DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators A Diplomatic Council hospitalscout.com & Temos International Project



The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.









Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council

Temos stands for:

Trust. effective medicine. optimized services.

Temos International accredits the world's best medical facilities as well as medical travel coordination.

After a long preparation phase and a quality check including an onsite visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.

The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.







Primary Care Facilities



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Suez Canal Container Terminal – First Aid Clinic	
Address of facility	Languages spoken by staff
Street: East Portsaid - Egypt ZIP code: 42534 Town: Port Said Country: Egypt	English Arabic
Website: <u>www.scct.com.eg</u> Email: <u>hse-health@scctpoersaid.com</u> Phone reception: +20 66325460 Fax: +20 663341000	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Mohamed Sobh Position: Consultant doctor Phone: +20 1003136433 Email: <u>mohamed.sobh@scctportsaid.com</u>	 Temos "Quality in Outpatient and Ambulatory Care" Temos "Certificate of Compliance – COVID-19 Safe" ISO 45001 ISO 14001
Further main services	Diagnostic
Traumatology	ECG







Secondary Care Hospital







Private Akdeniz Hospital	
Address of facility Languages spoken by staff	
Street: Sorgun Mah. 8151 sok. No: 10 ZIP code: 07600 Town: Antalya/Manavgat Country: Turkey Website: <u>www.akdenizhospital.com</u> Email: <u>info@akdenizhospital.com</u> Phone reception: +90 242 7533737 Fax: +90 242 7535996	English German French Arabic Armenian
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Mr. Ilkay Ercagan Position: Deputy Medical Director Phone: +90 242 7460013 Mobile: +90 532 4174284 Email: <u>iercagan@akdenizhospital.com</u>	 Temos "Quality in International Patient Care" SKS-Hospital Service Quality Standards of the Turkish Ministry of Health
Medical disciplines	Services for international patients
 Anesthesiology Cardiothoracic Surgery Cardiology Dermatology Ear, nose and throat (ENT) Gastroenterology General medicine General Surgery Infectious and tropical diseases Internal Medicine Neonatology Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Orthopaedic surgery Paediatrics Physiotherapy Pneumology Psychiatry Psychology Urology Urology 	 International office, international patient department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Diagnostics CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Echocardiography
Vascular surgery	 Echocardiography ECG GIT endoscopy Holter EGG Laparaoscopy





Alanya Anatolia Hospital	
Address of facility Languages spoken by staff	
Street: Stad Cad. No: 28/A ZIP code: 07400 Town: Alanya Country: Turkey Website: <u>www.anatoliahospital.com.tr</u> Email: <u>alanyainfo@anatoliahospital.com.tr</u> Phone reception: +90 242 5226262 / 6722 Fax: +90 2425220111	English, German, Russian, Ukranian, Arabic, Polish, Filipino, Persian, Ajerbaijani, Romanian, Sign language
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Hasan Peksel Position: Hospital Director Phone: +90 242 522 62 62 /6850 Mobile: +90 5302802211 Email: <u>hasan.peksel@anatoliahospital.com</u>	 Temos International Healthcare Accreditation "Quality in International Patient Care" Temos COVID-19 Safe SKS-Hospital Service Quality Standards of the Turkish Ministry of Health ISO 9000/9001
Medical disciplines	Services for international patients
 Anesthesiology Cardiothoracic Surgery Cardiology Dental surgery Dermatology Ear, nose and throat (ENT) General Surgery Haemodialysis Infectious and tropical diseases Internal Medicine Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherapy Pneumology Psychology 	 International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages

To be continued







Alanya Anatolia Hospital (continued)	
 Medical disciplines Traumatology Urology Vascular surgery Conventional and complementary medicine (ozone therapy) 	 Diagnostic equipment and services CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy Stress test







Antalya Life Hospital	
Address of facility Languages spoken by staff	
Street: Şirinyalı Mah. 1487 street No: 4 ZIP code: 07160 Town: Muratpaşa Country: Turkey Website: <u>www.yasamhastaneleri.com/en</u> Email: <u>info@lifehospital.com.tr</u> Phone reception: +90 2423108080	English German Swedish French Russian Arabic
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Mr. Fadil Aksu Phone: +90 2423108080/155 Mobile: +90 5357793218 Email: <u>fadilaksu@antalyalifehospital.com</u>	 Temos "Quality in International Patient Care" ISO 9000/9001
Medical disciplines	Services for international patients
Diagnosis and therapy units:AnaesthesiologyCardiothoracic surgeryCardiologyDermatologyEar, nose and throat (ENT)EndicrinologyGastroenterologyGeneral medicineGeneral surgeryHaemodialysisInfectious and tropical diseasesInternal medicineInvasive radiology servicesNeonatologyNeurologyNeurologyObestetrics and GynaecologyOphthalmologyOral and maxillofacial surgeryOrthopaedic surgery	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Transport assistance Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language Further main services: Internet Safe Cafeteria Loundry (outsourced) Hairdresser (outsourced)

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Antalya Life Hospital (continued)	
Medical disciplines Paediatrics Plastic surgery Psychology Traumatology Urology Vascular surgery 	
 CT scan MRI Ultrasound 	
 Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy Stress test 	







Aseel Medical Care Hospital		
Address of facility	Languages are spoken by staff	
Street: El Kamar District El Hadaba No: 9 ZIP code: 84511 Town: Hurghada Country: Egypt Website: <u>www.amc-redsea.com</u> Email: <u>info@amc-redsea.com</u> Phone reception: +20 1111107443 /+20 1283441110 Fax reception: +20 653441110	Arabic English French German Russian Dutch Slovakian Belgium Interpreter service	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Ms, Faye Swain Position: Head of international patient department Phone: +20 1111107433 Email: <u>info@amc-redsea.com</u>	Temos "Quality in International Patient Care"	
Medical disciplines	Services for international patients	
 Anaesthesiology Cardiology Dental Clinic Dental surgery Dermatology Ear, nose and throat (ENT) Gastroenterology General medicine General surgery Internal medicine Neurology Neurosurgery Obstetrics and gynaecology Ophthalmology Oral and maxillofacial surgery 	 International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages 	
 Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Plastic surgery Psychiatry 	Diagnostic equipment and services CT scan, Ultrasound Angiography (coronary, 24/7), Arthroscopy, Echocardiography, ECG, GIT endoscopy, Holter ECG,	
Urology	Stress test	

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Poliklinika Bagatin	
Address of facility	Languages are spoken by staff
Street: Kneza Viseslava No: 14 ZIP code: 10000 Town: Zagreb Country: Croatia Phone reception (incl. country code): +385 1 46 10 225 Fax: +385 16061350	English German Italian Slovenian
Email: <u>info@bagatin.hr</u> Website: <u>https://www.poliklinikabagatin.hr/eng</u>	
Contact details for Diplomatic Council requests Name: Andrea Stipanić Phone: +385 14610225 Mobile : +385 914610058 Email: andrea.stipanic@bagatin.hr	 National / international certificates, accreditations, awards Temos "Excellence in Medical Tourism" Temos "Quality in International Patient Care" ISO 9000/9001
 Medical disciplines Anaesthsiology Dental clinic Dental surgery Dermatology Ear, nose and throat (ENT) Oral and maxillofacial surgery Plastic surgery 	 Services for international patients International office, International patient department Gender specific care Single patient rooms Internet access Pre-travel support Transportation assistance Translation services Post-discharge support
 Centers of Excellence Cosmetic surgery Aesthetic medicine Reconstructive dentistry 	 Transparent billing Detailed invoices Provision of discharge report in clear language Further main services: Hotel reservation Free airport transfer Patient Coordinator Guiding the patient throughout the whole journey





Burjeel Hospital for Advanced Surgery	
Address of facility	Languages are spoken by staff
Street: Sheikh Zayed Road Zip code: 114448 Town: Dubai Country: United Arab Emirates Website: <u>www.burjeelspecialty.com</u> Email: <u>info@burjeelspecialty.com</u> Phone reception: +971 44070128 Fax: +971 44070101	Albanian, Arabic, English, Filipino, French, Hindi, Italian, Moroccan, Urdu, Tunisian, Tamil, Malayalam, Tagalog
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Ms. Ikram Boukili Position: Guests Relations Manager Phone: +971 552308944 Email: <u>ikram@burjeelspecialty.com</u>	 TEMOS "Excellence in Medical Tourism TEMOS "Quality in International Patient Care" Joint Commission International Accreditation
Medical disciplines	Services for international patients
 Anaestesiology Cardiology General medicine General surgery Internal medicine Neurology Oncology Oral and maxillofacial surgery Orthopaedic sugery Physiotherapy Plastic surgery Vascular surgery Diagnostic CT scan MRI Ultrasound Echocardiography 	 International office, International Patient Department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language
 ECG 	







Creta InterClinic Single Member S.A.	
Address of facility	Languages spoken by staff
Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece	English German French Italian
Website: <u>www.cic.gr</u> Email: <u>info@cic.gr</u> Phone reception: +30-2810 373800 Fax: +30 2810314900	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Ms. Eva Kanakari Position: Quality Management Coordinator – Management Secretariat Phone: +30 2810373809 Mobile: +30 6947996760 Email: info@cic.gr	 Temos "Quality in Medical Care" Temos "COVID-19 Safe" ISO 9000/9001
Medical disciplines	Services for international patients
 Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Endocrinology Gastroenterology General surgery Internal medicine Invasive radiology services Nephrology Neurosurgery Oncology Orthopaedic surgery Pneumology Traumatology Vascular surgery Rheumatology 	 International office, International patient department Special food (kosher, halal, diabetes, etc.) Single patient rooms Private bathroom Internet access Transportation assistance Transparent billing Detailed invoices Provision of discharge report in different languages

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Creta Interclinic S.A. (continued)	
Diagnostic equipment and services	
CT scanMRIUltrasound	
 Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG GIT endoscopy Holter ECG Laparaoscopy Scintigraphy Stress test 	





El Gouna Hospital	
Address of facility	Languages are spoken by staff
Street: El Gouna Hospital, El Gouna ZIP code: 84513 Town: Hurghada, Red Sea Country: Egypt	English German French
Website: <u>www.elgounahospital.com.eg</u> Phone reception: +20653580012 -18	
Contact details for Diplomatic Council requests Name: Dr. Ahmed Abdel Aaty Position: GM & CEO	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" ISO 9001
Phone: +21 222196097 Email: <u>ahmed.aaty@elgounahospital.com.eg</u>	• 130 9001
 Medical disciplines Internist Cardiologist General Surgery Neurosurgery Orthopedic Surgery Ophthalmologist Dermatologist Gyn. & Obs. Pediatrician ENT Specialist Dentist Urologist Nephrologist 	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support
 Vascular Surgery Physiotherapist Centers of Excellence Emergency 24/7 with on call Neurosurgery, Orthopedic surgery, General Surgery Cardiology consultants 	 Transparent billing Detailed invoices Provision of discharge report in clear language

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Genesis Obstetrics, Gynecology and Surgery Hospital		
Address of facility Street: 17th Noemvri Str., Pylaia ZIP code: 54301 Town: Pylaia Thessaloniki Country: Greece Website: www.genesishospital.gr Email: info@genesishospial.gr Phone reception: +30 2310984000 Fax reception: +30 2310984460	Languages spoken by staff Mainly Greek and English German, Russian, Turkish Italian, Arabian, French Armenian	
Contact details for Diplomatic Council requests Name: Dimos Kostoulas Position: Quality & Compliance Manager Phone: +30 2310984025 Email: d.kostoulas@genesishospital.gr Medical disciplines Anaesthesiology Cardiology Gastroenterology General Surgery Neonatology Obstetrics and gynaecology Plastic surgery In vitro fertilization unit Neonatal intensive care unit (NICU) Intensive care unit (ICU) Fetal/Maternal medicine and prenatal screening Breast center/Digital mammography/Breast ultrasound scans Radiology/Ultrasonography Osteoporosis	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" ISO 15224 ISO 9000/9001 ISO 15189 (Labs) Services for international patients International office, international patient Department Special food (kosher, halal, diabetes, etc.) Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Transparent billing Detailed invoices Provision of discharge report in different languages 	

to be continued







Genesis - Obstetrics Gynecology Surgery Hospital (continued)

Diagnostic equipment and services	Further main services
 CT scan MRI Ultrasound ECG Laparaoscopy 	 Rooming in Service / Baby friendly Hospital Continuous consultation through special seminars Ambulance services Free wi-fi and Internet point with printing facilities Supervised Children Playroom Café restaurant / Flower Shop / Jewellery / Frezyderm Baby Room / Gifts for babies / Pastry shop Automatic Transactions Machine







National Hospital Abu Dhabi	
Address of facility Street: Electra Street, Landmark: Behind Honda Showroom, Abu Dhabi, UAE ZIP code: 30666 Town: Abu Dhabi Country: U.A.E. Website: http://www.nationalhospital.ae Phone reception: +971 26711000	Languages are spoken by staff English Arabic Hindi Tamil Malayalam Russian
Contact details for Diplomatic Council requests Name: Dr. Ravipreet Singh Position: GM Phone: +971 553669634 Email: ravipreet.singh@nationalhospital.ae	National / international certificates, accreditations, awards Temos "Quality in International Patient Care"
Medical disciplines• Anesthesia• General Medicine• General Surgery• Dentistry• Obstetrics & Gynecology• Internal Medicine• Physiotherapy• Otolaryngology / ENT• Orthopedic Surgery• Pathology• Pediatrics• Dermatology• Urology• Rheumatology• Rheumatology• Radiology• Radiology• Urology,• Urology,• Urology,• Urology,• Urology,• Urology,	 Services for international patients International Department Special food (different diets, kosher, halal, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in clear language
 Gynaecology MIS Gastroenterology Orthopedics Rheumatology 	







Tertiary Care Hospitals





Antalya Anatolia Hospital	
Address of facility Street: Çaybaşı Mah. 1352 Sk. No: 8 ZIP code: 07200 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: antalyainfo@anatoliahospital.com Phone reception: +90-2422493300 Fax: +90 2423116778	Languages spoken by staff German English Russian
Contact details for Diplomatic Council requests Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: pinar.ergun@anatoliahospital.com Medical disciplines • Cardiothoracic surgery • Cardiology • Dermatology • Cardiology • Dermatology • Gastroenterology • Gastroenterology • General surgery • Internal medicine • Invasive radiology services • Neurology • Neurosurgery • Obstetrics and gynaecology • Orthopaedic surgery • Paediatrics • Plastic surgery • Urology • Vascular surgery • Algology • Integrative medicine/Ozon treatment	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" Temos "Certificate of Compliance – COVID-19 Safe" Services for international patients International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Transparent billing Detailed invoices Provision of discharge report in different languages

To be continued







Antalya Anatolia Hospital (continued)	
Diagnostic equipment	
CT scan	
MRI	
Ultrasound	
Diagnostic services	
 Angiography (coronary, 24/7) 	
Arthroscopy	
Bronchoscopy	
 Echocardiography 	
• ECG	
• ERCP	
Holter ECG	
Stress test	







Aspendos Anatolia Hospital	
Address of facility Street: Orat Mahallesi Belek Caddesi Serik No: 100/1 ZIP code: 07500 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: aspendosinfo@anatoliahospital.com Phone reception: +90 242 722 53 53 Fax: +90 2427224100	Languages spoken by staff English German
Contact details for Diplomatic Council requests Name: Ferit Yardim Position: Responsible Assistant Manager Mobile: +90 5327120870 Email: ferit.yardim@anatoliahospital.com	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" Temos "Certificate of Compliance – COVID-19 Safe" ISO 9000/9001 T.C. Ministry of Health (Quality Standards in Health)
 Medical disciplines Anesthesiology Cardiology Dental clinic Dental surgery Ear, nose and throat (ENT) General medicine General Surgery Internal medicine Neurosurgery Obstetrics and gynaecology Oral and maxillofacial surgery Orthopaedic surgery Paediatrics Physiotherap Radiotherapy Urology 	 Services for international patients International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Transparent billing Detailed invoices Provision of discharge report in different languages

Urology To be continued







Aspendos Anatolia Hospital (continued)

Diagnostic equipment and services
 CT scan MRI Ultrasound
EchocardiographyECG
Holter ECG



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Athens Medical Center	
Address of facility Street: Distomou No: 5-7 ZIP code: 15125 Town: Marousi Country: Greece Website: http://athensmedicalgroup.com/ http://www.iatriko.gr/ internationalpatient@iatriko.gr Phone reception: +30 210 68 62 000	Languages spoken by staff Greek, English, French, German, Spanish, Russian, Italian, Arabic
Contact details for Diplomatic Council requests Name: Mr. Yannis Kalofissoudis Position: Director of Quality Management Systems & Clinical Performance Measurement Phone: +30 210 6862578 Mobile: +30 6951666559 Email :y.kalofissoudis@iatriko.gr Medical disciplines • Anaesthesiology • Cardiothoracic surgery • Cardiothoracic surgery • Cardiology • Dermatology • Dermatology • Gastroenterlogy • General medicine • General surgery • Haematology • Haematology • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Neonatology • Neurology • Neurology • Neurology • Neurology • Neurology • Obstetrics and gynaecology • Ophthalmology • Oral and maxillofacial surgery	 National / international certificates, accreditations, awards Temos: Excellence in Medical Tourism Temos: Quality in Medical Care ISO 9000/9001 ISO 15224 ISO 9001:2015 Quality Management System Requirements EN ISO 22000:2018 Food Safety Management EN ISO 14001:2015 Management System ISO 15189:2012 Specific requirements for quality and competence in medical laboratories Award "Best hospitals Worldwide" 2014, 2015 Healthcare Business Awards 2016 – 2018 Centre of Excellence for Bariatric and metabolic Surgery (Dr. K. Konstantinidis), the Clinic of General, Laparoscopic, Bariatric and Robotic Surgery of Athens Medical Center Federation of European Societies for Surgery of the Hand (FESSH), Hand Trauma Center (Dr. P.Giannakopoulos) Hand. Upper Extremity & Microsurgery, Athens Medical Center EACVI ECHO LAB ACCREDITATION, Echo Lab of Athens Medical Center (Dr. M. Karagiannis)

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	al Center (continued)
 Medical disciplines Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Pneumology Psychology Radiotherapy Traumatology Urology Vascular surgery 	 Services for international patients International office, international patient department Special food (kosher, halal, etc.) Religious facilities Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance
 Neuroradiology (Embolizations) Robotic surgery (General surgery, Urology, Gynaecology) Physical therapy and sports medicine Allergiology Breast center specialist Microbiology Microsurgery Multiple Sclerosis Department Neonatal intensive care units (3 levels) Neonatology 	 Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages
 Paediatrics specialities Pathology Cosmetic surgery Preventive medicine Rheumatology Hipec Brachytherapy Bariatrics Mininmal invasive surgery 	 CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Scintigraphy Stress test





European Interbalkan Medical Center	
Address of facility Street: Asklipiou No: 10 ZIP code: 57001 Town: Thessaloniki Country: Greece Website: www.athensmedicalgroup.com Email: info@interbalkan-hosp.gr; assistance@interbalkan-hosp.gr; international@interbalkan-hosp.gr Phone reception: +30 231040000 Fax: +30 2310400140; +30 2310400864	Languages spoken by staff Greek, English Russian, French Bulgarian, Spanish Jewish, Romanian Italian
Contact details for Diplomatic Council requests Name: Theodora Nerantzi Phone: +30 2310400989, + 302310400499 Mobile: +30 6984495924 Email: d.nerantzi@interbalkan-hosp.gr	 National / international certificates, accreditations, awards Temos "Excellence in Medical Tourism" Temos "Quality in International Patient Care" ISO 9000:9001 ISO 15224 ISO 22000:2005 ISO 14001 15224:2016 (IVF) FIMS (Physiotherapyand Rehabilitation Department) since 2016 GHA since 2017 Healthcare Business Awards 2016,2017,2018 (Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education) SGS Disinfection Monitored, Cleaning Checked Mark
 Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endocrinology 	 Services for international patients International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms

to be continued







European Interbalkan Medical Center (continued)

Medical disciplines

- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Endoscopic thoracic surgery
- Neuroradiology (Embolization)
- Robotic surgery (General surgery, Gynaecology, Urology, Orthopaedics)
- Lithotripsy unit
- Breast surgery
- Microsurgery, hand surgery
- Paedritaic orthopaedics
- Cosmetic surgery
- Hipec
- Bariatrics
- Minimal invasive surgery

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Diplomatic Council Preferred Partner Hospitals, Clinics and Medical Travel Coordinators 2022

- Services for international patients
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Centers of Excellence

- Clinic of Bariatric (International Federation for the Surgery of Obesity and Metabolism Disorders (IFSO))
- Hand of upper extremety surgery (Federation of European Societies for Surgery of the Hand (FESSH))
- Reconstructive orthopaedic microsurgery/hand trauma center (Federation of European Societies for Surgery of the Hand (FESSH))
- MRCOG Examination and Education Center (Royal College of Obstretricians & Gynaecologists (RCOG))
- Collaborating Center of Sports Medicine Worldwide (International Federation of Sports Medicine (FIMS))
- European Teaching Centers of Peritoneal Surface Oncology (HIPEC)
- Reference Center in SE Europe for training doctors in the method of transforaminal endoscopic discectomy for the treatment of herniated intervertebral disc (Joimax GmbH (Germany))







European Interbalkan Medical Center (continued)

Medical disciplines

- Brachytherapy
- Complex hernias and reconstruction of abdorminal walls surgery
- Occupational medicine
- Diabetiology
- Rheumatology
- Physical therapy & sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paedriatics specialities
- Pathology
- Preventive medicine
- Reproductive medicine (IVF)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigrraphy
- Stress test





IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

Address of facility Street: Kifissias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Email: info@iaso.gr Website: www.iaso.gr Phone reception: +30 210 6184000 (24/7) Fax reception: +30 210 61844158 (24/7) Contact details for Diplomatic Council requests Name: Nikolaos Vamvakaris Position: Group Quality Assurance Director Phone: +30 2106184000, +30 2106383903 Mobile : +30 6974441148 Email: n.vamvakaris@iaso.gr	Languages spoken by staff Albanian, Arabic, Bulgarian, Chinese, English, French, German, Greek, Greek Sign Language, Hungarian, Italian, Polish, Romanian, Russian, Spanish, Turkish, Vietnamese. Other languages by use of translators. National / international certificates, accreditations, awards • Temos International Health Accreditation "Quality in Medical Care" • ISO 9000/9001 • ISO 15224 • EN 15224:2016 • Temos "Quality in International Reproductive Care" (for IVF Department)
	 ISO 15189:2012 in molecular laboratory of IASO General laboratories HACCP ISO 22000 (for the food services to patients and employees)
Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haematology Internal medicine Invasive radiology services Neonatology Neurology Neurology Obstetrics and gynaecology	Services for international patients• International office, international patient department• Special food (kosher, halal, diabetes, etc.)• Religious facilities• Gender specific care• Single patient rooms• Private bathroom• Internet access• Pre-travel support• Transportation assistance• Transparent billing• Detailed invoices• Provision of discharge report in different languagesFurther main services:• Restaurant, Coffee shop, Flower shop, Gift shop, twoBanks, Hair dresser

to be continued





IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Medical disciplines

- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Nuclear medicine
- Pathology
- Cytology
- Breast Surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Physiotherapy (inpatients)
- Endoscopy
- ICU (Interists)

Centers of Excellence

IVF IoLife for reproductive care (IVF unit)

Medical disciplines

- IASO pediatrics:
- General surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization laboratory
- Hand surgery
- Oral and maxillofacial surgery
- Anesthesia by physician
- Gastroenterlogy
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- ENT
- Nephrology
- Neurology
- Opthalmology
- Reumatology
- Pediatrics
- Physiotherapy
- Endoscopy
- Development therapists

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigraphy
- Stress test



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IASO Thessalias General Clinic – Private Obstetrics S.A.		
Address of facility	Languages spoken by staff	
Street: 8 th klm. O.N.R. Larissa Athens ZIP code: 41 500 Town: Larissa Country: Greece Email: <u>thessalias@iaso.gr</u> Website: <u>www.iasothessalias.gr</u> Phone reception: +30 2410 996 000 (24/7) Fax reception: +30 2410 555 451 (24/7)	Greek, English, German, French, Spanish, Italian, Romanian, Albanian, Greek Sign language	
Contact details	National / international certificates,	
for Diplomatic Council requests	accreditations, awards	
Name: Marini Orfanou (Ms.) Position: Operations Director, Head of International Patient Department Phone: +30 2410 996 108 Mobile: +30 6986 543 290 Email: <u>m.orfanou@iaso.gr</u>	 Temos International Healthcare Accreditation "Quality in Medical Care" ISO 9000:9001 ISO 15224 EN 15224:2016 (for IVF Department) HACCP ISO 22000 	
Medical disciplines	Services for international patients	
 Anaesthesiology Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haematology Hepatology Internal medicine Invasive radiology services Neonatology Neurology Neurology Neurology Neurology 	 International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages 	
Obstetrics and gynaecologyOncologyOphthalmology	Coffee shop, Gift store, Flower shop, Bank Services: ATM, lower prices taxi company	

to be continued







IASO Thessalias General Clinic – Private Obstetrics S.A. – (continued)

Medical disciplines

- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Abdominal surgery
- Eye surgery
- Upper hand surgery
- Gynaecological surgery
- Spine surgery
- Infectious diseases
- Cytology
- Histopathology
- Nuclear medicine
- Diabetic clinic
- Pain management
- Endoscopic (intracorporal) lithrotripsy
- ICU (interists)
- Endoscopy
- Cardiac catheterization laboratory (interventional cardiology)
- Oncology pathology
- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic Gynaecological surgery
- IVF
- Total arthoplasty (hip and knee)
- Sports injuries
- Medical imaging
- Biopathology laboratories

Centers of Excellence

IVF "AssistingNature" for reproductive care unit (IVF unit)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparaoscopy
- Scintigraphy
- Stress test







Lara Anatolia Hospital		
Address of facility Street: Havaalani Bulvari, Güzeloba Mahallesi, SevincSokak No: 9 ZIP code: 07230 Town: Antalya Country: Turkey Website: www.anatoliahospital.com Email: larainfo@anatoliahospital.com Phone reception: +90 242 349 40 40 Fax: +90 242 349 2626	Languages spoken by staff English German French Russian Netherlands	
Contact details for Diplomatic Council requests Name: Dr. Özkan Aydin Position: Hospital Director Mobile: +90 5320550781 Email: <u>ozkan.aydin@anatoliahospital.com</u>	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" Temos "COVID-19 Safe" Hospital Service Quality Standards of the Turkish Ministry of Health 	
Medical disciplinesAnaesthesiologyCardiothoracic surgeryCardiologyDermatologyEar, nose and throat (ENT)GastroenterologyGeneral medicineGeneral surgeryInfectious and tropical diseasesInternal medicineInvasive radiology servicesNeurologyObstetrics and gynaecologyObstetrics and gynaecologyPaediatricsPhysiotherapyPlastic surgeryPastic surgeryPsychologyRadiotherapyTraumatologyUrology	 Services for international patients International Department Special Food (Different Diets, Kosher, Halal, Etc.) Religious Facilities Gender Specific Care Single Patient Rooms Private Bathroom Internet Access Pre-Travel Support Transport Assistance Translation Services Gym, Fitness, Rehab Post-Discharge Support Transparent Billing Detailed Invoices Provision of Discharge Report In clear Language 	

To be continued







Lara Anatolia Hospital - continued		
Diagnostic equipment and services		
 CT scan MRI Ultrasound 		
 Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP Holter ECG Laparaoscopy 		





Metropolitan General Hospital S.A.		
Address of facility	Languages spoken by staff	
Street: Mesogeion Avenue No: 264 ZIP code: 15562 Town: Holargos, Athens Country: Greece Email: infogeneral@metropolitan- general.gr Website: www.metropolitan-general.gr Phone reception: +30 210 650 2000 (24/7), +30 210 650 2611 (24/7), +30 210 650 2610 (24/7) Fax: +30 210650 2607	English, German, French, Italian, Russian, Arabic, Spanish, Albanian, Polish, Chinese	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Giannis Kazoglou Position: IPD Phone: +30 211 9904353 Emal: <u>ipdgeneral@metropolitan-hospital.gr</u>	 Temos "Quality in International Patient Care" ISO 9000:9001 ISO 15189 Pathology lab HACCP ISO 22000 (by the catering subcontractor certified) 	
Medical disciplines	Services for international patients	
 Anaesthesiology Cardiothoracic surgery Cardiology Dental surgery Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haematology Haemodialysis Hepatology Infectious and tropical diseases Internal medicine Invasive radiology services Nephrology Neurology Neurology 	 International office, International Patient Department Special food (kosher, halal, diabetes, etc.) Religious facilities Single patient rooms Private bathroom Internet access Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in understood language 	

To be continued



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Metropolitan General Hospital S.A. (continued)	
Medical disciplines	Center of Excellence
Obstetrics and gynaecologyOncology	Hernia Center of Excellence –
 Ophthalmology Oral and maxillofacial surgery	Diagnostic equipment and services
Orthopaedic surgery	CT scan
Physiotherapy	MRI
Plastic surgeryPneumology	Ultrasound
 Psychology Traumatology Urology Vascular surgery 	 Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography
	ECG
	• ERCP
	GIT endoscopy
	Holter ECG
	Laparaoscopy



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Metropolitan Hospital Perseus Healthcare S.A.	
Address of facility	Languages spoken by staff
Street: Ethnarhou Makariou No: 9 ZIP code: 18547 Town: Neo Faliro, Piraeus Country: Greece Website: https://www.metropolitan- hospital.gr/ Email: intlpatients@metropolitan-hospital.gr Phone reception: +30 210 480 9000 Fax: +30 210 480 9336	French English Italian Arabic Russian Romanian
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Zaki Antar Position: International Patients Department Manager Phone: +30 210 480 9360 Email: intlpatients@metropolitan-hospital.gr	 Temos "Excellence in Medical Tourism" Temos "Quality in Medical Care" ISO 9000/9001 ISO 15189 ISO 22000
Medical disciplines	Services for international patients
 Anaesthesiology Cardiothoracic surgery Cardiology Dental surgery Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haematology Haemodialysis Hepatology Infectious and tropical diseases Internal medicine Invasive radiology services Nephrology Neurology Neurology Neurosurgery 	 International office, International patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages

To be continued





Metropolitan Hospital Perseus Healthcare S.A. (continued)	
Medical disciplines	Diagnostic equipment and services
 Obstetrics and gynaecology 	CT scan
Oncology	• MRI
Ophthalmology	Ultrasound
 Oral and maxillofacial surgery 	
Orthopaedic surgery	 Angiography (coronary, 24/7)
Paediatrics	Arthroscopy
Physiotherapy	Bronchoscopy
Plastic surgery	Echocardiography
Pneumology	• ECG
Psychology	• ERCP
Radiotherapy	GIT endoscopy
Traumatology	Holter ECG
Urology	Laparaoscopy
Vascular surgery	Scintigraphy
	Stress test





RAK Hospital	
Address of facility Street: Al Qusaidat ZIP code: 11393 Town: Ras Al Khaimah Country: United Arab Emirates Website: https://www.rakhospital.com/ Email: mail@rakhospital.com Phone reception: +971 568332205 Fax: +971 2074455 Contact details for Diplomatic Council requests Name: Dr. Nithya Aiyanar	Languages are spoken by staffEnglish, Arabic, Hindi, Russian, German, French, Malayalam, Telugu, Kannada, Tamil, Srilankan, Bangali, Polish, Danish, YorubaNational / international certificates, accreditations, awards• Temos: Excellence in Medical Tourism
Position: Quality Manager Mobile: +971 568332205 Email: <u>nithya.a@rakhospital.com</u> Medical disciplines	 Temos: Quality in International Patient Care EFQM (European Foundation for Quality Management) JCI ISO 15189 Services for international patients
 Anaesthesiology Cardiothoracic surgery Cardiology Dental clinic Dental surgery Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haemodialysis Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Neurosurgery Obstetrics and gynaecology 	 International office, int. patients International office, int. patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different language

To be continued







RAK Hospital (continued)	
 Medical disciplines Ophthalmology Orthopaedic surgery Paediatrics Physiotherapy Plastic surgery Psychiatry Psychology Urology Vascular surgery 	 Diagnostic equipment and services CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Stress test



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Side Anatolia Hospital		
Address of facility	Languages spoken by staff	
Street: Yali Mh. Side Bulvari No: 55 ZIP code: 07330 Town: Antalya Country: Turkey Website: <u>www.anatoliahospital.com</u> Email: <u>sideinfo@anatoliahospital.com</u> Phone reception: +90 242 4449122 Fax: +90 2427534969	German English Russian Dutch Norwegian	
Contact details for Diplomatic Council requests Name: Mine Demir Position: Foreign Patient's Department Manager Phone: +90 2427440202 Mobile: +90 5337052839 Email: <u>mine.demir@anatoliahospital.com</u>	 National / international certificates, accreditations, awards Temos "Quality in International Patient Care" Temos "Certificate of Compliance – COVID-19 Safe" T.C. Ministry of Health "Health Quality Standards" compliance report 	
Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Ear, nose and throat (ENT) General surgery Infectious and tropical diseases Internal medicine Neurosurgery Obstetrics and gynaecology Orthopaedic surgery Paediatrics Physiotherapy Pneumology Traumatology Urology Vascular surgery 	 Services for international patients International office, International patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages 	
 Diagnostic equipment and services CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography 	 ECG Holter ECG Laparaoscopy Scintigrraphy Stress test 	







The Panama Clinic	
Address of facility	Languages spoken by staff
Street: Ramon H Jurado No: Paitilla ZIP code: 507 Town: Panama Country: Panama Website: <u>www.thepanamaclinic.com</u> Email: <u>info@thepanamaclinic.com</u> Phone reception: +507 3101111	Spanish English German French
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Maria Mavrokordatos Position: Commercial Director Phone: +507 3101111 Email: <u>mmavrokordatos@thepanamaclinic.com</u>	 Temos "Excellence in Medical Tourism" Temos "Quality in Medical Care" Temos "Certificate of Compliance – COVID-19 Safe"
 Medical disciplines Anaesthesiology Cardiothoracic surgery Cardiology Ear, nose and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haemotology Haemodialysis Hepatology Infectious and tropical diseases Internal medicine Invasive radiology services Neonatology Nephrology Obstetrics and gynaecology Oncology Ophthalmology Orthopaedic surgery Paediatrics Physiotherapy 	 Services for international patients International office, International patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Gym. Fitness, rehab Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages

To be continued







The Panama Clinic (continued)	
Medical disciplines	Diagnostic equipment and services
 Plastic surgery Pneumology Psychiatry Urology Vascular surgery 	 CT scan MRI Ultrasound Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP GIT endoscopy Holter ECG Laparaoscopy Scintigrraphy







Dental Practices & Clinics

Diplomatic Council Preferred Partner Hospitals, Clinics and Medical Travel Coordinators 2022

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Attelia Oral and Dental Health Center	
Address of facility	Languages spoken by staff:
Street: Kiziltoprak Mah. Aspendos Bulvar No: 19/B ZIP code: 07300 Town: Antalya Country: Turkey Website: <u>www.atteliadental.com</u> Email: <u>info@attelia.com.tr</u> Phone reception: +90 242 3125024	English German French Russian Spanish Arabic Persian
Contact details for Diplomatic Council requests Name: Mr. Hayreddin Ali Akbas Position: Managing Director Phone: 90 542 2117965 Email: haakbas@gmail.com	National / international certificates, accreditations, awards Temos "Quality in Dental Care"
 Medical disciplines Anaesthesiology Dental clinic Dental surgery Oral and maxillofacial surgery CT scan 	 Services for international patients International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages





Cosmodent Dental Clinic	
Address of facility	Languages spoken by staff:
Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary Website: www.cosmodent.hu Email: info@cosmodent.hu Phone reception: +36 12001378	Hungarian German English Danish Spanish
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Anett Karlik Position: Head of Reception Phone: + 36 1 2003371 Email: <u>anett.karlik@cosmodent.hu</u>	Temos "Excellence in Dental Tourism" Temos "Quality in Dental Care"
Medical disciplines	Services for international patients
 Dental Clinic Dental surgery Oral and maxillofacial surgery CT scan 	 International Department Internet access Pre-travel support Transportation assistance Translation services Transparent billing Detailed invoices
Centers of Excellence	
Specialists for: • orthodontics • oral surgery/implantology • endodontics • prosthetics • aesthetic dentistry • parodontology	







Dental Care Egypt Dr Tamer Badr		
Address of facility	Languages are spoken by staff	
Street: Elhegaz Street Heliopolis - Masr No: 58 ZIP code: 11361 Town: Cairo Country: Egypt Website: <u>www.dentalcareegypt.com</u> Email: <u>dentalcare.drtamerbadr@gmail.com</u> Phone reception: +20 100048854	Arabic English French	
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards	
Name: Mohamed Fahim Position: CAO Mobile: +20 111116318 Email: <u>mf1031977@gmail.com</u>	Temos: "Quality in International Dental Care"	
Medical disciplines	Services for international patients	
 Esthetic dentistry Endodontia Periodontics Implantology Prosthodontics Orthodontics Functional diagnosticand therapy Pediatric dentistry Oral surgery 	 Gender specific care Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages 	
Centers of Excellence		
 Implantology Oral Surgery Esthetic dentistry Prosthodontics 		







HD-Dental	
Address of facility	Languages are spoken by staff
Street: Kert utca No: 21 ZIP code: 9200 Town: Mosonmagyovar Country: Hungary Website: <u>www.hd-dental.net</u> Email: info@hd-dental.net Phone reception: +36 20211 Fax: +36 96566473	German English Hungarian Korean Chinese Russian Portuguese
Contact details for Diplomatic Council requests Name: Frank Kannmann Position: Clinic Owner Mobile: + 43 69917147303 Email: info@hd-dental.net	National / international certificates, accreditations, awards Temos "Quality in International Dental Care" ISO 9000/9001 Internationalaccredited Clinic by GCR Trusted Dentist feefo Gold trusted Service
 Medical disciplines Implantology Esthetic dentistry Prothodontic dentistry Conservative dentistry CT scan 	 Services for international patients Single patient rooms Internet access Pre-travel support Transport assistance Translation services Transparent billing Detailed invoices
Centers of Excellence GCR	 Provision of discharge report in different languages







Reproductive Care Centers





Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A.

Address of facility	Languages spoken by staff
Street: Kiffisias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Website: <u>www.iolife.eu</u> , <u>www.iolife.gr</u> Phone reception: +30 210 618 4000, 210 6184030, 210 6184022	Greek English German French Italian Spanish Any other language (translator)
Contact details for Diplomatic Council requests	National / international certificates, accreditations, awards
Name: Dr. Mantzavinos Themistocles Position: Medical Director of IVF of IASO Phone: +30 2106184022, +30 2106184030 Mobile: +30 694 4830063 Email: mantzathemis@gmail.com, thmantzavinos@iolife.eu	 Temos "Quality in International Reproductive Care" ISO 9001:2015 EN 15224:2016 HCCP ISO 22000 (by the catering subcontractor)
Medical disciplines	Services for international patients
 Anaesthesiology Cardiology Dermatology Ear, nose, and throat (ENT) Endocrinology Gastroenterology General medicine General surgery Haematology Internal medicine Invasive radiology services Neonatology Obstetrics/gynecology Oncology Paediatrics Plastic surgery 	 International Department Special food (different diets, kosher, halal, etc.) Religious facilities : Space supplied upon request Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transport assistance Translation services Post-discharge support Gym, fitness, rehab Transparent billing Detailed invoices Provision of discharge report in understood language

to be continued





Assisted Reproduction Unit "Institute of Life" of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Medical disciplines	Further main services
 Radiotherapy Urology Vascular surgery Others Nuclear medicine Pathology Cytology Breast surgery IVF Brachytherapy Infectious diseases Physiotherapy (lymphedema) Endoscopy ICU (Interists) IASO Pediatrics: General Surgery Neonatal surgery Traumatology/orthopedics Thoracic and cardiovascular surgery Neurosurgery Plastic surgery Catherterization laboratory Hand surgery Anesthesia by physicians of IASO Gastroenterology Pneumonology Cardiology Hematology Endocrinology Obesity therapy Dermatology Neurology Neurology Neurology Neurology Neurology Reumatology Physiotherapy Permatology Preuronology Reumatology Reumatology Neurology Physiotherapy Permatology Permatology<!--</td--><td> Restaurant Coffee shop Flower shop Gift shop Bank Hair dresser Centers of Excellence Intrauterine insemination (IUI) In vitro fertilization (IVF) Intracytoplasmatic sperm injection (ICSI) Blastocyst transfer Cryopreservation of oocytes, zygotes, embryos Gamete donation Surrogacy Egg donation Semen Analysis Advanced Semen Analysis: Oxidative stress DNA fragmentation HBA (Hyaluronan binding assay) Preimplantation Genetic testing: PGD-A (Preimplantation genetic testing-Aneuploidy) PGT-M (Preimplantation genetic testing-Structural re-arrangements) TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction Oocyte vitrification, Ovarian tissue freezing </td>	 Restaurant Coffee shop Flower shop Gift shop Bank Hair dresser Centers of Excellence Intrauterine insemination (IUI) In vitro fertilization (IVF) Intracytoplasmatic sperm injection (ICSI) Blastocyst transfer Cryopreservation of oocytes, zygotes, embryos Gamete donation Surrogacy Egg donation Semen Analysis Advanced Semen Analysis: Oxidative stress DNA fragmentation HBA (Hyaluronan binding assay) Preimplantation Genetic testing: PGD-A (Preimplantation genetic testing-Aneuploidy) PGT-M (Preimplantation genetic testing-Structural re-arrangements) TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction Oocyte vitrification, Ovarian tissue freezing

Diplomatic Council Preferred Partner Hospitals, Clinics and Medical Travel Coordinators 2022

Bronchoscopy

Development therapists





TD Inanna-Newborn Clinic	
Address of facility	Languages spoken by staff
Street: Ilidenska No: 107 ZIP code: 1000 Town: Skopje Country: Republic of North Macedonia Website: <u>www.newborn.mk</u> Email: contact@newborn.mk Phone reception:+389 77443443	Macedonian English Serbian Croatian Turkish Albanian Bulgarian
Contact details for Diplomatic Council requests Name: Mrs Tatjana Gurzanova Mileva Position: Director of NewBorn Clinic Phone:+389 70303303 Email: tatjanagurzan@gmail.com	National / international certificates, accreditations, awards • Temos "Quality in Reproduction Care"
 Medical disciplines Anaesthediology Obstetrics and gynaecology IVF center 	 Services for international patients Gender specific care Single patient rooms Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge reporting different languages

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hospitalscout









Rehabilitation Centers





Special hospital for medical rehabilitation Stubicke Toplice	
Address of facility Street: Park Matije Gupca No: 1 ZIP code: 49244 Town: Stubičke Toplice Country: Croatia Phone reception: +385 49 201 001 Website: http://sbst.hr Email: info@sbst.hr	Languages are spoken by staff Croatian English German
Contact details for Diplomatic Council requests Name: Ms. Zorica Capar Position: Interim Manager Phone: +385 49 201 001 Mobile: +385 998533921 Email: smjestaj@sbst.hr and ravanteljstvo@sbst.hr	National / international certificates, accreditations, awards Temos "Quality in Rehabilitation Care"
 Medical disciplines Neurology Physiotherapy Psychiatry 	 Services for international patients International office, International patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Gym, fitness, rehab Post-discharge support Transparent billing Detailed invoices







Medical Travel Coordinator







CrossBorderMedCare	
Address of facility	Languages spoken by staff
Street: Sintagmatarchou Davaki Str. No: 3-5 ZIP code: 11526 Town: Athens Country: Greece Website: www.crossbordermedcare.com Email: info@crossbordermedcare.com Phone reception: +30 210 700 1000	Greek English German Swedish French Russian Interpreter service
Contact details for Diplomatic Council requests	National/international certificates, accreditations, awards
Name: Maria Dionysatou Position: Network & Business Development Executive Phone: +30 210 700 1000 Email: mdionysatou@crossbordermedcare.com	 Temos "Quality in International Medical Travel Coordination" ISO 9001:2015
Key performances	Services for international patients
 24/7 Medical call center We undertake any necessary actions regarding: Medical emergency Travelers in Greece in need of medical care Expatriates in Greece Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care Medical escort services Nurse, Doctor Escort, Portable Oxygen Concentrator (POC) in case of medical repatriation Medical travel Individuals seeking high quality planned medical care Dental care 	 Pre-travel support Transportation services Translation services Touristic programs Gender specific care Services for handicapped people Transparent billing Detailed invoices Post-discharge support
Main cooperating hospitals and clinics	
 BioClinic Athens, Greece BioClinic Thessaloniki, Thessaloniki, Greece BioClinic Piraeus, Athens, Greece Corfu Medica, Corfu, Greece Krito, Rhodes, Greece 	



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Dental Travel	
Address of facility	Languages spoken by staff
Street: Im Hagenbrünneli No: 8 ZIP code: 8046 Town: Zürich Country: Switzerland Website: <u>www.dentaltravel.ch/en/index.php</u> Phone reception: +44 945 14 39	German Hungarian English Italian French Mandarin
Contact details for Diplomatic Council requests Name: Eszter Jopp Position: CEO Mobile: +49 171 673 9999 and 171 673 8888 Email: b.gyuricza@firstmed-services.de	National/international certificates, accreditations, awards Temos "Quality in International Medical Travel Coordination"
 Key performances FirstMed (Dental Travel) has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed (Dental Travel) stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization. Main cooperating hospitals and clinics CosmoDent Clinik, Budapest/Hungary Hillside Klinik, Sopron/Hungary 	 Services for international patients Pre-travel support Transportation services Translation services Touristic programs Service for handicapped people Transparent billing Detailed invoices Post-discharge support





FirstMed Services	
Address of facility Street: Am Park No: 7 ZIP code: 14476	Languages spoken by staff German Hungarian English
Town: Potsdam Country: Germany Company established in: Stuttgart/Germany Website: <u>www.Firstmed-services.de</u> Phone reception: +49 711 470 42 88 Email: <u>info@firstmed-services.de</u>	Italian French Mandarin
Contact details for Diplomatic Council requests Name: Eszter Jopp Position: CEO Mobile: +49 171 6739999, 171 6738888 Email: e.jopp@firstmed.de	National/international certificates, accreditations, awards Temos "Quality in International Medical Travel Coordination"
Key performances FirstMed has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 220 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.	 Services for international patients Pre-travel support Transportation services Translation services Touristic programs Services for handicapped people Transparent billing Detailed invoices Post-discharge support Main cooperating hospitals and clinics CosmoDent Clinic, Budapest/Hungary CompletDent Clinic, Budapest/Hungary Hillside Klinik, Sopron/Hungary Hillside Gödöllö/ Hungary HD Dent, Mosonmagyarovar/Hungary





MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)	
Address of facility	Languages spoken by staff
Street: Levent Mah. Altzeren Sok No: 5 ZIP code: 34430 Town: Besiktas Country: Turkey Website: www.mcanhealth.com Email: info@mcanhealth.com, support@mcanhealth.com, followup@mcanhealth.com Phone reception: +90 543 970 47 87	Turkish English German French Spanish
Contact details for Diplomatic Council requests Name: Ms. Gülsultan Dogan (Founder/CEO , Mobile : +90 5322531893, gul@mcanhealth.com), Mr. Fikret Ulgen Irdelmen (Quality Manager, Mobile: +90 531v304 18 80, ulgen@mcanhealth.com), Ms. Tulay Gurgur (HR Manager, Mobile: +90 506 970 76 82, tulay@mcanhealth.com) Phone: +90 2129123270	 National/international certificates, accreditations, awards Temos "Quality in International Medical Travel Coordination" Republic of Turkey Ministry of Health, International Health Tourism Authorization Certificate Association of Turkish Travel Agencies, Type A Agency Certificate Republic of Turkey Ministry of Trade, Top 500 Service Exporters Success Certificate Best Customer Award, by What Clinic, 2016, 2017, 2018 for Hair Transplant and Plastic Surgery Best Customer Award, by What Clinic in 2019
	 for Plastic Surgery Best Medical Travel Company of Turkey – 2018 by Mood Magazine

To be continued





MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health) (continued)	
 Main cooperating hospitals and clinics Türkiye Hastanesi, Istanbul (Turkey) Alana Medical Aesthetic Clinic, Istanbul (Turkey) Dent Group, Istanbul (Turkey) Dr. Ömer Sagir Estetik ve Plastik Cerrahi Uzmani Muayenehanesi, Istanbul (Turkey) Dr. Habib Baskurt Plastik Rekonstrüktif ve Estetic Cerrahi Muayenehanesi, Istanbul (Turkey) 	 Services for international patients Pre-travel support Transportation services Translation services Touristic programs Spiritual/religious support during stay Gender-specific care Services for handicapped people Transparent billing Detailed invoices Post-discharge support Medical travel insurance
 Key performances Qualified, strong employee base High technology Excellent CRM tool Data protection – KVKK compliant Experience, Professionalism Has checkpoints and works to improve its original quality of care Has continuous patient follow-up Uses quality control indicators to improve processes Legal and ethical adherence Patient rights and well-being in the center of all company principles Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.) After care medical support by MCAN nurses 	



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Marm Assistance	
Address of facility Street: Ankara Caddesi No: 486 ZIP code: 34912 Town: Istanbul Country: Turkey Website: www.marmassistance.com Email: ilkes@marmassistance.com Phone reception: +90 216 560 07 24	Languages are spoken by (medical) staff Turkish, English, German Russian, Persian, Arabic French, Azerbaijani
Contact details for Diplomatic Council requests Name: Ms. Ilke Saglamer Position: Quality Management Representative/Director Billing & Contract Management Phone: +90 216 560 07 24 Mobile: +90 5380521094 Email: ilkes@marm.com.tr	 National/international certificates, accreditations, awards Temos "Quality in International Medical Travel Coordination" ISO 27001:2013 ISO 9001 2015 International Health Tourism Authorization Certificate
 Key performances Reasonable cost General quality level Dedicated & tailor made solutions Highly skilled team Financial strength and agility Certified quality and 24/7/265 capability Onhouse full time doctors & nurses Upgraded state of the art IT systems and highly skilled IT team Main cooperating hospitals and clinics Acibadem Hospital Group Medical Park Hospital Group Medicana Hospital Group Anadolu Hospitals 	Services for international patients Pre-travel support Transportation services Translation services Touristic programs Spiritual/religious support during stay Gender specific care Services for handicapped people Transparent billing Detailed invoices Post-discharge support Other services All medical & travel assistance and concierge services Escort Nursing Air ambulance Ground ambulance



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MediGence Network	
Address of facility Street: Skybox Business Center, C22, Sector 65, 2 nd floor ZIP code: 201301 Town: Noida Country: India Website: <u>www.medigence.com</u> Phone reception: +1 424 28 348 38 Email: <u>contactus@medigence.com</u>	Languages are spoken by (medical) staff English Urdu Arabic Bengali Punjabi
Contact details for Diplomatic Council requests Name: Ms. Guneet Bhatia Position: Chief Operating Officer (COO) Mobile: +91 897 910 8337 Email: guneet@medigence.com	 National/international certificates, accreditations, awards Temos "Quality in International Medical Travel Coordination" ISO
 Key performances Secured and encrypted transfer of medical reports between patient – MediGence – hospitals End-to-end patient care support and coordination Dedicated patient care manager for personalized support Pre-travel assistance with visa applications and flight bookings Special promotional packages for specific treatments with additional benefits worth \$800 to \$1500 Telemedicine services for pre-travel or follow-up consultation with treating specialist/team Main cooperating hospitals and clinics Indraprastha Apollo Hospital, New Delhi/India American Hospital, Dubai/UAE Quironsalud Group, PAN/Spain Medicana Group, PAN/Turkey Vejthani Hospital, Bangkok/Thailand 	 Services for international patients Pre-travel support Transportation services Translation services Touristic programs Gender-specific care Services for handicapped people Transparent billing Detailed invoices Post-discharge support Other services All medical & travel assistance and concierge services Hotel accommodation Telemedicine for follow-up and pre-travel phase







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