

# DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

## A Diplomatic Council & Temos International Project



The Diplomatic Council (DC) is a global Think Tank established with the objective to serve as a bridge between diplomacy, economy and society. It proudly enjoys the consultative status with the Economic and Social Council of the United Nations (UN).

The main aim of the Diplomatic Council is to contribute the power of diplomacy for peace everywhere on earth. Worldwide cooperation is the only instrument which may help in solving international problems on any level: economical, social, cultural or humanitarian. The respect of human rights and fundamental freedom of people without differentiation in races, gender or religion should be cultivated and strengthened.

A thriving economy bringing prosperity to mankind is one of the best guarantors of peace. As members the Diplomatic Council welcomes not solely members of the diplomatic or consular corps but also personalities from all areas of life.



## **Temos International is the official hospital, clinic and medical travel coordinator certifier of the Diplomatic Council**

**Temos stands for:**

**Trust. effective medicine. optimized services.**

**Temos International accredits the world's best medical facilities as well as medical travel coordination.**

**After a long preparation phase and a quality check including an on-site visit, hospitals, dental clinics, rehabilitation, IVF centers, eye clinics and medical travel coordinators may become certified after a conscientious process.**

**The Diplomatic Council and Temos International have built up a cooperation to expand the trust in medical facilities for international patients. DC is awarding medical facilities as the top ones in the world. The goal is to make medical tourism and tourism medicine more and more popular and help people feeling safe and comfortable.**

# *Primary Care Facilities*

<h2>Rethymno Medical Assistance</h2>	
<p><b>Address of facility</b></p> <p>Street: Adelianos Kampos No: 75 ZIP code: 74100 Town: Rethymno Country: Greece</p> <p>Website: <a href="http://www.rethymnomedicalassistance.com">www.rethymnomedicalassistance.com</a> Email: <a href="mailto:info@rma.gr">info@rma.gr</a> Phone reception: +30 2831071300</p>	<p><b>Languages spoken by staff</b></p> <p>English German French Russian Arabic Norwegian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Marina Chalkiadaki Position: Office Supervisor Phone: +30 28 3107 1300 Mobile: +30 6972683272 Email: <a href="mailto:mcahkiadaki@rma.gr">mcahkiadaki@rma.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in Outpatient and Ambulatory Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Internal medicine</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Vascular surgery</li> </ul> <p><b>Diagnostic equipment and services</b></p> <ul style="list-style-type: none"> <li>• Ultrasound</li> <li>• ECG</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Single patient rooms</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>

## Suez Canal Container Terminal – First Aid Clinic

<p><b>Address of facility</b></p> <p>Street: East Port Said - Egypt          ZIP code: 42534          Town: Port Said          Country: Egypt</p> <p>Website: <a href="http://www.scct.com.eg">www.scct.com.eg</a>          Email: <a href="mailto:hse-health@scctportsaid.com">hse-health@scctportsaid.com</a>          Phone reception: +20 66325460          Fax: +20 663341000</p>	<p><b>Languages spoken by staff</b></p> <p>English          Arabic</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Mohamed Ibrahim Sobh          Position: Consultant doctor          Phone: +20 1212210779          Mobile: +20 1003136433          Email: <a href="mailto:mohamed.sobh@scctportsaid.com">mohamed.sobh@scctportsaid.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Outpatient and Ambulatory Care”</li> <li>• ISO 45001</li> <li>• ISO 14001</li> </ul>
<p><b>Further main services</b></p> <p>Traumatology</p>	<p><b>Diagnostic</b></p> <p>EKG</p>

# *Secondary Care Hospital*

## Alanya Anatolia Hospital

<p><b>Address of facility</b></p> <p>Street: Kadipasa Neighborhood Stad Avenue No: 28/A ZIP code: 07400 Town: Antalya/Alanya Country: Türkiye Website: <a href="http://www.anatoliahospital.com">www.anatoliahospital.com</a> Email: <a href="mailto:alanyainfo@anatoliahospital.com.tr">alanyainfo@anatoliahospital.com.tr</a> Phone reception: +90 242 5226262 / 6722 Fax: +90 2425220111</p>	<p><b>Languages spoken by staff</b></p> <p>English German Russian Swedish Arabic Filipino Romanian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ali Uzuner Position: Hospital Director Phone: +90 4449112 Mobile: +90 5062402655 Email: <a href="mailto:ali.uzuner@anatoliahospital.com">ali.uzuner@anatoliahospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• SKS-Hospital Service Quality Standards of the Turkish Ministry of Health</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Infectious and tropical diseases</li> <li>• Internal Medicine</li> <li>• Invasive radiology services</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Plastic surgery</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

**To be continued**

## Alanya Anatolia Hospital (continued)

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG
- Laparoscopy



## Aseel Medical Care Hospital

<p><b>Address of facility</b></p> <p>Street: El Kamar District El Hadaba No: 9 ZIP code: 84511 Town: Hurghada Country: Egypt Website: <a href="http://www.amc-redsea.com">www.amc-redsea.com</a> Email: <a href="mailto:info@amc-redsea.com">info@amc-redsea.com</a> Phone reception: +20 1111107443 / +20 1283441110 Fax reception: +20 653441110</p>	<p><b>Languages are spoken by staff</b></p> <p>Arabic English French German Russian Dutch Slovakian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Faye Swain Position: Head of international patient department Mobile: +20 1111107433 Email: <a href="mailto:info@amc-redsea.com">info@amc-redsea.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in Medical Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Dental Clinic</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Internal medicine</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Plastic surgery</li> <li>• Psychiatry</li> <li>• Urology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Diagnostic equipment and services</b></p> <p>CT scan, Ultrasound Angiography (coronary, 24/7), Arthroscopy, Echocardiography, ECG, GIT endoscopy, Holter ECG, Stress test</p>

## Burjeel Hospital for Advanced Surgery

<p><b>Address of facility</b></p> <p>Street: Sheikh Zayed Road – Al Quoz          Zip code: 11448          Town: Dubai          Country: United Arab Emirates          Website:  <a href="https://burjeel.com/burjeelspecialty/">https://burjeel.com/burjeelspecialty/</a>          Email: <a href="mailto:info@burjeelspecialty.com">info@burjeelspecialty.com</a>          Phone reception: +971 80055</p>	<p><b>Languages are spoken by staff</b></p> <p>English, Arabic, Albanian, Malayalam, Hindi, All Indian Languages, Tamil, French, Moroccan Arabic, Tunisian, Italian, Creole, Kannada, Filipino, Ilokano, Visaya, German, Spanish, Russia</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Anju Nair          Position: Quality Manager          Phone/Mobile: +971 551008782          Email: <a href="mailto:anju.nair@burjeelspecialty.com">anju.nair@burjeelspecialty.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Excellence in Medical Tourism</li> <li>• Temos “Quality in Medical Care”</li> <li>• Joint Commission International Accreditation</li> <li>• CAB for Lab</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Endocrinology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Oncology</li> <li>• Oral and maxillofacial surgery</li> <li>• Orthopaedic surgery</li> <li>• Physiotherapy</li> <li>• Plastic surgery</li> <li>• Psychology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul> <p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• MRI</li> <li>• Ultrasound</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International Patient Department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Diagnostic services</b></p> <ul style="list-style-type: none"> <li>• Arthroscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• Laparoscopy</li> <li>• Stress test</li> </ul>

## Cura Elnasr Hospital

<p><b>Address of facility</b></p> <p>Street: Ibn Hany Alandalusy Street          No: 4          Zip code: 11371          Town: Cairo          Country: Egypt          Website: <a href="https://curaelnasr.com/">https://curaelnasr.com/</a>          Email: <a href="mailto:info@curaegypt.com">info@curaegypt.com</a>          Phone reception: +20 1022003377          Fax: +20 1212007457</p>	<p><b>Languages are spoken by staff</b></p> <p>English          German          Arabic</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Mohamed Elsafty          Position: IPD Director          Phone: +20 1065121710          Mobile: +20 100529580          Email: <a href="mailto:international@curaegypt.com">international@curaegypt.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> <li>• ISO 22000:2018 Food safety</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose, and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Orthopaedic surgery</li> <li>• Plastic surgery</li> <li>• Psychiatry</li> <li>• Psychology</li> <li>• Pneumology</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> <li>• ICU</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International Patient Department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Diagnostic services and equipment</b></p> <ul style="list-style-type: none"> <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Stress test</li> <li>• CT scan</li> <li>• Ultrasound</li> </ul>

<b>Creta InterClinic Single Member S.A.</b>	
<p><b>Address of facility</b></p> <p>Street: Minoos Ave. No: 63 ZIP code: 71 304 Town: Heraklion Country: Greece</p> <p>Website: <a href="http://www.cic.gr">www.cic.gr</a> Email: <a href="mailto:info@cic.gr">info@cic.gr</a> Phone reception: +30-2810 373800 Fax: +30 2810314900</p>	<p><b>Languages spoken by staff</b></p> <p>English German French Italian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Eva Kanakari Position: Quality Management Coordinator – Management Secretariat Phone: +30 2810373809 Mobile: +30 6947996760 Email: <a href="mailto:info@cic.gr">info@cic.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General surgery</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Nephrology</li> <li>• Neurosurgery</li> <li>• Oncology</li> <li>• Orthopaedic surgery</li> <li>• Pneumology</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> <li>• Rheumatology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International patient department</li> <li>• Special food (kosher, halal, diabetes, etc. )</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

**to be continued**

## Creta Interclinic S.A. (continued)

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

## El Gouna Hospital

<p><b>Address of facility</b></p> <p>Street: Kafr El Gouna, Hurghada, Red Sea          ZIP code: 84513          Town: El Gouna, Red Sea          Country: Egypt</p> <p>Website: <a href="http://www.elgounahospital.com.eg">www.elgounahospital.com.eg</a>          Email: <a href="mailto:info@elgounahospital.com.eg">info@elgounahospital.com.eg</a>          Phone reception: +20 653580012 -18          Fax: +20 653580020</p>	<p><b>Languages are spoken by staff</b></p> <p>English          German          French          Italian          Russian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Ahmed Abdel Aaty          Position: CEF &amp; General Manager          Phone: +20 653580012-18          Mobile: +20 1222196097          Email:  <a href="mailto:ahmed.aaty@elgounahospital.com.eg">ahmed.aaty@elgounahospital.com.eg</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Dentalclinic</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical disease</li> <li>• Internal medicine</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International Office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

## El Gouna Hospital (continued)

### Medical disciplines

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Traumatology
- Urology
- Vascular surgery

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

## Euromedica General Clinic of Dodecanese S.A.

<p><b>Address of facility</b></p> <p>Street: Koskinou          ZIP code: 85100          Town: Rhodes          Country: Greece</p> <p>Website: <a href="http://www.elgounahospital.com.eg">www.elgounahospital.com.eg</a>          Email: <a href="mailto:info@elgounahospital.com.eg">info@elgounahospital.com.eg</a>          Phone reception: +30 2241045000          Fax: +30 2241060002</p>	<p><b>Languages are spoken by staff</b></p> <p>German          French          Italian          Russian          Serbian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Michael Tsigaros          Position: General Manager          Phone: +30 2241045000          Email: <a href="mailto:m.tsigaros@euromedica.gr">m.tsigaros@euromedica.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 15224</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Gastroenterology</li> <li>• General surgery</li> <li>• Haemodialysis</li> <li>• Internal medicine</li> <li>• Nephrology</li> <li>• Obstetrics and gynaecology</li> <li>• Orthopaedic surgery</li> <li>• Urology</li> </ul> <p><b>Diagnostic services</b></p> <ul style="list-style-type: none"> <li>• Angiography (coronary, 27/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Stress test</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International Office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> </ul>



## Genesis Obstetrics, Gynecology and Surgery Hospital

<p><b>Address of facility</b></p> <p>Street: 17th Noemvri Str., Pylaia          ZIP code: 54301          Town: Pylaia Thessaloniki          Country: Greece          Website: <a href="http://www.genesishospital.gr">www.genesishospital.gr</a>          Email: <a href="mailto:info@genesishospital.gr">info@genesishospital.gr</a>          Phone reception: +30 2310984000          Fax reception: +30 2310984460</p>	<p><b>Languages spoken by staff</b></p> <p>English          German          Italian          French          Spanish</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Dimos Kostoulas          Position: Quality Manager          Phone: +30 2310984025          Mobile: +30 6944943426          Email: <a href="mailto:d.kostoulas@genesishospital.gr">d.kostoulas@genesishospital.gr</a></p> <p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• General medicine</li> <li>• General Surgery</li> <li>• Neonatology</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Obstetrics and gynaecology</li> <li>• Paediatrics</li> <li>• Plastic surgery</li> </ul>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 15224</li> <li>• ISO 9000/9001</li> </ul> <p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient Department</li> <li>• Special food (kosher, halal, diabetes, etc. )</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>
<p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> </ul>	<p><b>Diagnostic equipment and services</b></p> <ul style="list-style-type: none"> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> </ul>

<h2>National Hospital - Abu Dhabi</h2>	
<p><b>Address of facility</b></p> <p>Street: Electra Street, Landmark: Behind Honda Showroom, Abu Dhabi, UAE ZIP code: 30666 Town: Abu Dhabi Country: U.A.E. Website: <a href="http://www.nationalhospital.ae">http://www.nationalhospital.ae</a> Phone reception: +971 26711000</p>	<p><b>Languages are spoken by staff</b></p> <p>English Arabic Hindi Tamil Malayalam Russian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Ravipreet Singh Position: GM Phone: +971 553669634 Email: <a href="mailto:ravipreet.singh@nationalhospital.ae">ravipreet.singh@nationalhospital.ae</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in International Patient Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anesthesia</li> <li>• General Medicine</li> <li>• General Surgery</li> <li>• Dentistry</li> <li>• Obstetrics &amp; Gynecology</li> <li>• Internal Medicine</li> <li>• Physiotherapy</li> <li>• Otolaryngology / ENT</li> <li>• Orthopedic Surgery</li> <li>• Pathology</li> <li>• Pediatrics</li> <li>• Dermatology</li> <li>• Ophthalmology</li> <li>• Urology</li> <li>• Rheumatology</li> <li>• Radiology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International Department</li> <li>• Special food (different diets, kosher, halal, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transport assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in clear language</li> </ul>
<p><b>Centers of Excellence</b></p> <p>Not yet onboard, it is planned to have in 2019 the following centers of excellence:</p> <ul style="list-style-type: none"> <li>• Urology,</li> <li>• Gynaecology</li> <li>• MIS</li> <li>• Gastroenterology</li> <li>• Orthopedics</li> <li>• Rheumatology</li> </ul>	

## Private Akdeniz Hospital

<p><b>Address of facility</b></p> <p>Street: Sorgun Mah. 8151 sok. No: 10 ZIP code: 07600 Town: Antalya/Manavgat Country: Turkey Website: <a href="http://www.akdenizhospital.com">www.akdenizhospital.com</a> Email: <a href="mailto:info@akdenizhospital.com">info@akdenizhospital.com</a> Phone reception: +90 242 7533737 Fax: +90 242 7535996</p>	<p><b>Languages spoken by staff</b></p> <p>English German French Arabic Armenian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Ilkay Ercagan Position: Deputy Medical Director Phone: +90 242 7460013 Mobile: +90 532 4174284 Email: <a href="mailto:iercagan@akdenizhospital.com">iercagan@akdenizhospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in International Patient Care”</li> <li>• SKS-Hospital Service Quality Standards of the Turkish Ministry of Health</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anesthesiology</li> <li>• Cardiothoracic Surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General Surgery</li> <li>• Infectious and tropical diseases</li> <li>• Internal Medicine</li> <li>• Neonatology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Ophthalmology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Pneumology</li> <li>• Psychiatry</li> <li>• Psychology</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (different diets, kosher, halal, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul> <p><b>Diagnostics</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> </ul>

## Private Emsey Hospital

<p><b>Address of facility</b></p> <p>Street: Çamlık neighbourhood, Selçuklu street No: 22 ZIP code: 3492 Town: Istanbul / Pendik Country: Türkiye Website: <a href="http://www.emseyhospital.com.tr/en/">www.emseyhospital.com.tr/en/</a> Email: <a href="mailto:info@emseyhospital.com">info@emseyhospital.com</a> Phone reception: +90 8508112599 +90 4442599 Fax: +90 2166460096</p>	<p><b>Languages spoken by staff</b></p> <p>Turkish German English French Russian Arabic Albanian Local African Languages</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Prof. Dr. Kerem Gün Position: Head of International Patient Dep. Phone: +90 2165853700/ ext: 2239 Mobile: +90 5065146187 Email: <a href="mailto:kerem.gun@emseyhospital.com">kerem.gun@emseyhospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Excellence in Medical Tourism”</li> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> <li>• TÜSKA (SAS)</li> <li>• ISO 27001:2013</li> <li>• Surgical Spine Centre of Excellence</li> <li>• TURQUALITY</li> </ul>
<p><b>Centers of Excellence</b></p> <p>Surgical Spine Centre of Excellence</p> <p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anesthesiology</li> <li>• Cardiothoracic Surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General Surgery</li> <li>• Haematology</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal Medicine</li> <li>• Neonatology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Ophthalmology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (different diets, kosher, halal, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> <li>•</li> </ul>

**to be continued**

## Private Emsey Hospital (continued)

### Medical disciplines

- Physiotherapy
- Pneumology
- Psychiatry
- Psychology
- Traumatology
- Urology
- Vascular surgery
- Stem Cell Transplantation
- Hair transplant
- Corneal Transplant
- Excimer Laser

### Diagnostic equipment

- CT scan
- MRI
- Ultrasound

### Diagnostic services

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

<h2>St. Augustine Private Hospital</h2>	
<p><b>Address of facility</b></p> <p>Street: Austin Street No: 2-4 Town: St. Augustine Country: Trinidad and Tobago Website: <a href="https://saphtt.com/2021/">https://saphtt.com/2021/</a> Email: <a href="mailto:info@saphtt.com">info@saphtt.com</a> Phone reception: +1 8682857274</p>	<p><b>Languages spoken by staff</b></p> <p>English</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Afraz Ali Position: Board of Director Mobile: +1 8687548257 Email: <a href="mailto:afraz.ali@saphtt.com">afraz.ali@saphtt.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Plastic surgery</li> <li>• Pneumology</li> <li>• Psychiatry</li> <li>• Psychology</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Diagnostic equipment and services</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography ECG</li> <li>• ECG</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Stress test</li> </ul>

# *Tertiary Care Hospitals*

## Antalya Anatolia Hospital

<p><b>Address of facility</b></p> <p>Street: Çaybaşı Mah. 1352 sk. No: 8 ZIP code: 07200 Town: Antalya Country: Türkiye</p> <p>Website: <a href="http://www.anatoliahospital.com">www.anatoliahospital.com</a> Email: <a href="mailto:antalyainfo@anatoliahospital.com">antalyainfo@anatoliahospital.com</a> Phone reception: +90-2422493300 Fax: +90 2423116778</p>	<p><b>Languages spoken by staff</b></p> <p>German English Russian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Pinar Ergün Phone: +90 2422493300 Mobile: +90 5337053012 Email: <a href="mailto:pinar.ergun@anatoliahospital.com">pinar.ergun@anatoliahospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General surgery</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Plastic surgery</li> <li>• Urology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>
<p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> </ul>	<p><b>Diagnostic services</b></p> <ul style="list-style-type: none"> <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• Holter ECG</li> <li>• Stress test</li> </ul>



## Aspendos Anatolia Hospital

<p><b>Address of facility</b></p> <p>Street: Orat Mahallesi Eminceler 14 sokak No: 100/z1 ZIP code: 07500 Town: Antalya Country: Türkiye Website: <a href="http://www.anatoliahospital.com">www.anatoliahospital.com</a> Email: <a href="mailto:aspendosinfo@anatoliahospital.com">aspendosinfo@anatoliahospital.com</a> Phone reception: +90 242 722 53 53 Fax: +90 2427224100</p>	<p><b>Languages spoken by staff</b></p> <p>English Russian Azerbaijani Arabic</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Ferit Yardim Position: Responsible Assistant Manager Mobile: +90 5327120870 Email: <a href="mailto:ferit.yardim@anatoliahospital.com">ferit.yardim@anatoliahospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• T.C. Ministry of Health (Quality Standards in Health)</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anesthesiology</li> <li>• Cardiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> <li>• Ear, nose and throat (ENT)</li> <li>• General medicine</li> <li>• General Surgery</li> <li>• Internal medicine</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oral and maxillofacial surgery</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Radiotherapy</li> <li>• Traumatology</li> <li>• Urology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>
<p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> </ul>	<p><b>Diagnostic services</b></p> <ul style="list-style-type: none"> <li>• Echocardiography</li> <li>• ECG</li> <li>• Holter ECG</li> </ul>

## Athens Medical Center

<p><b>Address of facility</b></p> <p>Street: Distomou No: 5-7 ZIP code: 15125 Town: Marousi Country: Greece Website: <a href="http://athensmedicalgroup.com/">http://athensmedicalgroup.com/</a> Phone reception: +30 2106862000 +30 2106198100 / +30 2106198120 / +30 2106862312 / +30 210686231 Fax: +30 2106862541 Email: <a href="mailto:assistance@iatriko.gr">assistance@iatriko.gr</a> / <a href="mailto:international@iatriko.gr">international@iatriko.gr</a></p>	<p><b>Languages spoken by staff</b></p> <p>German English French Spanish Italian Russian Arabic Chinese</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Marina Zarri Position: International Patient Department Maroussi Clinic, Supervisor Phone: +30 2106991037 Mobile: +30 6977808247 Email : <a href="mailto:international@iatriko.gr">international@iatriko.gr</a> / <a href="mailto:m.zarri@iatriko.gr">m.zarri@iatriko.gr</a></p> <p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> </ul>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos: Excellence in Medical Tourism</li> <li>• Temos: Quality in Medical Care</li> <li>• ISO 9000/9001</li> <li>• ISO 15224</li> <li>• EN ISO 22000:2018 (Food safety management system)</li> <li>• EN ISO 14001 (Management system)</li> <li>• 15189:2012 (Biopathology Laboratory)</li> <li>• ISO 27001</li> </ul> <p><b>Centers of Excellence</b></p> <ul style="list-style-type: none"> <li>• Hand. Upper Extremity &amp; Microsurgery, Athens Medical Center has been validated as a Hand Trauma Committee (HTC) of the Federation of European Societies for Surgery of the Hand (FESSH)    Dr. P. Giannakopoulos</li> <li>• European Association of Cardiovascular Imaging (EACVI)    European Echo Laboratory</li> <li>• Accreditation in Standard Transthoracic Echocardiography (TTE), Transoesophageal Echocardiography (TOE) and Stress Echocardiography (SE)    Echocardiology Dpt, AMC - Dr. St. Karagiannis</li> <li>• Surgical Spine Centre of Excellence (SSCoE)    Dr. Konstantinos Starantzis (under process)</li> </ul>

**to be continued**

## Athens Medical Center (continued)

### Medical disciplines

- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Neuroradiology (Embolizations)
- Robotic surgery (General surgery, Urology, Gynaecology, Orthopaedics)
- Hybrid operating theatre
- Physical therapy and sports medicine
- Allergiology
- Breast center specialists
- Microbiology
- Microsurgery
- Multiple Sclerosis Department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paediatrics specialities
- Pathology
- Cosmetic surgery
- Preventive medicine
- Rheumatology
- Hipec
- Brachytherapy
- Bariatrics
- Minimal invasive surgery
- PET CT

### Services for international patients

- International office, international patient department
- Special food (kosher, halal, etc. )
- Religious facilities
- Gender specific care
- Single patient rooms
- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

## BHT CLINIC Istanbul Tema Hospital

<p><b>Address of facility</b></p> <p>Street: 4. Street No: 36 ZIP code: 34307 Town: Istanbul Country: Türkiye Website: <a href="http://www.bhtclinic.com.tr">www.bhtclinic.com.tr</a> Email: <a href="mailto:info@bhtclinic.com.tr">info@bhtclinic.com.tr</a> Phone reception: +90 8508113400</p>	<p><b>Languages spoken by staff</b></p> <p>Turkish, English, Arabic, French, Russian, Persian, Bulgarian, Spanish, German, Italian, Somali, Kurdish, Azerbaijani, Uzbek</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Pinar Canlar Position: General Secretary Phone: +90 850 81134 00 Mobile: +90 541 43334 22 Email: <a href="mailto:pinarcanlar@bhtclinic.com.tr">pinarcanlar@bhtclinic.com.tr</a></p> <p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Dental Clinic</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Plastic surgery</li> <li>• Pneumology</li> <li>• Psychiatry</li> <li>• Psychology</li> <li>• Traumatology</li> <li>• Urology</li> </ul>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos: Excellence in Medical Tourism</li> <li>• Temos: Quality in Medical Care</li> <li>• ISO 9000/9001</li> <li>• JCI</li> </ul> <p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, etc. )</li> <li>• Religious facilities</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Diagnostic equipment and services</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> </ul>

## European Interbalkan Medical Center

<p><b>Address of facility</b></p> <p>Street: Asklipiou No: 10 ZIP code: 57001 Town: Thessaloniki Country: Greece Website: <a href="http://www.athensmedicalgroup.com">www.athensmedicalgroup.com</a> Email: <a href="mailto:info@interbalkan-hosp.gr">info@interbalkan-hosp.gr</a>; <a href="mailto:assistance@interbalkan-hosp.gr">assistance@interbalkan-hosp.gr</a>; <a href="mailto:international@interbalkan-hosp.gr">international@interbalkan-hosp.gr</a> Phone reception: +30 2310400000 Fax: +30 2310400140; +30 2310400864</p>	<p><b>Languages spoken by staff</b></p> <p>Greek, English Russian, French Bulgarian, Spanish Albanian, German Italian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Theodora Nerantzi / Mr. Evan Karatasidis Position: Supervisor, International Patient Department / Operations Manager, Assistance Co. &amp; Development, International Patient Department Phone: +30 2310400989, + 302310400499 Mobile: +30 6958477004 / +30 6941416074 Email: <a href="mailto:d.nerantzi@interbalkan-hosp.gr">d.nerantzi@interbalkan-hosp.gr</a> <a href="mailto:e.karatasidis@interbalkan-hosp.gr">e.karatasidis@interbalkan-hosp.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Excellence in Medical Tourism”</li> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000:9001</li> <li>• ISO 15224</li> <li>• ISO 22000:2005</li> <li>• ISO 14001</li> <li>• 15224:2016 (IVF)</li> <li>• FIMS (Physiotherapy and Rehabilitation Department) since 2016</li> <li>• GHA since 2017</li> <li>• Healthcare Business Awards 2016,2017,2018 (Development, Quality of Services, Human Resources, Hospital environmental friendly, Social Sensitivity, Education)</li> <li>• SGS Disinfection Monitored, Cleaning Checked Mark</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> </ul>

**to be continued**

## European Interbalkan Medical Center (continued)

### Medical disciplines

- Gastroenterology
- General medicine
- General surgery
- Haematology
- Haemodialysis
- Hepatology
- Infectious and tropical diseases
- Internal medicine
- Invasive radiology services
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Endoscopic thoracic/heart surgery
- Neuroradiology (Embolization)
- Robotic surgery (General surgery, Gynecology, Urology, Orthopaedics, Thoracic)
- Lithotripsy unit
- Breast surgery
- Microsurgery - Hand surgery
- Paediatric orthopaedics
- Cosmetic surgery
- Hipec
- Bariatrics
- Minimal invasive surgery

### Services for international patients

- Private bathroom
- Internet access
- Pre-travel support
- Transportation assistance
- Translation services
- Gym, fitness, rehab
- Post-discharge support
- Transparent billing
- Detailed invoices
- Provision of discharge report in different languages

### Centers of Excellence

- Bariatrics by European Accreditation Council for Bariatric Surgery, Upper-hand Surgery – Microsurgery by the Federation of European Societies for Surgery of the Hand (FESSH),
- Complex Abdominal Hernias & Abdominal Wall Reconstruction by American Surgical Review Corporation (SRC)
- Surgeons of Excellence, Colorectal cancer

**to be continued**

## European Interbalkan Medical Center (continued)

### Medical disciplines

- Brachytherapy
- Complex hernias and reconstruction of abdominal walls surgery
- Occupational medicine
- Diabetology
- Rheumatology
- Physical therapy & sports medicine
- Allergiology
- Breast center specialist
- Microbiology
- Microsurgery
- Multiple Sclerosis department
- Neonatal intensive care units (3 levels)
- Neonatology
- Paedriatics specialities
- Pathology
- Preventive medicine
- Reproductive medicine (IVF)

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

## IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A.

<p><b>Address of facility</b> Street: Kifissias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Email: <a href="mailto:info@iaso.gr">info@iaso.gr</a> Website: <a href="http://www.iaso.gr">www.iaso.gr</a> Phone reception: +30 210 6184000 (24/7) Fax reception: +30 210 61844158 (24/7)</p>	<p><b>Languages spoken by staff</b> Albanian, Arabic, Bulgarian, Chinese, English, French, German, Greek, Greek Sign Language, Hungarian, Italian, Polish, Romanian, Russian, Spanish, Turkish. Other languages by use of translators.</p>
<p><b>Contact details for Diplomatic Council requests</b> Name: Ms. Kalliopi Megalemou Position: IASO Group Quality Assurance Manager Phone: +30 2106383925, +30 2106383702, +30 2106383703 Mobile: +30 6974441148 Email: <a href="mailto:healthtourism@iaso.gr">healthtourism@iaso.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> <li>• ISO 15224</li> <li>• EN 15224:2016</li> <li>• Temos “Quality in International Reproductive Care” (for IVF Department)</li> <li>• ISO 15189:2012 in molecular laboratory of IASO General laboratories</li> <li>• HACCP ISO 22000 (for the food services to patients and employees)</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Hepatology</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Further main services:</b> Restaurant, Coffee shop, Flower shop, Gift shop, two Banks, Hair dresser</p>

**to be continued**



## IASO Private General, Obstetric - Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A. (continued)

### Medical disciplines

- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Nuclear medicine
- Histopathology
- Biopathology Lab
- Cytology
- Breast Surgery
- IVF (with cryopreservation bank)
- Brachytherapy
- Infectious Diseases
- Physiotherapy (lymphedema)
- Endoscopy
- ICU (Interists)
- Traumatology (Orthopedic Surgery)
- Interventional Radiology
- Hand Surgery
- Rheumatology
- Cardiological
- Thrombolytic Therapy
- Coronary Angiography
- Cardiac Catheterization Lab
- Radiology
- Blood bank
- Diabetic Clinic
- Weight Management
- Psychiatry
- Pain Management

### Centers of Excellence

IVF IoLife for reproductive care (IVF unit)

### Medical disciplines

#### IASO pediatrics:

- General surgery
- Neonatal surgery
- Neonatalists
- Pediatricians and Pediatric Subspecialties
- Traumatology /orthopedics
- Thoracic and cardiovascular surgery
- Neurosurgery
- Plastic surgery
- Urology
- ENT surgery
- Eye surgery
- Catheterization Laboratory
- Hand surgery
- Oral and maxillofacial surgery
- Anesthesia by physician
- Pediatric cardiology

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

## IASO Thessalias General Clinic – Private Obstetrics S.A.

<p><b>Address of facility</b></p> <p>Street: 8<sup>th</sup> klm. O.N.R. Larissa Athens          ZIP code: 41 500          Town: Larissa          Country: Greece          Email: <a href="mailto:thessalias@iaso.gr">thessalias@iaso.gr</a>          Website: <a href="http://www.iasothessalias.gr">www.iasothessalias.gr</a>          Phone reception: +30 2410 996 000 (24/7)          Fax reception: +30 2410 555 451 (24/7)</p>	<p><b>Languages spoken by staff</b></p> <p>Greek, English, German,          French, Spanish, Italian,          Romanian, Albanian,          Serbian, Bulgarian          Greek Sign language</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Kalliopi Megalemou (Ms.)          Position: IASO Group Quality Assurance Manager          Phone: +30 2106184000, +30 2106383903          Mobile: +30 6986681412          Email: <a href="mailto:kmegalemou@iaso.gr">kmegalemou@iaso.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000:9001</li> <li>• ISO 15224</li> <li>• EN 15224:2016 (for IVF Department)</li> <li>• HACCP ISO 22000</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc. )</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul> <p><b>Further main services:</b></p> <p>Coffee shop, Gift store, Flower shop, Bank Services: ATM, lower prices taxi company</p>

**to be continued**

## IASO Thessalias General Clinic – Private Obstetrics S.A. (continued)

### Medical disciplines

- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Radiotherapy
- Urology
- Vascular surgery
- Abdominal Surgery
- Eye surgery
- Upper Hand Surgery
- Gynaecological Surgery
- Spine Surgery
- Infectious Diseases
- Cytology
- Histopathology
- Nuclear Medicine (and Lutecio Therapy and Luta Thera for oncology patients in Nuclear Medicine)
- Diabetic Clinic
- Pain Management
- Endoscopic (intracorporeal) lithotripsy
- ICU (Interists)
- Endoscopy
- CT Coronary Angiography
- Cardiac Catheterization Laboratory (Interventional Cardiology)
- Oncology Pathology
- Obesity Surgery
- Surgical Diseases of the Abdominal Wall
- Surgical Diseases of the liver and the bile duct

### Medical disciplines

- Septic Gynaecological Surgeries
  - IVF
  - Total Arthroplasty (hip and knee)
  - Sports Injuries
  - Medical Imaging
  - Biopathology Laboratories
  - Traumatology (orthopedic surgery)
  - Rheumatology
  - Stroke Unit
- Nuclear Medicine.

### Centers of Excellence

IVF “AssistingNature” for reproductive care unit (IVF unit)

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Scintigraphy
- Stress test

## Istanbul Maltepe University Faculty Of Medicine Hospital

<p><b>Address of facility</b></p> <p>Street: Feyzullah No: 39 ZIP code: 34840 Town: Istanbul Country: Türkiye Website: <a href="http://www.maltepehastanesi.com.tr">www.maltepehastanesi.com.tr</a> Email: <a href="mailto:hastane@maltepe.edu.tr">hastane@maltepe.edu.tr</a> Phone reception: +90 4440620, +90 08508110251</p>	<p><b>Languages spoken by staff</b></p> <p>English German French Russian Bulgarian Arabic Persian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Tugberk Bulut Position: International Patient Center Coordinator Phone: +90 2164440620 Mobile: +90 5337071572 Email: <a href="mailto:tugberk.bulut@maltepe.edu.tr">tugberk.bulut@maltepe.edu.tr</a> <a href="mailto:ipc@maltepe.edu.tr">ipc@maltepe.edu.tr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> <li>• ISO 27001</li> <li>• ISO 27001-2013</li> <li>• ISO 10002-2018</li> <li>• SKS V6.1</li> <li>• SKS V6.1</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special Food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report In different languages</li> </ul>

**To be continued**

## Istanbul Maltepe University Faculty Of Medicine Hospital (continued)

Medical disciplines	Diagnostic equipment and services
<ul style="list-style-type: none"> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapie</li> <li>• Plastic surgery</li> <li>• Pneumology</li> <li>• Psychiatry</li> <li>• Psychology</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> <li>• Family medicine</li> <li>• Palliative care</li> <li>• Home care service</li> <li>• Organ transplant center</li> <li>• Getat (traditional and integrative medicine)</li> </ul>	<ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li>   <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• Holter ECG</li> <li>• Laparaoscopy</li> <li>• Stress test</li> </ul>

## Lara Anatolia Hospital

<p><b>Address of facility</b></p> <p>Street: Havaalani Bulvari, Güzeloba Mahallesi, Sevinc Sokak No: 9 ZIP code: 07230 Town: Antalya Country: Türkiye Website: <a href="http://www.anatoliahospital.com">www.anatoliahospital.com</a> Email: <a href="mailto:larainfo@anatoliahospital.com">larainfo@anatoliahospital.com</a> Phone reception: +90 2423494040 Fax: +90 2423492626</p>	<p><b>Languages spoken by staff</b></p> <p>English German French Russian Italian Spanish Arabic</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Dr. Özkan Aydın Position: Hospital Director Mobile: +90 5320550781 Email: <a href="mailto:ozkan.aydin@anatoliahospital.com">ozkan.aydin@anatoliahospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• Ministry of Health Quality Standards in Health</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Plastic surgery</li> <li>• Psychiatry</li> <li>• Psychology</li> <li>• Radiotherapy</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special Food (kosher, halal, diabetes, etc. )</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report In different languages</li> </ul>

**To be continued**

## Lara Anatolia Hospital (continued)

### Diagnostic equipment

- CT scan
- MRI
- Ultrasound

### Diagnostic services

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- Holter ECG
- Laparoscopy

## Medical Associates Hospital

<p><b>Address of facility</b></p> <p>Street: Corner Albert and Abercromby Streets Town: St. Joseph Country: Trinidad and Tobago Email: <a href="mailto:customerservice@medicalassociatestt.info">customerservice@medicalassociatestt.info</a> Website: <a href="http://www.medicalassociatestt.info">www.medicalassociatestt.info</a> Phone reception: +1 86866227664028 Fax: +1 868 663 9064</p>	<p><b>Languages spoken by staff</b></p> <p>English Spanish Tamil Telegu Malayalam Kannada Filipino Hindi</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Lysha Selvarajah Position: Clinical/HR administrator Phone: +1 868 662 2766 ext 4001/4002 Email: <a href="mailto:slysha@hotmail.co.uk">slysha@hotmail.co.uk</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International Patient Department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>

**To be continued**



## Medical Associates Hospital (continued)

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychiatry
- Radiotherapy
- Traumatology
- Urology
- Vascular surgery
- Immunology
- Nutrition and Dietetics

### Diagnostic equipment

- CT scan
- MRI
- Ultrasound

### Diagnostic services

- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

<b>Metropolitan General Hospital S.A.</b>	
<p><b>Address of facility</b></p> <p>Street: Mesogeion Avenue No: 264 ZIP code: 15562 Town: Holargos, Athens Country: Greece Email: <a href="mailto:infogeneral@metropolitan-general.gr">infogeneral@metropolitan-general.gr</a> Website: <a href="http://www.metropolitan-general.gr">www.metropolitan-general.gr</a> Phone reception: +30 210 650 2000 (24/7), +30 210 650 2611 (24/7), +30 210 650 2610 (24/7) Fax: +30 210650 2607 (24/7)</p>	<p><b>Languages spoken by staff</b></p> <p>German French Italian Russian Arabic Albanian Polish</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Giannis Kazoglou Position: IPD Phone: +30 211 9904353 Email: <a href="mailto:ipdgeneral@metropolitan-hospital.gr">ipdgeneral@metropolitan-hospital.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000:9001</li> <li>• ISO 15189 Pathology lab</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International Patient Department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

**To be continued**

## Metropolitan General Hospital S.A. (continued)

### Medical disciplines

- Obstetrics and gynaecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Physiotherapy
- Plastic surgery
- Pneumology
- Psychology
- Traumatology
- Urology
- Vascular surgery

### Center of Excellence

Center of Excellence in Hernia Surgery-SRC

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy

<b>Metropolitan Hospital</b>	
<p><b>Address of facility</b></p> <p>Street: Ethnarhou Makariou No: 9 ZIP code: 18547 Town: Neo Faliro, Piraeus Country: Greece Website: <a href="https://www.metropolitan-hospital.gr/">https://www.metropolitan-hospital.gr/</a> Email: <a href="mailto:information@metropolitan-hospital.gr">information@metropolitan-hospital.gr</a> Phone reception: +30 2104809000 Fax: +30 210 4809336</p>	<p><b>Languages spoken by staff</b></p> <p>French English Italian Arabic Russian German</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Zaki Antar Position: International Patients Department Manager Phone: +30 2104809360 Email: <a href="mailto:intlpatients@metropolitan-hospital.gr">intlpatients@metropolitan-hospital.gr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Excellence in Medical Tourism”</li> <li>• Temos “Quality in Medical Care”</li> <li>• ISO 9000/9001</li> <li>• ISO 15224</li> <li>• ISO 15189</li> <li>• ISO 22000</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

**To be continued**

## Metropolitan Hospital (continued)

Medical disciplines	Diagnostic equipment and services
<ul style="list-style-type: none"> <li>• Gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Plastic surgery</li> <li>• Pneumology</li> <li>• Psychology</li> <li>• Radiotherapy</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul>	<ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li>   <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> <li>• Echocardiography</li> <li>• ECG</li> <li>• ERCP</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Scintigraphy</li> <li>• Stress test</li> </ul>

<b>RAK Hospital</b>	
<p><b>Address of facility</b></p> <p>Street: Al Qusaidat            ZIP code: 11393            Town: Ras Al Khaimah            Country: United Arab Emirates            Website: <a href="https://www.rakhospital.com/">https://www.rakhospital.com/</a>            Email: <a href="mailto:mail@rakhospital.com">mail@rakhospital.com</a>            Phone reception: +971 72074444</p>	<p><b>Languages are spoken by staff</b></p> <p>Arabic            Tagalog            German            French            Russian            Urdu            Hindi</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Jitendra Panicker            Position: Head of International Patient Department            Mobile: +971 04949230            Email: <a href="mailto:jitendra.p@rakhospital.com">jitendra.p@rakhospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos: Excellence in Medical Tourism</li> <li>• Temos: Quality in Medical Care</li> <li>• JCI</li> <li>• ISO 15189</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> <li>• Dermatology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Ophthalmology</li> <li>• Oral and maxillofacial surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, int. patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>

**To be continued**

## RAK Hospital (*continued*)

### Medical disciplines

- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Psychiatry
- Psychology
- Urology

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

## Side Anatolia Hospital

<p><b>Address of facility</b></p> <p>Street: Yali Mh. Side Bulvari No: 55 ZIP code: 07330 Town: Antalya Country: Türkiye Website: <a href="http://www.anatoliahospital.com">www.anatoliahospital.com</a> Email: <a href="mailto:sideinfo@anatoliahospital.com">sideinfo@anatoliahospital.com</a> Phone reception: +90 242 4449122</p>	<p><b>Languages spoken by staff</b></p> <p>German English Russian Dutch Norwegian</p>		
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Mine Demir Position: Foreign Patient’s Department Manager Phone: +90 2427440202 Mobile: +90 5337052839 Email: <a href="mailto:mine.demir@anatoliahospital.com">mine.demir@anatoliahospital.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Medical Care”</li> <li>• T.C. Ministry of Health “Health Quality Standards” compliance report</li> </ul>		
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Gastroenterology</li> <li>• General surgery</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> <li>• Pneumology</li> <li>• Traumatology</li> <li>• Urology</li> <li>• Vascular surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>		
<p><b>Diagnostic equipment and services</b></p> <table style="width: 100%; border: none;"> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> </ul> </td> <td style="vertical-align: top;"> <ul style="list-style-type: none"> <li>• Echocardiography ECG</li> <li>• ECG</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Scintigraphy</li> <li>• Stress test</li> </ul> </td> </tr> </table>		<ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> </ul>	<ul style="list-style-type: none"> <li>• Echocardiography ECG</li> <li>• ECG</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Scintigraphy</li> <li>• Stress test</li> </ul>
<ul style="list-style-type: none"> <li>• CT scan</li> <li>• MRI</li> <li>• Ultrasound</li> <li>• Angiography (coronary, 24/7)</li> <li>• Arthroscopy</li> <li>• Bronchoscopy</li> </ul>	<ul style="list-style-type: none"> <li>• Echocardiography ECG</li> <li>• ECG</li> <li>• GIT endoscopy</li> <li>• Holter ECG</li> <li>• Laparoscopy</li> <li>• Scintigraphy</li> <li>• Stress test</li> </ul>		



## The Panama Clinic

<p><b>Address of facility</b></p> <p>Street: Ramon H. Jurado          No: Paitilla          Town: Panama          ZIP code: 0801          Country: Panama          Website: <a href="http://www.thepanamaclinic.com">www.thepanamaclinic.com</a>          Email: <a href="mailto:info@thepanamaclinic.com">info@thepanamaclinic.com</a>          Phone reception: +507 3101111</p>	<p><b>Languages spoken by staff</b></p> <p>Spanish          English          German          French</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Maria Mavrokordatos          Position: Commercial Director          Phone: +507 3101111          Mobile: + 561 4516460          Email: <a href="mailto:mmavrokordatos@thepanamaclinic.com">mmavrokordatos@thepanamaclinic.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Excellence in Medical Tourism”</li> <li>• Temos “Quality in Medical Care”</li> <li>• Temos “Certificate of Compliance – COVID-19 Safe”</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Ear, nose and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Haemodialysis</li> <li>• Hepatology</li> <li>• Infectious and tropical diseases</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> <li>• Nephrology</li> <li>• Neurosurgery</li> <li>• Obstetrics and gynaecology</li> <li>• Oncology</li> <li>• Ophthalmology</li> <li>• Orthopaedic surgery</li> <li>• Paediatrics</li> <li>• Physiotherapy</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym. Fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

**To be continued**

## The Panama Clinic (continued)

### Medical disciplines

- Plastic surgery
- Pneumology
- Psychiatry
- Urology
- Vascular surgery

### Diagnostic equipment and services

- CT scan
- MRI
- Ultrasound
  
- Angiography (coronary, 24/7)
- Arthroscopy
- Bronchoscopy
- Echocardiography
- ECG
- ERCP
- GIT endoscopy
- Holter ECG
- Laparoscopy
- Stress test

# *Dental Practices & Clinics*

## Attelia Oral and Dental Health Center

<p><b>Address of facility</b></p> <p>Street: Kiziltoprak Mah. Aspendos Bulvari No: 19/B ZIP code: 07300 Town: Antalya Country: Türkiye</p> <p>Website: <a href="http://www.atteliadental.com">www.atteliadental.com</a> Email: <a href="mailto:info@attelia.com.tr">info@attelia.com.tr</a> Phone reception: +90 242 3125024</p>	<p><b>Languages spoken by staff:</b></p> <p>English German French Russian Spanish Arabic Persian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Mr. Hayreddin Ali Akbas Position: Managing Director Phone: +90 5422117965 Email: <a href="mailto:haakbas@gmail.com">haakbas@gmail.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in Dental Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> <li>• Oral and maxillofacial surgery</li> <li>• CT scan</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

<b>Cosmodent Dental Clinic</b>	
<p><b>Address of facility</b></p> <p>Street: Budaörsi út No: 9 ZIP code: 1118 Town: Budapest Country: Hungary</p> <p>Website: <a href="http://www.cosmodent.hu">www.cosmodent.hu</a> Email: <a href="mailto:info@cosmodent.hu">info@cosmodent.hu</a> Phone reception: +36 12001378</p>	<p><b>Languages spoken by staff:</b></p> <p>Hungarian German English Danish Spanish</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Anett Karlik Position: Head of Reception Phone: + 36 1 2001378 Email: <a href="mailto:anett.karlik@cosmodent.hu">anett.karlik@cosmodent.hu</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Excellence in Dental Tourism” Temos “Quality in Dental Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Dental Clinic</li> <li>• Dental surgery</li>   <li>• CT scan</li> <li>• X-ray</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>
<p><b>Centers of Excellence</b></p> <ul style="list-style-type: none"> <li>• Orthodontics</li> <li>• Oral surgery/implantology</li> <li>• Endodontics</li> <li>• Prosthetics</li> <li>• Aesthetic dentistry</li> <li>• Parodontology</li> </ul>	

<b>Dental Clinic Dr. Popovic</b>	
<p><b>Address of facility</b></p> <p>Street: Bregalnicka No: 6 ZIP code: 11050 Town: Beograd Country: Serbia</p> <p>Website: <a href="http://www.drpopovic.com">www.drpopovic.com</a> Email: <a href="mailto:info@drpopovic.com">info@drpopovic.com</a> Phone reception: +381 601111000, 601111001</p>	<p><b>Languages are spoken by staff</b></p> <p>English French Italian Serbian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Nemanja Popovic Position: CEO Mobile: +381 63443334 Email: <a href="mailto:info@drpopovic.com">info@drpopovic.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos: “Quality in Dental Care” ISO 9000/9001</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Dental clinic</li> <li>• Dental surgery</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office/international patient department</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>
<p><b>Centers of Excellence</b></p> <ul style="list-style-type: none"> <li>• Implantology</li> <li>• Oral Surgery</li> <li>• Esthetic dentistry</li> <li>• Prosthodontics</li> </ul>	

## Dentalprof by Ortodontist – Atasehir Clinic

<p><b>Address of facility</b></p> <p>Street: 64 ADA kamelya23 d1 d2 Atasehir          ZIP code: 34746          Town: Atasehir / Istanbul          Country: Turkey</p> <p>Website: <a href="http://www.smile.dentalprof.com">www.smile.dentalprof.com</a>          Email: <a href="mailto:info@ortodontist.com">info@ortodontist.com</a>          Phone reception: +90 2164560256          Fax reception: +90 2164552649</p>	<p><b>Languages are spoken by staff</b></p> <p>Turkish          English          German</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Bülent Kulkuloglu          Position: Head of International Patient Dep.          Phone: +90 2164635555          Email: <a href="mailto:info@orodontist.com">info@orodontist.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos: “Quality in Dental Care”          ISO 9000/9001</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> </ul> <p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office/international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>

<b>Dentalprof by Ortodontist – Varyap Meridian Clinic</b>	
<p><b>Address of facility</b></p> <p>Street: Alzambak Sokak Barbaros Mahallesi Varyap Meridian A Blok14-19 No.: 2 ZIP code: 34758 Town: Atasehir / Istanbul Country: Turkey</p> <p>Website: <a href="http://www.smile.dentalprof.com">www.smile.dentalprof.com</a> Email: <a href="mailto:info@ortodontist.com">info@ortodontist.com</a> Phone reception: +90 2164635555 Fax reception: +90 2164635556</p>	<p><b>Languages are spoken by staff</b></p> <p>Turkish English German</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Bülent Kulkuloglu Position: Head of International Patient Dep. Phone: +90 2164635555 Email: <a href="mailto:info@orodontist.com">info@orodontist.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos: “Quality in Dental Care” ISO 9000/9001</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Dental clinic</li> <li>• Dental surgery</li> </ul> <p><b>Diagnostic equipment</b></p> <ul style="list-style-type: none"> <li>• CT scan</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office/international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge report in different languages</li> </ul>



# *Reproductive Care Centers*

## Medically Assisted Reproduction Unit “Institute of Life” of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic- Diagnostic, Therapeutic & Research Center S.A.

<p><b>Address of facility</b></p> <p>Street: Kiffisias Avenue No: 37-39 ZIP code: 15123 Town: Athens Country: Greece Website: <a href="http://www.iolife.eu">www.iolife.eu</a>, <a href="http://www.iolife.gr">www.iolife.gr</a> Email: <a href="mailto:info@iaso.gr">info@iaso.gr</a> (IASO), <a href="mailto:ivf@iaso.gr">ivf@iaso.gr</a> (IVF of IASO) Phone reception: +30 210 6184000 (24/7IASO), +30 210 6184022, +30 210 6184030 (08:00-16:00Mondayto Saturday) (IVF of IASO)</p>	<p><b>Languages spoken by staff</b></p> <p>Greek English German French Italian Spanish Any other language (translator)</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Dr. Mantzavinou Themistocles Position: Medical Director of IVF IOLIFE IASO Phone: +30 2106184022, +30 2106184030 Mobile: +30 694 4830063 Email: <a href="mailto:mantzathemis@gmail.com">mantzathemis@gmail.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in Reproductive Care”</li> <li>• ISO 9000:9001</li> <li>• ISO 15224</li> <li>• EN 15224:2016</li> <li>• HCCP ISO 22000 (by the catering subcontractor)</li> <li>• ISO 15182:2012</li> </ul>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Cardiothoracic surgery</li> <li>• Cardiology</li> <li>• Dermatology</li> <li>• Ear, nose, and throat (ENT)</li> <li>• Endocrinology</li> <li>• Gastroenterology</li> <li>• General medicine</li> <li>• General surgery</li> <li>• Haematology</li> <li>• Hepatology</li> <li>• Internal medicine</li> <li>• Invasive radiology services</li> <li>• Neonatology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Special food (kosher, halal, diabetes, etc.)</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Detailed invoices</li> </ul>

*to be continued*

## Assisted Reproduction Unit “Institute of Life” of IASO S.A. "IASO Private General, Obstetric-Gynaecological & Paediatrics Clinic-Diagnostic, Therapeutic & Research Center S.A. (continued)

### Medical disciplines

- Neurology
- Neurosurgery
- Obstetrics/gynecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedic surgery
- Paediatrics
- Physiotherapy
- Plastic surgery
- Radiotherapy
- Urology
- Vascular surgery

### Others

Nuclear Medicine, Histopathology, Biopathology Lab, Cytology, Breast Surgery, IVF (with cryopreservation bank), Brachytherapy, Infectious Diseases, Physiotherapy (lymphedema), Physiotherapy (inpatients), Endoscopy, ICU (Interists), Traumatology (Orthopedic Surgery), Interventional Radiology, Hand Surgery, Rheumatology, Cardiological Thrombolytic Therapy, Coronary Angiography, Cardiac Catheterization Lab, Radiology, Blood bank, Diabetic Clinic, Weight Management, Psychiatry, Pain Management.

### IASO Pediatrics:

General Surgery, Neonatal Surgery, Neonatalists, Pediatricians and Pediatric Subspecialties, Traumatology/orthopedics, Thoracic and cardiovascular surgery, Neurosurgery, Plastic surgery, Urology, ENT surgery, Eye surgery, Catheterization Laboratory, Hand surgery, oral and maxillofacial surgery, anesthesia by physician, Pediatric cardiology, Gastroenterology, Pneumology, Cardiology, Hematology, Endocrinology, Obesity therapy, Dermatology, ENT, Nephrology, Neurology, Ophthalmology, Rheumatology, Pediatrics, Physiotherapy, Endoscopy, Development Therapists.

### Services for international patients

- Transparent billing
- Provision of discharge report in different languages

### Further main services

- Restaurant
- Coffee shop
- Flower shop
- Gift shop
- Bank
- Hair dresser

### Centers of Excellence

- Intrauterine insemination (IUI)
- In vitro fertilization (IVF)
- Intracytoplasmic sperm injection (ICSI)
- Blastocyst transfer
- Cryopreservation of oocytes, zygotes, embryos
- Gamete donation
- Surrogacy
- Egg donation
- Semen Analysis
- Advanced Semen Analysis:
  - Oxidative stress
  - DNA fragmentation
  - HBA (Hyaluronan binding assay)
- Preimplantation Genetic testing:
  - PGD-A (Preimplantation genetic testing- Aneuploidy)
  - PGT-M (Preimplantation genetic testing- Monogenic diseases)
  - PGT-SR (Preimplantation genetic testing- Structural re-arrangements)
- TESE, micro TESE, PESA, MESA, Chirurgical sperm extraction
- Oocyte vitrification, Ovarian tissue freezing
- AI (Artificial Intelligence for embryo selection)
- Non-invasive PGT-A
- Cryogovernance
- Precision Embryology

## TD Inanna-Newborn Clinic

<p><b>Address of facility</b></p> <p>Street: Ilidenska No: 107 ZIP code: 1000 Town: Skopje Country: Republic of North Macedonia Website: <a href="#">Newborn Clinic – Fertility Clinic</a> Email: <a href="mailto:contact@newborn.mk">contact@newborn.mk</a> Phone reception: +389 77443443</p>	<p><b>Languages spoken by staff</b></p> <p>Macedonian English Serbian Croatian Turkish Albanian Bulgarian</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms Tatjana Gurzanova Mileva Position: Director of NewBorn Clinic Phone: +389 70303303 Email: <a href="mailto:tatjanagurzan@gmail.com">tatjanagurzan@gmail.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in Reproductive Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Anaesthesiology</li> <li>• Endocrinology</li> <li>• Obstetrics and gynaecology</li> <li>• IVF center</li> <li>• Andrology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Provision of discharge reporting different languages</li> </ul>

## Trinidad and Tobago IVF and Fertility Centre

<p><b>Address of facility</b></p> <p>Street: Rookery Nook          No: 1B          ZIP code: 00000          Town: Maraval          Country: Trinidad and Tobago          Website: <a href="https://trinidadivf.com">https://trinidadivf.com</a>          Email: <a href="mailto:info@trinidadivf.com">info@trinidadivf.com</a>          Phone reception: +1 868 222 8341</p>	<p><b>Languages spoken by staff</b></p> <p>English</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms Halcyon Salazar          Position: Head of Business operations          Phone: +1 8686228869          Email: <a href="mailto:om@TrinidadIVF.com">om@TrinidadIVF.com</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in Reproductive Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Assisted reproduction clinic with all services (excluding surrogacy).</li> <li>• Obstetrics and gynaecology</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, international patient department</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>

# *Rehabilitation Centers*

## Special hospital for medical rehabilitation Stubicke Toplice

<p><b>Address of facility</b></p> <p>Street: Park Matije Gupca No: 1 ZIP code: 49244 Town: Stubičke Toplice Country: Croatia</p> <p>Phone reception: +385 49 201 001 Website: <a href="http://www.sbst.hr">www.sbst.hr</a> Email: <a href="mailto:info@sbst.hr">info@sbst.hr</a></p>	<p><b>Languages are spoken by staff</b></p> <p>Croatian English German</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Zorica Capar Position: Interim Manager Phone: +385 49 201 001 Mobile: +385 998533921 Email: <a href="mailto:smjestaj@sbst.hr">smjestaj@sbst.hr</a> and <a href="mailto:ravanteljstvo@sbst.hr">ravanteljstvo@sbst.hr</a></p>	<p><b>National / international certificates, accreditations, awards</b></p> <p>Temos “Quality in Rehabilitation Care”</p>
<p><b>Medical disciplines</b></p> <ul style="list-style-type: none"> <li>• Neurology</li> <li>• Physiotherapy</li> <li>• Psychiatry</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• International office, International patient department</li> <li>• Special food (kosher, halal, diabetes, etc. )</li> <li>• Religious facilities</li> <li>• Gender specific care</li> <li>• Single patient rooms</li> <li>• Private bathroom</li> <li>• Internet access</li> <li>• Pre-travel support</li> <li>• Transportation assistance</li> <li>• Translation services</li> <li>• Gym, fitness, rehab</li> <li>• Post-discharge support</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> </ul>

# ***Medical Travel Coordinator***



<h2>CrossBorderMedCare</h2>	
<p><b>Address of facility</b></p> <p>Street: Sintagmatarchou Davaki Str. No: 3-5 ZIP code: 11526 Town: Athens Country: Greece</p> <p>Website: <a href="http://www.crossbordermedcare.com">www.crossbordermedcare.com</a> Email: <a href="mailto:info@crossbordermedcare.com">info@crossbordermedcare.com</a> Phone reception: +30 210 700 1000</p>	<p><b>Languages spoken by staff</b></p> <p>Greek English German Swedish French Russian</p> <p>Interpreter service</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Maria Dionysatou Position: Network &amp; Business Development Executive Phone: +30 210 700 1000 Email: <a href="mailto:mdionysatou@crossbordermedcare.com">mdionysatou@crossbordermedcare.com</a></p>	<p><b>National/international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in International Medical Travel Coordination”</li> <li>• ISO 9001:2015</li> </ul>
<p><b>Key performances</b></p> <p><b>24/7 Medical call center</b> We undertake any necessary actions regarding:</p> <ul style="list-style-type: none"> <li>• <b>Medical emergency</b> Travelers in Greece in need of medical care</li> <li>• <b>Expatriates in Greece</b> Foreign citizens living or working in Greece, in need of receiving urgent or planned medical care</li> <li>• <b>Medical escort services</b> Nurse, Doctor Escort, Portable Oxygen Concentrator (POC) in case of medical repatriation</li> <li>• <b>Medical travel</b> Individuals seeking high quality planned medical care</li> <li>• <b>Dental care</b></li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Pre-travel support</li> <li>• Transportation services</li> <li>• Translation services</li> <li>• Touristic programs</li> <li>• Gender specific care</li> <li>• Services for handicapped people</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Post-discharge support</li> </ul>
<p><b>Main cooperating hospitals and clinics</b></p> <ul style="list-style-type: none"> <li>• BioClinic Athens, Greece</li> <li>• BioClinic Thessaloniki, Thessaloniki, Greece</li> <li>• BioClinic Piraeus, Athens, Greece</li> <li>• Corfu Medica, Corfu, Greece</li> <li>• Krito, Rhodes, Greece</li> </ul>	

<h2>Dental Travel</h2>	
<p><b>Address of facility</b></p> <p>Street: Im Hagenbrünneli No: 8 ZIP code: 8046 Town: Zürich Country: Switzerland Website: <a href="http://www.dentaltravel.ch/en/index.php">www.dentaltravel.ch/en/index.php</a> Phone reception: +44 945 14 39</p>	<p><b>Languages spoken by staff</b></p> <p>German Hungarian English Italian French Mandarin</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Eszter Jopp Position: CEO Mobile: +49 171 673 9999 and 171 673 8888 Email: <a href="mailto:b.gyuricza@firstmed-services.de">b.gyuricza@firstmed-services.de</a></p>	<p><b>National/international certificates, accreditations, awards</b></p> <p>Temos “Quality in International Medical Travel Coordination”</p>
<p><b>Key performances</b></p> <p>FirstMed (Dental Travel) has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 200 patients with a rising trend from Switzerland and Germany. FirstMed (Dental Travel) stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.</p>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Pre-travel support</li> <li>• Transportation services</li> <li>• Translation services</li> <li>• Touristic programs</li> <li>• Service for handicapped people</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Post-discharge support</li> </ul>
<p><b>Main cooperating hospitals and clinics</b></p> <ul style="list-style-type: none"> <li>• CosmoDent Klinik, Budapest/Hungary</li> <li>• CompletDent, Budapest/Hungary</li> <li>• Hillside Klinik, Sopron/Hungary</li> <li>• Hillside Gödöllő/Hungary</li> <li>• HD Dent, Mosonmagyaróvár/Hungary</li> </ul>	

<b>FirstMed Services</b>	
<p><b>Address of facility</b></p> <p>Street: Am Park No: 7 ZIP code: 14476 Town: Potsdam Country: Germany Company established in: Stuttgart/Germany Website: <a href="http://www.Firstmed-services.de">www.Firstmed-services.de</a> Phone reception: +49 711 470 42 88 Email: <a href="mailto:info@firstmed-services.de">info@firstmed-services.de</a></p>	<p><b>Languages spoken by staff</b></p> <p>German Hungarian English Italian French Mandarin</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Eszter Jopp Position: CEO Mobile: +49 171 6739999, 171 6738888 Email: <a href="mailto:e.jopp@firstmed.de">e.jopp@firstmed.de</a></p>	<p><b>National/international certificates, accreditations, awards</b></p> <p>Temos “Quality in International Medical Travel Coordination”</p>
<p><b>Key performances</b></p> <p>FirstMed has offered dental treatments in Hungary since 1997. For this reason, we were the first company in Switzerland and Germany to provide these services. We monthly treat more than 220 patients with a rising trend from Switzerland and Germany. FirstMed stands for service and quality. This applies both to our choice of partners and the organization of your journey. Our aim is to offer you dental treatment that at least compares to German quality standards but at a significantly lower price. We offer everything from a single source: starting from an initial consultation and a free treatment plan up to the full organization of the travel documents and accommodation.</p>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Pre-travel support</li> <li>• Transportation services</li> <li>• Translation services</li> <li>• Touristic programs</li> <li>• Services for handicapped people</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Post-discharge support</li> </ul> <p><b>Main cooperating hospitals and clinics</b></p> <ul style="list-style-type: none"> <li>• CosmoDent Clinic, Budapest/Hungary</li> <li>• CompletDent Clinic, Budapest/Hungary</li> <li>• Hillside Klinik, Sopron/Hungary</li> <li>• Hillside Gödöllő/ Hungary</li> <li>• HD Dent, Mosonmagyaróvár/Hungary</li> </ul>

## MCAN Saglik Turizmi Asistans ve Danismanlik (MCAN Health)

<p><b>Address of facility</b></p> <p>Street: Levent Mah. Altzeren Sok No: 5 ZIP code: 34330 Town: Besiktas Country: Turkey Website: <a href="http://www.mcanhealth.com">www.mcanhealth.com</a> Email: <a href="mailto:info@mcanhealth.com">info@mcanhealth.com</a>, <a href="mailto:support@mcanhealth.com">support@mcanhealth.com</a>, <a href="mailto:followup@mcanhealth.com">followup@mcanhealth.com</a> Phone reception: +90 543 970 47 87</p>	<p><b>Languages spoken by staff</b></p> <p>Turkish English German French Spanish</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Ms. Gülsultan Dogan (Founder/CEO , Mobile : +90 5322531893, <a href="mailto:gul@mcanhealth.com">gul@mcanhealth.com</a>) Mr. Fikret Ulgen Irdelmen (Quality Manager, Mobile: +90 531v304 18 80, <a href="mailto:ulgen@mcanhealth.com">ulgen@mcanhealth.com</a> ) Ms. Tulay Gurgur (HR Manager, Mobile: +90 506 970 76 82, <a href="mailto:tulay@mcanhealth.com">tulay@mcanhealth.com</a> )  Phone: +90 8502556226</p>	<p><b>National/international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in International Medical Travel Coordination”</li> <li>• Republic of Turkey Ministry of Health, International Health Tourism Authorization Certificate</li> <li>• Association of Turkish Travel Agencies, Type A Agency Certificate</li> <li>• Republic of Turkey Ministry of Trade, Top 500 Service Exporters Success Certificate</li> <li>• Best Customer Award, by What Clinic, 2016, 2017, 2018 for Hair Transplant and Plastic Surgery</li> <li>• Best Customer Award, by What Clinic in 2019 for Plastic Surgery</li> <li>• Best Medical Travel Company of Turkey – 2018 by Mood Magazine</li> </ul>

**To be continued**

## MCAN Sağlık Turizmi Asistans ve Danışmanlık (MCAN Health) (continued)

<p><b>Main cooperating hospitals and clinics</b></p> <ul style="list-style-type: none"> <li>• Türkiye Hastanesi, İstanbul (Turkey)</li> <li>• Alana Medical Aesthetic Clinic, İstanbul (Turkey)</li> <li>• Alana Dentistry Clinic, İstanbul (Turkey)</li> <li>• Dr. Murat Polat Plastik Estetik ve Cerrahi Uzmanı Muayenehanesi, İstanbul (Turkey)</li> <li>• Dr. Dogan Alhan Plastik Estetik ve Cerrahi Muayenehanesi, İstanbul (Turkey)</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Pre-travel support</li> <li>• Transportation services</li> <li>• Translation services</li> <li>• Touristic programs</li> <li>• Spiritual/religious support during stay</li> <li>• Gender-specific care</li> <li>• Services for handicapped people</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Post-discharge support</li> <li>• Medical travel insurance</li> </ul>
<p><b>Key performances</b></p> <ul style="list-style-type: none"> <li>• Qualified, strong employee base</li> <li>• High technology</li> <li>• Excellent CRM tool</li> <li>• Data protection – KVKK compliant</li> <li>• Experience, Professionalism</li> <li>• Has checkpoints and works to improve its original quality of care</li> <li>• Has continuous patient follow-up</li> <li>• Uses quality control indicators to improve processes</li> <li>• Legal and ethical adherence</li> <li>• Patient rights and well-being in the center of all company principles</li> <li>• Ethical partnership with all 3rd party contractors (Hospitals, Clinics, Doctors, Suppliers, etc.)</li> <li>• After care medical support by MCAN nurses</li> </ul>	

## Marm Assistance Destek Hizmetleri AS

<p><b>Address of facility</b></p> <p>Street: Ankara Caddesi No: 486 ZIP code: 34912 Town: Istanbul Country: Turkey Website: <a href="http://www.marmassistance.com">www.marmassistance.com</a> Email: <a href="mailto:yelizk@marm.com.tr">yelizk@marm.com.tr</a> Phone reception: +90 2165600724</p>	<p><b>Languages are spoken by (medical) staff</b></p> <p>Turkish, English, German Russian, Persian, Arabic French, Azerbaijani</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Yeliz Buz Position: Quality Management Representative Phone: +90 2165600724 Mobile: +90 5066324464 Email: <a href="mailto:yelizk@marm.com.tr">yelizk@marm.com.tr</a></p>	<p><b>National/international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in International Medical Travel Coordination”</li> <li>• ISO 9001:2015 Quality Management System Certificate</li> <li>• ISO 10002:2018 Customer Satisfaction Management System</li> <li>• ISO 18295:2017 Customer Contact Center System</li> <li>• ISO 27001:2013 Information Security Management System Certificate</li> <li>• ISO 14001:2015 Environmental Management System Certificate</li> <li>• International Health Tourism Authorization Certificate</li> </ul>
<p><b>Key performances</b></p> <ul style="list-style-type: none"> <li>• Reasonable cost</li> <li>• General quality level</li> <li>• Dedicated &amp; tailor made solutions</li> <li>• Highly skilled team</li> <li>• Financial strength and agility</li> <li>• Certified quality and 24/7/365 capability</li> <li>• Inhouse full time doctors &amp; nurses</li> <li>• Upgraded state of the art IT systems and highly skilled IT team</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Pre-travel support</li> <li>• Transportation services</li> <li>• Translation services</li> <li>• Touristic programs</li> <li>• Spiritual/religious support during stay</li> <li>• Gender specific care</li> <li>• Services for handicapped people</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Post-discharge support</li> </ul>
<p><b>Main cooperating hospitals and clinics</b></p> <ul style="list-style-type: none"> <li>• Memorial Hospitals Group – All over Turkey</li> <li>• Medical Park Group– All over Turkey</li> <li>• Baskent University Hospital – All over Turkey</li> <li>• Anadolu Hospitals Group – Antalya- Turkey</li> <li>• Medipol Hospitals Group– All over Turkey</li> </ul>	<p><b>Other services</b></p> <p>All medical &amp; travel assistance and concierge services</p> <ul style="list-style-type: none"> <li>• Escort-Nursing</li> <li>• Air ambulance</li> <li>• Ground ambulance</li> <li>• Hotel</li> <li>• etc.</li> </ul>

<h2>MediGence Network</h2>	
<p><b>Address of facility</b></p> <p>Street: Skybox Business Center, C22, Sector 65, 2<sup>nd</sup> floor            ZIP code: 201301            Town: Noida            Country: India            Website: <a href="http://www.medigence.com">www.medigence.com</a>            Phone reception: +1 424 28 348 38            Email: <a href="mailto:contactus@medigence.com">contactus@medigence.com</a></p>	<p><b>Languages are spoken by (medical) staff</b></p> <p>English            Urdu            Arabic (all dialects)            Bengali            Punjabi            Somali            French (all dialects)            Creole</p>
<p><b>Contact details for Diplomatic Council requests</b></p> <p>Name: Ms. Guneet Bhatia            Position: Chief Operating Officer (COO)            Mobile: +91 897 910 8337            Email: <a href="mailto:guneet@medigence.com">guneet@medigence.com</a></p>	<p><b>National/international certificates, accreditations, awards</b></p> <ul style="list-style-type: none"> <li>• Temos “Quality in International Medical Travel Coordination”</li> <li>• ISO</li> </ul>
<p><b>Key performances</b></p> <ul style="list-style-type: none"> <li>• Secured and encrypted transfer of medical reports between patient – MediGence – hospitals</li> <li>• End-to-end patient care support and coordination</li> <li>• Dedicated patient care manager for personalized support</li> <li>• Pre-travel assistance with visa applications and flight bookings</li> <li>• Special promotional packages for specific treatments with additional benefits worth \$800 to \$1500</li> <li>• Telemedicine services for pre-travel or follow-up consultation with treating specialist/team</li> <li>• Unique tele-rehabilitation programs for neurological and orthopedic conditions</li> <li>• Unique post-operative packages to provide follow-up support to patients for a period of 1/3/6/12 months</li> </ul>	<p><b>Services for international patients</b></p> <ul style="list-style-type: none"> <li>• Pre-travel support</li> <li>• Transportation services</li> <li>• Translation services</li> <li>• Touristic programs</li> <li>• Spiritual/religious support during stay</li> <li>• Gender-specific care</li> <li>• Services for handicapped people</li> <li>• Transparent billing</li> <li>• Detailed invoices</li> <li>• Post-discharge support</li> </ul> <p><b>Other services</b></p> <ul style="list-style-type: none"> <li>• Hotel accommodation and other logistics</li> <li>• Telemedicine for follow-up and pre-travel phase</li> <li>• Telerehabilitation for support required after surgery and otherwise</li> <li>• Post-operative follow-up packages for continuous support after return to country</li> </ul>
<p><b>Main cooperating hospitals and clinics</b></p> <ul style="list-style-type: none"> <li>• Fortis Group of Hospitals, New Delhi/India</li> <li>• American Hospital, Dubai/UAE</li> <li>• Quironsalud Group, PAN/Spain</li> <li>• Medicana Group, PAN/Turkey</li> <li>• Vejthani Hospital, Bangkok/Thailand</li> </ul>	

# DC Preferred Partner Hospitals, Clinics and Medical Travel Coordinators

## A Diplomatic Council & Temos International Project

