsy
- ICU (interists)
- Endoscopy
- Cardiac catheterization laboratory (interventional cardiology)
- Oncology pathology
- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic Gynaecological surgery
- IVF
- Total arthoplasty (hip and knee)
- Sports injuries
- Medical imaging
- Biopathology laboratories

Centers of Excellence

IVF "Assisting Nature" for reproductive care unit (IVF unit)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigraphy
- Stress test







Lara Anatolia Hospital	
Address of facility	Languages spoken by staff
Street: Güzeloba Mahallesi 2246 Sokak No: 5 ZIP code: 07230, Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: larainfo@anatoliahospital.com Phone reception: 0(242) 349 40 40	English German French Russian Netherlands
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Aylin Yilmaz Phone: +90 5330219162 Email: aylin.yilmaz@anatoliahospital.com	 Temos "Quality in International Patient Care" ISO 9000:9001 QMS Hospital Service Quality Standards of the Turkish Ministry of Health
Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Dental clinic Dental surgery Ear, nose and throat (ENT Endocrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Paediatrics Physiotherapy Plastic surgery Pneumology Psychology Psychology	Services for international patients International Department Special Food (Different Diets, Kosher, Halal, Etc.) Religious Facilities Gender Specific Care Single Patient Rooms Private Bathroom Internet Access Pre-Travel Support Transport Assistance Translation Services Gym, Fitness, Rehab Post-Discharge Support Transparent Billing Detailed Invoices Provision of Discharge Report In clear Language

To be continued







Lara Anatolia Hospital - continued

Medical disciplines

- Urology
- Vascular surgery
- Bariatrics surgery
- Dieticean
- Emergency
- Pediatric surgery
- Pediatric endocrinology
- Algology

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







Metropolitan General Hospital S.A.

Address of facility

Street: Mesogeion Avenue

No: 264

ZIP code: 155 62

Town: Holargos, Athens

Country: Greece

Email: infogeneral@metropolitan-

general.gr

Website: www.metropolitan-general.gr Phone reception: +30 210 650 2000 (24/7), +30 210 650 2611 (24/7), +30 210 650 2610

(24/7)

Languages spoken by staff

English, German, French, Italian, Russian, Arabic,

Spanish, Albanian, Polish, Chinese

Contact details

for Diplomatic Council requests

Name: Katerina Kourouti Phone: +30 211 9904353 Emal: k.kourouti@metropolitan-

hospital.gripdgeneral@metroploitan-

hospital.gr

National / international certificates, accreditations, awards

- Temos "Quality in International Patient Care"
- ISO 9000:9001
- ISO 15189 Pathology lab
- HACCP ISO 22000 (by the catering subcontractor certified)

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology

Services for international patients

- International office, International Patient Department
- Special food (kosher, halal, diabetes, etc.)
- Religious facilities
- Single patient rooms
- Private bathroom
- Internet access
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language

Further main services:

Coffee Shop, Bank

To be continued







Metropolitan General Hospital S.A. (continued)

- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Traumatology
- Urology
- Vascular surgery
- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy







Metropolitan Hospital Perseus Healthcare S.A.

Address of facility

Street: Ethnarhou Makariou

No: 9

ZIP code: 18547

Town: Neo Faliro, Piraeus

Country: Greece

Website: https://www.metropolitan-

hospital.gr/

Email: <u>information@metropolitan-hospital.gr</u> Phone reception: +30 210 480 9000

Fax: +30 210 480 9336

Languages spoken by staff

English Italian German Arabic Russian Ukrainian

Romanian

Contact details

for Diplomatic Council requests

Name: Zaki Antar

Position: International Patients Department

Manager

Phone: +30 210 480 9360 Mobile: +30 6982961978

Email: intlpatients@metropolitan-hospital.gr

National / international certificates, accreditations, awards

- Temos "Excellence in Medical Tourism"
- Temos "Quality in International Patient Care"
- ISO 9000/9001 by Bureau Veritas
- ISO 22000 by Loyds Register
- ISO 15189 by ESYD

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dental clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Nephrology
- Neurology
- Neurosurgery

Services for international patients

- International Department
- Special food (different diets, kosher, halal, etc.)
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in understood language

Further main services:

- Air ambulance services
- Accommodation support with different star rating hotels

Assistance and support for entry visa, if needed

To be continued







Metropolitan Hospital Perseus Healthcare S.A.

Medical disciplines

- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Gynecology
- ICU
- CCU
- Stroke Unit
- Orthopedic robotic surgery(Makoplasty)
- Sportscenter
- Hyperbaric Oxygen Therapy.

Centers of Excellence

- Orthopedic Makoplasty
- Da Vinci Robotics for cancer of prostate
- Oncology
- Breast Cente
- Sports Center

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test







RAK Hospital	
Address of facility	Languages are spoken by staff
Street: Al Quisaida ZIP code: 11393 Town: Ras Al Khaimah Country: United Arab Emirates Website: https://www.rakhospital.com/ Email: mail@rakhospital.com Phone reception: +971 568332205 Fax: +971 2074455	English, Arabic, Hindi, Russian, German, French, Malayalam, Telugu, Kannada, Tamil, Srilankan, Bangali, Polish, Danish, Yoruba
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Nithya Aiyanar Mobile: +971 568332205 Email: nithya.a@rakhospital.com	 Temos: Excellence in Medical Tourism Temos: Quality in International Patient Care EFQM (European Foundation for Quality Management) JCI
Medical disciplines	Services for international patients
 Anaesthesiology Cardiothoracic surgery Cardiology Dental clinic Dental surgery Dermatology Ear, nose and throat (ENT Endocrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Orthopaedic surgery Paediatrics 	 International office, international patient dep. Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language

To be continued







RAK Hospital (continued)

Medical disciplines

- Physiotherapy
- Plastic surgery
- Psychiatry
- Psychology
- Urology
- Vascular surgery

Centers of Excellence

- Cardiac Science
- Orthopedic and Rehabilitation
- Surgery (Minimal Invasive Surgeries)
- Cosmetic Surgery
- Neuro Science

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Stress test







Samara Regional Clinical Oncology Dispensary

Address of facility

Street: Solnechnaya

No: 50

ZIP code: 443031 Town: Samara Country: Russia

Email: info@samaraonko.ru
Website: http://samaraonko.ru
Phone reception: +7 846 9940699

Languages are spoken by staff

English German

Contact details for Diplomatic Council requests

Name: Taisija Podusova

Position: Deputy chief physician for clinical, expert and pre-hospital work

Phone: (846) 994 73 53

Email: PodusovaTN@samaraonko.ru

Medical disciplines

- Anaesthesiology
- Invasive radiology services
- Neurosurgery
- Oncology
- Plastic surgery
- Radiotherapy
- Urology
- Surgical department of general oncology
- Abdominal surgery
- Gynecologic oncology
- Chemotherapy
- Thoracic surgery
- Palliative care
- Rehabilitation
- Department of interventional methods of diagnosis and treatment
- Medical prevention
- Department of head and neck tumors

National / international certificates, accreditations, awards

- Temos "Quality in International Patient Care"
- ISO 9000:9001
- International Cancer Center

Services for international patients

- International Department
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Transport assistance
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

to be continued







Samara Regional Clinical Oncology Dispensary (continued)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy

Centers of Excellence

Providing all types of specialized high-technology medical care to oncological patients, including:

- Prevention work and early detection of malignant neoplasms;
- All types of diagnostic procedures;
- High-technology treatment
- Rehabilitation







Saudi German Hospital Cairo	
Address of facility	Languages are spoken by staff
Street: Joseph Tito No: 47 ZIP code: Town: Cairo Country: Egypt Website: www.sghcairo.com Phone reception: (+202) 26252400	Arabic English Tagalog Urdu French Germany
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Mohamed Ahmed Hablas Position: Chief Executive Officer Phone: (+202) 26252400 Ext. 5501 Email: ceo.cai@sghgroup.net	 Temos "Excellence in Medical Tourism" Temos "Quality in International Patient Care" JCI
Medical disciplines	Services for international patients
Tertiary care level Centers of Excellence We are preparing for Center of excellence in two main services but still not certified • Management of Stroke • Management of Ischemic Heart Diseases.	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language Further main services: Arranged Tourism Services Social Working Services Nutritional Services Educational Services







Side Anatolia Hospital	
Address of facility	Languages spoken by staff
Street: Yali Mh. Side Bulvari No: 55 ZIP code: 07330 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: sideinfo@anatoliahospital.com Phone reception: +90 242 744 02 02 Fax: +90 2427534969 Contact details for Diplomatic Council requests Name: Jasmin İnal Position: Foreign Patient's Department Manager Phone: +90 2427440202 Mobile: +90 5337052839	German English Russian Dutch Norwegian National / international certificates, accreditations, awards • Temos "Quality in International Patient Care" • ISO 9000/9001 • Turkish Ministry of Health "Health Quality Standards" compliance report
Email: jasmininal@anatoliahospital.com Medical disciplines	Services for international patients
 Anaesthesiology Cardiothoracic surgery Cardiology Ear, nose and throat (ENT) General surgery Infectious and tropical diseases Internal medicine Neurosurgery Obstetrics and gynaecology Orthopaedic surgery Paediatrics Physiotherapy Pneumology Traumatology Urology Vascular surgery 	 International office, International Patient Department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in understood language
 Diagnostic equipment and services CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography 	 ECG Holter ECG Laparaoscopy Scintigrraphy Stress test







Dental Practices & Clinics







Cosmodent Dental Clinic	
Address of facility	Languages spoken by staff:
Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary Website: www.cosmodent.hu Email: info@cosmodent.hu	Hungarian German English Danish Spanish
Phone reception: +36 12001378	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Anett Karlik Position: Head of Reception Phone: + 36 1 2003371 Email: anett.karlik@cosmodent.hu	Temos "Excellence in Dental Tourism" Temos "Quality in International Dental Care"
Medical disciplines	Services for international patients
 Dental Clinic Dental surgery Oral and maxillofacial surgery CT scan 	 International Department Internet access Pre-travel support Transportation assistance Translation services Transparent billing Detailed invoices
Centers of Excellence	
Specialists for:	







Dental Care Egypt Dr Tamer Badr Address of facility

Street: ELHEGAZ ST.-HELIOPOLIS

No: 58

ZIP code: 11361 Town: Cairo Country: Egypt

Website: www.dentalcareegypt.com Phone reception (incl. country code):

+20 1111116318

Languages are spoken by staff

Arabic **English** French

Contact details

for Diplomatic Council requests

Name: Mohamed Fahim

Position: Manager of Dentalcare Center Phone (incl. country code): +20 1111116318 Email: dentalcare.drtamerbadr@gmail.com National / international certificates. accreditations, awards

Temos: Quality in International Dental Care

Medical disciplines

- Esthetic dentistry
- Endodontia
- Periodontics
- Implantology
- Prosthodontics
- Orthodontics
- Functional diagnosticand therapy
- Pediatric dentistry
- Oral surgery

Services for international patients

- International Department
- Gender specific care
- Internet access
- Pre-travel support
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in clear language

Centers of Excellence

- Implantology
- Oral Surgery
- Esthetic dentistry
- Prosthodontics







Eur	odentica
Address of facility	Languages spoken by staff
Street: Patission Ave. No: 150 ZIP code: 11257 Town: Athens Country: Greece Website: www.eurodentica.gr www.dentaltourismgreece.com Email: info@eurodentica.gr Phone reception: +30 2108257050 / 060 Fax: +20 210 8257050	German French
Contact details for Diplomatic Council requests Name: Sofia Mougou Position: Quality Manager & International Patients Department Manager Phone: +30 2108257060 Email: info@eurodentica.gr	National / international certificates, accreditations, awards Temos "Quality in International Dental Care"
 Aesthetic Dentist Endodontologist Periodontologist Prosthetic Dentistry and a Cad-Cam Dentistry Maxillofacial Surgeon - Implantologist Orthodontist Paediatric Dentistry Dentistry for Disabled Patients 	 Services for international patients International Department Internet access Pre-travel support Transport assistance Translation services Post-discharge support Transparent billing Detailed invoices Further main services: Disabled patient's special dental assistance and specialized Dentist, Anesthesiologist since 1998. More than 7000 sedations with the same







European Dental Center	
Address of facility	Languages spoken by staff
Street: Paris St. Town: Amman Country: Jordan Website: www.eurodentalcenter.com Email: customercare@eurodentalcenter.com Phone reception: +962 797377375	Arabic English French German
Contact details for Diplomatic Council requests Name: Dr. Mohannad Adie Position: Managing director Phone: +962 796611561 Email: Mohannad_adie@yahoo.co.uk	National / international certificates, accreditations, awards Temos "Quality in International Dental Care"
 Medical disciplines Dental Clinic Dental surgery 	 Services for international patients International Department Gender specific care Single patient rooms Private bathroom Translation services Post-discharge support Detailed invoices Provision of discharge report in different languages







HD-Dental	
Address of facility	Languages are spoken by staff
Street: Kert utca No: 21 ZIP code: 9200 Town: Mosonmagyovar Country: Hungary Website: www.hd-dental.net Email: info@hd-dental.net Phone reception: +36 20211 Fax: +36 96566473	German English Hungarian Korean Chinese Russian Portuguese
Contact details for Diplomatic Council requests Name: Frank Kannmann Position: Clinic Owner Mobile: + 43 69917147303 Email: info@hd-dental.net	National / international certificates, accreditations, awards Temos "Quality in International Dental Care" ISO 9000/9001 Internationalaccredited Clinic by GCR Trusted Dentist feefo Gold trusted Service
 Medical disciplines Implantology Esthetic dentistry Prothodontic dentistry Conservative dentistry CT scan Centers of Excellence GCR	 Services for international patients Single patient rooms Internet access Pre-travel support Transport assistance Translation services Transparent billing Detailed invoices Provision of discharge report in different languages







Kalmar Implant Dentistry	
Address of facility	Languages are spoken by staff
Street: Ljubljanska cesta No: 6 ZIP code: 51000 Town: Rijeka Country: Croatia Email: info@kalmardent.com Website: www.kalmardent.com Phone reception: +385 51 262 363	Nurse, doctors: Italian, English, German Administration staff: Italian, English, German, French Russian basics
Contact details for Diplomatic Council requests Name: Suzana Baljak Position: Sales Department Referent Mobile: +385 911788005 Email: suzana@kalmardent.com	National / international certificates, accreditations, awards • Temos "Quality in International Dental Care" • ISO 9000: 9001
 Medical disciplines Dental clinic Dental surgery Oral and maxillofacial surgery 	 Services for international patients International Department Internet access Pre-travel support Transport assistance Translation services Transparent billing Detailed invoices







Reproductive Care Centers







Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

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Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Medical disciplines

- Radiotherapy
- Urology
- Vascular surgery

Others

- Nuclear medicine
- Pathology
- Cytology
- Breast surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Endoscopy
- ICU (Interists)

IASO Pediatrics:

- General Surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Neurosurgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catherterization laboratory
- Hand surgery
- Anesthesia by physicians of IASO
- Gastroenterology
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Psychiatry
- Physiotherapy
- Bronchoscopy
- Development therapists

Further main services

- Restaurant
- Coffee shop
- Flower shop
- Gift shop
- Bank
- Hair dresser

Centers of Excellence

- Intrauterine insemination (IUI)
- In vitro fertilization (IVF)
- Intracytoplasmatic sperm injection (ICSI)
- Blastocyst transfer
- Cryopreservation of oocytes, zygotes, embryos
- Gamete donation
- Surrogacy
- Egg donation
- Semen Analysis
- Advanced Semen Analysis:
 - o Oxidative stress
 - o DNA fragmentation
 - HBA (Hyaluronan binding assay)
- Preimplantation Genetic testing:
 - PGD-A (Preimplantation genetic testing-Aneuploidy)
 - PGT-M (Preimplantation genetic testing-Monogenic diseases)
 - PGT-SR (Preimplantation genetic testing-Structural re-arrangements)
- TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction
- Oocyte vitrification, Ovarian tissue freezing







REA Maternity Hospital – Fertility Unit

Address of facility Languages spoken by staff English Street: Siggrou Ave. German No: 383 French ZIP code: 17564 Italian Town: Athens Spanish Country: Greece Russian Romanian Website: www.reamaternity.gr Georgian Phone reception:+30 210 9495172 Ukranian **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards • Temos "Quality in International Reproduction Name: Mrs Diamanti Penelope Care" Position: Quality Coordinator ISO 9001:2015 Phone:+30 2109495679 • BS EN 15224:2012 Email: PDiamanti@reamaternity.gr

Medical disciplines

- Autologous Intrauterine Insemination (IUI) Stimulated
- Immune and Anti-Coagulant Therapy
- In-Vitro Fertilisation (IVF)
- Intra Cytoplasmic Sperm Injection (ICSI)
- Imsi
- In Vitro Maturation (IVM)
- Blastocyst Embryo Transfer
- Laser Assisted Hatching (AH)
- Time laps
- Surgical sperm retrieval (PESA; TESA; MESA)
- Sperm Donation
- Egg Donation
- Embryo Donation
- Surrogacy
- Preimplantation genetic diagnosis

Services for international patients

- **International Department**
- Special food (different diets, kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transport assistance
- Translation services
- Post-discharge support
- Transparent billing
- **Detailed** invoices
- Provision of discharge reporting understood language







Rehabilitation Centers







Special hospital for medical rehabilitation Stubicke Toplice Address of facility Languages are spoken by staff Street: Park Matije Gupca English No: 1 German ZIP code: 49244 Slovenian Town: Stubičke Toplice Country: Croatia Website: http://sbst.hr/?lang=en Phone reception: +385 49 201 001 Email: info@sbst.hr **Contact details** National / international certificates, for Diplomatic Council requests accreditations, awards Name: Ms. Zorica Capar Temos "Quality in International Rehabilitation Position: Head of marketing and sales Care" Phone: +385 49 201 001 Email: smjestaj@sbst.hr **Medical disciplines** Services for international patients Invasive radiology services • International Department Special food (different diets, kosher, halal, Neurology Physiotherapy etc.) Internist-cardiologist • Religious facilities • Gender specific care • Single patient rooms • Private bathroom Internet access • Pre-travel support • Transport assistance Translation services • Gym, fitness, rehab • Post-discharge support

Transparent billingDetailed invoices

language

Provision of discharge report in clear







Medical Travel Coordinator







CrossBorderMedCare

Greek

English

German

Swedish

French Russian

Address of facility

Street: Marinou Geroulanou

No: 13

ZIP code: 11524 Town: Athens Country: Greece

Website: www.crossbordermedcare.com Email: info@crossbordermedcare.com Phone reception: +30 210 700 1000

Contact details

for Diplomatic Council requests

Name: Maria Dionysatou

Position: Network & Business Development

Executive

Phone: +30 210 700 1000

Email:

mdionysatou@crossbordermedcare.com

National/international certificates, accreditations, awards

Languages spoken by staff

- Temos "Quality in International Medical Travel Coordination"
- ISO 9001:2015

Key performances

24/7 Medical call center

We undertake any necessary actions regarding:

Medical emergency

Travelers in Greece in need of medical care

• Expatriates in Greece

Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care

Medical escort services

Nurse, Doctor Escort, Portable Oxygen Concentrator (POC) in case of medical repatriation

Medical travel

Individuals seeking high quality planned medical

Dental care

Main cooperating hospitals and clinics

- BioClinic Athens, Greece
- BioClinic Thessaloniki, Greece
- BioClinic Piraeus, Greece
- Corfu Medica, Greece
- Krito, Rhodes, Greece

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Gender specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support







Dental Travel

Address of facility

Street: Im Hagenbrünneli

No: 8

ZIP code: 8046 Town: Zürich

Country: Switzerland

Website:

www.dentaltravel.ch/en/index.php Phone reception: +44 945 14 39

Languages spoken by staff

German Hungarian English Italian French Mandarin

Contact details

for Diplomatic Council requests

Name: Eszter Jopp Position: CEO

Mobile: +49 171 673 9999 and 171 673 8888 Email: b.gyuricza@firstmed-services.de

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination"

Key performances

FirstMed (Dental Travel) has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed (Dental Travel) stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but

We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Service for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support

Main cooperating hospitals and clinics

- CosmoDent Clinik, Budapest/Hungary
- CompletDent, Budapest/Hungary
- Hillside Klinik, Sopron/Hungary
- Hillside Gödöllö/Hungary

at a significantly lower price.

HD Dent, Mosonmagyarovar/Hungary







FirstMed Services

Address of facility

Street: Am Park

No: 7

ZIP code: 14476 Town: Potsdam Country: Germany

Company established in: Stuttgart/Germany

Website: www.Firstmed-services.de
Phone reception: +49 711 470 42 88
Email: info@firstmed-services.de

Languages spoken by staff

German Hungarian English Italian French

Mandarin

Contact details

for Diplomatic Council requests

Name: Eszter Jopp Position: CEO

Mobile: +49 171 6739999, 171 6738888

Email: e.jopp@firstmed.de

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination"

Key performances

FirstMed has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 220 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price.

We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support

Main cooperating hospitals and clinics

- CosmoDent Clinic, Budapest/Hungary
- CompletDent Clinic, Budapest/Hungary
- Hillside Klinik, Sopron/Hungary
- Hillside Gödöllö/ Hungary
- HD Dent, Mosonmagyarovar/Hungary







GD Assist

Address of facility

Street: Green Delta Aims Tower (6th floor),

Mohakhali No: 51-52 ZIP code: 1212 Town: Dhaka

Country: Bangladesh

Website: www.gdassist.com

Email: gdassist@green-delta.com
Phone reception: +880 1617666888

Languages spoken by staff

English Bangla Hindi

Contact details

for Diplomatic Council requests

Name: Mr. Syed Moinuddin Ahmed

Position: Managing Director Mobile: +880 1730029758

Email: ahmed.moin@green-delta.com

National/international certificates, accreditations, awards

- Temos International Health Accreditation "Quality in International Medical Travel Coordination"
- ISO 9001:2019
- International Board of Medicine & Surgery Award 2018
- Excellence in Customer Service in International Medical Travel Journal (IMTJ) Award
- Certified as Corporate Wellness Specialist

Key performances

GD Assist is the only one Corporate Company in Bangladesh who is working as a healthcare management company. Our medical network spans the healthcare tourism hubs of India, Malaysia, Singapore, and Thailand. We understand that speed is of essence in case of emergencies, and hence can activate visarelated procedures and doctor appointments in the fastest possible way. In effect, we can provide highly customized itineraries based on customer requirements, ensuring the best possible health outcomes. This also differentiates us from the others, as our response times are much faster, providing assurance to our customers.

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Gender specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support
- Local hospital appointments
- · Cashless service in hospitals
- Tele-video consultation with local doctors (also with India, Thailand, Malaysia, Singapore, Turkey)

To be continued







GD Assist Limited (continued)

Key performances

We have always placed customer trust and transparency on the highest pedestal. Hence, we ensure correct guidance on affordability under our medical tourism programs, backing this with prompt services at an expected price, which increases efficiency and helps save costs.

Our valued clients can get our services through online payment at 0% EMI rate.

Corporate wellness service: We organize comprehensive corporate wellness programs. As a part of this platform, we assist organizations from abroad in conducting health awareness campaigns across various corporate houses in Bangladesh. These health awareness programs will help your employees to understand the importance of sustaining good health, while remaining stress-free.

Main cooperating hospitals and clinics

- Evercare Hospital, Dhaka (Bangladesh)
- United Hospital, Dhaka (Bangladesh)
- Prince Court Medical Center, Kuala Lumpur (Malaysia)
- Raffles Hospital, Singapore
- Fortis Hospital (India)

Services for international patients

- Home delivery medicine service
- · Medicines from abroad
- Home ECG & X-ray services
- Home sample collection
- Home COVID-19 sample collection
- Nany/caregiver service
- Oxygen cylinder service
- Air tickets
- Hotel accommodation
- Air Ambulance
- Ground ambulance
- Meet & Greet services

We also work as a Third-party administrator:

It's currently involved in bringing a new dimension to healthcare services by way working as a Third-Party Administrator (TPA). We process health insurance claims.

We handle the claims processing for an employer that self-insures its employees. We also manage insurance company's claims processing that includes providing medical documents, time to time patient's update and medical bill. Though patient can take cashless treatment, we provide Guarantee of Payment (GOP) to the hospital on the behalf of the patient. Now as a TPA we are working with Global medical facilitator like: International SOS, AMA Global Assistance, BUPA, Mayfair, World Travel Protection, International Assistance Group, Global Benefits Group and also with national Corporate.







MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)

Address of facility	Languages spoken by staff
Street: Tomtom Mah. Nuri Sok, Nuri Ziya Ap. No 16, Kat 5 ZIP code: 34433 Town: Beyoglu Country: Turkey Website: www.mcanhealth.com Email: info@mcanhealth.com, support@mcanhealth.com, followup@mcanhealth.com Phone reception: +90 5459701545	Turkish English German Russian Dutch French Spanish
Contact details for Diplomatic Council requests	National/international certificates, accreditations, awards
Name: Ms. Gülsultan Dogan, Ms. Neslihan Ayik Position: Founder/CEO, Quality Manager Phone: +90 2129123270 Mobile: +90 5322531893 Email: gul@mcanhealth.com, neslihan@mcanhealth.com	 Temos "Quality in International Medical Travel Coordination" Republic of Turkey Ministry of Health "International Health Tourism Authorization Certificate" Association of Turkish Travel Agencies "Type A Agency Certificate" Republic of Turkey Ministry of Trade "Top 500 Service Exporters Success Certificate" What Clinic "Best Customer Award 2016 – 2018 for Hair Transplant and Plastic Surgery" What Clinic "Best Customer Award 2019 for Plastic Surgery Mood Magazin "Best Medical Travel Company of Turkey 2018

To be continued







MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health) (continued)

Main cooperating hospitals and clinics

- Türkiye Hastanesi, Istanbul (Turkey)
- MCAN Medical Aesthetic Clinic, Istanbul (Turkey)
- Dent Group, Istanbul (Turkey)
- Dr. Ömer Sagir Estetik ve Plastik Cerrahi Uzmani Muayenehanesi, Istanbul (Turkey)
- Dr. Habib Baskurt Plastik Rekonstrüktif ve Estetic Cerrahi Muayenehanesi, Istanbul (Turkey)

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Spiritual/religious support during stay
- Gender-specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support
- Medical travel insurance

Key performances

- Qualified, strong employee base
- High technology
- Excellent CRM tool
- Data protection KVKK compliant
- Experience, Professionalism
- Has checkpoints and works to improve its original quality of care
- Has continuous patient follow-up
- Uses quality control indicators to improve processes
- Legal and ethical adherence
- Patient rights and well being in the center of all company principles
- Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.)







Marm Assistance

Address of facility

Street: Ankara Caddesi

No: 486

ZIP code: 34912 Town: Istanbul Country: Turkey

Website: www.marmassistance.com Phone reception: +90 216 560 07 24

Contact details for Diplomatic Council requests

Name: Ms. Ilke Saglamer Position: Quality Management

Representative/Director Billing & Contract

Management

Phone: +90 216 560 07 24 Mobile: +90 5380521094 Email: <u>ilkes@marm.com.tr</u>

Languages are spoken by (medical) staff

Turkish, English, German Russian, Persian, Arabic French, Azerbaijani

National/international certificates, accreditations, awards

- Temos "Quality in International Medical Travel Coordination"
- ISO 27001:2013
- ISO 9001 2015
- International Health Tourism Authorization Certificate

Key performances

- · Reasonable cost
- General quality level
- Dedicated & tailor made solutions
- Highly skilled team
- Financial strength and agility
- Certified quality and 24/7/265 capability
- Onhouse full time doctors & nurses
- Upgraded state of the art IT systems and highly skilled IT team

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Spiritual/religious support during stay
- Gender specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support

Main cooperating hospitals and clinics

- Acibadem Hospital Group
- Medipol Hospital Group
- Medical Park Hospital Group
- Medicana Hospital Group
- Anadolu Hospitals

Other services

All medical & travel assistance and concierge services

- Escort
- Nursing
- Air ambulance
- Ground ambulance
- Hotel
- etc.







MediGence Network

Address of facility

Street: Skybox Business Center, C22, Sector

65, 2nd floor ZIP code: 201301 Town: Noida Country: India

Website: www.medigence.com
Phone reception: +1 424 28 348 38
Email: contactus@medigence.com

Contact details for Diplomatic Council requests

Name: Ms. Guneet Bhatia

Position: Chief Operating Officer (COO)

Mobile: +91 897 910 8337

Email: guneet@medigence.com

Languages are spoken by (medical) staff

English Urdu Arabic Bengali Punjabi

National/international certificates, accreditations, awards

- Temos "Quality in International Medical Travel Coordination"
- ISO

Key performances

- Secured and encrypted transfer of medical reports between patient – MediGence – hospitals
- End-to-end patient care support and coordination
- Dedicated patient care manager for personalized support
- Pre-travel assistance with visa applications and flight bookings
- Special promotional packages for specific treatments with additional benefits worth \$800 to \$1500
- Telemedicine services for pre-travel or follow-up consultation with treating specialist/team

Main cooperating hospitals and clinics

- Indraprastha Apollo Hospital, New Delhi/India
- American Hospital, Dubai/UAE
- Quironsalud Group, PAN/Spain
- Medicana Group, PAN/Turkey
- Vejthani Hospital, Bangkok/Thailand

Services for international patients

- Pre-travel support
- Transportation services
- Translation services
- Touristic programs
- Gender-specific care
- Services for handicapped people
- Transparent billing
- Detailed invoices
- Post-discharge support

Other services

All medical & travel assistance and concierge services

- Hotel accommodation
- Telemedicine for follow-up and pre-travel phase







Qunomedical GmbH

Address of facility

Street: Chausseestraße, No: 8 ZIP code: 10115 Town: Berlin

Country: Germany

Company established in: 04/2016 Website: www.qunomedical.com Phone reception: +49 30 200 042 054

Languages spoken by staff

German
English
Italian
Norwegian
Spanish
Chinese
Portuguese

Contact details

for Diplomatic Council requests

Name: Christoph Wülfing

Position: Business Development Manager

Phone: +49 151 27027804

Email: christoph@qunomedical.com

National/international certificates, accreditations, awards

Temos "Quality in International Medical Travel Coordination"

Key performances

- Patients first!
- 24/7 Qunomedical Patient Manager availability
- Guiding the patient through the entire journey
- Transparent pricing for the patients including packages w/ accommodation – > no hidden costs
- Strict hospital quality certification process -> Hand selected partner hospitals
- Data & research driven: understanding the markets as well as the patient and the hospital needs

Services for international patients

- Religious care
- Gender specific care
- Special service for handicapped people
- Pre-travel support
- Transport assistance
- Translation services
- Touristic programs
- Post-discharge support
- Transparent billing
- Detailed invoices

Main cooperating hospitals and clinics:

The list of all hospital partners can be found on: www.qunomedical.com

We are currently partnering in with approved clinics in:

Turkey, Hungary, Poland, Thailand, India, Mexico, Germany, Greece, Croatia Czech Republic, Lithuania, Malaysia, Portugal

Further main services:

- -Full 24/7 support hotline, reachable via phone but also different channels such as WhatsApp, Facebook and email.
- Offering special package deals incl.
 accommodation and ground transportation
- Guiding the patient throughout the whole journey







DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

A Diplomatic Council hospitalscout.com
& Temos International Project











