

DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

A Diplomatic Council
hospitalscout.com
& Temos International Project



The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.



Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council

Temos stands for:

Trust. effective medicine. optimized services.

Temos International accredits the world's best medical facilities as well as medical travel coordination.

After a long preparation phase and a quality check including an on-site visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.

The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.

Primary Care Facilities

Rethymno Medical Assistance

<p>Address of facility</p> <p>Street: Adelianos Kampos No: 75 ZIP code: 74100 Town: Rethymno Country: Greece</p> <p>Website: www.rethymnomedicalassistance.com Email: info@rma.gr Phone reception: +30 2831071300</p>	<p>Languages spoken by staff</p> <p>English German French Russian Arabic Norwegian</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Marina Chalkiadaki Position: Office Supervisor Phone: +30 28 3107 1300 Mobile: +30 6972683272 Email: mcahlkiadaki@rma.gr</p>	<p>National / international certificates, accreditations, awards</p> <p>Temos “Quality in Outpatient and Ambulatory Care”</p>
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Cardiology • Dermatology • Ear, nose and throat (ENT) • General medicine • General surgery • Internal medicine • Orthopaedic surgery • Paediatrics • Vascular surgery <p>Diagnostic equipment and services</p> <ul style="list-style-type: none"> • Ultrasound • ECG 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Single patient rooms • Internet access • Pre-travel support • Post-discharge support • Transparent billing • Detailed invoices

Suez Canal Container Terminal – First Aid Clinic

<p>Address of facility</p> <p>Street: East Port Said - Egypt ZIP code: 42534 Town: Port Said Country: Egypt</p> <p>Website: www.scct.com.eg Email: hse-health@scctpoersaid.com Phone reception: +20 66325460 Fax: +20 663341000</p>	<p>Languages spoken by staff</p> <p>English Arabic</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Dr. Mohamed Sobh Position: Consultant doctor Phone: +20 1003136433 Email: mohamed.sobh@scctportsaid.com</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Outpatient and Ambulatory Care” • ISO 45001 • ISO 14001
<p>Further main services</p> <p>Traumatology</p>	<p>Diagnostic</p> <p>ECG</p>

Secondary Care Hospital

Private Akdeniz Hospital

<p>Address of facility</p> <p>Street: Sorgun Mah. 8151 sok. No: 10 ZIP code: 07600 Town: Antalya/Manavgat Country: Turkey Website: www.akdenizhospital.com Email: info@akdenizhospital.com Phone reception: +90 242 7533737 Fax: +90 242 7535996</p>	<p>Languages spoken by staff</p> <p>English German French Arabic Armenian</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Mr. Ilkay Ercagan Position: Deputy Medical Director Phone: +90 242 7460013 Mobile: +90 532 4174284 Email: iercagan@akdenizhospital.com</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in International Patient Care” • SKS-Hospital Service Quality Standards of the Turkish Ministry of Health
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anesthesiology • Cardiothoracic Surgery • Cardiology • Dermatology • Ear, nose and throat (ENT) • Gastroenterology • General medicine • General Surgery • Infectious and tropical diseases • Internal Medicine • Neonatology • Neurology • Neurosurgery • Obstetrics and gynaecology • Ophthalmology • Orthopaedic surgery • Paediatrics • Physiotherapy • Pneumology • Psychiatry • Psychology • Traumatology • Urology • Vascular surgery 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special food (different diets, kosher, halal, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices <p>Diagnostics</p> <ul style="list-style-type: none"> • CT scan • MRI • Ultrasound • Angiography (coronary, 24/7) • Arthroscopy • Bronchoscopy • Echocardiography • ECG • GIT endoscopy • Holter ECG • Laparoscopy

Alanya Anatolia Hospital

<p>Address of facility</p> <p>Street: Kadipasa Neighborhood Stad Avenue No: 28/A ZIP code: 07400 Town: Antalya/Alanya Country: Turkey Website: www.anatoliahospital.com Email: alanyainfo@anatoliahospital.com.tr Phone reception: +90 242 5226262 / 6722 Fax: +90 2425220111</p>	<p>Languages spoken by staff</p> <p>English German Russian Sweden Arabic Filipino Romanian</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Dr. Hasan Peksel Position: Hospital Director Phone: +90 2425226262 /+90 4449112 Mobile: +90 5302802211 Email: hasan.peksel@anatoliahospital.com</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • SKS-Hospital Service Quality Standards of the Turkish Ministry of Health
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Ear, nose and throat (ENT) • General medicine • General surgery • Haematology • Infectious and tropical diseases • Internal Medicine • Invasive radiology services • Neurology • Neurosurgery • Obstetrics and gynaecology • Orthopaedic surgery • Paediatrics • Physiotherapy • Plastic surgery • Traumatology • Urology • Vascular surgery 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages

To be continued

Alanya Anatolia Hospital (continued)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG
- Laparoscopy

Aseel Medical Care Hospital

<p>Address of facility</p> <p>Street: El Kamar District El Hadaba No: 9 ZIP code: 84511 Town: Hurghada Country: Egypt Website: www.amc-redsea.com Email: info@amc-redsea.com Phone reception: +20 1111107443 / +20 1283441110 Fax reception: +20 653441110</p>	<p>Languages are spoken by staff</p> <p>Arabic English French German Russian Dutch Slovakian</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Ms. Faye Swain Position: Head of international patient department Mobile: +20 1111107433 Email: info@amc-redsea.com</p>	<p>National / international certificates, accreditations, awards</p> <p>Temos “Quality in Medical Care”</p>
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiology • Dental Clinic • Dental surgery • Dermatology • Ear, nose and throat (ENT) • Gastroenterology • General medicine • General surgery • Internal medicine • Neurology • Neurosurgery • Obstetrics and gynaecology • Ophthalmology • Oral and maxillofacial surgery • Orthopaedic surgery • Paediatrics • Plastic surgery • Psychiatry • Urology 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special food (kosher, halal, diabetes, etc.) • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages <p>Diagnostic equipment and services</p> <p>CT scan, Ultrasound Angiography (coronary, 24/7), Arthroscopy, Echocardiography, ECG, GIT endoscopy, Holter ECG, Stress test</p>

Burjeel Hospital for Advanced Surgery	
<p>Address of facility</p> <p>Street: Sheikh Zayed Road – Al Quoz Zip code: 11448 Town: Dubai Country: United Arab Emirates Website: https://burjeel.com/burjeelspecialty/ Email: info@burjeelspecialty.com Phone reception: +971 80055</p>	<p>Languages are spoken by staff</p> <p>Arabic, English, French, Hindi, Tamil, Malayalam, Spanish</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Ms. Anju Nair Position: Quality Manager Phone/Mobile: +971 551008782 Email: anju.nair@burjeelspecialty.com</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Excellence in Medical Tourism • Temos “Quality in Medical Care” • Joint Commission International Accreditation • CAB for Lab
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiology • Dental surgery • Endocrinology • General medicine • General surgery • Haematology • Internal medicine • Invasive radiology services • Neurology • Neurosurgery • Oncology • Oral and maxillofacial surgery • Orthopaedic surgery • Physiotherapy • Plastic surgery • Vascular surgery <p>Diagnostic equipment</p> <ul style="list-style-type: none"> • MRI • Ultrasound 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, International Patient Department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages <p>Diagnostic services</p> <ul style="list-style-type: none"> • Arthroscopy • Echocardiography • ECG • ERCP • Laparoscopy • Stress test

Creta InterClinic Single Member S.A.	
Address of facility Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece Website: www.cic.gr Email: info@cic.gr Phone reception: +30-2810 373800 Fax: +30 2810314900	Languages spoken by staff English German French Italian
Contact details for Diplomatic Council requests Name: Ms. Eva Kanakari Position: Quality Management Coordinator – Management Secretariat Phone: +30 2810373809 Mobile: +30 6947996760 Email: info@cic.gr	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • ISO 9000/9001
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Endocrinology • Gastroenterology • General surgery • Internal medicine • Invasive radiology services • Nephrology • Neurosurgery • Oncology • Orthopaedic surgery • Pneumology • Traumatology • Urology • Vascular surgery • Rheumatology 	Services for international patients <ul style="list-style-type: none"> • International office, International patient department • Special food (kosher, halal, diabetes, etc.) • Single patient rooms • Private bathroom • Internet access • Transportation assistance • Translation services • Transparent billing • Detailed invoices • Provision of discharge report in different languages

to be continued

Creta Interclinic S.A. (continued)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

El Gouna Hospital

Address of facility

Street: Kafr El Gouna, Hurghada, Red Sea
ZIP code: 84513
Town: El Gouna, Red Sea
Country: Egypt
Website: www.elgounahospital.com.eg
Email: info@elgounahospital.com.eg
Phone reception: +20 653580012 -18
Fax: +20 653580020

Languages are spoken by staff

English
German
French
Italian
Russian

Contact details for Diplomatic Council requests

Name: Dr. Ahmed Abdel Aaty
Position: CEF & General Manager
Phone: +20 653580012-18
Mobile: +20 1222196097
Email:
ahmed.aaty@elgounahospital.com.eg

National / international certificates, accreditations, awards

- Temos “Quality in Medical Care”
- ISO 9000/9001

Medical disciplines

- Anaesthesiology
- Cardiology
- Dentalclinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT)
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical disease
- Internal medicine
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Ophthalmology
- Oral and maxillofacial surgery

Services for international patients

- International Office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

to be continued

El Gouna Hospital (*continued*)

Medical disciplines

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Traumatology
- Urology
- Vascular surgery

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

Euromedica General Clinic of Dodecanese S.A.

<p>Address of facility</p> <p>Street: Koskinou ZIP code: 85100 Town: Rhodes Country: Greece</p> <p>Website: www.elgounahospital.com.eg Email: info@elgounahospital.com.eg Phone reception: +30 2241045000 Fax: +30 2241060002</p>	<p>Languages are spoken by staff</p> <p>German French Italian Russian Serbian</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Mr. Michael Tsigaros Position: General Manager Phone: +30 2241045000 Email: m.tsigaros@euromedica.gr</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • ISO 15224
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiology • Gastroenterology • General surgery • Haemodialysis • Internal medicine • Nephrology • Obstetrics and gynaecology • Orthopaedic surgery • Urology <p>Diagnostic services</p> <ul style="list-style-type: none"> • Angiography (coronary, 27/7) • Arthroscopy • Bronchoscopy • Echocardiography • ECG • ERCP • GIT endoscopy • Holter ECG • Laparoscopy • Stress test 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International Office, international patient department • Special food (kosher, halal, diabetes, etc.) • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages <p>Diagnostic equipment</p> <ul style="list-style-type: none"> • CT scan • MRI • Ultrasound

Genesis Obstetrics, Gynecology and Surgery Hospital	
Address of facility <p>Street: 17th Noemvri Str., Pylaia ZIP code: 54301 Town: Pylaia Thessaloniki Country: Greece Website: www.genesishospital.gr Email: info@genesishospital.gr Phone reception: +30 2310984000 Fax reception: +30 2310984460</p>	Languages spoken by staff <p>English German Italian French Spanish</p>
Contact details for Diplomatic Council requests <p>Name: Mr. Dimos Kostoulas Position: Quality Manager Phone: +30 2310984025 Mobile: +30 6944943426 Email: d.kostoulas@genesishospital.gr</p> Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiology • General medicine • General Surgery • Neonatology • Internal medicine • Invasive radiology services • Neonatology • Obstetrics and gynaecology • Paediatrics • Plastic surgery 	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • ISO 15224 • ISO 9000/9001 Services for international patients <ul style="list-style-type: none"> • International office, international patient Department • Special food (kosher, halal, diabetes, etc.) • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages
Diagnostic equipment <ul style="list-style-type: none"> • CT scan • MRI • Ultrasound 	Diagnostic equipment and services <ul style="list-style-type: none"> • Echocardiography • ECG • ERCP • Holter ECG • Laparoscopy

National Hospital - Abu Dhabi	
Address of facility <p>Street: Electra Street, Landmark: Behind Honda Showroom, Abu Dhabi, UAE ZIP code: 30666 Town: Abu Dhabi Country: U.A.E. Website: http://www.nationalhospital.ae Phone reception: +971 26711000</p>	Languages are spoken by staff <p>English Arabic Hindi Tamil Malayalam Russian</p>
Contact details for Diplomatic Council requests <p>Name: Dr. Ravipreet Singh Position: GM Phone: +971 553669634 Email: ravipreet.singh@nationalhospital.ae</p>	National / international certificates, accreditations, awards <p>Temos “Quality in International Patient Care”</p>
Medical disciplines <ul style="list-style-type: none"> • Anesthesia • General Medicine • General Surgery • Dentistry • Obstetrics & Gynecology • Internal Medicine • Physiotherapy • Otolaryngology / ENT • Orthopedic Surgery • Pathology • Pediatrics • Dermatology • Ophthalmology • Urology • Rheumatology • Radiology 	Services for international patients <ul style="list-style-type: none"> • International Department • Special food (different diets, kosher, halal, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transport assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in clear language
Centers of Excellence <p>Not yet onboard, it is planned to have in 2019 the following centers of excellence:</p> <ul style="list-style-type: none"> • Urology, • Gynaecology • MIS • Gastroenterology • Orthopedics • Rheumatology 	

Tertiary Care Hospitals

Antalya Anatolia Hospital	
Address of facility Street: Çaybaşı Mah. 1352 sk. No: 8 ZIP code: 07200 Town: Antalya Country: Türkiye Website: www.anatoliahospital.com Email: antalyainfo@anatoliahospital.com Phone reception: +90-2422493300 Fax: +90 2423116778	Languages spoken by staff German English Russian
Contact details for Diplomatic Council requests Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: pinar.ergun@anatoliahospital.com	National / international certificates, accreditations, awards <ul style="list-style-type: none"> Temos “Quality in Medical Care”
Medical disciplines <ul style="list-style-type: none"> Cardiothoracic surgery Cardiology Dermatology Ear, nose and throat (ENT) Endocrinology Gastroenterology General surgery Internal medicine Invasive radiology services Neurology Neurosurgery Obstetrics and gynaecology Orthopaedic surgery Paediatrics Plastic surgery Urology 	Services for international patients <ul style="list-style-type: none"> International office, international patient department Special food (kosher, halal, diabetes, etc.) Religious facilities Gender specific care Single patient rooms Private bathroom Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages
Diagnostic equipment <ul style="list-style-type: none"> CT scan MRI Ultrasound 	Diagnostic services <ul style="list-style-type: none"> Angiography (coronary, 24/7) Arthroscopy Bronchoscopy Echocardiography ECG ERCP Holter ECG Stress test

Aspendos Anatolia Hospital	
Address of facility Street: Orat Mahallesi Eminceler 14 sokak No: 100/z1 ZIP code: 07500 Town: Antalya Country: Türkiye Website: www.anatoliahospital.com Email: aspendosinfo@anatoliahospital.com Phone reception: +90 242 722 53 53 Fax: +90 2427224100	Languages spoken by staff English German Russian
Contact details for Diplomatic Council requests Name: Mr. Ferit Yardim Position: Responsible Assistant Manager Mobile: +90 5327120870 Email: ferit.yardim@anatoliahospital.com	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • T.C. Ministry of Health (Quality Standards in Health)
Medical disciplines <ul style="list-style-type: none"> • Anesthesiology • Cardiology • Dental clinic • Dental surgery • Ear, nose and throat (ENT) • General medicine • General Surgery • Internal medicine • Neurosurgery • Obstetrics and gynaecology • Oral and maxillofacial surgery • Orthopaedic surgery • Paediatrics • Physiotherapy • Radiotherapy • Traumatology • Urology 	Services for international patients <ul style="list-style-type: none"> • International office, international patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages
Diagnostic equipment <ul style="list-style-type: none"> • CT scan • MRI • Ultrasound 	Diagnostic services <ul style="list-style-type: none"> • Echocardiography • ECG • Holter ECG

Athens Medical Center

Address of facility

Street: Distomou
No: 5-7
ZIP code: 15125
Town: Marousi
Country: Greece
Website: <http://athensmedicalgroup.com/>
Phone reception: +30 2106862000
+30 2106198100 / +30 2106198120 / +30 2106862312 /
+30 210686231
Fax: +30 2106862541
Email: assistance@iatriko.gr /
international@iatriko.gr

Languages spoken by staff

German
English
French
Spanish
Italian
Russian
Arabic
Chinese

Contact details for Diplomatic Council requests

Name: Ms. Marina Zarri
Position: International Patient Department
Maroussi Clinic, Supervisor
Phone: +30 2106991037
Mobile: +30 6977808247
Email : international@iatriko.gr /
m.zarri@iatriko.gr

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology

National / international certificates, accreditations, awards

- Temos: Excellence in Medical Tourism
- Temos: Quality in Medical Care
- ISO 9000/9001
- ISO 15224
- EN ISO 22000:2018 (Food safety management system)
- EN ISO 14001 (Management system)
- 15189:2012 (Biopathology Laboratory)
- ISO 27001

Centers of Excellence

- Hand. Upper Extremity & Microsurgery, Athens Medical Center has been validated as a Hand Trauma Committee (HTC) of the Federation of European Societies for Surgery of the Hand (FESSH) || Dr. P. Giannakopoulos
- European Association of Cardiovascular Imaging (EACVI) || European Echo Laboratory
- Accreditation in Standard Transthoracic Echocardiography (TTE), Transoesophageal Echocardiography (TOE) and Stress Echocardiography (SE) || Echocardiology Dpt, AMC - Dr. St. Karagiannis
- Surgical Spine Centre of Excellence (SSCoE) || Dr. Konstantinos Starantzis (under process)

to be continued

Athens Medical Center (continued)

Medical disciplines

- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic surgery (General surgery, Urology, Gynaecology, Orthopaedics)
- Hybrid operating theatre
- Physical therapy and sports medicine
- Allergiology
- Breast center specialists
- Microbiology
- Microsurgery
- Multiple Sclerosis Department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paediatrics specialities
- Pathology
- Cosmetic surgery
- Preventive medicine
- Rheumatology
- Hipec
- Brachytherapy
- Bariatrics
- Minimal invasive surgery
- PET CT

Services for international patients

- International office, international patient department
- Special food (kosher, halal, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

BHT CLINIC Istanbul Tema Hospital

Address of facility

Street: 4. Street
No: 36
ZIP code: 34307
Town: Istanbul
Country: Türkiye
Website: www.bhtclinic.com.tr
Email: info@bhtclinic.com.tr
Phone reception: +90 8508113400

Languages spoken by staff

Turkish, English, Arabic, French, Russian, Persian, Bulgarian, Spanish, German, Italian, Somali, Kurdish, Azerbaijani, Uzbek

Contact details for Diplomatic Council requests

Name: Ms. Pinar Canlar
Position: General Secretary
Phone: +90 850 81134 00
Mobile: +90 541 43334 22
Email: pinarcanlar@bhtclinic.com.tr

Medical disciplines

- Anaesthesiology
- Cardiology
- Dental Clinic
- Dental surgery
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Psychology
- Traumatology
- Urology

National / international certificates, accreditations, awards

- Temos: Excellence in Medical Tourism
- Temos: Quality in Medical Care
- ISO 9000/9001
- JCI

Services for international patients

- International office, international patient department
- Special food (kosher, halal, etc.)
- Religious facilities
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy

European Interbalkan Medical Center	
Address of facility Street: Asklipiou No: 10 ZIP code: 57001 Town: Thessaloniki Country: Greece Website: www.athensmedicalgroup.com Email: info@interbalkan-hosp.gr ; assistance@interbalkan-hosp.gr ; international@interbalkan-hosp.gr Phone reception: +30 2310400000 Fax: +30 2310400140; +30 2310400864	Languages spoken by staff Greek, English Russian, French Bulgarian, Spanish Albanian, German Italian
Contact details for Diplomatic Council requests Name: Ms. Theodora Nerantzi / Mr. Evan Karatasidis Position: Supervisor, International Patient Department / Operations Manager, Assistance Co. & Development, International Patient Department Phone: +30 2310400989, + 302310400499 Mobile: +30 6958477004 / +30 6941416074 Email: d.nerantzi@interbalkan-hosp.gr e.karatasidis@interbalkan-hosp.gr	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Excellence in Medical Tourism” • Temos “Quality in Medical Care” • ISO 9000:9001 • ISO 15224 • ISO 22000:2005 • ISO 14001 • 15224:2016 (IVF) • FIMS (Physiotherapy and Rehabilitation Department) since 2016 • GHA since 2017 • Healthcare Business Awards 2016,2017,2018 (Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education) • SGS Disinfection Monitored, Cleaning Checked Mark
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Ear, nose and throat (ENT) • Endocrinology 	Services for international patients <ul style="list-style-type: none"> • International office, international patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms

to be continued

European Interbalkan Medical Center (continued)

Medical disciplines

- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Endoscopic thoracic/heart surgery
- Neuroradiology (Embolization)
- Robotic surgery (General surgery, Gynecology, Urology, Orthopaedics, Thoracic)
- Lithotripsy unit
- Breast surgery
- Microsurgery - Hand surgery
- Paediatric orthopaedics
- Cosmetic surgery
- Hipec
- Bariatrics
- Minimal invasive surgery

Services for international patients

- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Centers of Excellence

- Bariatrics by European Accreditation Council for Bariatric Surgery, Upper-hand Surgery – Microsurgery by the Federation of European Societies for Surgery of the Hand (FESSH),
- Complex Abdominal Hernias & Abdominal Wall Reconstruction by American Surgical Review Corporation (SRC)
- Surgeons of Excellence, Colorectal cancer

to be continued

European Interbalkan Medical Center (continued)

Medical disciplines

- Brachytherapy
- Complex hernias and reconstruction of abdominal walls surgery
- Occupational medicine
- Diabetology
- Rheumatology
- Physical therapy & sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paediatrics specialities
- Pathology
- Preventive medicine
- Reproductive medicine (IVF)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A.

Address of facility

Street: Kifissias Avenue
No: 37-39
ZIP code: 15123
Town: Athens
Country: Greece
Email: info@iaso.gr
Website: www.iaso.gr
Phone reception: +30 210 6184000 (24/7)
Fax reception: +30 210 61844158 (24/7)

Languages spoken by staff

Albanian, Arabic, Bulgarian, Chinese, English, French, German, Greek, Greek Sign Language, Hungarian, Italian, Polish, Romanian, Russian, Spanish, Turkish, Vietnamese. Other languages by use of translators.

Contact details for Diplomatic Council requests

Name: Nikolaos Vamvakaris
Position: Group Quality Assurance Director
Phone: +30 2106184000, +30 2106383903
Mobile : +30 6974441148
Email: n.vamvakaris@iaso.gr

National / international certificates, accreditations, awards

- Temos “Quality in Medical Care”
- ISO 9000/9001
- ISO 15224
- EN 15224:2016
- Temos “Quality in International Reproductive Care” (for IVF Department)
- ISO 15189:2012 in molecular laboratory of IASO General laboratories
- HACCP ISO 22000 (for the food services to patients and employees)

Medical disciplines

- Anaesthesiology
- Cardiothoracic surgery
- Cardiology
- Dermatology
- Ear, nose and throat (ENT)
- Endocrinology
- Gastroenterology
- General medicine
- General surgery
- Haematology
- Hepatology
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology

Services for international patients

- International office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Further main services:

Restaurant, Coffee shop, Flower shop, Gift shop, two Banks, Hair dresser

to be continued

IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A. (continued)

Medical disciplines

- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Nuclear medicine
- Pathology
- Cytology
- Breast Surgery
- IVF
- Brachytherapy
- Infectious diseases
- Physiotherapy (lymphedema)
- Physiotherapy (inpatients)
- Endoscopy
- ICU (Interists)

Centers of Excellence

IVF IoLife for reproductive care (IVF unit)

Medical disciplines

IASO pediatrics:

- General surgery
- Neonatal surgery
- Traumatology/orthopedics
- Thoracic and cardiovascular surgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization laboratory
- Hand surgery
- Oral and maxillofacial surgery
- Anesthesia by physician
- Gastroenterology
- Pneumonology
- Cardiology
- Hematology
- Endocrinology
- Obesity therapy
- Dermatology
- ENT
- Nephrology
- Neurology
- Ophthalmology
- Rheumatology
- Pediatrics
- Physiotherapy
- Endoscopy
- Development therapists

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

IASO Thessalias General Clinic – Private Obstetrics S.A.

<p>Address of facility</p> <p>Street: 8th klm. O.N.R. Larissa Athens ZIP code: 41 500 Town: Larissa Country: Greece Email: thessalias@iaso.gr Website: www.iasothessalias.gr Phone reception: +30 2410 996 000 (24/7) Fax reception: +30 2410 555 451 (24/7)</p>	<p>Languages spoken by staff</p> <p>Greek, English, German, French, Spanish, Italian, Romanian, Albanian, Greek Sign language</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Marini Orfanou (Ms.) Position: Operations Director, Head of International Patient Department Phone: +30 2410 996 108 Mobile: +30 6986 543 290 Email: m.orfanou@iaso.gr</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • ISO 9000:9001 • ISO 15224 • EN 15224:2016 (for IVF Department) • HACCP ISO 22000
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Ear, nose and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Haemodialysis • Hepatology • Internal medicine • Invasive radiology services • Neonatology • Nephrology • Neurology • Neurosurgery • Obstetrics and gynaecology • Oncology • Ophthalmology 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages <p>Further main services:</p> <p>Coffee shop, Gift store, Flower shop, Bank Services: ATM, lower prices taxi company</p>

to be continued

IASO Thessalias General Clinic – Private Obstetrics S.A. – (continued)

Medical disciplines

- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Abdominal surgery
- Eye surgery
- Upper hand surgery
- Gynaecological surgery
- Spine surgery
- Infectious diseases
- Cytology
- Histopathology
- Nuclear medicine
- Diabetic clinic
- Pain management
- Endoscopic (intracorporal) lithrotripsy
- ICU (interists)
- Endoscopy
- Cardiac catheterization laboratory (interventional cardiology)
- Oncology pathology
- Obesity surgery
- Surgical diseases of the abdominal wall
- Surgical diseases of the liver and the bile duct
- Septic Gynaecological surgery
- IVF
- Total arthroplasty (hip and knee)
- Sports injuries
- Medical imaging
- Biopathology laboratories

Centers of Excellence

IVF “AssistingNature” for reproductive care unit (IVF unit)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

Istanbul Maltepe University Faculty Of Medicine Hospital

<p>Address of facility</p> <p>Street: Feyzullah No: 39 ZIP code: 34843 Town: Istanbul / Maltepe Country: Turkey Website: www.maltepehastanesi.com.tr Email: info@maltepehastanesi.com.tr Phone reception: +90 4440620, 08508110251</p>	<p>Languages spoken by staff</p> <p>English German French Russian Bulgarian Arabic Persian</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Ms. Cuma Goksoy Position: International Patient Center Coordinator Phone: +90 2164440620 Mobile: +90 5071841435 Email: cuma.goksoy@maltepe.edu.tr</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • ISO 9000/9001 • ISO 27001
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dental clinic • Dental surgery • Dermatology • Ear, nose and throat (ENT) • Gastroenterology • General medicine • General surgery • Haematology • Haemodialysis • Hepatology • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Neonatology • Nephrology • Neurology • Neurosurgery • Obstetrics and gynaecology • Oncology • Ophthalmology • Oral and maxillofacial surgery • Orthopaedic surgery 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special Food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report In different languages

To be continued

Istanbul Maltepe University Faculty Of Medicine Hospital - continued

Medical disciplines

- Paediatrics
- Physiotherapie
- Plastic surgery
- Pneumology
- Psychiatry
- Psychology
- Traumatology
- Urology
- Vascular surgery
- Family medicine
- Palliative care
- Home care service
- Organ transplant center
- Getat (traditional and integrative medicine)

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG
- Laparoscopy
- Stress test

Lara Anatolia Hospital

<p>Address of facility</p> <p>Street: Havaalani Bulvari, Güzeloba Mahallesi, Sevinc Sokak No: 9 ZIP code: 07230 Town: Antalya Country: Türkiye Website: www.anatoliahospital.com Email: larainfo@anatoliahospital.com Phone reception: +90 2423494040 Fax: +90 2423492626</p>	<p>Languages spoken by staff</p> <p>English German French Russian Italian Spanish Arabic</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Mr. Dr. Özkan Aydın Position: Hospital Director Mobile: +90 5320550781 Email: ozkan.aydin@anatoliahospital.com</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • Hospital Service Quality Standards of the Turkish Ministry of Health
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Ear, nose and throat (ENT) • Gastroenterology • General medicine • General surgery • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Neurology • Neurosurgery • Obstetrics and gynaecology • Orthopaedic surgery • Paediatrics • Physiotherapy • Plastic surgery • Psychiatry • Psychology • Radiotherapy • Traumatology • Urology • Vascular surgery 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special Food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report In different languages

To be continued

Lara Anatolia Hospital - continued

Diagnostic equipment

- CT scan
- MRI
- Ultrasound

Diagnostic services

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG
- Laparoscopy

Medical Associates Hospital

<p>Address of facility</p> <p>Street: Corner Albert and Abercromby Streets Town: St. Joseph Country: Trinidad and Tobago Email: customerservice@medicalassociatestt.info Website: www.medicalassociatestt.info Phone reception: +1 868 662 2766 4028 Fax: +1 868 663 9064</p>	<p>Languages spoken by staff</p> <p>English Spanish Tamil Telegu Malayalam Kannada Filipino Hindi</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Dr. Lysha Selvarajah Position: Clinical/HR administrator Phone: +1 868 662 2766 ext 4001/4002 Email: slysha@hotmail.co.uk</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Medical Care”
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiology • Dental clinic • Dental surgery • Dermatology • Ear, nose and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Haemodialysis • Hepatology • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Nephrology • Neurology • Neurosurgery • Obstetrics and gynaecology • Oncology • Ophthalmology • Oral and maxillofacial surgery 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, International Patient Department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices

To be continued

Medical Associates Hospital - continued

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Immunology
- Nutrition and Dietetics

Diagnostic equipment

- CT scan
- MRI
- Ultrasound

Diagnostic services

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

Metropolitan General Hospital S.A.	
Address of facility Street: Mesogeion Avenue No: 264 ZIP code: 15562 Town: Holargos, Athens Country: Greece Email: infogeneral@metropolitan-general.gr Website: www.metropolitan-general.gr Phone reception: +30 210 650 2000 (24/7), +30 210 650 2611 (24/7), +30 210 650 2610 (24/7) Fax: +30 210650 2607 (24/7)	Languages spoken by staff German French Italian Russian Arabic Albanian Polish
Contact details for Diplomatic Council requests Name: Giannis Kazoglou Position: IPD Phone: +30 211 9904353 Email: ipdgeneral@metropolitan-hospital.gr	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in Medical Care” • ISO 9000:9001 • ISO 15189 Pathology lab
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Ear, nose and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Haemodialysis • Hepatology • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Nephrology • Neurology • Neurosurgery 	Services for international patients <ul style="list-style-type: none"> • International office, International Patient Department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Single patient rooms • Private bathroom • Internet access • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages

To be continued

Metropolitan General Hospital S.A. (continued)

Medical disciplines

- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Traumatology
- Urology
- Vascular surgery

Center of Excellence

Center of Excellence in Hernia Surgery-SRC

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy

Metropolitan Hospital	
Address of facility Street: Ethnarhou Makariou No: 9 ZIP code: 18547 Town: Neo Faliro, Piraeus Country: Greece Website: https://www.metropolitan-hospital.gr/ Email: information@metropolitan-hospital.gr Phone reception: +30 2104809000 Fax: +30 210 4809336	Languages spoken by staff French English Italian Arabic Russian German
Contact details for Diplomatic Council requests Name: Zaki Antar Position: International Patients Department Manager Phone: +30 2104809360 Email: intlpatients@metropolitan-hospital.gr	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Excellence in Medical Tourism” • Temos “Quality in Medical Care” • ISO 9000/9001 • ISO 15224 • ISO 15189 • ISO 22000
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dental surgery • Dermatology • Ear, nose and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Haemodialysis • Hepatology • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Nephrology • Neurology • Neurosurgery 	Services for international patients <ul style="list-style-type: none"> • International office, International patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages

To be continued

Metropolitan Hospital (continued)	
Medical disciplines <ul style="list-style-type: none"> • Gynaecology • Oncology • Ophthalmology • Oral and maxillofacial surgery • Orthopaedic surgery • Paediatrics • Physiotherapy • Plastic surgery • Pneumology • Psychology • Radiotherapy • Traumatology • Urology • Vascular surgery 	Diagnostic equipment and services <ul style="list-style-type: none"> • CT scan • MRI • Ultrasound • Angiography (coronary, 24/7) • Arthroscopy • Bronchoscopy • Echocardiography • ECG • ERCP • GIT endoscopy • Holter ECG • Laparoscopy • Scintigraphy • Stress test

RAK Hospital	
Address of facility Street: Al Qusaidat ZIP code: 11393 Town: Ras Al Khaimah Country: United Arab Emirates Website: https://www.rakhospital.com/ Email: mail@rakhospital.com Phone reception: +971 72074444	Languages are spoken by staff Arabic Tagalog German French Russian Urdu Hindi
Contact details for Diplomatic Council requests Name: Mr. Jitendra Panicker Position: Head of International Patient Department Mobile: +971 04949230 Email: jitendra.p@rakhospital.com	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos: Excellence in Medical Tourism • Temos: Quality in Medical Care • JCI • ISO 15189
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dental clinic • Dental surgery • Dermatology • Ear, nose and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Internal medicine • Invasive radiology services • Neonatology • Nephrology • Neurology • Neurosurgery • Obstetrics and gynaecology • Ophthalmology • Oral and maxillofacial surgery 	Services for international patients <ul style="list-style-type: none"> • International office, int. patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices

To be continued

RAK Hospital (continued)

Medical disciplines

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Psychiatry
- Psychology
- Urology

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

Side Anatolia Hospital	
Address of facility Street: Yali Mh. Side Bulvari No: 55 ZIP code: 07330 Town: Antalya Country: Türkiye Website: www.anatoliahospital.com Email: sideinfo@anatoliahospital.com Phone reception: +90 242 4449122	Languages spoken by staff German English Russian Dutch Norwegian
Contact details for Diplomatic Council requests Name: Ms. Mine Demir Position: Foreign Patient's Department Manager Phone: +90 2427440202 Mobile: +90 5337052839 Email: mine.demir@anatoliahospital.com	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos "Quality in Medical Care" • T.C. Ministry of Health "Health Quality Standards" compliance report
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Ear, nose and throat (ENT) • Gastroenterology • General surgery • Infectious and tropical diseases • Internal medicine • Neurosurgery • Obstetrics and gynaecology • Orthopaedic surgery • Paediatrics • Physiotherapy • Pneumology • Traumatology • Urology • Vascular surgery 	Services for international patients <ul style="list-style-type: none"> • International office, International patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages
Diagnostic equipment and services <ul style="list-style-type: none"> • CT scan • MRI • Ultrasound • Angiography (coronary, 24/7) • Arthroscopy • Bronchoscopy • Echocardiography ECG • ECG • GIT endoscopy • Holter ECG • Laparoscopy • Scintigraphy • Stress test 	

The Panama Clinic	
Address of facility Street: Ramon H. Jurado No: Paitilla Town: Panama ZIP code: 0801 Country: Panama Website: www.thepanamaclinic.com Email: info@thepanamaclinic.com Phone reception: +507 3101111	Languages spoken by staff Spanish English German French
Contact details for Diplomatic Council requests Name: Maria Mavrokordatos Position: Commercial Director Phone: +507 3101111 Mobile: + 561 4516460 Email: mmavrokordatos@thepanamaclinic.com	National / international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Excellence in Medical Tourism” • Temos “Quality in Medical Care” • Temos “Certificate of Compliance – COVID-19 Safe”
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Ear, nose and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Haemodialysis • Hepatology • Infectious and tropical diseases • Internal medicine • Invasive radiology services • Neonatology • Nephrology • Neurosurgery • Obstetrics and gynaecology • Oncology • Ophthalmology • Orthopaedic surgery • Paediatrics • Physiotherapy 	Services for international patients <ul style="list-style-type: none"> • International office, International patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym. Fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages

To be continued

The Panama Clinic (continued)

Medical disciplines

- Plastic surgery
- Pneumology
- Psychiatry
- Urology
- Vascular surgery

Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

Dental Practices & Clinics

Attelia Oral and Dental Health Center

Address of facility

Street: Kiziltoprak Mah. Aspendos Bulvari
No: 19/B
ZIP code: 07300
Town: Antalya
Country: Türkiye

Website: www.atteliadental.com
Email: info@attelia.com.tr
Phone reception: +90 242 3125024

Languages spoken by staff:

English
German
French
Russian
Spanish
Arabic
Persian

Contact details for Diplomatic Council requests

Name: Mr. Hayreddin Ali Akbas
Position: Managing Director
Phone: +90 5422117965
Email: haakbas@gmail.com

National / international certificates, accreditations, awards

Temos “Quality in Dental Care”

Medical disciplines

- Anaesthesiology
- Dental clinic
- Dental surgery
- Oral and maxillofacial surgery
- CT scan

Services for international patients

- International office, international patient department
- Special food (kosher, halal, diabetes, etc.)
- Religious facilities
- Gender specific care
- Single patient rooms
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

Cosmodent Dental Clinic	
Address of facility Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary Website: www.cosmodent.hu Email: info@cosmodent.hu Phone reception: +36 12001378	Languages spoken by staff: Hungarian German English Danish Spanish
Contact details for Diplomatic Council requests Name: Anett Karlik Position: Head of Reception Phone: + 36 1 2003371 Email: anett.karlik@cosmodent.hu	National / international certificates, accreditations, awards Temos “Excellence in Dental Tourism” Temos “Quality in Dental Care”
Medical disciplines <ul style="list-style-type: none"> • Dental Clinic • Dental surgery • Oral and maxillofacial surgery • CT scan 	Services for international patients <ul style="list-style-type: none"> • International Department • Internet access • Pre-travel support • Transportation assistance • Translation services • Transparent billing • Detailed invoices
Centers of Excellence Specialists for: <ul style="list-style-type: none"> • orthodontics • oral surgery/implantology • endodontics • prosthetics • aesthetic dentistry • parodontology 	

Dental Clinic Dr. Popovic	
Address of facility Street: Bregalnicka No: 6 ZIP code: 11050 Town: Beograd Country: Serbia Website: www.drpopovic.com Email: info@drpopovic.com Phone reception: +381 601111000, 601111001	Languages are spoken by staff English French Italian Greek Serbian
Contact details for Diplomatic Council requests Name: Dr. Nemanja Popovic Position: CEO Mobile: +381 63443334 Email: info@drpopovic.com	National / international certificates, accreditations, awards Temos: “Quality in Dental Care” ISO 9000/9001
Medical disciplines <ul style="list-style-type: none"> • Dental clinic • Dental surgery 	Services for international patients <ul style="list-style-type: none"> • International office/international patient department • Internet access • Pre-travel support • Transportation assistance • Translation services • Transparent billing • Detailed invoices
Centers of Excellence <ul style="list-style-type: none"> • Implantology • Oral Surgery • Esthetic dentistry • Prosthodontics 	

Dentalprof by Ortodontist – Atasehir Clinic	
<p>Address of facility</p> <p>Street: 64 ADA kamelya23 d1 d2 Atasehir ZIP code: 34746 Town: Atasehir / Istanbul Country: Turkey</p> <p>Website: www.smile.dentalprof.com Email: info@ortodontist.com Phone reception: +90 2164560256 Fax reception: +90 2164552649</p>	<p>Languages are spoken by staff</p> <p>Turkish English German</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Bülent Kulkuloglu Position: Head of International Patient Dep. Phone: +90 2164635555 Email: info@orodontist.com</p>	<p>National / international certificates, accreditations, awards</p> <p>Temos: “Quality in Dental Care” ISO 9000/9001</p>
<p>Medical disciplines</p> <ul style="list-style-type: none"> Anaesthesiology Dental clinic Dental surgery <p>Diagnostic equipment</p> <ul style="list-style-type: none"> CT scan 	<p>Services for international patients</p> <ul style="list-style-type: none"> International office/international patient department Special food (kosher, halal, diabetes, etc.) Internet access Pre-travel support Transportation assistance Translation services Post-discharge support Transparent billing Detailed invoices Provision of discharge report in different languages

Dentalprof by Ortodontist – Varyap Meridian Clinic	
<p>Address of facility</p> <p>Street: Alzambak Sokak Barbaros Mahallesi Varyap Meridian A Blok14-19 No.: 2 ZIP code: 34758 Town: Atasehir / Istanbul Country: Turkey</p> <p>Website: www.smile.dentalprof.com Email: info@ortodontist.com Phone reception: +90 2164635555 Fax reception: +90 2164635556</p>	<p>Languages are spoken by staff</p> <p>Turkish English German</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Bülent Kulkuloglu Position: Head of International Patient Dep. Phone: +90 2164635555 Email: info@orodontist.com</p>	<p>National / international certificates, accreditations, awards</p> <p>Temos: “Quality in Dental Care” ISO 9000/9001</p>
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Dental clinic • Dental surgery <p>Diagnostic equipment</p> <ul style="list-style-type: none"> • CT scan 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office/international patient department • Special food (kosher, halal, diabetes, etc.) • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge report in different languages

Reproductive Care Centers

Medically Assisted Reproduction Unit “Institute of Life” of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A.

<p>Address of facility</p> <p>Street: Kiffisias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Website: www.iolife.eu, www.iolife.gr Email: info@iaso.gr (IASO), ivf@iaso.gr (IVF of IASO) Phone reception: +30 210 6184000 (24/7IASO), +30 210 6184022, +30 210 6184030 (08:00-16:00Mondayto Saturday) (IVF of IASO)</p>	<p>Languages spoken by staff</p> <p>Greek English German French Italian Spanish Any other language (translator)</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Dr. Mantzavinos Themistocles Position: Medical Director of IVF IOLIFE IASO Phone: +30 2106184022, +30 2106184030 Mobile: +30 694 4830063 Email: mantzathemis@gmail.com</p>	<p>National / international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in Reproductive Care” • ISO 9000:9001 • ISO 15224 • EN 15224:2016 • HCCP ISO 22000 (by the catering subcontractor) • ISO 15182:2012
<p>Medical disciplines</p> <ul style="list-style-type: none"> • Anaesthesiology • Cardiothoracic surgery • Cardiology • Dermatology • Ear, nose, and throat (ENT) • Endocrinology • Gastroenterology • General medicine • General surgery • Haematology • Hepatology • Internal medicine • Invasive radiology services • Neonatology 	<p>Services for international patients</p> <ul style="list-style-type: none"> • International office, international patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Detailed invoices

to be continued

Assisted Reproduction Unit “Institute of Life” of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

Medical disciplines

- Neurology
- Neurosurgery
- Obstetrics/gynecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Radiotherapy
- Urology
- Vascular surgery

Others

Nuclear Medicine, Histopathology, Biopathology Lab, Cytology, Breast Surgery, IVF (with cryopreservation bank), Brachytherapy, Infectious Diseases, Physiotherapy (lymphedema), Physiotherapy (inpatients), Endoscopy, ICU (Interists), Traumatology (Orthopedic Surgery), Interventional Radiology, Hand Surgery, Rheumatology, Cardiological Thrombolytic Therapy, Coronary Angiography, Cardiac Catheterization Lab, Radiology, Blood bank, Diabetic Clinic, Weight Management, Psychiatry, Pain Management.

IASO Pediatrics:

General Surgery, Neonatal Surgery, Neonatalists, Pediatricians and Pediatric Subspecialties, Traumatology/orthopedics, Thoracic and cardiovascular surgery, Neurosurgery, Plastic surgery, Urology, ENT surgery, Eye surgery, Catheterization Laboratory, Hand surgery, oral and maxillofacial surgery, anesthesia by physician, Pediatric cardiology, Gastroenterology, Pneumology, Cardiology, Hematology, Endocrinology, Obesity therapy, Dermatology, ENT, Nephrology, Neurology, Ophthalmology, Rheumatology, Pediatrics, Physiotherapy, Endoscopy, Development Therapists.

Services for international patients

- Transparent billing
- Provision of discharge report in different languages

Further main services

- Restaurant
- Coffee shop
- Flower shop
- Gift shop
- Bank
- Hair dresser

Centers of Excellence

- Intrauterine insemination (IUI)
- In vitro fertilization (IVF)
- Intracytoplasmic sperm injection (ICSI)
- Blastocyst transfer
- Cryopreservation of oocytes, zygotes, embryos
- Gamete donation
- Surrogacy
- Egg donation
- Semen Analysis
- Advanced Semen Analysis:
 - Oxidative stress
 - DNA fragmentation
 - HBA (Hyaluronan binding assay)
- Preimplantation Genetic testing:
 - PGD-A (Preimplantation genetic testing- Aneuploidy)
 - PGT-M (Preimplantation genetic testing- Monogenic diseases)
 - PGT-SR (Preimplantation genetic testing- Structural re-arrangements)
- TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction
- Oocyte vitrification, Ovarian tissue freezing
- AI (Artificial Intelligence for embryo selection)
- Non-invasive PGT-A
- Cryogovernance
- Precision Embryology

TD Inanna-Newborn Clinic	
Address of facility Street: Ilidenska No: 107 ZIP code: 1000 Town: Skopje Country: Republic of North Macedonia Website: www.newborn.mk Email: contact@newborn.mk Phone reception: +389 77443443	Languages spoken by staff Macedonian English Serbian Croatian Turkish Albanian Bulgarian
Contact details for Diplomatic Council requests Name: Mrs Tatjana Gurzanova Mileva Position: Director of NewBorn Clinic Phone: +389 70303303 Email: tatjanagurzan@gmail.com	National / international certificates, accreditations, awards Temos “Quality in Reproductive Care”
Medical disciplines <ul style="list-style-type: none"> • Anaesthesiology • Obstetrics and gynaecology • IVF center 	Services for international patients <ul style="list-style-type: none"> • Gender specific care • Single patient rooms • Internet access • Pre-travel support • Transportation assistance • Translation services • Post-discharge support • Transparent billing • Detailed invoices • Provision of discharge reporting different languages

Trinidad and Tobago IVF and Fertility Centre	
Address of facility Street: Rookery Nook No: 1B ZIP code: 00000 Town: Maraval Country: Trinidad and Tobago Website: https://trinidadivf.com Email: info@trinidadivf.com Phone reception: +1 868 222 8341	Languages spoken by staff English
Contact details for Diplomatic Council requests Name: Mrs Halcyon Salazar Position: Head of Business operations Phone: +1 8686228869 Email: om@TrinidadIVF.com	National / international certificates, accreditations, awards Temos “Quality in Reproductive Care”
Medical disciplines <ul style="list-style-type: none"> Assisted reproduction clinic with all services (excluding surrogacy). 	Services for international patients <ul style="list-style-type: none"> International office, international patient department Gender specific care Pre-travel support Post-discharge support Transparent billing Detailed invoices

Rehabilitation Centers

Special hospital for medical rehabilitation Stubicke Toplice	
Address of facility Street: Park Matije Gupca No: 1 ZIP code: 49244 Town: Stubičke Toplice Country: Croatia Phone reception: +385 49 201 001 Website: www.sbst.hr Email: info@sbst.hr	Languages are spoken by staff Croatian English German
Contact details for Diplomatic Council requests Name: Ms. Zorica Capar Position: Interim Manager Phone: +385 49 201 001 Mobile: +385 998533921 Email: smjestaj@sbst.hr and ravanteljstvo@sbst.hr	National / international certificates, accreditations, awards Temos “Quality in Rehabilitation Care”
Medical disciplines <ul style="list-style-type: none"> • Neurology • Physiotherapy • Psychiatry 	Services for international patients <ul style="list-style-type: none"> • International office, International patient department • Special food (kosher, halal, diabetes, etc.) • Religious facilities • Gender specific care • Single patient rooms • Private bathroom • Internet access • Pre-travel support • Transportation assistance • Translation services • Gym, fitness, rehab • Post-discharge support • Transparent billing • Detailed invoices

Medical Travel Coordinator

Bookimed	
Address of facility Street: Polyova. No: 21 Town: Kyiv Country: Ukraine Website: https://us-uk.bookimed.com/ Email: contact@bookimed.com Phone reception: 0-800 212108	Languages spoken by staff English Ukrainian German Spanish Russian
Contact details for Diplomatic Council requests Name: Veronika Kazina Position: Head of Marketing Phone: +380 638734661 Email: v.kazina@bookimed.com	National/international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in International Medical Travel Coordination” • Best medtech startup in Ukraine by valuer • MedicalTourism Certificate
Key performances Bookimed is an international medical tourism platform founded in 2014. We cooperate with simply the best doctors & clinics and work hard every day to make people healthy and happier. We match patients with the best hospitals with a mission to provide access to advanced medical solutions for everyone. The Bookimed Partner Program aims to provide our partners the value and support needed to build amazing experiences. We promote your clinic on search engines like Google, Yahoo, Yandex so visitors from over 210 countries will see the profiles online in 6 languages in a way that attracts the most patients. With us, the clinic gets working tools to boost international patient flow, develop the brand, and share great feedback.	Services for international patients <ul style="list-style-type: none"> • Pre-travel support • Translation services • Touristic programs • Transparent billing • Detailed invoices • Post-discharge support
Main cooperating hospitals and clinics <ul style="list-style-type: none"> • Centro Médico Teknon, Spain • Anadolu Medical Center, Turkey • Helios Berlin Buch, Germany • Gruppo San Donato, Italy • Bumrungrad International Hospital, Thailand 	

CrossBorderMedCare	
<p>Address of facility</p> <p>Street: Sintagmatarchou Davaki Str. No: 3-5 ZIP code: 11526 Town: Athens Country: Greece</p> <p>Website: www.crossbordermedcare.com Email: info@crossbordermedcare.com Phone reception: +30 210 700 1000</p>	<p>Languages spoken by staff</p> <p>Greek English German Swedish French Russian</p> <p>Interpreter service</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Maria Dionysatou Position: Network & Business Development Executive Phone: +30 210 700 1000 Email: mdionysatou@crossbordermedcare.com</p>	<p>National/international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in International Medical Travel Coordination” • ISO 9001:2015
<p>Key performances</p> <p>24/7 Medical call center We undertake any necessary actions regarding:</p> <ul style="list-style-type: none"> • Medical emergency Travelers in Greece in need of medical care • Expatriates in Greece Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care • Medical escort services Nurse, Doctor Escort, Portable Oxygen Concentrator (POC) in case of medical repatriation • Medical travel Individuals seeking high quality planned medical care • Dental care 	<p>Services for international patients</p> <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Gender specific care • Services for handicapped people • Transparent billing • Detailed invoices • Post-discharge support
<p>Main cooperating hospitals and clinics</p> <ul style="list-style-type: none"> • BioClinic Athens, Greece • BioClinic Thessaloniki, Thessaloniki, Greece • BioClinic Piraeus, Athens, Greece • Corfu Medica, Corfu, Greece • Krito, Rhodes, Greece 	

Dental Travel	
Address of facility Street: Im Hagenbrünneli No: 8 ZIP code: 8046 Town: Zürich Country: Switzerland Website: www.dentaltravel.ch/en/index.php Phone reception: +44 945 14 39	Languages spoken by staff German Hungarian English Italian French Mandarin
Contact details for Diplomatic Council requests Name: Eszter Jopp Position: CEO Mobile: +49 171 673 9999 and 171 673 8888 Email: b.gyuricza@firstmed-services.de	National/international certificates, accreditations, awards Temos “Quality in International Medical Travel Coordination”
Key performances FirstMed (Dental Travel) has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed (Dental Travel) stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.	Services for international patients <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Service for handicapped people • Transparent billing • Detailed invoices • Post-discharge support
Main cooperating hospitals and clinics <ul style="list-style-type: none"> • CosmoDent Klinik, Budapest/Hungary • CompletDent, Budapest/Hungary • Hillside Klinik, Sopron/Hungary • Hillside Gödöllő/Hungary • HD Dent, Mosonmagyaróvár/Hungary 	

FirstMed Services	
Address of facility Street: Am Park No: 7 ZIP code: 14476 Town: Potsdam Country: Germany Company established in: Stuttgart/Germany Website: www.Firstmed-services.de Phone reception: +49 711 470 42 88 Email: info@firstmed-services.de	Languages spoken by staff German Hungarian English Italian French Mandarin
Contact details for Diplomatic Council requests Name: Eszter Jopp Position: CEO Mobile: +49 171 6739999, 171 6738888 Email: e.jopp@firstmed.de	National/international certificates, accreditations, awards Temos “Quality in International Medical Travel Coordination”
Key performances FirstMed has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 220 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.	Services for international patients <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Services for handicapped people • Transparent billing • Detailed invoices • Post-discharge support Main cooperating hospitals and clinics <ul style="list-style-type: none"> • CosmoDent Clinic, Budapest/Hungary • CompletDent Clinic, Budapest/Hungary • Hillside Klinik, Sopron/Hungary • Hillside Gödöllő/ Hungary • HD Dent, Mosonmagyaróvár/Hungary

GD Assist Ltd	
<p>Address of facility</p> <p>Street: Green Delta Aims Tower (6th floor), Mohakhali No: 51-52 ZIP code: 1212 Town: Dhaka Country: Bangladesh Website: www.gdassist.com Email: gdassist@green-delta.com Phone reception: +880 1617666888</p>	<p>Languages spoken by staff</p> <p>English Bangla Hindi</p>
<p>Contact details for Diplomatic Council requests</p> <p>Name: Mr. Syed Moinuddin Ahmed Position: Managing Director Mobile: +880 1730029758 Email: ahmed.moin@green-delta.com</p>	<p>National/international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in International Medical Travel Coordination” • ISO 9001:2019 • International Board of Medicine & Surgery Award 2018 • Excellence in Customer Service in International Medical Travel Journal (IMTJ) Award • Certified as Corporate Wellness Specialist
<p>Key performances</p> <p>GD Assist is the only one Corporate Company in Bangladesh who is working as a healthcare management Company. Our medical network spans the healthcare tourism hubs of India, Turkey, UAE, Sri Lanka, Malaysia, Singapore, and Thailand. We understand that speed is of essence in case of emergencies, and hence can activate visa-related procedures and doctor appointments in the fastest possible way. In effect, we can provide highly customized itineraries based on customer requirements, ensuring the best possible health outcomes. This also differentiates us from the others, as our response times are much faster, providing assurance to our customers.</p>	<p>Services for international patients</p> <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Gender specific care • Services for handicapped people • Transparent billing • Detailed invoices • Post-discharge support • Local hospital appointments • cashless service in hospitals • Tele-video consultation with local doctors, also with India, Thailand, Malaysia, Singapore & Turkey

To be continued

GD Assist Limited (continued)

Key performances

We have always placed customer trust and transparency on the highest pedestal. Hence, we ensure correct guidance on affordability under our medical tourism programs, backing this with prompt services at an expected price, which increases efficiency and helps save costs. We also provide Tele-video consultation with local doctors, also with India, Thailand, Malaysia, Singapore & Turkey, Home delivery Medicine service, Medicines from abroad, Home ECG & X-ray services, Home sample collection, Home Covid-19 sample collection, Nany/caregiver service, Oxygen cylinder service, Air tickets, hotel accommodation, Air Ambulance, Ground Ambulance, Meet & Greet services and our valued clients can get these services through online payment at 0% EMI rate.

Corporate wellness service: We organize comprehensive corporate wellness programs. As a part of this platform, we assist organizations from abroad in conducting health awareness campaigns across various corporate houses in Bangladesh. These health awareness programs will help your employees to understand the importance of sustaining good health, while remaining stress-free.

Main cooperating hospitals and clinics

- Evercare Hospital, Dhaka (Bangladesh)
- United Hospital, Dhaka (Bangladesh)
- Prince Court Medical Center, Kuala Lumpur (Malaysia)
- Raffles Hospital, Singapore
- Fortis Hospital (India)

Services for international patients

- Home delivery Medicine service
- Medicines from abroad
- Home ECG & X-ray services
- Home sample collection
- Home Covid-19 sample collection
- Nany/caregiver service
- Oxygen cylinder service
- Air tickets, hotel accommodation
- Air Ambulance
- Ground Ambulance
- Meet & Greet services

We also work as a Third-party administrator:

It's currently involved in bringing a new dimension to healthcare services by way of working as a Third-Party Administrator (TPA). We process health insurance claims. We handle the claims processing for an employer that self-insures its employees. We also manage insurance company's claims processing that includes providing medical documents, time to time patient's update and medical bill. Though patient can take cashless treatment, we provide Guarantee of Payment (GOP) to the hospital on the behalf of the patient. Now as a TPA we are working with Global medical facilitator like: International SOS, AMA Global Assistance, BUPA, Mayfair, World Travel Protection, International Assistance Group, Global Benefits Group and also with national Corporate.

MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)

<p>Address of facility</p> <p>Street: Levent Mah. Altzeren Sok No: 5 ZIP code: 34330 Town: Besiktas Country: Turkey Website: www.mcanhealth.com Email: info@mcanhealth.com, support@mcanhealth.com, followup@mcanhealth.com Phone reception: +90 543 970 47 87</p>	<p>Languages spoken by staff</p> <p>Turkish English German French Spanish</p>
<p>Contact details for Diplomatic Council requests</p> <p>Ms. Gülsultan Dogan (Founder/CEO , Mobile : +90 5322531893, gul@mcanhealth.com) Mr. Fikret Ulgen Irdelmen (Quality Manager, Mobile: +90 531v304 18 80, ulgen@mcanhealth.com) Ms. Tulay Gurgur (HR Manager, Mobile: +90 506 970 76 82, tulay@mcanhealth.com) Phone: +90 8502556226</p>	<p>National/international certificates, accreditations, awards</p> <ul style="list-style-type: none"> • Temos “Quality in International Medical Travel Coordination” • Republic of Turkey Ministry of Health, International Health Tourism Authorization Certificate • Association of Turkish Travel Agencies, Type A Agency Certificate • Republic of Turkey Ministry of Trade, Top 500 Service Exporters Success Certificate • Best Customer Award, by What Clinic, 2016, 2017, 2018 for Hair Transplant and Plastic Surgery • Best Customer Award, by What Clinic in 2019 for Plastic Surgery • Best Medical Travel Company of Turkey – 2018 by Mood Magazine

To be continued

MCAN Sağlık Turizmi Asistans ve Danışmanlık (MCAN Health) (continued)

<p>Main cooperating hospitals and clinics</p> <ul style="list-style-type: none"> • Türkiye Hastanesi, İstanbul (Turkey) • Alana Medical Aesthetic Clinic, İstanbul (Turkey) • Alana Dentistry Clinic, İstanbul (Turkey) • Dr. Murat Polat Plastik Estetik ve Cerrahi Uzmanı Muayenehanesi, İstanbul (Turkey) • Dr. Dogan Alhan Plastik Estetik ve Cerrahi Muayenehanesi, İstanbul (Turkey) 	<p>Services for international patients</p> <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Spiritual/religious support during stay • Gender-specific care • Services for handicapped people • Transparent billing • Detailed invoices • Post-discharge support • Medical travel insurance
<p>Key performances</p> <ul style="list-style-type: none"> • Qualified, strong employee base • High technology • Excellent CRM tool • Data protection – KVKK compliant • Experience, Professionalism • Has checkpoints and works to improve its original quality of care • Has continuous patient follow-up • Uses quality control indicators to improve processes • Legal and ethical adherence • Patient rights and well-being in the center of all company principles • Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.) • After care medical support by MCAN nurses 	

Marm Assistance Destek Hizmetleri AS	
Address of facility Street: Ankara Caddesi No: 486 ZIP code: 34912 Town: Istanbul Country: Turkey Website: www.marmassistance.com Email: yelizk@marm.com.tr Phone reception: +90 2165600724	Languages are spoken by (medical) staff Turkish, English, German Russian, Persian, Arabic French, Azerbaijani
Contact details for Diplomatic Council requests Name: Ms. Yeliz Buz Position: Quality Management Representative Phone: +90 2165600724 Mobile: +90 5066324464 Email: yelizk@marm.com.tr	National/international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in International Medical Travel Coordination” • ISO 9001:2015 Quality Management System Certificate • ISO 10002:2018 Customer Satisfaction Management System • ISO 18295:2017 Customer Contact Center System • ISO 27001:2013 Information Security Management System Certificate • ISO 14001:2015 Environmental Management System Certificate • International Health Tourism Authorization Certificate
Key performances <ul style="list-style-type: none"> • Reasonable cost • General quality level • Dedicated & tailor made solutions • Highly skilled team • Financial strength and agility • Certified quality and 24/7/365 capability • Inhouse full time doctors & nurses • Upgraded state of the art IT systems and highly skilled IT team 	Services for international patients <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Spiritual/religious support during stay • Gender specific care • Services for handicapped people • Transparent billing • Detailed invoices • Post-discharge support
Main cooperating hospitals and clinics <ul style="list-style-type: none"> • Memorial Hospitals Group – All over Turkey • Medical Park Group– All over Turkey • Baskent University Hospital – All over Turkey • Anadolu Hospitals Group – Antalya- Turkey • Medipol Hospitals Group– All over Turkey 	Other services All medical & travel assistance and concierge services <ul style="list-style-type: none"> • Escort-Nursing • Air ambulance • Ground ambulance • Hotel • etc.

MediGence Network	
Address of facility Street: Skybox Business Center, C22, Sector 65, 2 nd floor ZIP code: 201301 Town: Noida Country: India Website: www.medigence.com Phone reception: +1 424 28 348 38 Email: contactus@medigence.com	Languages are spoken by (medical) staff English Urdu Arabic (all dialects) Bengali Punjabi Somali French (all dialects) Creole
Contact details for Diplomatic Council requests Name: Ms. Guneet Bhatia Position: Chief Operating Officer (COO) Mobile: +91 897 910 8337 Email: guneet@medigence.com	National/international certificates, accreditations, awards <ul style="list-style-type: none"> • Temos “Quality in International Medical Travel Coordination” • ISO
Key performances <ul style="list-style-type: none"> • Secured and encrypted transfer of medical reports between patient – MediGence – hospitals • End-to-end patient care support and coordination • Dedicated patient care manager for personalized support • Pre-travel assistance with visa applications and flight bookings • Special promotional packages for specific treatments with additional benefits worth \$800 to \$1500 • Telemedicine services for pre-travel or follow-up consultation with treating specialist/team • Unique tele-rehabilitation programs for neurological and orthopedic conditions • Unique post-operative packages to provide follow-up support to patients for a period of 1/3/6/12 months 	Services for international patients <ul style="list-style-type: none"> • Pre-travel support • Transportation services • Translation services • Touristic programs • Spiritual/religious support during stay • Gender-specific care • Services for handicapped people • Transparent billing • Detailed invoices • Post-discharge support Other services <ul style="list-style-type: none"> • Hotel accommodation and other logistics • Telemedicine for follow-up and pre-travel phase • Telerehabilitation for support required after surgery and otherwise • Post-operative follow-up packages for continuous support after return to country
Main cooperating hospitals and clinics <ul style="list-style-type: none"> • Fortis Group of Hospitals, New Delhi/India • American Hospital, Dubai/UAE • Quironsalud Group, PAN/Spain • Medicana Group, PAN/Turkey • Vejthani Hospital, Bangkok/Thailand 	

DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

A Diplomatic Council
hospitalscout.com
& Temos International Project

