# DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators A Diplomatic Council hospitalscout.com & Temos International Project



The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.









# Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council

**Temos stands for:** 

Trust. effective medicine. optimized services.

Temos International accredits the world's best medical facilities as well as medical travel coordination.

After a long preparation phase and a quality check including an onsite visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.

The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.







# Primary Care Facilities



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Suez Canal Container Terminal – First Aid Clinic	
Address of facility	Languages spoken by staff
Street: East PortSaid No: Port Authority ZIP code: 42534 Town: Port Said Country: Egypt	English Arabic
Website: <u>www.scct.com.eg</u> Email: <u>hse-health@scctpoersaid.com</u> Phone reception: +20 66325460 Fax: +20 663341000	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Mohamed Sobh Position: Consultant doctor Phone: +20 1003136433 Email: <u>mohamed.sobh@scctportsaid.com</u>	<ul> <li>Temos "Quality in International Patient Care"</li> <li>ISO 45001</li> <li>ISO 14001</li> </ul>
Further main services	Services for international patients
Traumatology Diagnostic	Provision of discharge report in understood language
EGG	







# **Secondary Care Hospital**







Private Akdeniz Hospital	
Address of facility	Languages spoken by staff
Street: Sorgun Mah. 8151 sok. No: 10 ZIP code: 07600 Town: Antalya/Manavgat Country: Turkey Website: www.akdenizhospital.com Email: info@akdenizhospital.com Phone reception: +90 242 7533737 Fax: +90 242 7535996	English German French Arabic Armenian
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Mr. Ilkay Ercagan Position: Deputy Medical Director Phone: +90 242 7460013 Mobile: +90 532 4174284 Email: <u>iercagan@akdenizhospital.com</u>	<ul> <li>Temos "Quality in International Patient Care"</li> <li>SKS-Hospital Service Quality Standards of the Turkish Ministry of Health</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Anesthesiology</li> <li>Cardiothoracic Surgery</li> <li>Cardiology</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General Surgery</li> <li>Infectious and tropical diseases</li> <li>Internal Medicine</li> <li>Neonatology</li> <li>Neurology</li> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> <li>Ophthalmology</li> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherapy</li> <li>Pneumology</li> <li>Psychiatry</li> </ul>	<ul> <li>International office, international patient department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul> Diagnostics <ul> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> </ul>
<ul> <li>Psychology</li> <li>Traumatology</li> <li>Urology</li> <li>Vascular surgery</li> </ul>	<ul> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>GIT endoscopy</li> <li>Holter EGG</li> <li>Laparaoscopy</li> </ul>





Alanya Anatolia Hospital	
Address of facility	Languages spoken by staff
Street: Stad Cad. No: 28/A ZIP code: 07400 Town: Alanya Country: Turkey Website: www.anatoliahospital.com.tr Email: alanyainfo@anatoliahospital.com.tr Phone reception: +90 242 5226262 / 6722 Fax: +90 2425220111	English, German, Russian, Ukranian, Arabic, Polish, Filipino, Persian, Ajerbaijani, Romanian, Sign language
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Hasan Peksel Position: Hospital Director Phone: +90 242 522 62 62 /6850 Mobile: +90 5302802211 Email: <u>hasan.peksel@anatoliahospital.com</u>	<ul> <li>Temos International Healthcare Accreditation "Quality in International Patient Care"</li> <li>Temos COVID-19 Safe</li> <li>SKS-Hospital Service Quality Standards of the Turkish Ministry of Health</li> <li>ISO 9000/9001</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Anesthesiology</li> <li>Cardiothoracic Surgery</li> <li>Cardiology</li> <li>Dental surgery</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>General Surgery</li> <li>Haemodialysis</li> <li>Infectious and tropical diseases</li> <li>Internal Medicine</li> <li>Neurology</li> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> <li>Ophthalmology</li> <li>Oral and maxillofacial surgery</li> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherapy</li> <li>Pneumology</li> <li>Psychology</li> </ul>	<ul> <li>International office, international patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>

#### To be continued







Alanya Anatolia Hospital (continued)	
<ul> <li>Medical disciplines</li> <li>Traumatology</li> <li>Urology</li> <li>Vascular surgery</li> <li>Conventional and complementary medicine (ozone therapy)</li> </ul>	<ul> <li>Diagnostic equipment and services</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>GIT endoscopy</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Scintigrraphy</li> <li>Stress test</li> </ul>







Antalya Life Hospital	
Address of facility Street: Şirinyalı Mah. 1487 street	Languages spoken by staff English
No: 4 ZIP code: 07160 Town: Muratpaşa Country: Turkey	German Swedish French Russian
Website: <u>www.yasamhastaneleri.com/en</u> Email: <u>info@lifehospital.com.tr</u> Phone reception: +90 2423108080	Arabic
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Mr. Fadil Aksu Phone: +90 2423108080/155 Mobile: +90 5357793218 Email: <u>fadilaksu@antalyalifehospital.com</u>	<ul> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000/9001</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Diagnosis and therapy units:</li> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dermatology</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endicrinology</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haemodialysis</li> <li>Infectious and tropical diseases</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Neonatology</li> <li>Neurology</li> <li>Neurology</li> <li>Neurosurgery</li> </ul>	<ul> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc. )</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul> Further main services:
<ul> <li>Obestetrics and Gynaecology</li> <li>Ophthalmology</li> <li>Oral and maxillofacial surgery</li> <li>Orthopaedic surgery</li> </ul>	<ul> <li>Safe</li> <li>Cafeteria</li> <li>Loundry (outsourced)</li> <li>Hairdresser (outsourced)</li> </ul>

# to be continued





Antalya Life Hospital (continued)	
<ul> <li>Medical disciplines</li> <li>Paediatrics</li> <li>Plastic surgery</li> <li>Psychology</li> <li>Traumatology</li> <li>Urology</li> <li>Vascular surgery</li> </ul>	
<ul><li>CT scan</li><li>MRI</li><li>Ultrasound</li></ul>	
<ul> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>ERCP</li> <li>GIT endoscopy</li> </ul>	
<ul> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Scintigrraphy</li> <li>Stress test</li> </ul>	



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Aseel Medical Care Hospital		
Address of facility	Languages are spoken by staff	
Street: Hadaba No: 9 Taksim Kamar ZIP code: 84511 Town: Hurghada Country: Egypt Website: <u>www.amc-redsea.com</u> Phone reception: +20 1111107006	English French German Russian	
Contact details for Diplomatic Council requests Name: Dr. Ghada Ramses Position: Quality Manager Phone: +20 1111125584 Email: <u>ghada.ramses@amc_redsea.com</u>	National / international certificates, accreditations, awards Temos "Quality in International Patient Care"	
Medical disciplines  Orthopedic surgery General surgery Vascular surgery ICU –intensive care unit Catheter Obstetrics and Gynecology Ophthalmology Dental Neurology Neuro surgery Nephrology Internal medicine Pediatrics ENT Anesthesiology Emergency medicine Psychiatry Radiology Physiotherapy Cardiology Cardiology	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>	







Poliklinika Bagatin	
Address of facility	Languages are spoken by staff
Street: Kneza Viseslava No: 14 ZIP code: 10000 Town: Zagreb Country: Croatia	English German Italian Slovenian
Phone reception (incl. country code): +385 1 46 10 225 Fax: +385 16061350 Email: info@bagatin.hr Website: https://www.poliklinikabagatin.hr/eng	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Andrea Stipanić Phone: +385 14610225 Mobile : +385 914610058 Email: <u>andrea.stipanic@bagatin.hr</u>	<ul> <li>Temos "Excellence in Medical Tourism"</li> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000/9001</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Anaesthsiology</li> <li>Dental clinic</li> <li>Dental surgery</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Oral and maxillofacial surgery</li> <li>Plastic surgery</li> </ul>	<ul> <li>International office, International patient department</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>
<ul><li>Cosmetic surgery</li><li>Aesthetic medicine</li></ul>	Further main services:
Reconstructive dentistry	<ul> <li>Hotel reservation</li> <li>Free airport transfer</li> <li>Patient Coordinator</li> <li>Guiding the patient throughout the whole journey</li> </ul>





Burjeel Hospital for Advanced Surgery	
Address of facility	Languages are spoken by staff
Street: Sheikh Zayed Road Zip code: 114448 Town: Dubai Country: United Arab Emirates Website: <u>www.burjeelspecialty.com</u> Email: <u>info@burjeelspecialty.com</u> Phone reception: +971 44070128 Fax: +971 44070101	Albanian, Arabic, English, Filipino, French, Hindi, Italian, Moroccan, Urdu, Tunisian, Tamil, Malayalam, Tagalog
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Ms. Ikram Boukili Position: Guests Relations Manager Phone: +971 552308944 Email: <u>ikram@burjeelspecialty.com</u>	<ul> <li>TEMOS "Excellence in Medical Tourism</li> <li>TEMOS "Quality in International Patient Care"</li> <li>Joint Commission International Accreditation</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Anaestesiology</li> <li>Cardiology</li> <li>General medicine</li> <li>General surgery</li> <li>Internal medicine</li> <li>Neurology</li> <li>Oncology</li> <li>Oral and maxillofacial surgery</li> <li>Orthopaedic sugery</li> <li>Physiotherapy</li> <li>Plastic surgery</li> <li>Vascular surgery</li> </ul> Diagnostic <ul> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Echocardiography</li> </ul>	<ul> <li>International office, International Patient Department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>
<ul> <li>Echocardiography</li> <li>ECG</li> </ul>	







Creta InterClinic Single Member S.A. HHG		
Address of facility	Languages spoken by staff	
Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece	English German French Italian	
Website: www.cic.gr Email: info@cic.gr Phone reception: +30-2810 373800 Fax: +30 2810314900		
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Ms. Eva Kanakari Position: Quality Management Coordinator – Management Secretariat Phone: +30 2810373809 Mobile: +30 6947996760 Email: info@cic.gr	<ul> <li>Temos "Quality in International Patient Care"</li> <li>Temos "COVID-19 Safe"</li> <li>ISO 9000/9001</li> </ul>	
Medical disciplines	Services for international patients	
<ul> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dermatology</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General surgery</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Nephrology</li> <li>Neurosurgery</li> <li>Oncology</li> <li>Orthopaedic surgery</li> <li>Pneumology</li> <li>Traumatology</li> <li>Vascular surgery</li> <li>Rheumatology</li> </ul>	<ul> <li>International office, International patient department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Transportation assistance</li> <li>Transportation services</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in understood language</li> </ul>	

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Creta Interclinic S.A. (continued)	
<ul> <li>Diagnostic equipment</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>GIT endoscopy</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Stress test</li> </ul>	<ul> <li>Further main services</li> <li>Supply of personal items for the first day (bag with all the necessary -pyjamas, toothpaste, shampoo etc.)</li> <li>Safe deposit boxes for the storage of cash &amp; valuables</li> <li>Beauty services (hairdresser, hand and feet care)</li> </ul>





El Gouna Hospital	
Address of facility	Languages are spoken by staff
Street: El Gouna Hospital, El Gouna ZIP code: 84513 Town: Hurghada, Red Sea Country: Egypt	English German French
Website: <u>www.elgounahospital.com.eg</u> Phone reception: +20653580012 -18	
Contact details for Diplomatic Council requests Name: Dr. Ahmed Abdel Aaty Position: GM & CEO	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9001</li> </ul>
Phone: +21 222196097 Email: <u>ahmed.aaty@elgounahospital.com.eg</u>	• 130 9001
<ul> <li>Medical disciplines</li> <li>Internist</li> <li>Cardiologist</li> <li>General Surgery</li> <li>Neurosurgery</li> <li>Orthopedic Surgery</li> <li>Ophthalmologist</li> <li>Dermatologist</li> <li>Gyn. &amp; Obs.</li> <li>Pediatrician</li> <li>ENT Specialist</li> <li>Dentist</li> <li>Urologist</li> <li>Nephrologist</li> <li>Vascular Surgery</li> <li>Physiotherapist</li> </ul> Centers of Excellence Emergency 24/7 with on call Neurosurgery,	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>
Emergency 24/7 with on call Neurosurgery, Orthopedic surgery, General Surgery Cardiology consultants	

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Genesis Obstetrics, Gynecology and Surgery Hospital	
Address of facility Street: 17th Noemvri Str., Pylaia ZIP code: 54301	Languages spoken by staff Mainly Greek and English German, Russian, Turkish
Town: Pylaia Thessaloniki Country: Greece Website: <u>www.genesishospital.gr</u> Email: <u>info@genesishospial.gr</u> Phone reception: +30 2310984000 Fax reception: +30 2310984460	Italian, Arabian, French Armenian
Contact details for Diplomatic Council requests Name: Dimos Kostoulas	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> </ul>
Position: Quality & Compliance Manager Phone: +30 2310984025 Email: <u>d.kostoulas@genesishospital.gr</u>	<ul> <li>ISO 15224</li> <li>ISO 9000/9001</li> <li>ISO 15189 (Labs)</li> </ul>
<ul> <li>Medical disciplines</li> <li>Anaesthesiology</li> <li>Cardiology</li> <li>Gastroenterology</li> <li>General Surgery</li> <li>Neonatology</li> <li>Obstetrics and gynaecology</li> <li>Plastic surgery</li> <li>In vitro fertilization unit</li> <li>Neonatal intensive care unit (NICU)</li> <li>Intensive care unit (ICU)</li> <li>Fetal/Maternal medicine and prenatal screening</li> <li>Breast center/Digital mammography/Breast ultrasound scans</li> <li>Radiology/Ultrasonography</li> <li>Osteoporosis</li> </ul>	<ul> <li>Services for international patients</li> <li>International office, international patient Department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>

# to be continued







# Genesis - Obstetrics Gynecology Surgery Hospital (continued)

Diagnostic equipment and services	Further main services
<ul> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>ECG</li> <li>Laparaoscopy</li> </ul>	<ul> <li>Rooming in Service / Baby friendly Hospital</li> <li>Continuous consultation through special seminars</li> <li>Ambulance services</li> <li>Free wi-fi and Internet point with printing facilities</li> <li>Supervised Children Playroom</li> <li>Café restaurant / Flower Shop / Jewellery / Frezyderm Baby Room / Gifts for babies / Pastry shop</li> <li>Automatic Transactions Machine</li> </ul>







National Hospital Abu Dhabi	
Address of facility Street: Electra Street, Landmark: Behind Honda Showroom, Abu Dhabi, UAE ZIP code: 30666 Town: Abu Dhabi Country: U.A.E. Website: http://www.nationalhospital.ae Phone reception: +971 26711000	Languages are spoken by staff English Arabic Hindi Tamil Malayalam Russian
Contact details for Diplomatic Council requests Name: Dr. Ravipreet Singh Position: GM Phone: +971 553669634 Email: ravipreet.singh@nationalhospital.ae	National / international certificates, accreditations, awards Temos "Quality in International Patient Care"
Medical disciplines• Anesthesia• General Medicine• General Surgery• Dentistry• Obstetrics & Gynecology• Internal Medicine• Physiotherapy• Otolaryngology / ENT• Orthopedic Surgery• Pathology• Pediatrics• Dermatology• Ophthalmology• Urology• Radiology• Reumatology• Radiology• Mis• Gynaecology• MIS• Gastroenterology	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>







# Tertiary Care Hospitals





Antalya Anatolia Hospital	
Address of facility Street: Çaybaşı Mah. 1352 Sk. No: 8 ZIP code: 07200 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: antalyainfo@anatoliahospital.com Phone reception: +90-2422493300 Fax: +90 2423116778	Languages spoken by staff German English Russian
Contact details for Diplomatic Council requests Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: pinar.ergun@anatoliahospital.com Medical disciplines • Cardiothoracic surgery • Cardiology • Dermatology • Cardiology • Ear. nose and throat (ENT) • Endocrinology • Gastroenterology • General surgery • Internal medicine • Invasive radiology services • Neurology • Neurosurgery • Obstetrics and gynaecology • Orthopaedic surgery • Paediatrics • Plastic surgery • Urology • Vascular surgery • Algology • Integrative medicine/Ozon treatment	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> <li>Temos "Certificate of Compliance – COVID-19 Safe"</li> <li>Services for international patients</li> <li>International office, international patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>

# To be continued







Antalya Anatolia Hospital (continued)	
Diagnostic equipment	
• CT scan	
• MRI	
Ultrasound	
Diagnostic services	
<ul> <li>Angiography (coronary, 24/7)</li> </ul>	
Arthroscopy	
Bronchoscopy	
<ul> <li>Echocardiography</li> </ul>	
• ECG	
ERCP	
Holter ECG	
Stress test	







Aspendos Anatolia Hospital	
Address of facility Street: Orat Mahallesi Belek Caddesi Serik No: 100/1 ZIP code: 07500 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: aspendosinfo@anatoliahospital.com Phone reception: +90 242 722 53 53 Fax: +90 2427224100	Languages spoken by staff English German
Contact details for Diplomatic Council requests Name: Ferit Yardim Position: Responsible Assistant Manager Mobile: +90 5327120870 Email: ferit.yardim@anatoliahospital.com	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> <li>Temos "Certificate of Compliance – COVID-19 Safe"</li> <li>ISO 9000/9001</li> <li>T.C. Ministry of Health (Quality Standards in Health)</li> </ul>
<ul> <li>Medical disciplines</li> <li>Anesthesiology</li> <li>Cardiology</li> <li>Dental clinic</li> <li>Dental surgery</li> <li>Ear, nose and throat (ENT)</li> <li>General medicine</li> <li>General Surgery</li> <li>Internal medicine</li> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> <li>Oral and maxillofacial surgery</li> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherap</li> <li>Radiotherapy</li> <li>Traumatology</li> <li>Urology</li> </ul>	<ul> <li>Services for international patients</li> <li>International office, international patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>

# To be continued





# Aspendos Anatolia Hospital (continued)

Diagnostic equipment and services	
<ul> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> </ul>	
<ul> <li>Echocardiography</li> <li>ECG</li> <li>Holter ECG</li> </ul>	



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# to be continued





Athens Medical Center (continued)	
Medical disciplines	Services for international patients
<ul> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherapy</li> <li>Plastic surgery</li> <li>Pneumology</li> <li>Psychology</li> <li>Radiotherapy</li> <li>Traumatology</li> <li>Urology</li> <li>Vascular surgery</li> <li>Neuroradiology (Embolizations)</li> <li>Robotic surgery (General surgery, Urology, Gynaecology)</li> <li>Physical therapy and sports medicine</li> <li>Allergiology</li> <li>Breast center specialist</li> <li>Microbiology</li> <li>Microsurgery</li> <li>Multiple Sclerosis Department</li> <li>Neonatal intensive care units (3 levels)</li> <li>Neonatology</li> </ul>	<ul> <li>International office, international patient department</li> <li>Special food (kosher, halal, etc. )</li> <li>Religious facilities</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>
<ul> <li>Paediatrics specialities</li> <li>Pathology</li> <li>Cosmetic surgery</li> <li>Preventive medicine</li> <li>Rheumatology</li> <li>Hipec</li> <li>Brachytherapy</li> <li>Bariatrics</li> <li>Mininmal invasive surgery</li> </ul>	<ul> <li>Diagnostic equipment and services</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>ERCP</li> <li>GIT endoscopy</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Scintigraphy</li> <li>Stress test</li> </ul>



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Clinica de Occidente		
Address of facility	Languages are spoken by staff	
Street: Calle 18 Norte No: 5N-34 ZIP code: 760001 Town: Cali Country: Colombia	English	
Website: www.clinicadeooccidente.com.co Email: international.division@clinicadeoccidente.com Phone reception: 6603000 ext 895		
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Dr. Jose Bilfredo Chavez Chaves Phone: + 57 6603000 ext. 895 Mobile: +57 3168752840, 3145463554 Email: medicojosechavez@clinicadeoccidente.com.co	<ul> <li>ISO 9000/9001</li> <li>Temos "Excellence in Medical Tourism"</li> <li>Temos "Quality in International Patient Care"</li> </ul>	
<ul> <li>Medical disciplines</li> <li>Anaestesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dental clinic</li> <li>Dental surgery</li> <li>Darmatology</li> <li>Ear, nose and throat (ENT)</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haematology</li> </ul>	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> </ul>	
<ul> <li>Haemodialysis</li> <li>Infectious and tropical diseases</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Neonatology</li> </ul>	<ul> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in clear language</li> </ul>	

# to be continued







Clinica de Occidente (continued)	
Medical disciplines  Nephrology Neurosurgery Obstetrics and gynaecology Oncology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Plastic surgery Premology Psychiatry Psychology Radiotherapy Traumatology Vascular surgery Palliative care management Hemodynamics	<ul> <li>Diagnostic equipment and services</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>ERCP</li> <li>GIT endoscopy</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Scintigrraphy</li> <li>Stress test</li> </ul>
<ul><li>Surgical oncology</li><li>Rheumatology</li></ul>	





European Interbalkan Medical Center	
Address of facility Street: Asklipiou No: 10 ZIP code: 57001 Town: Thessaloniki Country: Greece Website: www.athensmedicalgroup.com Email: info@interbalkan-hosp.gr; assistance@interbalkan-hosp.gr; international@interbalkan-hosp.gr Phone reception: +30 231040000 Fax: +30 2310400140; +30 2310400864	Languages spoken by staff Greek, English Russian, French Bulgarian, Spanish Jewish, Romanian Italian
Contact details for Diplomatic Council requests Name: Theodora Nerantzi Phone: +30 2310400989, + 302310400499 Mobile: +30 6984495924 Email: d.nerantzi@interbalkan-hosp.gr	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Excellence in Medical Tourism"</li> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000:9001</li> <li>ISO 15224</li> <li>ISO 22000:2005</li> <li>ISO 14001</li> <li>15224:2016 (IVF)</li> <li>FIMS (Physiotherapyand Rehabilitation Department) since 2016</li> <li>GHA since 2017</li> <li>Healthcare Business Awards 2016,2017,2018 (Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education)</li> <li>SGS Disinfection Monitored, Cleaning Checked Mark</li> </ul>
<ul> <li>Medical disciplines</li> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endocrinology</li> </ul>	<ul> <li>Services for international patients</li> <li>International office, international patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> </ul>

#### to be continued







## European Interbalkan Medical Center (continued)

#### **Medical disciplines**

- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Endoscopic thoracic surgery
- Neuroradiology (Embolization)
- Robotic surgery (General surgery, Gynaecology, Urology, Orthopaedics)
- Lithotripsy unit
- Breast surgery
- Microsurgery, hand surgery
- Paedritaic orthopaedics
- Cosmetic surgery
- Hipec
- Bariatrics
- Minimal invasive surgery

#### to be continued

Diplomatic Council Preferred Partner Hospitals, Clinics and Medical Travel Coordinators 2022

- Services for international patients
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

#### **Centers of Excellence**

- Clinic of Bariatric (International Federation for the Surgery of Obesity and Metabolism Disorders (IFSO))
- Hand of upper extremety surgery (Federation of European Societies for Surgery of the Hand (FESSH))
- Reconstructive orthopaedic microsurgery/hand trauma center (Federation of European Societies for Surgery of the Hand (FESSH))
- MRCOG Examination and Education Center (Royal College of Obstretricians & Gynaecologists (RCOG))
- Collaborating Center of Sports Medicine Worldwide (International Federation of Sports Medicine (FIMS))
- European Teaching Centers of Peritoneal Surface Oncology (HIPEC)
- Reference Center in SE Europe for training doctors in the method of transforaminal endoscopic discectomy for the treatment of herniated intervertebral disc (Joimax GmbH (Germany))







## European Interbalkan Medical Center (continued)

#### **Medical disciplines**

- Brachytherapy
- Complex hernias and reconstruction of abdorminal walls surgery
- Occupational medicine
- Diabetiology
- Rheumatology
- Physical therapy & sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paedriatics specialities
- Pathology
- Preventive medicine
- Reproductive medicine (IVF)

#### **Diagnostic equipment and services**

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test





# IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

Address of facility Street: Kifissias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Email: info@iaso.gr Website: www.iaso.gr Phone reception: +30 210 6184000 (24/7) Fax reception: +30 210 61844158 (24/7)	Languages spoken by staff Albanian, Arabic, Bulgarian, Chinese, English, French, German, Greek, Greek Sign Language, Hungarian, Italian, Polish, Romanian, Russian, Spanish, Turkish, Vietnamese. Other languages by use of translators.
Contact details for Diplomatic Council requests Name: Nikolaos Vamvakaris Position: Group Quality Assurance Director Phone: +30 2106184000, +30 2106383903 Mobile : +30 6974441148 Email: n.vamvakaris@iaso.gr	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos International Health Accreditation "Quality in Medical Care"</li> <li>ISO 9000/9001</li> <li>ISO 15224</li> <li>EN 15224:2016</li> <li>Temos "Quality in International Reproductive Care" (for IVF Department)</li> <li>ISO 15189:2012 in molecular laboratory of IASO General laboratories</li> <li>HACCP ISO 22000 (for the food services to patients and employees)</li> </ul>
Medical disciplines         Anaesthesiology         Cardiothoracic surgery         Cardiology         Dermatology         Ear, nose and throat (ENT)         Endocrinology         Gastroenterology         General medicine         General surgery         Haematology         Internal medicine         Invasive radiology services         Neonatology         Neurology         Neurology         Obstetrics and gynaecology	<ul> <li>Services for international patients</li> <li>International office, international patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> <li>Further main services:</li> <li>Restaurant, Coffee shop, Flower shop, Gift shop, two Banks, Hair dresser</li> </ul>

#### to be continued





# IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

#### **Medical disciplines**

- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Nuclear medicine
- Pathology
- Cytology
- Breast Surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Physiotherapy (inpatients)
- Endoscopy
- ICU (Interists)

#### **Centers of Excellence**

IVF IoLife for reproductive care (IVF unit)

# Medical disciplines

- IASO pediatrics:
- General surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization laboratory
- Hand surgery
- Oral and maxillofacial surgery
- Anesthesia by physician
- Gastroenterlogy
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- ENT
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Pediatrics
- Physiotherapy
- Endoscopy
- Development therapists

#### **Diagnostic equipment and services**

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigraphy
- Stress test



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IASO Thessalias General Clinic – Private Obstetrics S.A.		
Address of facility	Languages spoken by staff	
Street: 8 <sup>th</sup> klm. O.N.R. Larissa Athens ZIP code: 41 500 Town: Larissa Country: Greece Email: <u>thessalias@iaso.gr</u> Website: <u>www.iasothessalias.gr</u> Phone reception: +30 2410 996 000 (24/7) Fax reception: +30 2410 555 451 (24/7)	Greek, English, German, French, Spanish, Italian, Romanian, Albanian, Greek Sign language	
Contact details	National / international certificates,	
for Diplomatic Council requests	accreditations, awards	
Name: Marini Orfanou (Ms.) Position: Operations Director, Head of International Patient Department Phone: +30 2410 996 108 Mobile: +30 6986 543 290 Email: <u>m.orfanou@iaso.gr</u>	<ul> <li>Temos International Healthcare Accreditation "Quality in Medical Care"</li> <li>ISO 9000:9001</li> <li>ISO 15224</li> <li>EN 15224:2016 (for IVF Department)</li> <li>HACCP ISO 22000</li> </ul>	
Medical disciplines	Services for international patients	
<ul> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haematology</li> <li>Haemodialysis</li> <li>Hepatology</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Neonatology</li> <li>Nephrology</li> <li>Neurology</li> </ul>	<ul> <li>International office, international patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>	
<ul> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> <li>Oncology</li> <li>Ophthalmology</li> </ul>	Further main services: Coffee shop, Gift store, Flower shop, Bank Services: ATM, lower prices taxi company	

#### to be continued







### IASO Thessalias General Clinic – Private Obstetrics S.A. – (continued)

#### Medical disciplines

- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Abdominal surgery
- Eye surgery
- Upper hand surgery
- Gynaecological surgery
- Spine surgery
- Infectious diseases
- Cytology
- Histopathology
- Nuclear medicine
- Diabetic clinic
- Pain management
- Endoscopic (intracorporal) lithrotripsy
- ICU (interists)
- Endoscopy
- Cardiac catheterization laboratory (interventional cardiology)
- Oncology pathology
- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic Gynaecological surgery
- IVF
- Total arthoplasty (hip and knee)
- Sports injuries
- Medical imaging
- Biopathology laboratories

#### Centers of Excellence

IVF "AssistingNature" for reproductive care unit (IVF unit)

#### **Diagnostic equipment and services**

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigraphy
- Stress test







Lara Anatolia Hospital	
Address of facility Street: Havaalani Bulvari, Güzeloba Mahallesi, SevincSokak No: 9 ZIP code: 07230 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: larainfo@anatoliahospital.com Phone reception: +90 242 349 40 40 Fax: +90 242 349 2626	Languages spoken by staff English German French Russian Netherlands
Contact details for Diplomatic Council requests Name: Dr. Özkan Aydin Position: Hospital Director Mobile: +90 5320550781 Email: ozkan.aydin@anatoliahospital.com	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> <li>Temos "COVID-19 Safe"</li> <li>Hospital Service Quality Standards of the Turkish Ministry of Health</li> </ul>
Medical disciplinesAnaesthesiologyCardiothoracic surgeryCardiologyDermatologyEar, nose and throat (ENT)GastroenterologyGeneral medicineGeneral surgeryInfectious and tropical diseasesInternal medicineInvasive radiology servicesNeurologyObstetrics and gynaecologyObstetrics and gynaecologyPrediatricsPhysiotherapyPlastic surgeryPaediatricsPhysiotherapyPistic surgeryPsychologyRadiotherapyTraumatologyUrologyVascular surgery	<ul> <li>Services for international patients</li> <li>International Department</li> <li>Special Food (Different Diets, Kosher, Halal, Etc. )</li> <li>Religious Facilities</li> <li>Gender Specific Care</li> <li>Single Patient Rooms</li> <li>Private Bathroom</li> <li>Internet Access</li> <li>Pre-Travel Support</li> <li>Transport Assistance</li> <li>Translation Services</li> <li>Gym, Fitness, Rehab</li> <li>Post-Discharge Support</li> <li>Transparent Billing</li> <li>Detailed Invoices</li> <li>Provision of Discharge Report In clear Language</li> </ul>

## To be continued







Lara Anatolia Hospital - continued	
Diagnostic equipment and services	
CT scan	
MRI	
Ultrasound	
<ul> <li>Angiography (coronary, 24/7)</li> </ul>	
Arthroscopy	
Bronchoscopy	
Echocardiography	
• ECG	
• ERCP	
Holter ECG	
Laparaoscopy	



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Metropolitan General Hospital S.A.	
Address of facility	Languages spoken by staff
Street: Mesogeion Avenue No: 264 ZIP code: 15562 Town: Holargos, Athens Country: Greece Email: infogeneral@metropolitan- general.gr Website: www.metropolitan-general.gr Phone reception: +30 210 650 2000 (24/7), +30 210 650 2611 (24/7), +30 210 650 2610 (24/7) Fax: +30 210650 2607	English, German, French, Italian, Russian, Arabic, Spanish, Albanian, Polish, Chinese
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Giannis Kazoglou Position: IPD Phone: +30 211 9904353 Emal: <u>ipdgeneral@metropolitan-hospital.gr</u>	<ul> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000:9001</li> <li>ISO 15189 Pathology lab</li> <li>HACCP ISO 22000 (by the catering subcontractor certified)</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dental surgery</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haematology</li> <li>Haemodialysis</li> <li>Hepatology</li> <li>Infectious and tropical diseases</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Nephrology</li> <li>Neurology</li> <li>Neurology</li> </ul>	<ul> <li>International office, International Patient Department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in understood language</li> </ul>

#### To be continued



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Metropolitan General Hospital S.A. (continued)	
Medical disciplines	Center of Excellence
<ul><li>Obstetrics and gynaecology</li><li>Oncology</li></ul>	Hernia Center of Excellence –
<ul> <li>Ophthalmology</li> <li>Oral and maxillofacial surgery</li> <li>Orthana a dia surgery</li> </ul>	Diagnostic equipment and services
Orthopaedic surgery     Bhyriothorapy	CT scan
<ul> <li>Physiotherapy</li> <li>Plactic surgery</li> </ul>	• MRI
<ul><li>Plastic surgery</li><li>Pneumology</li></ul>	Ultrasound
<ul><li>Psychology</li><li>Traumatology</li></ul>	<ul> <li>Angiography (coronary, 24/7)</li> </ul>
<ul> <li>Urology</li> </ul>	Arthroscopy
<ul> <li>Vascular surgery</li> </ul>	Bronchoscopy
·	Echocardiography
	ECG     ERCP
	<ul><li>ERCP</li><li>GIT endoscopy</li></ul>
	<ul> <li>Holter ECG</li> </ul>
	<ul> <li>Laparaoscopy</li> </ul>





Metropolitan Hospital Perseus Healthcare S.A.		
Address of facility	Languages spoken by staff	
Street: Ethnarhou Makariou No: 9 ZIP code: 18547 Town: Neo Faliro, Piraeus Country: Greece Website: <u>https://www.metropolitan- hospital.gr/</u> Email: <u>information@metropolitan-hospital.gr</u> Phone reception: +30 210 480 9000 Fax: +30 210 480 9336	English Italian German Arabic Russian Ukrainian Romanian	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Zaki Antar Position: International Patients Department Manager Phone: +30 210 480 9360 Mobile: +30 6982961978 Email: intlpatients@metropolitan-hospital.gr	<ul> <li>Temos "Excellence in Medical Tourism"</li> <li>Temos "Quality in International Patient Care"</li> <li>ISO 9000/9001 by Bureau Veritas</li> <li>ISO 15189 by ESYD</li> </ul>	
Medical disciplines	Services for international patients	
<ul> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dental surgery</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haematology</li> <li>Haemodialysis</li> <li>Hepatology</li> <li>Infectious and tropical diseases</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Nephrology</li> <li>Neurology</li> <li>Neurology</li> </ul>	<ul> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>	

#### To be continued





#### Metropolitan Hospital Perseus Healthcare S.A. Diagnostic equipment and services **Medical disciplines** Oncology • CT scan • Ophthalmology MRI • • Oral and maxillofacial surgery • Ultrasound • Orthopaedic surgery • Paediatrics Angiography (coronary, 24/7) ٠ • Physiotherapy • Arthroscopy • Plastic surgery • Bronchoscopy • Pneumology • Echocardiography Psychology • ECG • Radiotherapy • ERCP • Traumatology • GIT endoscopy • Urology • Holter ECG • Vascular surgery Laparaoscopy • Scintigrraphy • Stress test





RAK Hospital	
Address of facility Street: Al Qusaidat ZIP code: 11393 Town: Ras Al Khaimah Country: United Arab Emirates Website: https://www.rakhospital.com/ Email: mail@rakhospital.com Phone reception: +971 568332205 Fax: +971 2074455 Contact details for Diplomatic Council requests Name: Dr. Nithya Aiyanar Position: Quality Manager Makida ara 56800000	Languages are spoken by staffEnglish, Arabic, Hindi,Russian, German, French,Malayalam, Telugu, Kannada,Tamil, Srilankan, Bangali,Polish, Danish, YorubaNational / international certificates,accreditations, awards• Temos: Excellence in Medical Tourism• Temos: Quality in International Patient Care
Mobile: +971 568332205 Email: <u>nithya.a@rakhospital.com</u> Medical disciplines	<ul> <li>EFQM (European Foundation for Quality Management)</li> <li>JCI</li> <li>ISO 15189</li> </ul> Services for international patients
<ul> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Dental clinic</li> <li>Dental surgery</li> <li>Dermatology</li> <li>Ear, nose and throat (ENT)</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haemodialysis</li> <li>Infectious and tropical diseases</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Neonatology</li> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> </ul>	<ul> <li>International office, int. patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different language</li> </ul>

#### To be continued







RAK Hospital (continued)	
<ul> <li>Medical disciplines</li> <li>Ophthalmology</li> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherapy</li> <li>Plastic surgery</li> <li>Psychiatry</li> <li>Psychology</li> <li>Urology</li> <li>Vascular surgery</li> </ul>	<ul> <li>Diagnostic equipment and services</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> <li>ECG</li> <li>ERCP</li> <li>GIT endoscopy</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Stress test</li> </ul>







Side Anatolia Hospital	
Address of facility	Languages spoken by staff
Street: Yali Mh. Side Bulvari No: 55 ZIP code: 07330 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: sideinfo@anatoliahospital.com Phone reception: +90 242 4449122 Fax: +90 2427534969	German English Russian Dutch Norwegian
Contact details for Diplomatic Council requests Name: Mine Demir Position: Foreign Patient's Department Manager Phone: +90 2427440202 Mobile: +90 5337052839 Email: mine.demir@anatoliahospital.com	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in International Patient Care"</li> <li>Temos "Certificate of Compliance – COVID-19 Safe"</li> <li>T.C. Ministry of Health "Health Quality Standards" compliance report</li> </ul>
Medical disciplines <ul> <li>Anaesthesiology</li> <li>Cardiothoracic surgery</li> <li>Cardiology</li> <li>Ear, nose and throat (ENT)</li> <li>General surgery</li> <li>Infectious and tropical diseases</li> <li>Internal medicine</li> <li>Neurosurgery</li> <li>Obstetrics and gynaecology</li> <li>Orthopaedic surgery</li> <li>Paediatrics</li> <li>Physiotherapy</li> <li>Pneumology</li> <li>Traumatology</li> <li>Vascular surgery</li> </ul>	<ul> <li>Services for international patients</li> <li>International office, International patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>
<ul> <li>Diagnostic equipment and services</li> <li>CT scan</li> <li>MRI</li> <li>Ultrasound</li> <li>Angiography (coronary, 24/7)</li> <li>Arthroscopy</li> <li>Bronchoscopy</li> <li>Echocardiography</li> </ul>	<ul> <li>ECG</li> <li>Holter ECG</li> <li>Laparaoscopy</li> <li>Scintigrraphy</li> <li>Stress test</li> </ul>







# **Dental Practices & Clinics**

Diplomatic Council Preferred Partner Hospitals, Clinics and Medical Travel Coordinators 2022

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Cosmodent Dental Clinic	
Address of facility	Languages spoken by staff:
Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary Website: www.cosmodent.hu Email: info@cosmodent.hu Phone reception: +36 12001378	Hungarian German English Danish Spanish
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Anett Karlik Position: Head of Reception Phone: + 36 1 2003371 Email: <u>anett.karlik@cosmodent.hu</u>	Temos "Excellence in Dental Tourism" Temos "Quality in International Dental Care"
Medical disciplines	Services for international patients
<ul> <li>Dental Clinic</li> <li>Dental surgery</li> <li>Oral and maxillofacial surgery</li> <li>CT scan</li> </ul>	<ul> <li>International Department</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul>
Centers of Excellence	
Specialists for: • orthodontics • oral surgery/implantology • endodontics • prosthetics • aesthetic dentistry • parodontology	







Dental Care Egypt Dr Tamer Badr		
Address of facility	Languages are spoken by staff	
Street: Elhegaz Street Heliopolis - Masr No: 58 ZIP code: 11361 Town: Cairo Country: Egypt Website: <u>www.dentalcareegypt.com</u> Email: <u>dentalcare.drtamerbadr@gmail.com</u> Phone reception: +20 100048854	Arabic English French	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Mohamed Fahim Position: CAO Mobile: +20 111116318 Email: <u>mf1031977@gmail.com</u>	Temos: "Quality in International Dental Care"	
Medical disciplines	Services for international patients	
<ul> <li>Esthetic dentistry</li> <li>Endodontia</li> <li>Periodontics</li> <li>Implantology</li> <li>Prosthodontics</li> <li>Orthodontics</li> <li>Functional diagnosticand therapy</li> <li>Pediatric dentistry</li> <li>Oral surgery</li> </ul>	<ul> <li>Gender specific care</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in different languages</li> </ul>	
Centers of Excellence		
<ul> <li>Implantology</li> <li>Oral Surgery</li> <li>Esthetic dentistry</li> <li>Prosthodontics</li> </ul>		







HD-Dental	
Address of facility	Languages are spoken by staff
Street: Kert utca No: 21 ZIP code: 9200 Town: Mosonmagyovar Country: Hungary Website: <u>www.hd-dental.net</u> Email: info@hd-dental.net Phone reception: +36 20211 Fax: +36 96566473	German English Hungarian Korean Chinese Russian Portuguese
Contact details for Diplomatic Council requests Name: Frank Kannmann Position: Clinic Owner Mobile: + 43 69917147303 Email: info@hd-dental.net	National / international certificates, accreditations, awards Temos "Quality in International Dental Care" ISO 9000/9001 Internationalaccredited Clinic by GCR Trusted Dentist feefo Gold trusted Service
<ul> <li>Medical disciplines</li> <li>Implantology</li> <li>Esthetic dentistry</li> <li>Prothodontic dentistry</li> <li>Conservative dentistry</li> <li>CT scan</li> </ul>	<ul> <li>Services for international patients</li> <li>Single patient rooms</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul>
Centers of Excellence GCR	<ul> <li>Provision of discharge report in different languages</li> </ul>







# **Reproductive Care Centers**





### Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

Address of facility	Languages spoken by staff
Street: Kiffisias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Website: <u>www.iolife.eu</u> , <u>www.iolife.gr</u> Phone reception: +30 210 618 4000, 210 6184030, 210 6184022	Greek English German French Italian Spanish Any other language (translator)
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Mantzavinos Themistocles Position: Medical Director of IVF of IASO Phone: +30 2106184022, +30 2106184030 Mobile: +30 694 4830063 Email: mantzathemis@gmail.com, thmantzavinos@iolife.eu	<ul> <li>Temos "Quality in International Reproductive Care"</li> <li>ISO 9001:2015</li> <li>EN 15224:2016</li> <li>HCCP ISO 22000 (by the catering subcontractor)</li> </ul>
Medical disciplines	Services for international patients
<ul> <li>Anaesthesiology</li> <li>Cardiology</li> <li>Dermatology</li> <li>Ear, nose, and throat (ENT)</li> <li>Endocrinology</li> <li>Gastroenterology</li> <li>General medicine</li> <li>General surgery</li> <li>Haematology</li> <li>Internal medicine</li> <li>Invasive radiology services</li> <li>Neonatology</li> <li>Obstetrics/gynecology</li> <li>Oncology</li> <li>Paediatrics</li> <li>Plastic surgery</li> </ul>	<ul> <li>International Department</li> <li>Special food (different diets, kosher, halal, etc.)</li> <li>Religious facilities : Space supplied upon request</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transport assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Gym, fitness, rehab</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge report in understood</li> </ul>
	<ul> <li>Detailed invoices</li> <li>Provision of discharge report in understood language</li> </ul>

#### to be continued





### Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Diagnostic, Therapeutic & Research Center S.A. (continued)		
Medical disciplines	Further main services	
<ul> <li>Radiotherapy</li> <li>Urology</li> <li>Vascular surgery</li> </ul> Others <ul> <li>Nuclear medicine</li> <li>Pathology</li> <li>Cytology</li> <li>Breast surgery</li> <li>IVF</li> <li>Brachytherapy</li> <li>Infectious diseases</li> <li>Physiotherapy (lymphedema)</li> <li>Endoscopy</li> <li>ICU (Interists)</li> </ul> IASO Pediatrics: <ul> <li>General Surgery</li> <li>Neonatal surgery</li> <li>Traumatology/orthopedics</li> <li>Thoracic and cardiovascular surgery</li> <li>Neurosurgery</li> <li>Plastic surgery</li> <li>Catherterization laboratory</li> <li>Hand surgery</li> <li>Anesthesia by physicians of IASO</li> <li>Gastroenterology</li> <li>Cardiology</li> <li>Hematology</li> <li>Endocrinology</li> <li>Obesity therapy</li> <li>Dermatology</li> <li>Neurology</li> <li>Neurology</li> <li>Neurology</li> <li>Reumatology</li> <li>Neurology</li> <li>Preumonology</li> <li>Endocrinology</li> <li>Obesity therapy</li> <li>Dermatology</li> <li>Neurology</li> <li>Reumatology</li> <li>Reumatology</li> <li>Preumonology</li> <li>Preumonology</li> <li>Preumonology</li> <li>Pathology</li> <li>Preumonology</li> <li>Preumonol</li></ul>	<ul> <li>Restaurant</li> <li>Coffee shop</li> <li>Flower shop</li> <li>Gift shop</li> <li>Bank</li> <li>Hair dresser</li> <li>Centers of Excellence</li> <li>Intrauterine insemination (IUI)</li> <li>In vitro fertilization (IVF)</li> <li>Intracytoplasmatic sperm injection (ICSI)</li> <li>Blastocyst transfer</li> <li>Cryopreservation of oocytes, zygotes, embryos</li> <li>Gamete donation</li> <li>Surrogacy</li> <li>Egg donation</li> <li>Semen Analysis</li> <li>Advanced Semen Analysis: <ul> <li>Oxidative stress</li> <li>DNA fragmentation</li> <li>HBA (Hyaluronan binding assay)</li> </ul> </li> <li>Preimplantation Genetic testing: <ul> <li>PGD-A (Preimplantation genetic testing-Aneuploidy)</li> <li>PGT-M (Preimplantation genetic testing-Structural re-arrangements)</li> </ul> </li> <li>TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction</li> <li>Oocyte vitrification, Ovarian tissue freezing</li> </ul>	
Physiotherapy		

Diplomatic Council Preferred Partner Hospitals, Clinics and Medical Travel Coordinators 2022

Bronchoscopy

Development therapists





TD Inanna-Newborn Clinic	
Address of facility	Languages spoken by staff
Street: Ilidenska No: 107 ZIP code: 1000 Town: Skopje Country: Republic of North Macedonia Website: <u>www.newborn.mk</u> Email: contact@newborn.mk Phone reception:+389 77443443	Macedonian English Serbian Croatian Turkish Albanian Bulgarian
Contact details for Diplomatic Council requests Name: Mrs Tatjana Gurzanova Mileva Position: Director of NewBorn Clinic Phone:+389 70303303 Email: tatjanagurzan@gmail.com	<ul> <li>National / international certificates, accreditations, awards</li> <li>Temos "Quality in Reproduction Care"</li> </ul>
<ul> <li>Medical disciplines</li> <li>Anaesthediology</li> <li>Obstetrics and gynaecology</li> <li>IVF center</li> </ul>	<ul> <li>Services for international patients</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Provision of discharge reporting different languages</li> </ul>

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# **Rehabilitation Centers**





Special hospital for medical rehabilitation Stubicke Toplice	
Address of facility Street: Park Matije Gupca No: 1 ZIP code: 49244 Town: Stubičke Toplice Country: Croatia Phone reception: +385 49 201 001 Website: http://sbst.hr Email: info@sbst.hr	Languages are spoken by staff Croatian English German
Contact details for Diplomatic Council requests Name: Ms. Zorica Capar Position: Interim Manager Phone: +385 49 201 001 Mobile: +385 998533921 Email: smjestaj@sbst.hr and ravanteljstvo@sbst.hr	National / international certificates, accreditations, awards Temos "Quality in Rehabilitation Care"
<ul> <li>Medical disciplines</li> <li>Neurology</li> <li>Physiotherapy</li> <li>Psychiatry</li> </ul>	<ul> <li>Services for international patients</li> <li>International office, International patient department</li> <li>Special food (kosher, halal, diabetes, etc.)</li> <li>Religious facilities</li> <li>Gender specific care</li> <li>Single patient rooms</li> <li>Private bathroom</li> <li>Internet access</li> <li>Pre-travel support</li> <li>Transportation assistance</li> <li>Translation services</li> <li>Gym, fitness, rehab</li> <li>Post-discharge support</li> <li>Transparent billing</li> <li>Detailed invoices</li> </ul>







# **Medical Travel Coordinator**





CrossBorderMedCare	
Address of facility	Languages spoken by staff
Street: Marinou Geroulanou No: 13 ZIP code: 11524 Town: Athens Country: Greece Website: www.crossbordermedcare.com Email: info@crossbordermedcare.com Phone reception: +30 210 700 1000	Greek English German Swedish French Russian
Contact details for Diplomatic Council requests	National/international certificates, accreditations, awards
Name: Maria Dionysatou Position: Network & Business Development Executive Phone: +30 210 700 1000 Email: mdionysatou@crossbordermedcare.com	<ul> <li>Temos "Quality in International Medical Travel Coordination"</li> <li>ISO 9001:2015</li> </ul>
Key performances	Services for international patients
<ul> <li>24/7 Medical call center</li> <li>We undertake any necessary actions regarding:</li> <li>Medical emergency</li> <li>Travelers in Greece in need of medical care</li> <li>Expatriates in Greece</li> <li>Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care</li> <li>Medical escort services</li> <li>Nurse, Doctor Escort, Portable Oxygen</li> <li>Concentrator (POC) in case of medical repatriation</li> <li>Medical travel</li> <li>Individuals seeking high quality planned medical care</li> <li>Dental care</li> </ul>	<ul> <li>Pre-travel support</li> <li>Transportation services</li> <li>Translation services</li> <li>Touristic programs</li> <li>Gender specific care</li> <li>Services for handicapped people</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Post-discharge support</li> </ul>
Main cooperating hospitals and clinics	
<ul> <li>BioClinic Athens, Greece</li> <li>BioClinic Thessaloniki, Greece</li> <li>BioClinic Piraeus, Greece</li> <li>Corfu Medica, Greece</li> <li>Krito, Rhodes, Greece</li> </ul>	

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Dental Travel	
Address of facility	Languages spoken by staff
Street: Im Hagenbrünneli No: 8 ZIP code: 8046 Town: Zürich Country: Switzerland Website: <u>www.dentaltravel.ch/en/index.php</u> Phone reception: +44 945 14 39	German Hungarian English Italian French Mandarin
Contact details	National/international certificates,
for Diplomatic Council requests	accreditations, awards
Name: Eszter Jopp Position: CEO Mobile: +49 171 673 9999 and 171 673 8888 Email: <u>b.gyuricza@firstmed-services.de</u>	Temos "Quality in International Medical Travel Coordination"
Key performances	Services for international patients
FirstMed (Dental Travel) has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed (Dental Travel) stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.	<ul> <li>Pre-travel support</li> <li>Transportation services</li> <li>Translation services</li> <li>Touristic programs</li> <li>Service for handicapped people</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Post-discharge support</li> </ul>
<ul> <li>Main cooperating hospitals and clinics</li> <li>CosmoDent Clinik, Budapest/Hungary</li> <li>CompletDent, Budapest/Hungary</li> <li>Hillside Klinik, Sopron/Hungary</li> <li>Hillside Gödöllö/Hungary</li> <li>HD Dent, Mosonmagyarovar/Hungary</li> </ul>	





FirstMed Services	
Address of facility	Languages spoken by staff
Street: Am Park No: 7 ZIP code: 14476 Town: Potsdam Country: Germany Company established in: Stuttgart/Germany Website: www.Firstmed-services.de Phone reception: +49 711 470 42 88 Email: info@firstmed-services.de Contact details for Diplomatic Council requests Name: Eszter Jopp Position: CEO	German Hungarian English Italian French Mandarin National/international certificates, accreditations, awards Temos "Quality in International Medical Travel Coordination"
Mobile: +49 171 6739999, 171 6738888 Email: <u>e.jopp@firstmed.de</u>	
Key performances FirstMed has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 220 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.	<ul> <li>Services for international patients</li> <li>Pre-travel support</li> <li>Transportation services</li> <li>Translation services</li> <li>Touristic programs</li> <li>Services for handicapped people</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Post-discharge support</li> </ul> Main cooperating hospitals and clinics <ul> <li>CosmoDent Clinic, Budapest/Hungary</li> <li>CompletDent Clinic, Budapest/Hungary</li> <li>Hillside Klinik, Sopron/Hungary</li> <li>Hillside Gödöllö/ Hungary</li> <li>HD Dent, Mosonmagyarovar/Hungary</li> </ul>





MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)	
Address of facility	Languages spoken by staff
Street: Levent Mah. Altzeren Sok No: 5 ZIP code: 34430 Town: Besiktas Country: Turkey Website: www.mcanhealth.com Email: info@mcanhealth.com, support@mcanhealth.com, followup@mcanhealth.com Phone reception: +90 543 970 47 87	Turkish English German French Spanish
Contact details for Diplomatic Council requests Name: Ms. Gülsultan Dogan (Founder/CEO , Mobile : +90 5322531893, gul@mcanhealth.com), Mr. Fikret Ulgen Irdelmen (Quality Manager, Mobile: +90 531v304 18 80, ulgen@mcanhealth.com ), Ms. Tulay Gurgur (HR Manager, Mobile: +90 506 970 76 82, tulay@mcanhealth.com ) Phone: +90 2129123270	<ul> <li>National/international certificates, accreditations, awards</li> <li>Temos "Quality in International Medical Travel Coordination"</li> <li>Republic of Turkey Ministry of Health, International Health Tourism Authorization Certificate</li> <li>Association of Turkish Travel Agencies, Type A Agency Certificate</li> <li>Republic of Turkey Ministry of Trade, Top 500 Service Exporters Success Certificate</li> <li>Best Customer Award, by What Clinic, 2016, 2017, 2018 for Hair Transplant and Plastic Surgery</li> <li>Best Customer Award, by What Clinic in 2019</li> </ul>
	<ul> <li>for Plastic Surgery</li> <li>Best Medical Travel Company of Turkey – 2018 by Mood Magazine</li> </ul>

#### To be continued





MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health) (continued)	
<ul> <li>Main cooperating hospitals and clinics</li> <li>Türkiye Hastanesi, Istanbul (Turkey)</li> <li>Alana Medical Aesthetic Clinic, Istanbul (Turkey)</li> <li>Dent Group, Istanbul (Turkey)</li> <li>Dr. Ömer Sagir Estetik ve Plastik Cerrahi Uzmani Muayenehanesi, Istanbul (Turkey)</li> <li>Dr. Habib Baskurt Plastik Rekonstrüktif ve Estetic Cerrahi Muayenehanesi, Istanbul (Turkey)</li> </ul>	<ul> <li>Services for international patients</li> <li>Pre-travel support</li> <li>Transportation services</li> <li>Translation services</li> <li>Touristic programs</li> <li>Spiritual/religious support during stay</li> <li>Gender-specific care</li> <li>Services for handicapped people</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Post-discharge support</li> <li>Medical travel insurance</li> </ul>
<ul> <li>Key performances</li> <li>Qualified, strong employee base</li> <li>High technology</li> <li>Excellent CRM tool</li> <li>Data protection – KVKK compliant</li> <li>Experience, Professionalism</li> <li>Has checkpoints and works to improve its original quality of care</li> <li>Has continuous patient follow-up</li> <li>Uses quality control indicators to improve processes</li> <li>Legal and ethical adherence</li> <li>Patient rights and well-being in the center of all company principles</li> <li>Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.)</li> <li>After care medical support by MCAN nurses</li> </ul>	



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Marm Assistance	
Address of facility Street: Ankara Caddesi No: 486 ZIP code: 34912 Town: Istanbul Country: Turkey Website: www.marmassistance.com Email: ilkes@marmassistance.com Phone reception: +90 216 560 07 24	Languages are spoken by (medical) staff Turkish, English, German Russian, Persian, Arabic French, Azerbaijani
Contact details for Diplomatic Council requests Name: Ms. Ilke Saglamer Position: Quality Management Representative/Director Billing & Contract Management Phone: +90 216 560 07 24 Mobile: +90 5380521094 Email: ilkes@marm.com.tr	<ul> <li>National/international certificates, accreditations, awards</li> <li>Temos "Quality in International Medical Travel Coordination"</li> <li>ISO 27001:2013</li> <li>ISO 9001 2015</li> <li>International Health Tourism Authorization Certificate</li> </ul>
<ul> <li>Key performances</li> <li>Reasonable cost</li> <li>General quality level</li> <li>Dedicated &amp; tailor made solutions</li> <li>Highly skilled team</li> <li>Financial strength and agility</li> <li>Certified quality and 24/7/265 capability</li> <li>Onhouse full time doctors &amp; nurses</li> <li>Upgraded state of the art IT systems and highly skilled IT team</li> </ul> Main cooperating hospitals and clinics <ul> <li>Acibadem Hospital Group</li> <li>Medical Park Hospital Group</li> <li>Medicana Hospital Group</li> <li>Anadolu Hospitals</li> </ul>	Services for international patients <ul> <li>Pre-travel support</li> <li>Transportation services</li> <li>Translation services</li> <li>Touristic programs</li> <li>Spiritual/religious support during stay</li> <li>Gender specific care</li> <li>Services for handicapped people</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Post-discharge support</li> </ul> Other services <ul> <li>All medical &amp; travel assistance and concierge services</li> <li>Escort</li> <li>Nursing</li> <li>Air ambulance</li> <li>Ground ambulance</li> <li>Hotel</li> <li>etc.</li> </ul>



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MediGence Network	
Address of facility Street: Skybox Business Center, C22, Sector 65, 2 <sup>nd</sup> floor ZIP code: 201301 Town: Noida Country: India Website: <u>www.medigence.com</u> Phone reception: +1 424 28 348 38 Email: <u>contactus@medigence.com</u>	Languages are spoken by (medical) staff English Urdu Arabic Bengali Punjabi
Contact details for Diplomatic Council requests Name: Ms. Guneet Bhatia Position: Chief Operating Officer (COO) Mobile: +91 897 910 8337 Email: guneet@medigence.com	<ul> <li>National/international certificates, accreditations, awards</li> <li>Temos "Quality in International Medical Travel Coordination"</li> <li>ISO</li> </ul>
<ul> <li>Key performances</li> <li>Secured and encrypted transfer of medical reports between patient – MediGence – hospitals</li> <li>End-to-end patient care support and coordination</li> <li>Dedicated patient care manager for personalized support</li> <li>Pre-travel assistance with visa applications and flight bookings</li> <li>Special promotional packages for specific treatments with additional benefits worth \$800 to \$1500</li> <li>Telemedicine services for pre-travel or follow-up consultation with treating specialist/team</li> <li>Main cooperating hospitals and clinics</li> <li>Indraprastha Apollo Hospital, New Delhi/India</li> <li>American Hospital, Dubai/UAE</li> <li>Quironsalud Group, PAN/Spain</li> <li>Medicana Group, PAN/Turkey</li> </ul>	<ul> <li>Services for international patients</li> <li>Pre-travel support</li> <li>Transportation services</li> <li>Translation services</li> <li>Touristic programs</li> <li>Gender-specific care</li> <li>Services for handicapped people</li> <li>Transparent billing</li> <li>Detailed invoices</li> <li>Post-discharge support</li> </ul> Other services All medical & travel assistance and concierge services <ul> <li>Hotel accommodation</li> <li>Telemedicine for follow-up and pre-travel phase</li> </ul>







### DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

### A Diplomatic Council hospitalscout.com & Temos International Project







